

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Admissions		
Email		1
Phone		6
Fax		1
Walk-In		1
Staff Member		32
Total Ticket Count		41
Advising & Registration		
Email		1
Phone		12
Staff Member		3
Total Ticket Count		16
Africana Studies		
Phone		2
Staff Member		1
Total Ticket Count		3
American Studies		
Phone		1
Total Ticket Count		1
Annual Giving/Major Gifts		
Email		2
Total Ticket Count		2
Applications		
Email		43
Phone		68
Staff Member		113
Total Ticket Count		224
Athletics & Physical Education		
Email		1
Phone		1
Total Ticket Count		2
Biology - Academic		
Email		7
Phone		40

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Walk-In	1
Staff Member	3
Total Ticket Count	51
Biology Administration	
Email	10
Phone	2
Walk-In	1
Total Ticket Count	13
Biology Science Support	
Email	1
Total Ticket Count	1
Bookstore	
Email	2
Phone	1
Total Ticket Count	3
CSEE - Instruction	
Email	18
Web	1
Phone	9
Walk-In	2
Staff Member	3
Total Ticket Count	33
CSEE - Research Support	
Email	5
Phone	5
Total Ticket Count	10
Career Development Center	
Email	4
Web	1
Total Ticket Count	5
Center for Art & Visual Cultur	
Email	4
Staff Member	1
Total Ticket Count	5
Central Receiving	

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Phone	1
Total Ticket Count	1
Chemical & Biochemical Eng	
Email	2
Phone	2
Walk-In	1
Total Ticket Count	5
Chemistry BioChem - Academi	
Email	13
Phone	20
Walk-In	3
Staff Member	3
Total Ticket Count	39
Chemistry & BioChemistry Adm	
Phone	2
Total Ticket Count	2
Chemistry & Biochemistry	
Email	1
Total Ticket Count	1
College of Eng-Adminstr	
Email	1
Phone	2
Total Ticket Count	3
Comp Sci & Electrical Eng	
Email	1
Phone	1
Walk-In	1
Total Ticket Count	3
Comp Sci \ Elec Eng	
Email	2
Phone	2
Walk-In	1
Total Ticket Count	5
Contractual Services	
Email	1
Total Ticket Count	1

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Counseling		
Phone		4
	Total Ticket Count	4
Ctr Adv Std Photonic Research		
Email		6
Staff Member		1
	Total Ticket Count	7
Ctr Urban Environ'l Res & Edu		
Email		1
	Total Ticket Count	1
Ctr for Health Pgm Dev & Mgt		
Email		3
Phone		1
Walk-In		2
Staff Member		2
	Total Ticket Count	8
DPET Admin Affairs		
Email		2
Phone		1
Walk-In		2
Staff Member		2
	Total Ticket Count	7
DPET Admin Exp		
Email		14
Web		1
Phone		4
Walk-In		2
Staff Member		1
	Total Ticket Count	22
DPET Marketing		
Email		4
Walk-In		3
	Total Ticket Count	7
Dance		
Phone		2

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Staff Member	1
Total Ticket Count	3
Dean of Arts And Sciences	
Email	3
Phone	7
Staff Member	1
Total Ticket Count	11
Delta	
Email	7
Phone	2
Total Ticket Count	9
EHS - PACE	
Email	1
Phone	1
Total Ticket Count	2
Economics Dept	
Email	2
Web	1
Phone	9
Staff Member	6
Total Ticket Count	18
Education	
Email	1
Phone	2
Staff Member	1
Total Ticket Count	4
Education - Academic	
Email	6
Phone	8
Walk-In	1
Total Ticket Count	15
English	
Email	9
Web	1

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Phone	6
Total Ticket Count	16
Erickson Hall	
Email	1
Total Ticket Count	1
FS Administration	
Email	14
Phone	2
Staff Member	8
Total Ticket Count	24
FS Operations	
Email	7
Phone	2
Total Ticket Count	9
FS PeopleSoft IT Support	
Email	12
Phone	1
Staff Member	6
Total Ticket Count	19
Faculty Devel Center	
Phone	2
Total Ticket Count	2
Financial Aid	
Email	6
Web	1
Phone	6
Walk-In	1
Total Ticket Count	14
Food Services	
Email	2
Phone	2
Total Ticket Count	4
Gallery	
Phone	1
Total Ticket Count	1
General Accounting	

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Email	16
Web	1
Phone	2
Staff Member	6
Total Ticket Count	25
Geography	
Email	3
Phone	4
Staff Member	1
Total Ticket Count	8
Gerontology	
Phone	2
Total Ticket Count	2
Goddard Earth Scis & Tech Cn	
Email	3
Phone	1
Fax	1
Total Ticket Count	5
Graduate School Admin	
Email	3
Phone	2
Total Ticket Count	5
Grants & Contracts	
Email	7
Total Ticket Count	7
History	
Email	6
Phone	3
Total Ticket Count	9
History Academic	
Email	7
Phone	4
Total Ticket Count	11
Honors College	
Email	2
Total Ticket Count	2

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Human Relations		
Email		1
Phone		1
	Total Ticket Count	2
Human Resources		
Email		12
Phone		11
Staff Member		38
	Total Ticket Count	61
IS Department		
Email		13
Phone		6
	Total Ticket Count	19
IS Flex Master		
Email		1
	Total Ticket Count	1
IT Administration		
Email		4
Phone		2
Staff Member		1
	Total Ticket Count	7
Imaging Resource Center		
Web		1
Phone		1
	Total Ticket Count	2
Information Technology		
Phone		1
	Total Ticket Count	1
Information Technology, Office O		
Web		6
	Total Ticket Count	6
Institutional Research		
Email		2
Phone		3
Walk-In		1
	Total Ticket Count	6
Instructional Systems Design		

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Email	6
Phone	2
Walk-In	1
Total Ticket Count	9
Instructional Technol	
Email	5
Phone	1
Walk-In	1
Total Ticket Count	7
Intensive English	
Email	3
Phone	1
Walk-In	1
Total Ticket Count	5
Intercoll Sports Admin	
Phone	5
Walk-In	1
Staff Member	1
Total Ticket Count	7
Interdisciplinary Science Prog	
Email	1
Total Ticket Count	1
Interdisciplinary Studies	
Email	2
Phone	2
Total Ticket Count	4
International Educ. Services	
Email	1
Phone	2
Total Ticket Count	3
Jnt Ctr Earth Sys Technology	
Email	9
Phone	2
Total Ticket Count	11
Judaic Studies	

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Email	1
Total Ticket Count	1
Learning Resource Center	
Email	1
Phone	1
Total Ticket Count	2
Library	
Email	18
Web	2
Phone	6
Staff Member	1
Total Ticket Count	27
Management Advisory Services	
Email	1
Web	1
Total Ticket Count	2
Math/Science Center	
Phone	1
Total Ticket Count	1
Mathematics and Statistics	
Email	5
Phone	5
Walk-In	1
Staff Member	1
Total Ticket Count	12
Mechanical Engineering	
Email	9
Phone	1
Walk-In	1
Total Ticket Count	11
Meyerhoff	
Phone	1
Total Ticket Count	1
Modern Languages & Linguis	
Email	4

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Phone	3
Staff Member	1
Total Ticket Count	8
Music	
Email	2
Phone	2
Total Ticket Count	4
National Disaster Medical Syst	
Email	1
Phone	1
Total Ticket Count	2
New Media	
Email	5
Phone	2
Staff Member	4
Total Ticket Count	11
OIT Infrastructure & Support	
Email	23
Phone	104
Walk-In	2
Staff Member	133
Total Ticket Count	262
Ofc of Enrollment Management	
Email	3
Phone	11
Total Ticket Count	14
Ofc of Sponsored Programs	
Email	1
Total Ticket Count	1
Off-Campus Student Services	
Email	2
Phone	2
Total Ticket Count	4
Office of Budget	
Email	3

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Staff Member	4
Total Ticket Count	7
Office of Emerg Health Servs	
Email	4
Phone	2
Walk-In	1
Total Ticket Count	7
Office of Mktg & Creative Srv	
Email	4
Web	1
Phone	7
Walk-In	1
Total Ticket Count	13
Office of Procurement	
Email	10
Phone	2
Total Ticket Count	12
Office of Provost	
Email	4
Phone	2
Total Ticket Count	6
Office of Urban Teaching Educ	
Email	1
Total Ticket Count	1
Office of the President	
Email	5
Staff Member	1
Total Ticket Count	6
Paint	
Phone	1
Total Ticket Count	1
Parking Services	
Phone	2
Staff Member	1
Total Ticket Count	3
Philosophy Admin	

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Phone	2
Total Ticket Count	2
Physical Education	
Email	8
Phone	2
Staff Member	1
Total Ticket Count	11
Physics	
Email	19
Phone	3
Staff Member	2
Total Ticket Count	24
Plant Accounting	
Web	1
Total Ticket Count	1
Plant Operations & Maintenance	
Staff Member	1
Total Ticket Count	1
Political Science	
Email	1
Phone	5
Walk-In	2
Total Ticket Count	8
Professional Education & Training	
Fax	1
Total Ticket Count	1
Professional Program	
Email	7
Phone	1
Walk-In	1
Total Ticket Count	9
Psychology	
Phone	2
Total Ticket Count	2
Psychology Admin	
Email	8

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Phone	12
Walk-In	1
Staff Member	2
Total Ticket Count	23
Public Policy S- Academic	
Email	8
Phone	5
Staff Member	1
Total Ticket Count	14
Public Safety	
Email	1
Web	1
Phone	1
Total Ticket Count	3
Residential Life	
Phone	4
Total Ticket Count	4
Residential Life - Gen Admin	
Email	11
Phone	7
Total Ticket Count	18
School of Social Work	
Phone	1
Total Ticket Count	1
Shriver Center	
Email	7
Phone	3
Walk-In	2
Total Ticket Count	12
Sociology Dept	
Email	1
Phone	9
Staff Member	1
Total Ticket Count	11
Student Accounts Receivable	

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Email	9
Phone	2
Total Ticket Count	11
Student Judicial	
Phone	1
Staff Member	1
Total Ticket Count	2
Student Life	
Email	12
Phone	6
Total Ticket Count	18
Student Support Services Acad	
Email	1
Total Ticket Count	1
Student Support Services Disab	
Email	2
Phone	4
Walk-In	1
Total Ticket Count	7
Summer Programs	
Email	4
Phone	2
Walk-In	2
Staff Member	2
Total Ticket Count	10
Technology Center	
Email	4
Phone	1
Total Ticket Count	5
Telecommunications	
Email	4
Web	1
Phone	6
Total Ticket Count	11
Theater	

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Email	1
Phone	3
Total Ticket Count	4
Transportation Services	
Email	1
Phone	1
Fax	1
Total Ticket Count	3
UTE NSF	
Email	3
Total Ticket Count	3
University Commons	
Email	3
Phone	4
Walk-In	1
Staff Member	1
Total Ticket Count	9
University Health Services	
Phone	1
Total Ticket Count	1
VP Institutional Advancement	
Email	9
Web	1
Phone	7
Total Ticket Count	17
Vice Pres Admin	
Email	3
Phone	3
Total Ticket Count	6
Vice Pres Std Affairs	
Phone	1
Total Ticket Count	1
Vice Provost Activities	
Email	2
Staff Member	1
Total Ticket Count	3

Ticket Origin Count per Department

from 04/01/2004 to 04/30/2004

Visual Arts	
Email	6
Phone	4
Walk-In	2
Staff Member	2
Total Ticket Count	
	14
Winter Programs	
Phone	1
Total Ticket Count	
	1
Women's Center	
Phone	2
Total Ticket Count	
	2
Email	453
Web	4
Phone	86
Fax	5
Walk-In	26
Staff Member	8
Total Ticket Count	
	582
2,179	

Count of Ticket Origin / Ticket Origin

