

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Admissions		
Email		2
Web		1
Phone		4
Walk-In		1
Staff Member		40
Total Ticket Count		48
Advising & Registration		
Phone		7
Staff Member		1
Total Ticket Count		8
Africana Studies		
Email		1
Web		1
Phone		6
Total Ticket Count		8
American Studies		
Email		2
Web		1
Phone		2
Total Ticket Count		5
Ancient Studies		
Web		1
Phone		1
Total Ticket Count		2
Annual Giving/Major Gifts		
Email		1
Web		1
Phone		2
Total Ticket Count		4
Applications		
Email		64
Phone		76
Staff Member		47

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Aquatics		Total Ticket Count	187
Phone			1
Athletics & Physical Education		Total Ticket Count	1
Phone			1
Bioinformatics		Total Ticket Count	1
Walk-In			2
Biological Science		Total Ticket Count	2
Email			3
Phone			2
Biological Sciences		Total Ticket Count	5
Email			1
Biology - Academic		Total Ticket Count	1
Email			18
Web			4
Phone			13
Walk-In			2
Biology Administration		Total Ticket Count	37
Email			6
Web			1
Phone			5
Staff Member			1
Biology Research Support		Total Ticket Count	13
Email			1
Bookstore		Total Ticket Count	1
Email			2
CSEE - Instruction		Total Ticket Count	2
Email			36

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Web	9
Phone	11
Walk-In	4
Staff Member	4
Total Ticket Count	64
CSEE - Research Support	
Email	6
Web	2
Phone	3
Walk-In	2
Staff Member	1
Total Ticket Count	14
CSEE Admin	
Email	1
Walk-In	1
Total Ticket Count	2
Career Development Center	
Email	6
Web	1
Phone	6
Total Ticket Count	13
Center for Art & Visual Cultur	
Email	5
Phone	1
Total Ticket Count	6
Center for Women and Info Te	
Email	1
Phone	3
Total Ticket Count	4
Central Receiving	
Email	1
Phone	4
Total Ticket Count	5
Chemical & Biochemical Eng	

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Email	6
Phone	3
Walk-In	1
Total Ticket Count	10
Chemistry BioChem - Academi	
Email	24
Web	1
Phone	12
Total Ticket Count	37
Chemistry & BioChemistry Adm	
Email	2
Phone	1
Total Ticket Count	3
Chemistry & Biochemistry	
Email	1
Phone	1
Total Ticket Count	2
College of Eng-Adminstr	
Email	2
Web	1
Walk-In	1
Total Ticket Count	4
Comp Sci & Electrical Eng	
Email	1
Phone	2
Total Ticket Count	3
Comp Sci \ Elec Eng	
Email	1
Web	1
Total Ticket Count	2
Counseling	
Phone	2
Total Ticket Count	2
Ctr Adv Std Photonic Research	
Email	3

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Web	1
Phone	1
Total Ticket Count	5
Ctr UrbanEnviron'l Res & Edu	
Email	1
Total Ticket Count	1
Ctr for Health Pgm Dev & Mgt	
Email	1
Phone	1
Total Ticket Count	2
DPET Admin Affairs	
Email	18
Web	5
Phone	2
Total Ticket Count	25
DPET Admin Exp	
Email	14
Phone	6
Total Ticket Count	20
DPET Marketing	
Email	1
Staff Member	1
Total Ticket Count	2
Dance	
Fax	1
Total Ticket Count	1
Dean of Arts And Sciences	
Email	12
Phone	8
Walk-In	1
Total Ticket Count	21
Delta	
Email	3
Phone	11
Total Ticket Count	14
ELC Special Programs	

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Phone	1
<hr/>	
Total Ticket Count	1
Econ Administrative Sciences	
Phone	1
<hr/>	
Total Ticket Count	1
Economics Dept	
Email	7
Web	2
Phone	9
Walk-In	3
Staff Member	1
<hr/>	
Total Ticket Count	22
Education	
Email	6
Walk-In	1
<hr/>	
Total Ticket Count	7
Education - Academic	
Email	12
Web	4
Phone	4
Walk-In	1
<hr/>	
Total Ticket Count	21
English	
Email	8
Web	12
Phone	21
Walk-In	2
Staff Member	1
<hr/>	
Total Ticket Count	44
FS Administration	
Email	15
Phone	5
Walk-In	1
Staff Member	23

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

FS Operations		Total Ticket Count	44
	Email		19
Financial Aid		Total Ticket Count	19
	Email		8
	Web		2
	Phone		10
	Walk-In		1
Food Services		Total Ticket Count	21
	Email		1
	Phone		1
General Accounting		Total Ticket Count	2
	Email		37
	Phone		3
Geography		Total Ticket Count	40
	Email		11
	Web		1
	Phone		7
	Walk-In		1
Gerontology		Total Ticket Count	20
	Email		2
	Web		2
	Phone		1
	Walk-In		1
	Staff Member		1
Goddard Earth Scis & Tech Cn		Total Ticket Count	7
	Email		7
	Web		1

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Phone	4
Total Ticket Count	12
Graduate School Admin	
Email	1
Web	1
Phone	9
Fax	1
Staff Member	1
Total Ticket Count	13
Grants & Contracts	
Email	10
Staff Member	1
Total Ticket Count	11
HVAC	
Phone	1
Total Ticket Count	1
History	
Email	12
Web	2
Phone	11
Fax	1
Staff Member	1
Total Ticket Count	27
Honors College	
Phone	4
Total Ticket Count	4
Human Resources	
Email	9
Web	1
Phone	5
Staff Member	11
Total Ticket Count	26
Humanities Center	
Phone	2
Total Ticket Count	2

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

IA Communications	
Email	1

Total Ticket Count	1
IA Support	
Email	1
Phone	2

Total Ticket Count	3
IS Department	
Email	24
Web	4
Phone	3

Total Ticket Count	31
IT Administration	
Email	5
Phone	3
Staff Member	1

Total Ticket Count	9
Imaging Resource Center	
Web	1

Total Ticket Count	1
Information Systems	
Web	4

Total Ticket Count	4
Information Systems Managemen	
Email	1
Phone	1

Total Ticket Count	2
Information Technology, Office O	
Email	1
Web	1

Total Ticket Count	2
Institutional Research	
Email	11
Phone	9

Total Ticket Count	20
Instructional Systems Design	
Email	3

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Web	1
Phone	2
Total Ticket Count	6
Instructional Technol	
Email	3
Web	3
Phone	6
Staff Member	5
Total Ticket Count	17
Intensive English	
Email	6
Web	2
Phone	4
Total Ticket Count	12
Intercoll Sports Admin	
Email	2
Web	3
Phone	2
Staff Member	1
Total Ticket Count	8
Intercollegiate Athletics	
Web	1
Total Ticket Count	1
Interdisciplinary Studies	
Email	2
Phone	1
Total Ticket Count	3
International Educ. Services	
Phone	2
Total Ticket Count	2
Jnt Ctr Earth Sys Technology	
Email	5
Phone	2
Walk-In	1
Total Ticket Count	8

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Learning Resource Center	
Email	2
Web	3
Phone	3

Total Ticket Count	8
Legal Affairs	
Phone	1

Total Ticket Count	1
Library	
Email	17
Web	1
Phone	3
Walk-In	1
Staff Member	4

Total Ticket Count	26
MIPAR	
Email	16
Phone	9

Total Ticket Count	25
Math/Science Center	
Email	1

Total Ticket Count	1
Mathematics and Statistics	
Email	8
Web	1
Phone	5
Walk-In	3

Total Ticket Count	17
Mechanical Engineering	
Email	25
Web	8
Phone	4
Walk-In	5

Total Ticket Count	42
Meyerhoff	

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Email	1
Phone	5
Total Ticket Count	6
Modern Languages & Linguis	
Email	8
Web	1
Phone	9
Fax	1
Total Ticket Count	19
Multicultural Affair-Operating	
Web	1
Total Ticket Count	1
Music	
Email	6
Web	3
Phone	3
Staff Member	2
Total Ticket Count	14
National Disaster Medical Syst	
Phone	1
Total Ticket Count	1
New Media	
Email	2
Web	4
Phone	1
Staff Member	3
Total Ticket Count	10
OIT Infrastructure & Support	
Email	41
Web	1
Phone	138
Fax	1
Walk-In	4
Staff Member	192

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Ofc of Enrollment Management		Total Ticket Count	377
	Email		14
	Phone		9
Ofc of Sponsored Programs		Total Ticket Count	23
	Email		1
Off-Campus Student Services		Total Ticket Count	1
	Web		1
	Phone		3
	Staff Member		1
Office of Budget		Total Ticket Count	5
	Email		6
	Walk-In		1
Office of Emerg Health Servs		Total Ticket Count	7
	Email		4
	Web		1
	Phone		2
	Staff Member		1
Office of Mktg & Creative Srv		Total Ticket Count	8
	Email		3
	Web		1
	Phone		2
Office of Procurement		Total Ticket Count	6
	Email		9
	Phone		1
Office of Provost		Total Ticket Count	10
	Email		1
	Web		1

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Phone	3
Total Ticket Count	5
Office of Urban Teaching Educ	
Email	3
Total Ticket Count	3
Office of the President	
Phone	2
Total Ticket Count	2
Parking Services	
Phone	1
Total Ticket Count	1
Philosophy Admin	
Email	2
Web	2
Phone	6
Staff Member	1
Total Ticket Count	11
Physical Education	
Email	7
Web	1
Phone	10
Total Ticket Count	18
Physics	
Email	16
Phone	2
Total Ticket Count	18
Political Science	
Email	6
Web	3
Phone	11
Fax	1
Total Ticket Count	21
Psychology	
Web	1
Phone	3
Total Ticket Count	4

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Psychology Admin	
Email	17
Web	5
Phone	11
Staff Member	1
Total Ticket Count	34
Public Policy S- Academic	
Email	11
Web	1
Phone	7
Walk-In	2
Total Ticket Count	21
Public Safety	
Email	1
Web	3
Phone	1
Total Ticket Count	5
Recreation	
Phone	1
Total Ticket Count	1
Residential Life - Gen Admin	
Email	7
Web	6
Phone	9
Walk-In	2
Total Ticket Count	24
School of Social Work	
Email	1
Web	2
Phone	5
Total Ticket Count	8
Shady Grove Program	
Web	1
Total Ticket Count	1
Shriver Center	

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

	Email	12
	Web	2
	Phone	5
	Walk-In	2
	Total Ticket Count	21
Sign		
	Email	1
	Total Ticket Count	1
Sociology Dept		
	Email	19
	Web	4
	Phone	15
	Staff Member	2
	Total Ticket Count	40
Student Accounts Receivable		
	Email	11
	Phone	3
	Total Ticket Count	14
Student Judicial		
	Email	2
	Phone	1
	Total Ticket Count	3
Student Life		
	Email	7
	Web	1
	Phone	5
	Walk-In	2
	Staff Member	1
	Total Ticket Count	16
Student Support Services Acad		
	Email	2
	Web	1
	Phone	4
	Walk-In	1

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Student Support Services Disab		Total Ticket Count	8
	Email		8
	Phone		7
Summer Programs		Total Ticket Count	15
	Email		1
	Phone		3
	Staff Member		1
Technology Center		Total Ticket Count	5
	Email		3
	Phone		3
Telecommunications		Total Ticket Count	6
	Email		1
	Phone		3
Theater		Total Ticket Count	4
	Email		3
	Web		1
	Phone		3
	Staff Member		1
Transportation Services		Total Ticket Count	8
	Email		1
	Phone		1
University Commons		Total Ticket Count	2
	Email		3
	Phone		6
University Health Services		Total Ticket Count	9
	Email		9
	Phone		10

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Walk-In	2
Total Ticket Count	21
Upward Bound Program	
Phone	1
Total Ticket Count	1
VP Institutional Advancement	
Email	4
Web	3
Phone	14
Walk-In	2
Total Ticket Count	23
Vice Pres Admin	
Email	3
Phone	2
Staff Member	1
Total Ticket Count	6
Vice Pres Std Affairs	
Phone	8
Total Ticket Count	8
Vice Provost Activities	
Email	3
Web	1
Phone	2
Total Ticket Count	6
Visual Arts	
Email	9
Web	2
Phone	5
Walk-In	1
Staff Member	1
Total Ticket Count	18
Women's Center	
Email	1
Phone	2
Total Ticket Count	3

Ticket Origin Count per Department

from 02/01/2004 to 02/29/2004

Women's Studies

Web	1
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Total Ticket Count	1
Email	574
Web	39
Phone	160
Fax	7
Walk-In	41
Staff Member	8
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Total Ticket Count	829
	2,915

Count of Ticket Origin / Ticket Origin

