

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Administration Phys Plant	
Phone	2
Total Ticket Count	
	2
Admissions	
Email	3
Phone	8
Walk-In	1
Staff Member	6
Total Ticket Count	
	18
Advising & Registration	
Email	1
Phone	9
Staff Member	1
Total Ticket Count	
	11
Africana Studies	
Phone	1
Staff Member	1
Total Ticket Count	
	2
American Studies	
Email	1
Phone	1
Total Ticket Count	
	2
Ancient Studies	
Phone	1
Total Ticket Count	
	1
Annual Giving/Major Gifts	
Phone	1
Total Ticket Count	
	1
Applications	
Email	58
Phone	45
Staff Member	61
Total Ticket Count	
	164
Biology - Academic	
Email	20

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Phone	16
Walk-In	1
Total Ticket Count	37
Biology Administration	
Email	1
Phone	4
Total Ticket Count	5
Biology Research Support	
Phone	2
Total Ticket Count	2
Bookstore	
Email	6
Phone	2
Total Ticket Count	8
Business Services	
Email	1
Total Ticket Count	1
CSEE - Instruction	
Email	2
Phone	2
Total Ticket Count	4
Campus Card	
Phone	3
Total Ticket Count	3
Career Development Center	
Email	1
Phone	2
Total Ticket Count	3
Center for Art & Visual Cultur	
Email	1
Total Ticket Count	1
Center for Women and Info Te	
Email	2
Phone	2
Total Ticket Count	4
Central Receiving	
Phone	1
Total Ticket Count	1

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Chemical & Biochemical Eng	
Email	1
Web	1
Phone	3
Total Ticket Count	5
Chemistry BioChem - Academi	
Email	21
Phone	10
Walk-In	1
Staff Member	1
Total Ticket Count	33
Chemistry & BioChemistry Adm	
Email	1
Phone	1
Total Ticket Count	2
Chemistry & Biochemistry	
Email	1
Total Ticket Count	1
Civil Engineering	
Phone	1
Total Ticket Count	1
College of Eng-Adminstr	
Email	2
Total Ticket Count	2
Comp Sci \ Elec Eng	
Email	2
Phone	1
Total Ticket Count	3
Computer Sci Elec Engineering	
Email	27
Web	2
Phone	6
Total Ticket Count	35
Construction Services	
Phone	4
Total Ticket Count	4
Contractual Services	

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Walk-In	1
Total Ticket Count	1
Ctr Adv Std Photonic Research	
Email	2
Total Ticket Count	2
Ctr Urban Environ'l Res & Edu	
Email	1
Phone	1
Total Ticket Count	2
Ctr for Health Pgm Dev & Mgt	
Phone	6
Walk-In	2
Total Ticket Count	8
DPET Admin Exp	
Email	3
Phone	1
Walk-In	2
Total Ticket Count	6
DPET Marketing	
Email	21
Phone	1
Walk-In	4
Total Ticket Count	26
Dance	
Email	1
Staff Member	1
Total Ticket Count	2
Dean of Arts And Sciences	
Email	3
Phone	7
Staff Member	1
Total Ticket Count	11
Delta	
Phone	1
Total Ticket Count	1
Dept of Emerg Health Servs	

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Email	2
Phone	2
Total Ticket Count	4
EHS - PACE	
Email	1
Phone	2
Total Ticket Count	3
Econ Administrative Sciences	
Email	1
Total Ticket Count	1
Economics Dept	
Email	1
Phone	3
Total Ticket Count	4
Education - Academic	
Email	11
Phone	4
Walk-In	1
Staff Member	2
Total Ticket Count	18
Electrical	
Phone	1
Staff Member	1
Total Ticket Count	2
English	
Email	6
Phone	7
Total Ticket Count	13
Erickson School of Aging Stds	
Email	2
Phone	1
Total Ticket Count	3
FS Operations	
Email	6
Total Ticket Count	6
Faculty Devel Center	

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Staff Member	1
Total Ticket Count	1
Financial Aid	
Phone	4
Total Ticket Count	4
Food Services	
Email	1
Phone	1
Total Ticket Count	2
General Accounting	
Email	27
Staff Member	12
Total Ticket Count	39
Geography	
Email	1
Total Ticket Count	1
Gerontology	
Email	2
Phone	2
Total Ticket Count	4
Goddard Earth Scis & Tech Cn	
Email	4
Phone	5
Fax	1
Total Ticket Count	10
Graduate School Admin	
Email	4
Web	3
Phone	5
Staff Member	1
Total Ticket Count	13
Grants & Contracts	
Email	7
Phone	1
Total Ticket Count	8
History	

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Email	2
Total Ticket Count	2
History Academic	
Email	3
Phone	3
Walk-In	1
Total Ticket Count	7
Honors College	
Phone	2
Total Ticket Count	2
Human Resources	
Email	11
Phone	7
Staff Member	18
Total Ticket Count	36
IA Support	
Email	1
Total Ticket Count	1
IS Department	
Email	15
Web	1
Phone	1
Staff Member	2
Total Ticket Count	19
IT Administration	
Phone	1
Staff Member	1
Total Ticket Count	2
Imaging Resource Center	
Staff Member	1
Total Ticket Count	1
Information Technology, Office o	
Email	1
Total Ticket Count	1
Institutional Research	
Email	4

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Phone	1
Total Ticket Count	5
Instructional Systems Design	
Email	5
Walk-In	7
Total Ticket Count	12
Instructional Technol	
Email	3
Phone	1
Total Ticket Count	4
Intensive English	
Email	7
Phone	4
Walk-In	2
Total Ticket Count	13
Intercoll Sports Admin	
Email	1
Phone	4
Staff Member	1
Total Ticket Count	6
Interdisciplinary Science Prog	
Email	1
Phone	1
Total Ticket Count	2
Interdisciplinary Studies	
Email	4
Phone	5
Staff Member	1
Total Ticket Count	10
International Educ. Services	
Email	3
Phone	4
Total Ticket Count	7
Jnt Ctr Earth Sys Technology	
Email	6

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Phone	4
Total Ticket Count	10
Learning Resource Center	
Email	2
Total Ticket Count	2
Legal Affairs	
Email	11
Staff Member	1
Total Ticket Count	12
Library	
Email	22
Phone	6
Walk-In	1
Staff Member	1
Total Ticket Count	30
Lock Shop	
Phone	2
Total Ticket Count	2
MIPAR	
Email	3
Phone	2
Total Ticket Count	5
Mail Services	
Phone	1
Total Ticket Count	1
Management Advisory Services	
Phone	1
Total Ticket Count	1
Math/Science Center	
Email	3
Phone	2
Total Ticket Count	5
Mathematics & Statistics	
Phone	1
Total Ticket Count	1
Mathematics and Statistics	
Email	6

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Web	1
Phone	3
Walk-In	1
Staff Member	1
Total Ticket Count	12
Mechanical Engineering	
Email	13
Phone	2
Walk-In	3
Staff Member	2
Total Ticket Count	20
Meyerhoff	
Email	1
Phone	1
Total Ticket Count	2
Mipar	
Email	1
Total Ticket Count	1
Modern Languages & Linguis	
Phone	3
Staff Member	1
Total Ticket Count	4
Music	
Email	5
Phone	5
Total Ticket Count	10
National Disaster Medical Syst	
Staff Member	1
Total Ticket Count	1
New Media	
Email	2
Phone	1
Staff Member	1
Total Ticket Count	4
OIT Infrastructure & Support	

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Email	14
Phone	247
Walk-In	2
Staff Member	59
Total Ticket Count	322
Ofc of Enrollment Management	
Email	10
Web	1
Phone	6
Total Ticket Count	17
Ofc of Sponsored Programs	
Email	8
Phone	10
Staff Member	1
Total Ticket Count	19
Off-Campus Student Services	
Email	1
Total Ticket Count	1
Office of Budget	
Email	1
Walk-In	1
Total Ticket Count	2
Office of Mktg & Creative Srv	
Email	2
Phone	4
Total Ticket Count	6
Office of Procurement	
Email	15
Walk-In	1
Total Ticket Count	16
Office of Provost	
Phone	2
Total Ticket Count	2
Office of Technology Developm	
Email	1
Total Ticket Count	1

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Office of the President	
Email	1
Phone	1
Total Ticket Count	
	2
Philosophy Admin	
Email	1
Phone	2
Total Ticket Count	
	3
Physical Education	
Email	10
Web	1
Phone	7
Staff Member	1
Total Ticket Count	
	19
Physics	
Email	6
Web	1
Phone	1
Total Ticket Count	
	8
Plant Accounting	
Staff Member	1
Total Ticket Count	
	1
Plant Operations & Maintenanc	
Email	4
Total Ticket Count	
	4
Policy Sciences	
Phone	2
Total Ticket Count	
	2
Political Science	
Email	1
Phone	6
Total Ticket Count	
	7
Professional Program	
Email	7
Phone	4
Walk-In	1

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Program Development DPET		Total Ticket Count	12
Email			5
Phone			1
		Total Ticket Count	6
Psychology			
Email			1
		Total Ticket Count	1
Psychology Admin			
Email			11
Web			2
Phone			9
		Total Ticket Count	22
Public Affairs Scholars			
Email			1
Phone			1
		Total Ticket Count	2
Public Policy S- Academic			
Email			4
Phone			7
Walk-In			2
		Total Ticket Count	13
Public Safety			
Phone			1
		Total Ticket Count	1
Residential Life			
Phone			16
		Total Ticket Count	16
Residential Life - Gen Admin			
Email			11
Phone			5
Walk-In			1
		Total Ticket Count	17
SA PeopleSoft IT Support			
Email			3
Web			1

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Phone	2
Staff Member	36
Total Ticket Count	42
School of Social Work	
Email	4
Web	1
Phone	4
Total Ticket Count	9
Shady Grove Program	
Email	1
Phone	1
Total Ticket Count	2
Shriver Center	
Email	4
Phone	1
Total Ticket Count	5
Sociology Dept	
Email	3
Phone	6
Total Ticket Count	9
Student Accounts Receivable	
Email	20
Phone	6
Staff Member	1
Total Ticket Count	27
Student Affairs - Bus Serv Cnt	
Email	1
Phone	1
Staff Member	2
Total Ticket Count	4
Student Affairs Programming	
Email	1
Phone	2
Total Ticket Count	3
Student Judicial	

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Email	3
Phone	1
Total Ticket Count	4
Student Life	
Email	4
Web	2
Phone	4
Total Ticket Count	10
Student Support Services Acade	
Phone	1
Total Ticket Count	1
Student Support Services Disab	
Phone	3
Total Ticket Count	3
Summer Programs	
Email	6
Phone	1
Walk-In	1
Total Ticket Count	8
Technology Center	
Email	2
Phone	4
Total Ticket Count	6
Telecommunications	
Email	3
Web	2
Phone	2
Total Ticket Count	7
Theater	
Email	2
Phone	3
Total Ticket Count	5
Transportation Services	
Phone	1
Total Ticket Count	1
University Commons	

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Email	6
Web	2
Phone	4
Staff Member	1
Total Ticket Count	13
University Health Services	
Email	1
Phone	3
Total Ticket Count	4
VP Institutional Advancement	
Email	9
Web	1
Phone	9
Fax	1
Staff Member	3
Total Ticket Count	23
Vice Pres Admin	
Email	1
Phone	3
Staff Member	1
Total Ticket Count	5
Vice Pres Std Affairs	
Email	2
Phone	1
Total Ticket Count	3
Vice Provost Activities	
Email	6
Phone	2
Total Ticket Count	8
Visual Arts	
Email	2
Web	1
Phone	2
Total Ticket Count	5

Ticket Origin Count per Department

from 04/01/2005 to 04/30/2005

Women's Center	
Phone	1
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Total Ticket Count	1
Women's Studies	
Email	1
Web	2
<hr/>	
Total Ticket Count	3
Email	247
Web	23
Phone	123
Fax	9
Walk-In	14
Staff Member	22
<hr/>	
Total Ticket Count	438
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	1,975

Count of Ticket Origin / Ticket Origin

