

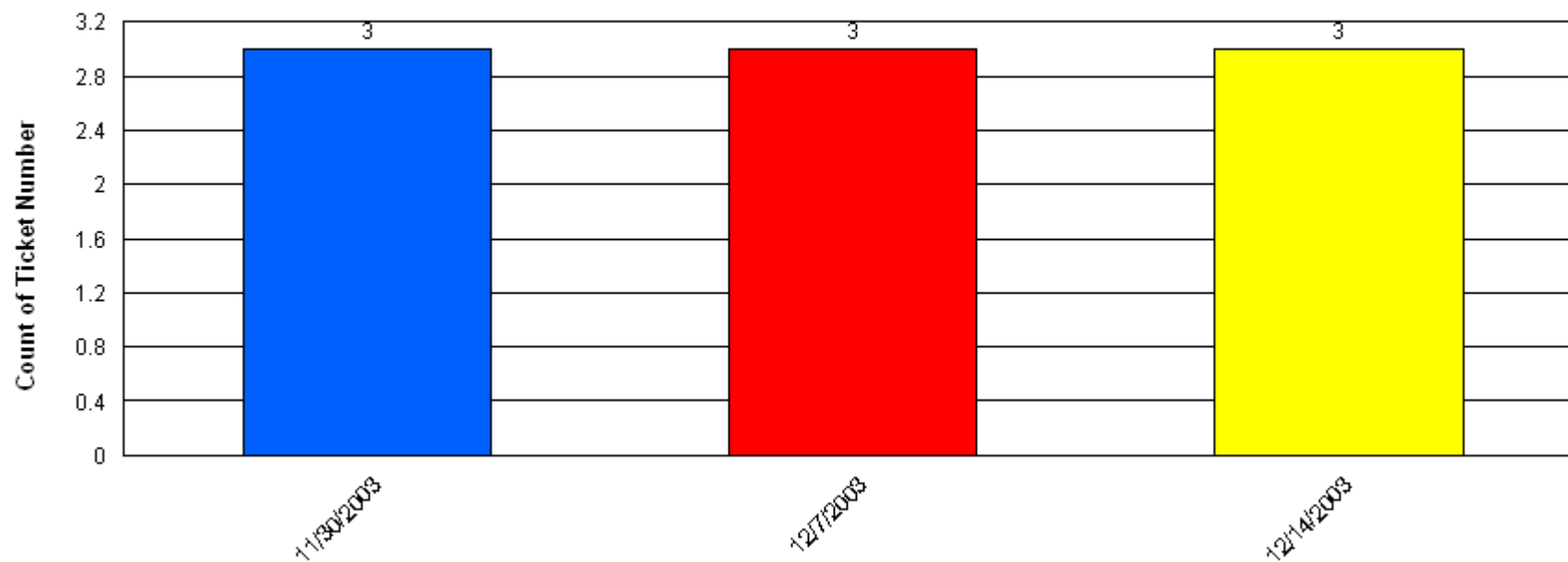
Closed/Resolved Tickets by OIT Section

Tickets Created Between 12/01/2003 and 12/31/2003

DPET Total: 9

Count of Ticket Number / Create Date

For DPET



Closed/Resolved Tickets by OIT Section

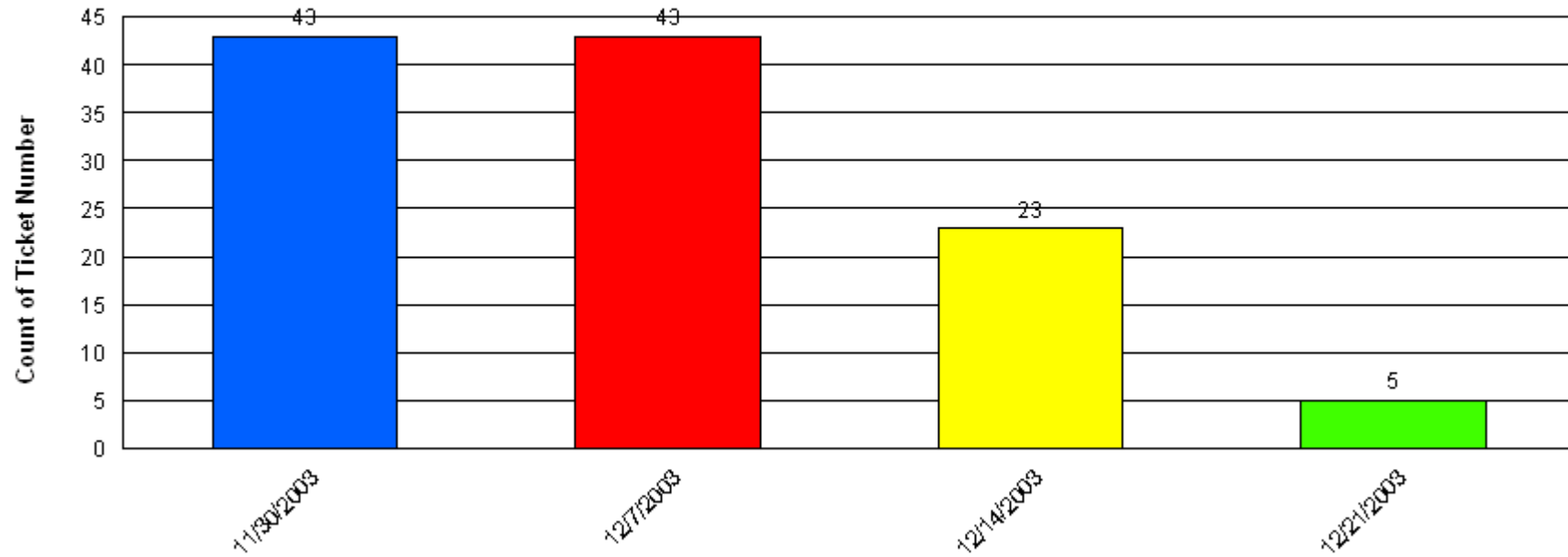
Tickets Created Between 12/01/2003 and 12/31/2003

Desktop Support

Total: 114

Count of Ticket Number / Create Date

For Desktop Support



Closed/Resolved Tickets by OIT Section

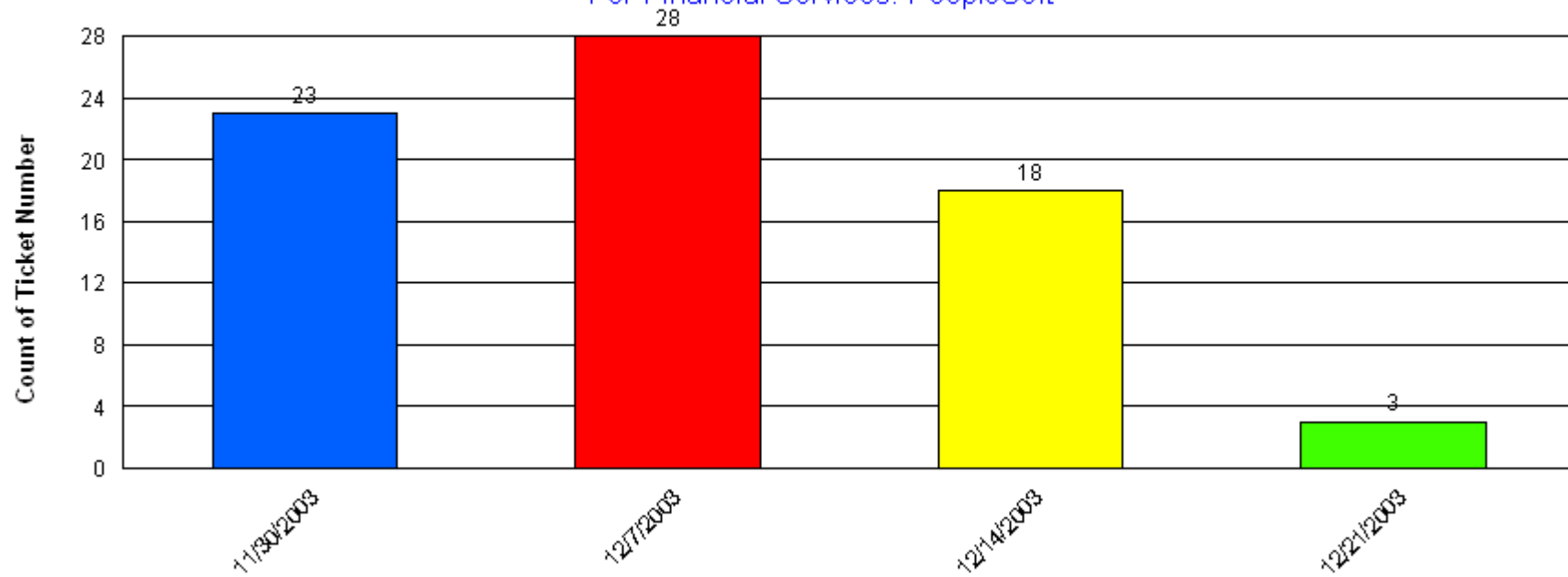
Tickets Created Between 12/01/2003 and 12/31/2003

Financial Services: Peo

Total: 72

Count of Ticket Number / Create Date

For Financial Services: PeopleSoft



Closed/Resolved Tickets by OIT Section

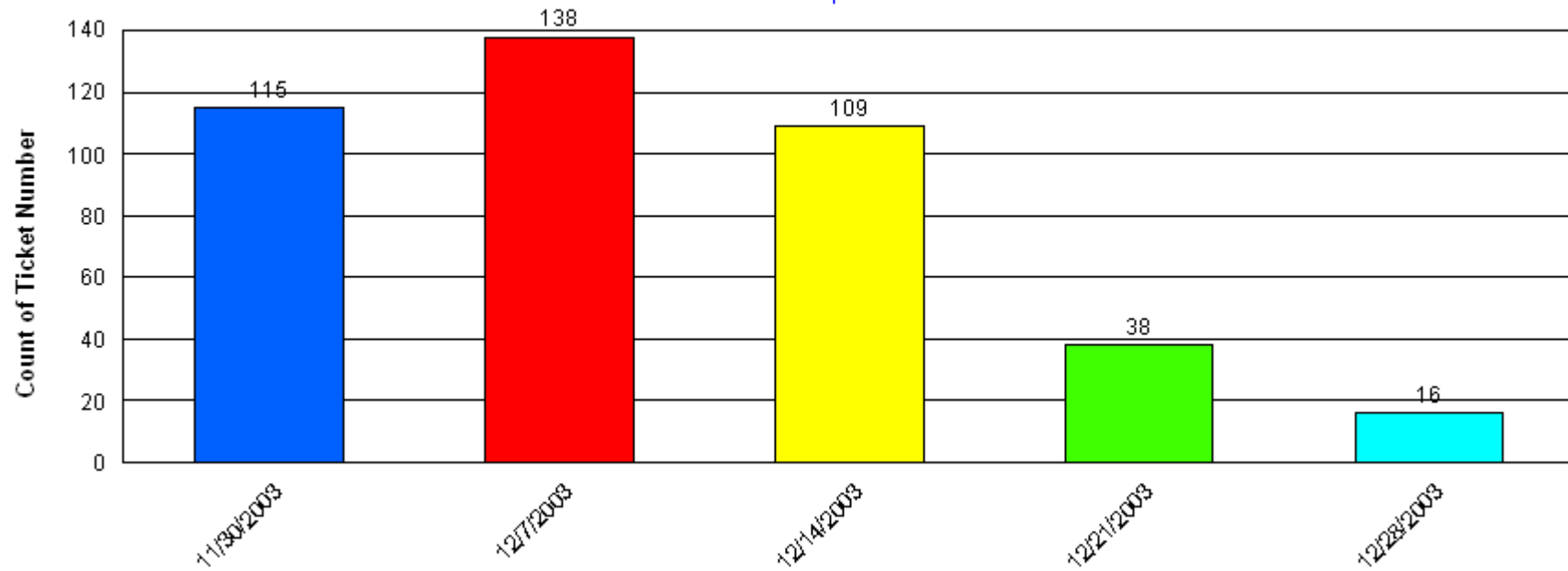
Tickets Created Between 12/01/2003 and 12/31/2003

Helpdesk

Total: 416

Count of Ticket Number / Create Date

For Helpdesk



Closed/Resolved Tickets by OIT Section

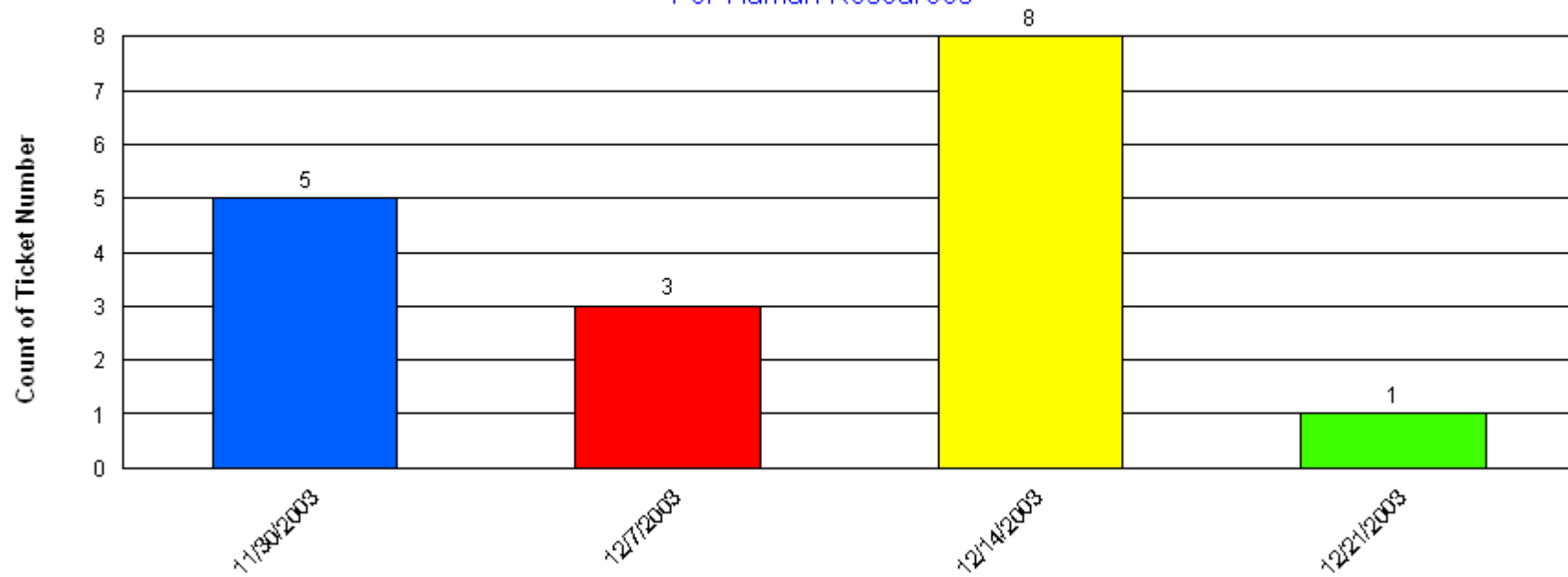
Tickets Created Between 12/01/2003 and 12/31/2003

Human Resources

Total: 17

Count of Ticket Number / Create Date

For Human Resources



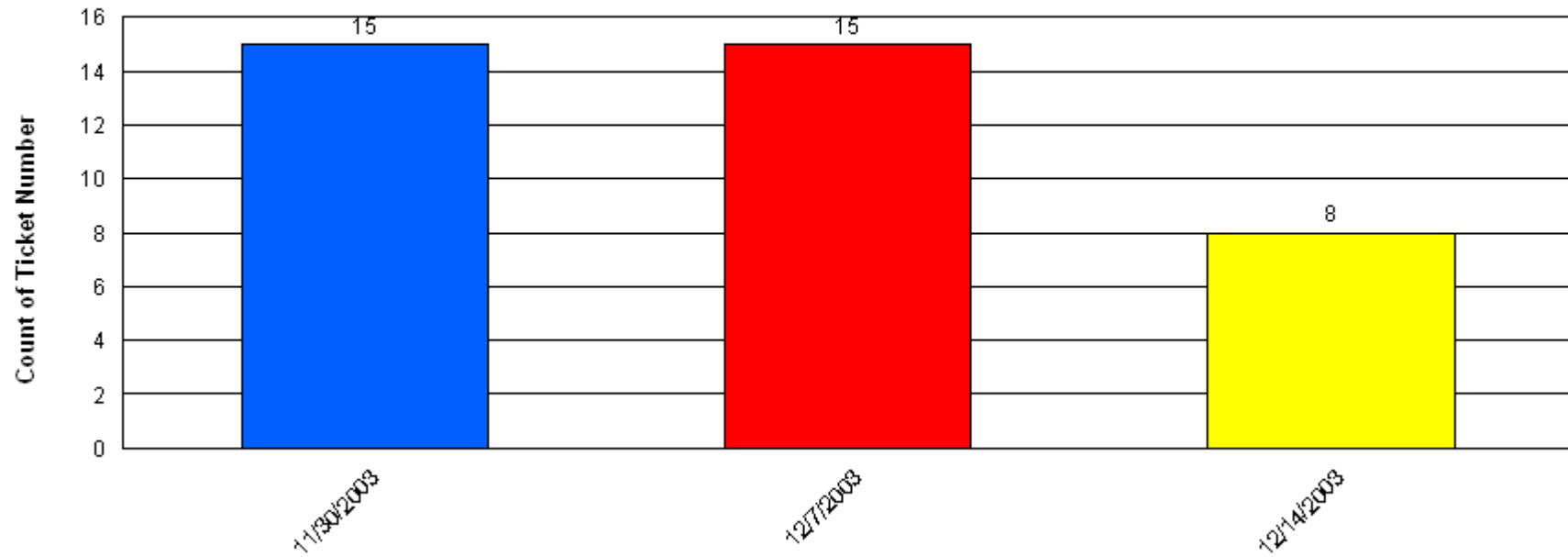
Closed/Resolved Tickets by OIT Section

Tickets Created Between 12/01/2003 and 12/31/2003

LAN Total: 38

Count of Ticket Number / Create Date

For LAN



Closed/Resolved Tickets by OIT Section

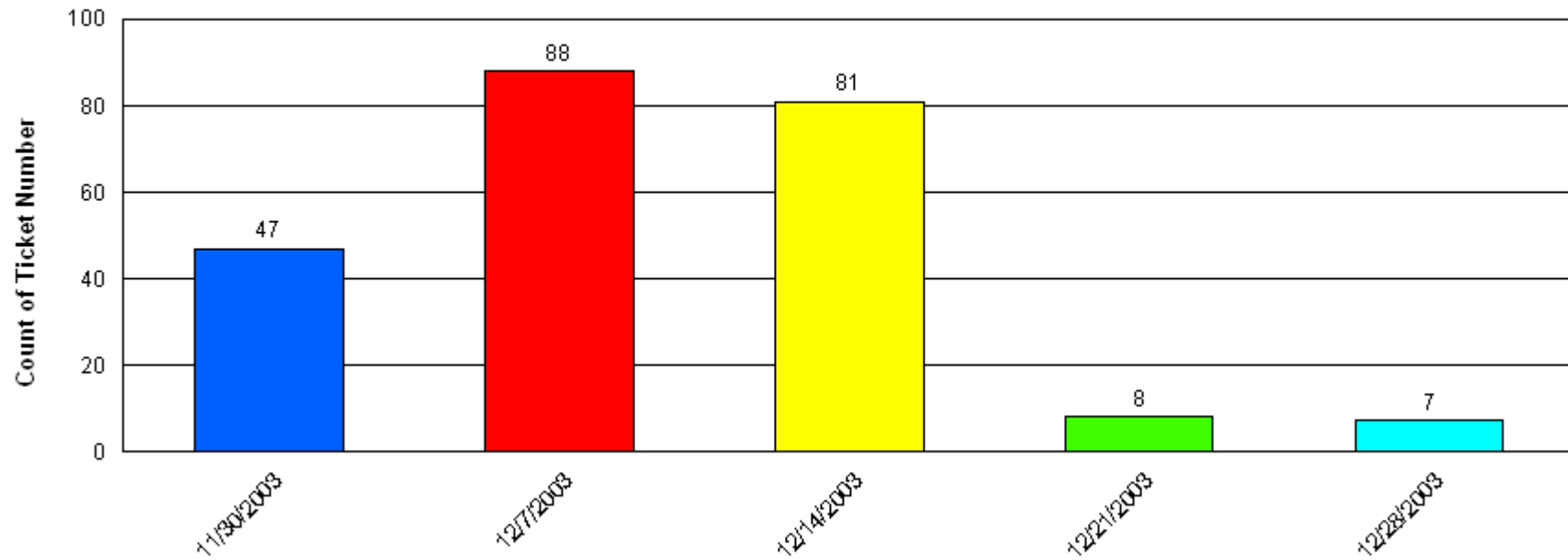
Tickets Created Between 12/01/2003 and 12/31/2003

New Media

Total: 231

Count of Ticket Number / Create Date

For New Media



Closed/Resolved Tickets by OIT Section

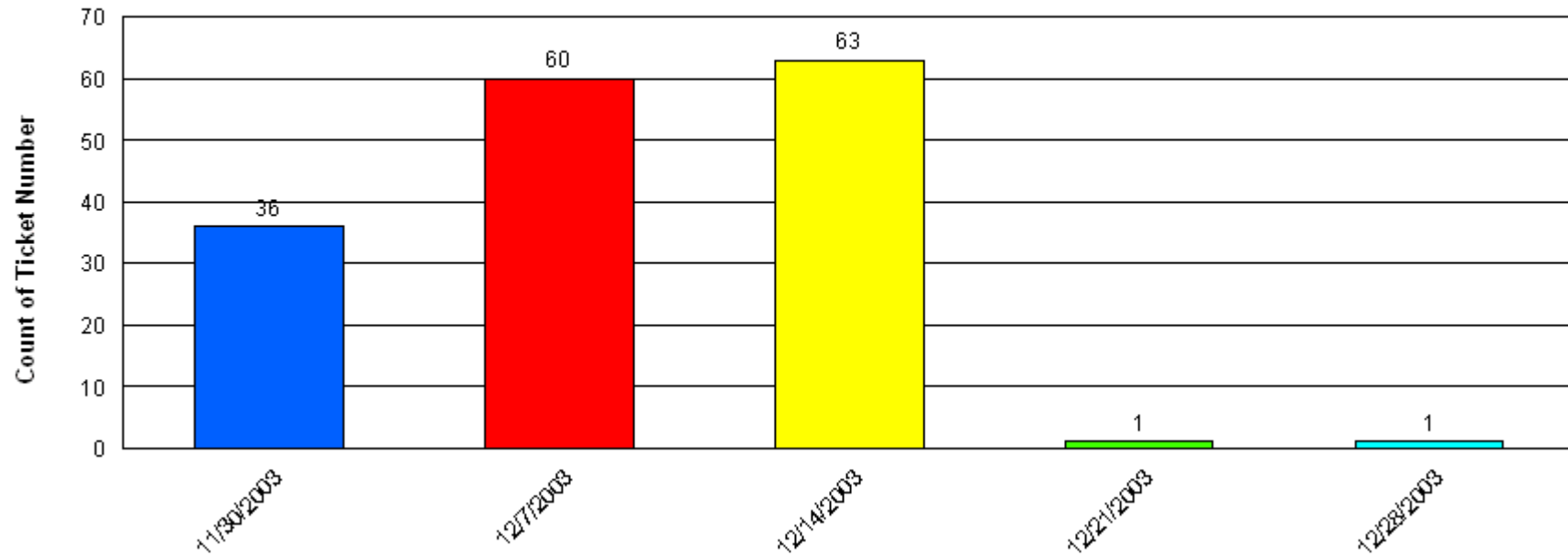
Tickets Created Between 12/01/2003 and 12/31/2003

OIT Business Systems: N

Total: 161

Count of Ticket Number / Create Date

For OIT Business Systems: Non PeopleSoft



Closed/Resolved Tickets by OIT Section

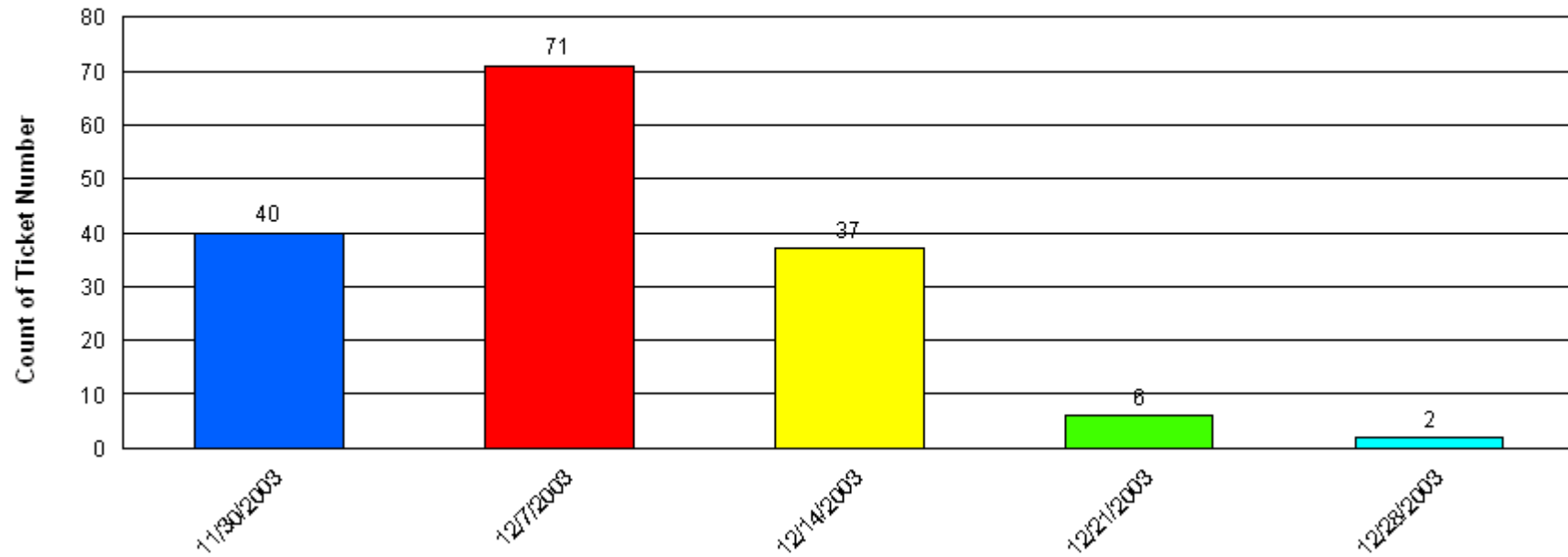
Tickets Created Between 12/01/2003 and 12/31/2003

OIT Business Systems: P

Total: 156

Count of Ticket Number / Create Date

For OIT Business Systems: PeopleSoft



Closed/Resolved Tickets by OIT Section

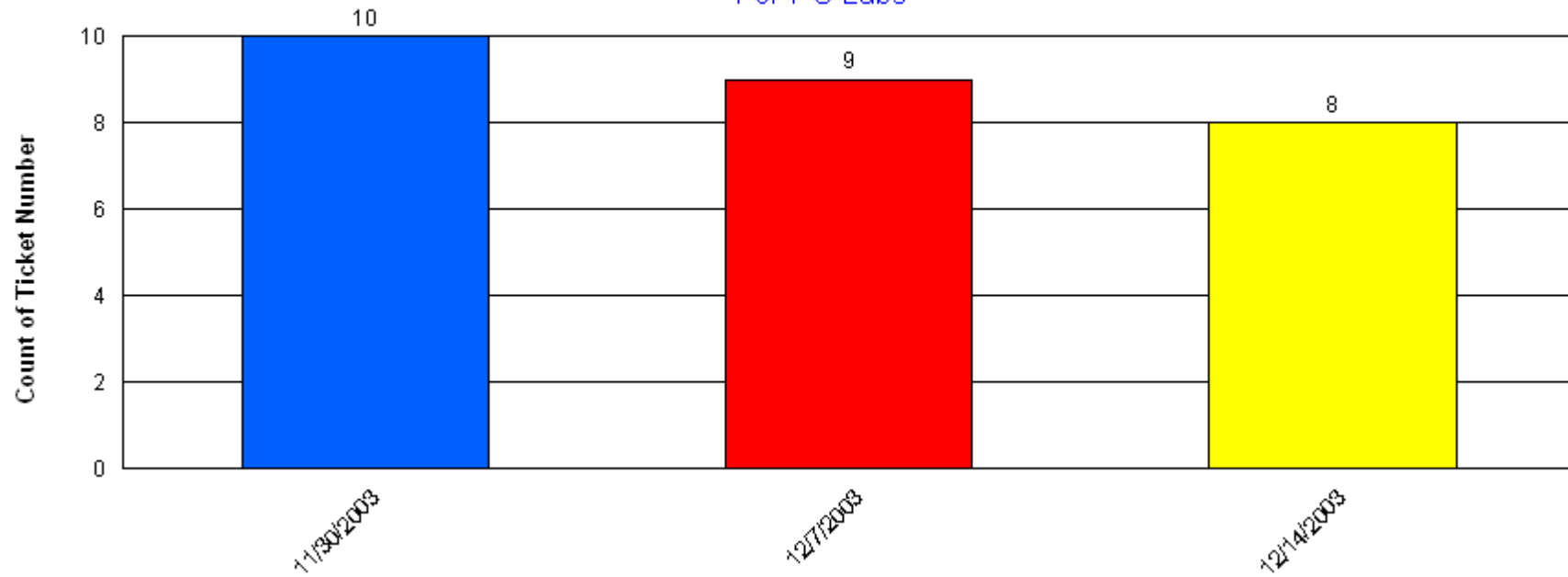
Tickets Created Between 12/01/2003 and 12/31/2003

PC Labs

Total: 27

Count of Ticket Number / Create Date

For PC Labs



Closed/Resolved Tickets by OIT Section

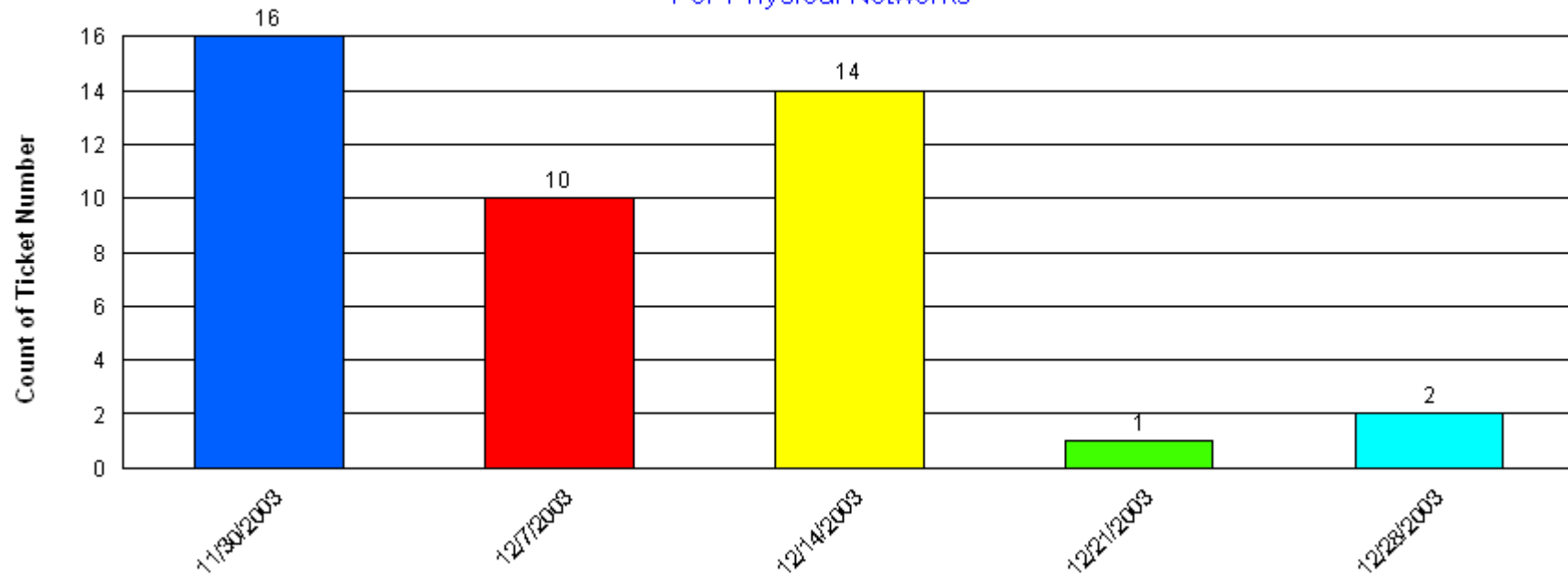
Tickets Created Between 12/01/2003 and 12/31/2003

Physical Networks

Total: 43

Count of Ticket Number / Create Date

For Physical Networks



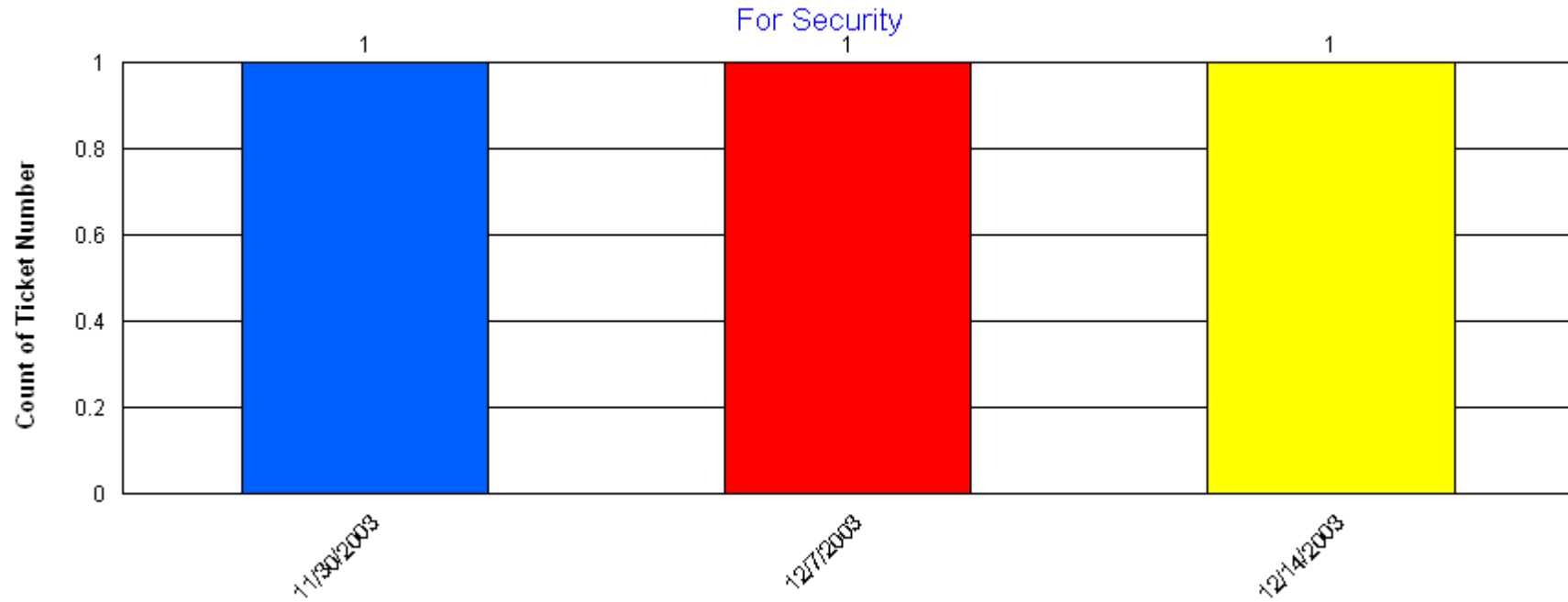
Closed/Resolved Tickets by OIT Section

Tickets Created Between 12/01/2003 and 12/31/2003

Security

Total: 3

Count of Ticket Number / Create Date



Closed/Resolved Tickets by OIT Section

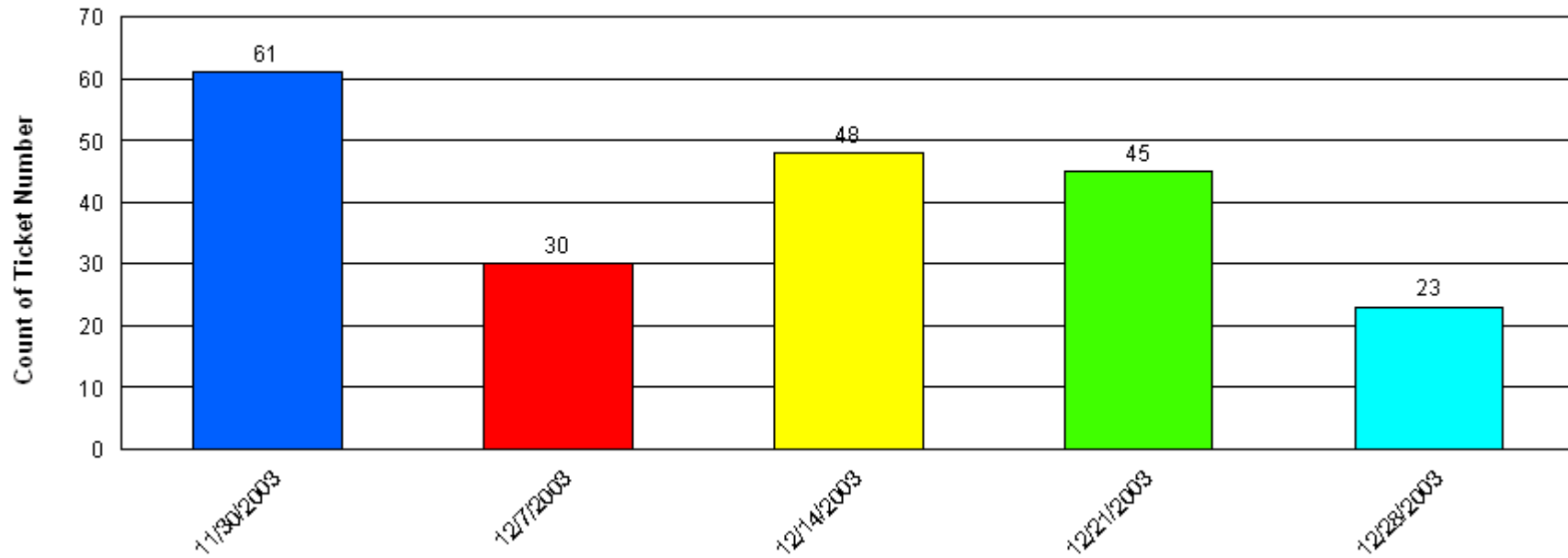
Tickets Created Between 12/01/2003 and 12/31/2003

SysCore

Total: 207

Count of Ticket Number / Create Date

For SysCore



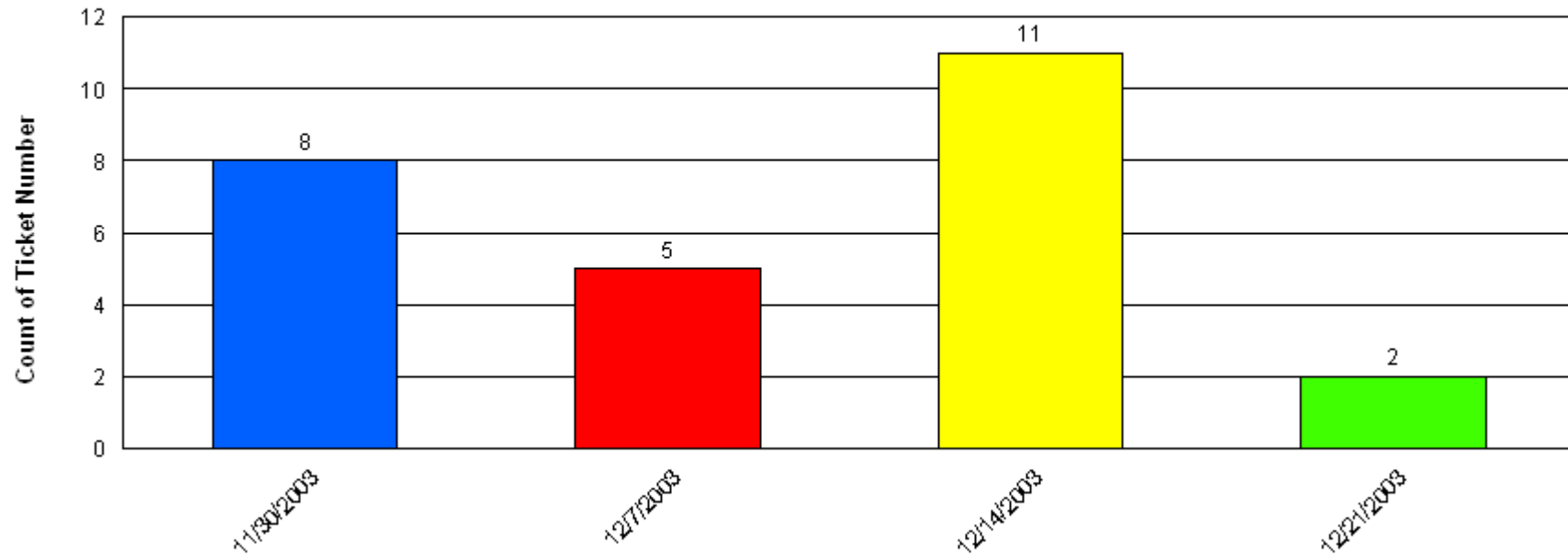
Closed/Resolved Tickets by OIT Section

Tickets Created Between 12/01/2003 and 12/31/2003

SysDept Total: 26

Count of Ticket Number / Create Date

For SysDept



Closed/Resolved Tickets by OIT Section

Tickets Created Between 12/01/2003 and 12/31/2003

Total Remedy Tickets Closed or Resolved between 12/01/2003 and 12/31/2003 : 1520

Count of Ticket Number / Create Date & HD Department Section

