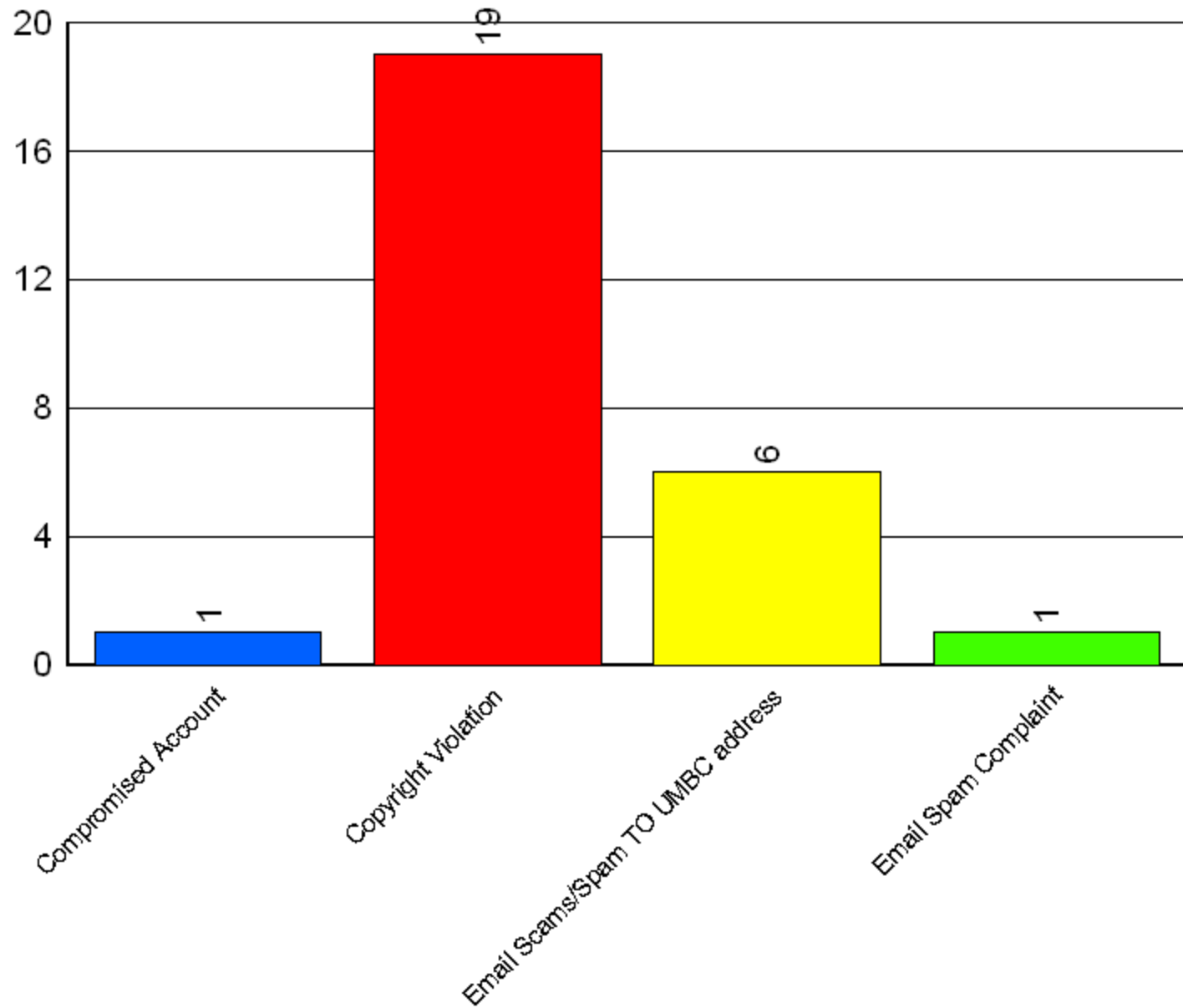


Summary: Security and Request Types



<u>Ticket Number</u>	<u>Status</u>	<u>Create Date</u>	<u>Modified Date</u>	<u>Last Modified By</u>
Security				
Compromised Account				
0000109867	Closed	2/2/2005 9:04:04AM	2/28/2005 6:00:09AM	AR_ESCALATOR
Total No. of Tix [Compromised Account]: 1				
Copyright Violation				
0000110599	Working	2/9/2005 9:57:18AM	2/17/2005 1:02:58PM	andy
0000109881	Working	2/2/2005 9:40:55AM	2/25/2005 11:17:28AM	andy
0000111606	Working	2/22/2005 2:10:46PM	2/25/2005 11:06:45AM	andy
0000110484	Working	2/8/2005 10:53:22AM	2/8/2005 10:53:22AM	andy
0000110437	Working	2/7/2005 7:41:52PM	2/17/2005 1:07:37PM	andy
0000110438	Working	2/7/2005 7:42:07PM	2/17/2005 1:09:07PM	andy
0000110440	Working	2/7/2005 7:42:23PM	2/17/2005 1:10:29PM	andy
0000110548	Closed	2/8/2005 6:15:36PM	2/23/2005 6:00:08AM	AR_ESCALATOR
0000110703	Working	2/10/2005 11:05:12AM	2/17/2005 1:01:30PM	andy
0000110706	Closed	2/10/2005 11:09:55AM	2/23/2005 6:00:08AM	AR_ESCALATOR
0000110707	Working	2/10/2005 11:11:23AM	2/17/2005 12:46:16PM	andy
0000110828	Closed	2/11/2005 1:13:05PM	2/23/2005 6:00:09AM	AR_ESCALATOR
0000110830	Closed	2/11/2005 1:20:48PM	2/23/2005 6:00:09AM	AR_ESCALATOR
0000111109	Working	2/16/2005 8:57:22AM	2/17/2005 12:39:05PM	andy
0000111111	Closed	2/16/2005 8:58:31AM	2/23/2005 6:00:10AM	AR_ESCALATOR
0000111600	Closed	2/22/2005 1:54:17PM	2/25/2005 11:15:32AM	andy
0000111601	Working	2/22/2005 1:55:40PM	2/25/2005 11:13:02AM	andy
0000111602	Closed	2/22/2005 1:56:38PM	2/25/2005 11:11:53AM	andy
0000111603	Working	2/22/2005 1:57:56PM	2/25/2005 11:08:32AM	andy
Total No. of Tix [Copyright Violation]: 19				
Email Scams/Spam TO UMBC address				
0000110930	Closed	2/14/2005 11:10:18AM	2/21/2005 6:00:20AM	AR_ESCALATOR
0000111062	Closed	2/15/2005 3:34:44PM	2/22/2005 6:00:12AM	AR_ESCALATOR
0000111126	Closed	2/16/2005 10:30:39AM	2/16/2005 11:08:10AM	akhantl
0000111361	Closed	2/18/2005 12:56:17PM	2/28/2005 6:00:18AM	AR_ESCALATOR
0000111659	Closed	2/23/2005 3:13:46AM	2/23/2005 10:35:12AM	akhantl
0000111829	Resolved	2/25/2005 10:20:28AM	2/25/2005 11:47:59AM	andy
Total No. of Tix [Email Scams/Spam TO UMBC address]: 6				
Email Spam Complaint				
0000111257	Closed	2/17/2005 11:49:09AM	2/28/2005 6:00:15AM	AR_ESCALATOR
Total No. of Tix [Email Spam Complaint]: 1				
Total No. of Tix [Security]: 27				