

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Admissions	
Email	1
Phone	4
Walk-In	1
Staff Member	29
Total Ticket Count	35
Advising & Registration	
Email	4
Web	1
Phone	2
Staff Member	1
Total Ticket Count	8
Africana Studies	
Email	2
Phone	3
Total Ticket Count	5
American Studies	
Email	3
Phone	4
Total Ticket Count	7
Ancient Studies	
Email	4
Total Ticket Count	4
Annual Giving/Major Gifts	
Email	1
Phone	4
Total Ticket Count	5
Applications	
Email	37
Phone	24
Walk-In	1
Staff Member	45
Total Ticket Count	107
Athletics	

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Phone	1
Total Ticket Count	1
Athletics & Physical Education	
Phone	1
Total Ticket Count	1
Biology - Academic	
Email	7
Web	2
Phone	18
Walk-In	1
Total Ticket Count	28
Biology Administration	
Email	1
Phone	7
Total Ticket Count	8
Bookstore	
Email	1
Phone	1
Total Ticket Count	2
CSEE - Instruction	
Email	4
Phone	2
Total Ticket Count	6
CSEE - Research Support DNU	
Email	1
Total Ticket Count	1
Campus Card	
Email	1
Phone	4
Total Ticket Count	5
Career Development Center	
Email	2
Phone	1
Total Ticket Count	3
Center for Art & Visual Cultur	
Email	1

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Phone	1
Walk-In	1
Total Ticket Count	3
Center for Women and Info Te	
Email	1
Total Ticket Count	1
Central Plant	
Phone	1
Total Ticket Count	1
Central Receiving	
Phone	1
Total Ticket Count	1
Chemical & Biochemical Eng	
Email	9
Web	1
Phone	5
Walk-In	4
Total Ticket Count	19
Chemistry BioChem - Academi	
Email	24
Phone	26
Walk-In	1
Staff Member	1
Total Ticket Count	52
Chemistry & BioChemistry Adm	
Phone	4
Total Ticket Count	4
Chemistry & Biochemistry	
Email	1
Web	1
Total Ticket Count	2
Chpdm	
Email	1
Total Ticket Count	1
Civil Engineering	
Email	1
Total Ticket Count	1

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

College of Eng-Adminstr	
Email	1
Phone	3
Walk-In	1

Total Ticket Count	5
Computer Sci Elec Engineering	
Email	45
Phone	5
Staff Member	1

Total Ticket Count	51
Counseling	
Staff Member	1

Total Ticket Count	1
Ctr Adv Std Photonic Research	
Email	1
Staff Member	1

Total Ticket Count	2
Ctr Urban Environ'l Res & Edu	
Email	3
Phone	3

Total Ticket Count	6
Ctr for Health Pgm Dev & Mgt	
Email	1
Phone	2
Staff Member	2

Total Ticket Count	5
DPET Admin Affairs	
Phone	1

Total Ticket Count	1
DPET Admin Exp	
Email	12
Phone	1
Walk-In	4
Staff Member	1

Total Ticket Count	18
DPET Marketing	

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Email	3
Phone	4
Walk-In	1
Total Ticket Count	8
Dean of Arts And Sciences	
Email	5
Phone	3
Staff Member	1
Total Ticket Count	9
Delta	
Email	2
Total Ticket Count	2
EHS - PACE	
Email	1
Phone	1
Total Ticket Count	2
Economics	
Email	1
Phone	1
Total Ticket Count	2
Economics Dept	
Email	5
Phone	8
Fax	1
Total Ticket Count	14
Education	
Email	10
Phone	2
Total Ticket Count	12
Education - Academic	
Email	8
Phone	7
Total Ticket Count	15
English	
Email	12

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Phone	10
Walk-In	1
Total Ticket Count	23
Erickson Hall	
Email	2
Web	1
Total Ticket Count	3
FS Administration	
Phone	1
Total Ticket Count	1
FS Operations	
Email	1
Phone	4
Total Ticket Count	5
FS PeopleSoft IT Support	
Email	4
Phone	2
Staff Member	33
Total Ticket Count	39
Faculty Devel Center	
Phone	3
Total Ticket Count	3
Financial Aid	
Email	3
Phone	10
Fax	2
Total Ticket Count	15
Food Services	
Email	1
Phone	8
Total Ticket Count	9
General Accounting	
Email	18
Phone	2
Staff Member	2
Total Ticket Count	22

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Geography		
Email		3
Phone		10
Staff Member		1
Total Ticket Count		14
Geography & Environmental S		
Email		1
Total Ticket Count		1
Gerontology		
Email		2
Phone		2
Total Ticket Count		4
Goddard Earth Scis & Tech Cn		
Email		1
Total Ticket Count		1
Graduate School		
Email		1
Total Ticket Count		1
Graduate School Admin		
Email		10
Phone		19
Walk-In		1
Staff Member		1
Total Ticket Count		31
Grants & Contracts		
Email		6
Total Ticket Count		6
History		
Email		2
Phone		2
Fax		1
Total Ticket Count		5
History Academic		
Email		12
Web		1
Phone		8

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Honors College		Total Ticket Count	21
	Email		3
	Phone		2
		Total Ticket Count	5
Human Relations			
	Email		2
		Total Ticket Count	2
Human Resources			
	Email		14
	Phone		14
	Staff Member		15
		Total Ticket Count	43
IS Department			
	Email		24
	Web		1
	Phone		5
		Total Ticket Count	30
IS Flex Master			
	Email		1
	Phone		1
		Total Ticket Count	2
IT Administration			
	Email		1
	Staff Member		1
		Total Ticket Count	2
Imaging Resource Center			
	Staff Member		1
		Total Ticket Count	1
Information Technology, Office O			
	Web		5
		Total Ticket Count	5
Institutional Research			
	Email		6
	Phone		6
	Walk-In		1
		Total Ticket Count	13

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Instructional Systems Design	
Email	4
Walk-In	1

Total Ticket Count	5
Instructional Technol	
Email	5
Web	1
Phone	5
Staff Member	6

Total Ticket Count	17
Intensive English	
Email	4

Total Ticket Count	4
Intercoll Sports Admin	
Email	5
Web	1
Phone	16

Total Ticket Count	22
Interdisciplinary Science Prog	
Phone	1

Total Ticket Count	1
Interdisciplinary Studies	
Phone	1

Total Ticket Count	1
International Educ. Services	
Email	3
Phone	6

Total Ticket Count	9
Jnt Ctr Earth Sys Technology	
Email	7
Phone	2

Total Ticket Count	9
Judaic Studies	
Email	1

Total Ticket Count	1
K-12 Initiatives	
Phone	1

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Learning Resource Center		Total Ticket Count	1
	Email		1
	Phone		2
	Walk-In		1
		Total Ticket Count	4
Legal Affairs			
	Phone		1
		Total Ticket Count	1
Library			
	Email		22
	Web		1
	Phone		9
	Fax		1
		Total Ticket Count	33
MIPAR			
	Email		3
		Total Ticket Count	3
Mail Services			
	Phone		1
		Total Ticket Count	1
Management Advisory Services			
	Phone		1
		Total Ticket Count	1
Math/Science Center			
	Email		1
		Total Ticket Count	1
Mathematics and Statistics			
	Email		6
	Phone		3
	Walk-In		1
	Staff Member		1
		Total Ticket Count	11
Mechanical Engineering			
	Email		19
	Phone		3

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Staff Member	1
Total Ticket Count	23
Meyerhoff	
Email	1
Total Ticket Count	1
Modern Languages & Linguis	
Email	12
Phone	7
Staff Member	1
Total Ticket Count	20
Music	
Email	4
Phone	1
Total Ticket Count	5
New Media	
Email	6
Phone	1
Total Ticket Count	7
OIT Infrastructure & Support	
Email	111
Web	1
Phone	200
Walk-In	17
Staff Member	121
Total Ticket Count	450
Ofc of Enrollment Management	
Email	5
Phone	7
Total Ticket Count	12
Ofc of Sponsored Programs	
Email	1
Phone	3
Total Ticket Count	4
Off-Campus Student Services	
Email	4

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Web	1
Phone	1
Total Ticket Count	6
Office of Budget	
Email	5
Total Ticket Count	5
Office of Emerg Health Servs	
Email	10
Web	1
Phone	5
Total Ticket Count	16
Office of Mktg & Creative Srv	
Email	1
Web	1
Phone	5
Total Ticket Count	7
Office of Procurement	
Email	19
Phone	1
Total Ticket Count	20
Office of Provost	
Email	4
Phone	2
Total Ticket Count	6
Orientation	
Email	1
Total Ticket Count	1
Parking Services	
Phone	1
Total Ticket Count	1
Philosophy Admin	
Phone	4
Total Ticket Count	4
Physical Education	
Email	16
Phone	15
Total Ticket Count	31

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Physics		
Email		13
Phone		6
Total Ticket Count		19
Plant Accounting		
Email		3
Phone		1
Total Ticket Count		4
Plant Operations & Maintenanc		
Email		7
Staff Member		1
Total Ticket Count		8
Political Science		
Email		9
Phone		4
Walk-In		1
Total Ticket Count		14
Professional Program		
Email		6
Phone		1
Walk-In		1
Total Ticket Count		8
Psychology		
Email		1
Total Ticket Count		1
Psychology Admin		
Email		22
Web		1
Phone		26
Staff Member		1
Total Ticket Count		50
Psychology Shady Grove		
Email		1
Total Ticket Count		1
Public Affairs Scholars		
Phone		1

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Public Policy S- Academic		Total Ticket Count	1
	Email		7
	Web		1
	Phone		11
	Staff Member		1
		Total Ticket Count	20
Public Safety			
	Walk-In		1
		Total Ticket Count	1
Recreation			
	Email		1
		Total Ticket Count	1
Resident Student Association			
	Phone		1
		Total Ticket Count	1
Residential Life			
	Phone		14
	Staff Member		1
		Total Ticket Count	15
Residential Life - Gen Admin			
	Email		21
	Web		1
	Phone		38
	Fax		4
	Staff Member		1
		Total Ticket Count	65
School of Social Work			
	Email		4
	Phone		4
	Staff Member		1
		Total Ticket Count	9
Shady Grove Program			
	Email		3
		Total Ticket Count	3
Shakespeare Assoc.			

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Phone	2
Total Ticket Count	2
Shriver Center	
Email	4
Phone	4
Total Ticket Count	8
Sociology Dept	
Email	16
Web	1
Phone	16
Walk-In	2
Staff Member	1
Total Ticket Count	36
Student Accounts Receivable	
Email	8
Phone	5
Total Ticket Count	13
Student Affairs - Bus Serv Cnt	
Email	1
Total Ticket Count	1
Student Judicial	
Email	3
Phone	1
Total Ticket Count	4
Student Life	
Email	4
Phone	9
Total Ticket Count	13
Student Support Services Acade	
Email	1
Phone	3
Total Ticket Count	4
Student Support Services Disab	
Email	3
Phone	2
Total Ticket Count	5

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Summer Programs	
Email	5
Phone	2

Total Ticket Count	7
Technology Center	
Email	1
Phone	2

Total Ticket Count	3
Telecommunications	
Email	1
Phone	8

Total Ticket Count	9
Theater	
Email	2
Phone	1

Total Ticket Count	3
Transportation Services	
Phone	1

Total Ticket Count	1
UTE NSF	
Email	1
Phone	1
Walk-In	1

Total Ticket Count	3
University Commons	
Email	2
Phone	4
Staff Member	1

Total Ticket Count	7
University Health Services	
Email	4
Phone	23

Total Ticket Count	27
VP Institutional Advancement	
Email	3
Phone	19

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

	Total Ticket Count	22
Vice Pres Admin		
Email		5
Phone		3
	Total Ticket Count	8
Vice Pres Std Affairs		
Phone		1
	Total Ticket Count	1
Vice Provost Activities		
Email		2
Phone		2
	Total Ticket Count	4
Visual Arts		
Email		7
Phone		6
Staff Member		1
	Total Ticket Count	14
Women's Center		
Phone		2
	Total Ticket Count	2
Women's Studies		
Email		7
Phone		1
	Total Ticket Count	8
Email		232
Web		19
Phone		138
Fax		31
Walk-In		30
Staff Member		54
	Total Ticket Count	504
		2,445

Ticket Origin Count per Department

from 08/01/2004 to 08/31/2004

Count of Ticket Origin / Ticket Origin

