

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Admissions		
Email		3
Staff Member		12
Total Ticket Count		15
Advising & Registration		
Web		1
Phone		4
Total Ticket Count		5
Applications		
Email		46
Phone		13
Staff Member		17
Total Ticket Count		76
Biology - Academic		
Email		10
Web		1
Phone		5
Total Ticket Count		16
Biology Administration		
Email		3
Phone		2
Staff Member		2
Total Ticket Count		7
Bookstore		
Email		5
Phone		1
Total Ticket Count		6
Business Services		
Phone		1
Staff Member		1
Total Ticket Count		2
CSEE - Instruction		
Web		1
Phone		1
Total Ticket Count		2

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

CSEE - Research Support DNU	
Email	1

Total Ticket Count	1
Career Development Center	
Email	1
Phone	1

Total Ticket Count	2
Center for Women and Info Te	
Email	4
Web	1
Phone	4

Total Ticket Count	9
Central Receiving	
Phone	2

Total Ticket Count	2
Chemical & Biochemical Eng	
Email	3
Phone	2

Total Ticket Count	5
Chemistry BioChem - Academi	
Email	13
Phone	6

Total Ticket Count	19
Chemistry & BioChemistry Adm	
Email	1
Phone	1

Total Ticket Count	2
Chemistry & Biochemistry	
Email	2

Total Ticket Count	2
College of Eng-Adminstr	
Email	3
Phone	3
Walk-In	1
Staff Member	1

Total Ticket Count	8
Computer Sci Elec Engineering	

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Email	29
Web	5
Phone	7
Total Ticket Count	41
Ctr Adv Std Photonic Research	
Email	3
Phone	1
Total Ticket Count	4
Ctr for Health Pgm Dev & Mgt	
Phone	4
Total Ticket Count	4
DPET Undergrd Educ Initia	
Email	1
Total Ticket Count	1
DPET Admin Affairs	
Email	1
Total Ticket Count	1
DPET Admin Exp	
Email	1
Phone	1
Total Ticket Count	2
DPET Marketing	
Email	12
Phone	2
Walk-In	10
Total Ticket Count	24
Dance	
Phone	1
Total Ticket Count	1
Dean of Arts And Sciences	
Email	5
Phone	3
Total Ticket Count	8
Delta	
Web	1
Phone	2
Total Ticket Count	3

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Dept of Emerg Health Servs	
Email	5

Total Ticket Count	5
ELC Special Programs	
Email	1
Phone	1
Walk-In	1

Total Ticket Count	3
Economics Dept	
Email	4
Phone	3
Walk-In	1

Total Ticket Count	8
Education - Academic	
Email	5
Phone	4
Walk-In	1

Total Ticket Count	10
English	
Email	1
Phone	3
Walk-In	1

Total Ticket Count	5
Environmental Safety & Health	
Phone	1

Total Ticket Count	1
FS Administration	
Phone	1

Total Ticket Count	1
FS Operations	
Email	5

Total Ticket Count	5
Financial Aid	
Email	1
Phone	2
Walk-In	1

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

General Accounting		Total Ticket Count	4
Email			15
Phone			1
Staff Member			1
		Total Ticket Count	17
Geography			
Email			6
Web			1
Phone			4
		Total Ticket Count	11
Gerontology			
Phone			5
		Total Ticket Count	5
Goddard Earth Scis & Tech Cn			
Phone			1
		Total Ticket Count	1
Graduate School Admin			
Email			6
Phone			1
		Total Ticket Count	7
Grants & Contracts			
Email			2
Web			1
Phone			1
Staff Member			2
		Total Ticket Count	6
Health Administration & Policy			
Phone			1
		Total Ticket Count	1
History Academic			
Email			3
Phone			1
		Total Ticket Count	4
Honors College			
Email			1
		Total Ticket Count	1

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Human Relations	
Phone	1

Total Ticket Count	1
Human Resources	
Email	4
Phone	13
Staff Member	10

Total Ticket Count	27
IS Department	
Email	20
Phone	1
Staff Member	1

Total Ticket Count	22
IT Administration	
Email	3

Total Ticket Count	3
Imaging Resource Center	
Phone	1
Staff Member	1

Total Ticket Count	2
Information Technology, Office O	
Web	1
Phone	1

Total Ticket Count	2
Institutional Research	
Email	2

Total Ticket Count	2
Instructional Systems Design	
Email	1

Total Ticket Count	1
Instructional Technol	
Email	3
Phone	1
Staff Member	1

Total Ticket Count	5
Intensive English	
Email	4

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Phone	5
Total Ticket Count	9
Intercoll Sports Admin	
Email	3
Phone	4
Total Ticket Count	7
Intercollegiate Athletics	
Email	1
Total Ticket Count	1
Interdisciplinary Studies	
Email	1
Walk-In	1
Total Ticket Count	2
International Educ. Services	
Email	2
Phone	4
Total Ticket Count	6
Jnt Ctr Earth Sys Technology	
Email	6
Phone	3
Total Ticket Count	9
Legal Affairs	
Email	16
Phone	2
Total Ticket Count	18
Library	
Email	11
Staff Member	1
Total Ticket Count	12
MIPAR	
Phone	1
Walk-In	1
Total Ticket Count	2
Mail Services	
Phone	1
Total Ticket Count	1
Mathematics and Statistics	

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Email	1
Total Ticket Count	1
Mechanical Engineering	
Email	14
Phone	1
Staff Member	2
Total Ticket Count	17
Modern Languages & Linguis	
Email	3
Phone	1
Staff Member	1
Total Ticket Count	5
Music	
Email	1
Phone	1
Total Ticket Count	2
New Media	
Email	1
Total Ticket Count	1
OIT Infrastructure & Support	
Email	42
Web	1
Phone	225
Staff Member	43
Total Ticket Count	311
Ofc of Enrollment Management	
Email	1
Phone	1
Total Ticket Count	2
Ofc of Sponsored Programs	
Email	5
Phone	2
Total Ticket Count	7
Off-Campus Student Services	
Email	1
Total Ticket Count	1

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Office of Budget	
Email	1

Total Ticket Count	1
Office of Mktg & Creative Srv	
Email	1
Web	1

Total Ticket Count	2
Office of Procurement	
Email	16
Phone	1

Total Ticket Count	17
Office of Provost	
Email	1

Total Ticket Count	1
Philosophy Admin	
Email	1
Phone	2

Total Ticket Count	3
Physical Education	
Email	1
Phone	2

Total Ticket Count	3
Physics	
Email	8
Phone	1

Total Ticket Count	9
Plant Accounting	
Email	1

Total Ticket Count	1
Plant Operations & Maintenanc	
Email	2

Total Ticket Count	2
Political Science	
Email	2
Web	1
Phone	4

Total Ticket Count	7
Professional Program	

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Email	4
Phone	4
Walk-In	3
Total Ticket Count	11
Psychology	
Email	2
Total Ticket Count	2
Psychology Admin	
Email	15
Phone	10
Staff Member	1
Total Ticket Count	26
Public Affairs Scholars	
Phone	3
Total Ticket Count	3
Public Policy S- Academic	
Email	3
Web	1
Phone	2
Total Ticket Count	6
Public Safety	
Walk-In	1
Total Ticket Count	1
Resident Student Association	
Phone	1
Total Ticket Count	1
Residential Life	
Phone	7
Total Ticket Count	7
Residential Life - Gen Admin	
Phone	5
Total Ticket Count	5
SA PeopleSoft IT Support	
Email	4
Web	1
Phone	8

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Staff Member	16
Total Ticket Count	29
School of Social Work	
Email	1
Phone	1
Total Ticket Count	2
Shriver Center	
Email	4
Total Ticket Count	4
Sociology Dept	
Email	2
Phone	4
Staff Member	1
Total Ticket Count	7
Sociology/Anthropology	
Phone	1
Total Ticket Count	1
Student Accounts Receivable	
Email	10
Phone	3
Total Ticket Count	13
Student Affairs - Bus Serv Cnt	
Email	2
Total Ticket Count	2
Student Judicial	
Phone	2
Total Ticket Count	2
Student Life	
Email	9
Web	3
Phone	2
Total Ticket Count	14
Student Support Services Acade	
Email	1
Phone	2
Total Ticket Count	3
Student Support Services Disab	

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Email	2
Phone	1
Total Ticket Count	3
Summer Programs	
Email	4
Phone	1
Total Ticket Count	5
Technology Center	
Email	5
Web	1
Total Ticket Count	6
Telecommunications	
Email	3
Web	3
Phone	2
Total Ticket Count	8
Theater	
Email	2
Total Ticket Count	2
Transportation Services	
Email	1
Phone	1
Staff Member	1
Total Ticket Count	3
University Commons	
Phone	1
Total Ticket Count	1
University Health Services	
Email	2
Phone	2
Total Ticket Count	4
VP Institutional Advancement	
Email	1
Phone	8
Staff Member	1
Total Ticket Count	10

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Vice Pres Admin	
Phone	2

Total Ticket Count	2
Vice Pres Std Affairs	
Email	1
Phone	4

Total Ticket Count	5
Vice Provost Activities	
Email	10

Total Ticket Count	10
Visual Arts	
Email	8
Web	1
Walk-In	1

Total Ticket Count	10
Women's Center	
Phone	1

Total Ticket Count	1
Email	160
Web	13
Phone	95
Fax	3
Walk-In	3
Staff Member	21

Total Ticket Count	295
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	1,392

Ticket Origin Count per Department

from 12/01/2004 to 12/31/2004

Count of Ticket Origin / Ticket Origin

