

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

<b>Administration &amp; Finance, Vp F</b>	
Web	1
<b>Total Ticket Count</b>	
	<b>1</b>
<b>Admissions</b>	
Email	2
Phone	4
Staff Member	4
<b>Total Ticket Count</b>	
	<b>10</b>
<b>Advising &amp; Registration</b>	
Phone	7
<b>Total Ticket Count</b>	
	<b>7</b>
<b>Africana Studies</b>	
Phone	4
Fax	2
<b>Total Ticket Count</b>	
	<b>6</b>
<b>American Studies</b>	
Phone	1
<b>Total Ticket Count</b>	
	<b>1</b>
<b>Ancient Studies</b>	
Email	1
Phone	2
<b>Total Ticket Count</b>	
	<b>3</b>
<b>Annual Giving/Major Gifts</b>	
Email	5
Phone	2
<b>Total Ticket Count</b>	
	<b>7</b>
<b>Applications</b>	
Email	80
Phone	18
Staff Member	31
<b>Total Ticket Count</b>	
	<b>129</b>
<b>Athletics &amp; Physical Education</b>	
Email	1
<b>Total Ticket Count</b>	
	<b>1</b>
<b>Biology - Academic</b>	
Email	21

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

Web	3
Phone	14
Staff Member	2
<b>Total Ticket Count</b>	<b>40</b>
<b>Biology Administration</b>	
Email	9
Phone	4
<b>Total Ticket Count</b>	<b>13</b>
<b>Bookstore</b>	
Email	1
Staff Member	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Business Services</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>CSEE - Research Support DNU</b>	
Email	2
Phone	1
<b>Total Ticket Count</b>	<b>3</b>
<b>Campus Card</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Career Development Center</b>	
Email	3
Phone	6
<b>Total Ticket Count</b>	<b>9</b>
<b>Center for Emerg &amp; Disaster R</b>	
Phone	4
<b>Total Ticket Count</b>	<b>4</b>
<b>Center for Women and Info Te</b>	
Email	4
Phone	2
<b>Total Ticket Count</b>	<b>6</b>
<b>Central Receiving</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

<b>Chemical &amp; Biochemical Eng</b>	
Email	5
Phone	1
-----	
<b>Total Ticket Count</b>	<b>6</b>
<b>Chemistry BioChem - Academi</b>	
Email	28
Phone	16
Staff Member	2
-----	
<b>Total Ticket Count</b>	<b>46</b>
<b>Chemistry &amp; BioChemistry Adm</b>	
Email	4
Phone	1
-----	
<b>Total Ticket Count</b>	<b>5</b>
<b>Chemistry &amp; Biochemistry</b>	
Phone	2
-----	
<b>Total Ticket Count</b>	<b>2</b>
<b>Civil Engineering</b>	
Email	4
-----	
<b>Total Ticket Count</b>	<b>4</b>
<b>College of Eng-Adminstr</b>	
Email	10
Staff Member	1
-----	
<b>Total Ticket Count</b>	<b>11</b>
<b>Comp Sci \ Elec Eng</b>	
Email	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Computer Sci Elec Engineering</b>	
Email	31
Web	3
Phone	7
-----	
<b>Total Ticket Count</b>	<b>41</b>
<b>Construction Services</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Counseling</b>	
Phone	4
-----	
<b>Total Ticket Count</b>	<b>4</b>
<b>Ctr Adv Std Photonic Research</b>	

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

Email	4
<b>Total Ticket Count</b>	<b>4</b>
<b>Ctr Urban Environ'l Res &amp; Edu</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Ctr for Health Pgm Dev &amp; Mgt</b>	
Email	1
Web	1
Phone	2
<b>Total Ticket Count</b>	<b>4</b>
<b>DPET Admin Affairs</b>	
Email	4
Walk-In	1
<b>Total Ticket Count</b>	<b>5</b>
<b>DPET Admin Exp</b>	
Email	1
Walk-In	1
<b>Total Ticket Count</b>	<b>2</b>
<b>DPET Marketing</b>	
Email	26
Walk-In	7
Staff Member	5
<b>Total Ticket Count</b>	<b>38</b>
<b>Dance</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Dean of Arts Humanities Soc Sc</b>	
Email	10
Phone	6
Staff Member	1
<b>Total Ticket Count</b>	<b>17</b>
<b>Delta</b>	
Staff Member	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Dept of Emerg Health Servs</b>	

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

Email	3
Web	1
Phone	5
<b>Total Ticket Count</b>	<b>9</b>
<b>Econ Administrative Sciences</b>	
Email	3
<b>Total Ticket Count</b>	<b>3</b>
<b>Economics</b>	
Email	2
Phone	1
<b>Total Ticket Count</b>	<b>3</b>
<b>Economics Dept</b>	
Email	9
Phone	9
Walk-In	1
Staff Member	1
<b>Total Ticket Count</b>	<b>20</b>
<b>Education - Academic</b>	
Email	18
Phone	14
Walk-In	1
<b>Total Ticket Count</b>	<b>33</b>
<b>Emer Health Serv - PACE</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>English</b>	
Email	14
Web	2
Phone	16
<b>Total Ticket Count</b>	<b>32</b>
<b>Environmental Safety &amp; Health</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Erickson Hall</b>	
Email	3
<b>Total Ticket Count</b>	<b>3</b>

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

<b>Erickson School of Aging Stds</b>	
Email	1
Web	1
Phone	1
<b>Total Ticket Count</b>	<b>3</b>
<b>FS Administration</b>	
Walk-In	1
Staff Member	1
<b>Total Ticket Count</b>	<b>2</b>
<b>FS Operations</b>	
Email	7
Staff Member	10
<b>Total Ticket Count</b>	<b>17</b>
<b>Faculty Devel Center</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Financial Aid</b>	
Email	6
Phone	5
Staff Member	1
<b>Total Ticket Count</b>	<b>12</b>
<b>Food Services</b>	
Email	1
Phone	2
<b>Total Ticket Count</b>	<b>3</b>
<b>General Accounting</b>	
Email	21
Staff Member	6
<b>Total Ticket Count</b>	<b>27</b>
<b>Geography</b>	
Email	14
Phone	5
Staff Member	1
<b>Total Ticket Count</b>	<b>20</b>
<b>Gerontology</b>	

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Goddard Earth Scis &amp; Tech Cn</b>	
Email	1
Web	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Graduate School Admin</b>	
Email	3
Phone	10
<b>Total Ticket Count</b>	<b>13</b>
<b>Grants &amp; Contracts</b>	
Email	8
<b>Total Ticket Count</b>	<b>8</b>
<b>HVAC</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Harbor Hall</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>History Academic</b>	
Email	11
Web	1
Phone	20
Staff Member	1
<b>Total Ticket Count</b>	<b>33</b>
<b>Honors College</b>	
Email	5
Web	2
Phone	5
<b>Total Ticket Count</b>	<b>12</b>
<b>Human Relations</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Human Resources</b>	

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

Email	9
Phone	11
Staff Member	28
<b>Total Ticket Count</b>	<b>48</b>
<b>IA Marketing/Development</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>IS Department</b>	
Email	26
Phone	6
<b>Total Ticket Count</b>	<b>32</b>
<b>IS Flex Master</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>IT Administration</b>	
Email	9
<b>Total Ticket Count</b>	<b>9</b>
<b>Imaging Resource Center</b>	
Staff Member	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Institutional Research</b>	
Email	14
Phone	7
<b>Total Ticket Count</b>	<b>21</b>
<b>Instructional Systems Design</b>	
Email	7
Walk-In	6
<b>Total Ticket Count</b>	<b>13</b>
<b>Instructional Technol</b>	
Email	3
Web	2
Phone	3
<b>Total Ticket Count</b>	<b>8</b>
<b>Intensive English</b>	
Email	7
Phone	1

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

Walk-In	5
<b>Total Ticket Count</b>	<b>13</b>
<b>Intercoll Sports Admin</b>	
Email	5
Phone	11
Staff Member	1
<b>Total Ticket Count</b>	<b>17</b>
<b>Interdisciplinary Science Prog</b>	
Email	2
Phone	1
<b>Total Ticket Count</b>	<b>3</b>
<b>Interdisciplinary Studies</b>	
Email	2
Phone	2
<b>Total Ticket Count</b>	<b>4</b>
<b>International Educ. Services</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Jnt Ctr Earth Sys Technology</b>	
Email	9
Fax	1
<b>Total Ticket Count</b>	<b>10</b>
<b>K-12 Initiatives</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Language Literacy and Culture</b>	
Email	3
Web	1
Phone	1
<b>Total Ticket Count</b>	<b>5</b>
<b>Learning Resource Center</b>	
Email	2
Web	1
Phone	2
<b>Total Ticket Count</b>	<b>5</b>
<b>Legal Affairs</b>	

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

Email	1
Phone	2
<b>Total Ticket Count</b>	<b>3</b>
<b>Library</b>	
Email	42
Phone	6
<b>Total Ticket Count</b>	<b>48</b>
<b>MIPAR</b>	
Email	6
Phone	2
<b>Total Ticket Count</b>	<b>8</b>
<b>Mail Services</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Math/Science Center</b>	
Email	1
Web	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Mathematics and Statistics</b>	
Email	16
Phone	1
Fax	2
<b>Total Ticket Count</b>	<b>19</b>
<b>Mechanical Engineering</b>	
Email	14
Web	1
Phone	1
Staff Member	2
<b>Total Ticket Count</b>	<b>18</b>
<b>Meyerhoff</b>	
Email	2
Phone	2
Staff Member	1
<b>Total Ticket Count</b>	<b>5</b>
<b>Modern Languages &amp; Linguis</b>	

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

	Email	5
	Phone	3
	<b>Total Ticket Count</b>	<b>8</b>
<b>Music</b>		
	Email	4
	Web	2
	Phone	4
	Staff Member	1
	<b>Total Ticket Count</b>	<b>11</b>
<b>New Media</b>		
	Email	3
	Phone	1
	Staff Member	1
	<b>Total Ticket Count</b>	<b>5</b>
<b>OIT Infrastructure &amp; Support</b>		
	Email	18
	Phone	213
	Walk-In	1
	Staff Member	9
	<b>Total Ticket Count</b>	<b>241</b>
<b>Ofc of Enrollment Management</b>		
	Email	16
	Web	1
	Phone	4
	<b>Total Ticket Count</b>	<b>21</b>
<b>Ofc of Sponsored Programs</b>		
	Email	21
	Phone	4
	<b>Total Ticket Count</b>	<b>25</b>
<b>Off-Campus Student Services</b>		
	Email	1
	Phone	2
	<b>Total Ticket Count</b>	<b>3</b>
<b>Office of Budget</b>		

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

Staff Member	4
<b>Total Ticket Count</b>	<b>4</b>
<b>Office of Emerg Health Servs</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Office of Mktg &amp; Creative Srv</b>	
Email	4
Phone	2
Staff Member	1
<b>Total Ticket Count</b>	<b>7</b>
<b>Office of Procurement</b>	
Email	9
Phone	1
Walk-In	1
<b>Total Ticket Count</b>	<b>11</b>
<b>Office of Provost</b>	
Email	3
Phone	3
<b>Total Ticket Count</b>	<b>6</b>
<b>Office of the Bursar (NEW)</b>	
Email	4
Phone	1
<b>Total Ticket Count</b>	<b>5</b>
<b>Office of the President</b>	
Email	3
Phone	1
<b>Total Ticket Count</b>	<b>4</b>
<b>Orientation</b>	
Email	2
Phone	2
<b>Total Ticket Count</b>	<b>4</b>
<b>Parking Services</b>	
Phone	3
Staff Member	1
<b>Total Ticket Count</b>	<b>4</b>
<b>Philosophy Admin</b>	

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

Email	5
Phone	13
<b>Total Ticket Count</b>	<b>18</b>
<b>Physical Education</b>	
Email	17
Phone	23
<b>Total Ticket Count</b>	<b>40</b>
<b>Physics</b>	
Email	11
Phone	2
Staff Member	1
<b>Total Ticket Count</b>	<b>14</b>
<b>Plant Operations &amp; Maintenananc</b>	
Email	31
Phone	1
<b>Total Ticket Count</b>	<b>32</b>
<b>Political Science</b>	
Email	5
Phone	3
<b>Total Ticket Count</b>	<b>8</b>
<b>Professional Program</b>	
Email	15
Phone	2
Walk-In	2
<b>Total Ticket Count</b>	<b>19</b>
<b>Program Development DPET</b>	
Email	6
Phone	1
Walk-In	3
<b>Total Ticket Count</b>	<b>10</b>
<b>Psychology Admin</b>	
Email	28
Web	3
Phone	25
<b>Total Ticket Count</b>	<b>56</b>

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

<b>Psychology Shady Grove</b>	
Email	3
Staff Member	1
-----	
<b>Total Ticket Count</b>	<b>4</b>
<b>Public Policy S- Academic</b>	
Email	9
Web	2
Phone	9
Staff Member	1
-----	
<b>Total Ticket Count</b>	<b>21</b>
<b>Recreation</b>	
Phone	3
Fax	1
Staff Member	1
-----	
<b>Total Ticket Count</b>	<b>5</b>
<b>Resident Student Association</b>	
Email	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Residential Life</b>	
Phone	8
-----	
<b>Total Ticket Count</b>	<b>8</b>
<b>Residential Life - Gen Admin</b>	
Email	16
Phone	16
Staff Member	1
-----	
<b>Total Ticket Count</b>	<b>33</b>
<b>School of Social Work</b>	
Email	12
Phone	2
-----	
<b>Total Ticket Count</b>	<b>14</b>
<b>Shady Grove Program</b>	
Email	4
-----	
<b>Total Ticket Count</b>	<b>4</b>
<b>Shriver Center</b>	
Email	8
Web	1

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

Phone	1
<b>Total Ticket Count</b>	<b>10</b>
<b>Sign</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Social Work</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Sociology Dept</b>	
Email	6
Phone	11
<b>Total Ticket Count</b>	<b>17</b>
<b>Student Accounts Receivable</b>	
Email	3
Phone	2
<b>Total Ticket Count</b>	<b>5</b>
<b>Student Affairs - Bus Serv Cnt</b>	
Email	2
Phone	2
Staff Member	1
<b>Total Ticket Count</b>	<b>5</b>
<b>Student Judicial</b>	
Email	5
Web	1
Phone	3
<b>Total Ticket Count</b>	<b>9</b>
<b>Student Life</b>	
Email	7
Web	2
Phone	2
Fax	1
<b>Total Ticket Count</b>	<b>12</b>
<b>Student Support Services Acade</b>	
Email	1
Web	2
<b>Total Ticket Count</b>	<b>3</b>

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

<b>Student Support Services Disab</b>	
Email	1
Phone	3
-----	
<b>Total Ticket Count</b>	<b>4</b>
<b>Summer Programs</b>	
Email	5
Phone	1
Walk-In	2
-----	
<b>Total Ticket Count</b>	<b>8</b>
<b>Technology Center</b>	
Email	1
Phone	9
-----	
<b>Total Ticket Count</b>	<b>10</b>
<b>Telecommunications</b>	
Email	3
Phone	1
-----	
<b>Total Ticket Count</b>	<b>4</b>
<b>Theater</b>	
Email	4
Web	3
Phone	1
Staff Member	2
-----	
<b>Total Ticket Count</b>	<b>10</b>
<b>Transportation Services</b>	
Phone	2
-----	
<b>Total Ticket Count</b>	<b>2</b>
<b>UMBC Police</b>	
Email	1
Phone	2
-----	
<b>Total Ticket Count</b>	<b>3</b>
<b>UTE NSF</b>	
Email	3
-----	
<b>Total Ticket Count</b>	<b>3</b>
<b>University Commons</b>	
Email	6
Web	2

**Ticket Origin Count per Department**

from 08/01/2005 to 08/31/2005

Phone	6
<b>Total Ticket Count</b>	<b>14</b>
<b>University Health Services</b>	
Email	7
Phone	10
Staff Member	1
<b>Total Ticket Count</b>	<b>18</b>
<b>VP Institutional Advancement</b>	
Email	7
Phone	7
<b>Total Ticket Count</b>	<b>14</b>
<b>Vice Pres Admin</b>	
Email	3
Phone	2
<b>Total Ticket Count</b>	<b>5</b>
<b>Vice Pres Std Affairs</b>	
Email	11
Web	1
Phone	2
<b>Total Ticket Count</b>	<b>14</b>
<b>Vice Provost Activities</b>	
Email	2
Phone	3
<b>Total Ticket Count</b>	<b>5</b>
<b>Visual Arts</b>	
Email	10
<b>Total Ticket Count</b>	<b>10</b>
<b>Women's Center</b>	
Email	2
Web	1
Staff Member	1
<b>Total Ticket Count</b>	<b>4</b>
<b>Women's Studies</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
Email	337

# Ticket Origin Count per Department

from 08/01/2005 to 08/31/2005

Web	14
Phone	178
Fax	18
Walk-In	6
Staff Member	40

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<b>Total Ticket Count</b>	<b>593</b>
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2,439

## Count of Ticket Origin / Ticket Origin

