

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Admissions		
Email		3
Phone		2
Walk-In		1
Staff Member		23
Total Ticket Count		29
Advising & Registration		
Email		2
Phone		8
Walk-In		1
Staff Member		1
Total Ticket Count		12
Africana Studies		
Web		1
Total Ticket Count		1
American Studies		
Email		1
Phone		3
Total Ticket Count		4
Ancient Studies		
Phone		2
Total Ticket Count		2
Annual Giving/Major Gifts		
Email		1
Phone		1
Total Ticket Count		2
Applications		
Email		38
Phone		13
Staff Member		37
Total Ticket Count		88
Auxiliary Facilities		
Phone		1
Total Ticket Count		1
Biology - Academic		

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Email	9
Phone	14
Staff Member	1
Total Ticket Count	24
Biology Administration	
Email	8
Phone	2
Staff Member	1
Total Ticket Count	11
Bookstore	
Phone	2
Walk-In	2
Total Ticket Count	4
CSEE - Instruction	
Email	1
Web	1
Phone	1
Walk-In	1
Total Ticket Count	4
CSEE - Research Support DNU	
Web	1
Total Ticket Count	1
Campus Card	
Phone	2
Total Ticket Count	2
Career Development Center	
Email	1
Phone	1
Total Ticket Count	2
Center for Art & Visual Cultur	
Email	1
Total Ticket Count	1
Center for Women and Info Te	
Email	4
Phone	7

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Walk-In	1
Total Ticket Count	12
Chemical & Biochemical Eng	
Email	7
Phone	4
Total Ticket Count	11
Chemistry BioChem - Academi	
Email	10
Web	1
Phone	16
Total Ticket Count	27
College of Eng-Adminstr	
Email	2
Staff Member	1
Total Ticket Count	3
Computer Sci Elec Engineering	
Email	49
Web	5
Phone	7
Total Ticket Count	61
Construction Services	
Phone	1
Total Ticket Count	1
Cost Accounting	
Phone	1
Total Ticket Count	1
Ctr Adv Std Photonic Research	
Email	1
Phone	1
Staff Member	2
Total Ticket Count	4
Ctr UrbanEnviron'l Res & Edu	
Email	2
Total Ticket Count	2
Ctr for Health Pgm Dev & Mgt	
Email	4

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Web	1
Total Ticket Count	5
DPET Admin Exp	
Email	2
Phone	3
Total Ticket Count	5
DPET Marketing	
Email	27
Phone	6
Walk-In	12
Total Ticket Count	45
Dance	
Phone	1
Total Ticket Count	1
Dean of Arts And Sciences	
Email	5
Phone	1
Staff Member	1
Total Ticket Count	7
Dept of Emerg Health Servs	
Email	1
Phone	3
Total Ticket Count	4
ELC Special Programs	
Email	4
Phone	2
Total Ticket Count	6
Econ Administrative Sciences	
Phone	1
Total Ticket Count	1
Economics Dept	
Email	19
Phone	6
Staff Member	1
Total Ticket Count	26
Education - Academic	

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Email	12
Phone	6
Walk-In	1
Staff Member	1
Total Ticket Count	20
English	
Email	16
Phone	6
Walk-In	2
Total Ticket Count	24
Environmental Safety & Health	
Phone	1
Total Ticket Count	1
Erickson School of Aging Stds	
Web	2
Phone	1
Walk-In	1
Staff Member	2
Total Ticket Count	6
FS Operations	
Email	7
Total Ticket Count	7
Faculty Devel Center	
Email	1
Phone	1
Total Ticket Count	2
Financial Aid	
Email	5
Web	1
Phone	9
Walk-In	1
Total Ticket Count	16
Food Services	
Phone	1
Total Ticket Count	1

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

General Accounting	
Email	14
Phone	1
Staff Member	6

Total Ticket Count	21
Geography	
Email	4
Phone	7

Total Ticket Count	11
Gerontology	
Email	3

Total Ticket Count	3
Goddard Earth Scis & Tech Cn	
Staff Member	1

Total Ticket Count	1
Graduate School Admin	
Email	3
Web	1
Phone	3

Total Ticket Count	7
Grants & Contracts	
Email	6

Total Ticket Count	6
HVAC	
Walk-In	2

Total Ticket Count	2
History	
Email	1
Phone	1

Total Ticket Count	2
History Academic	
Email	16
Web	1
Phone	3
Walk-In	1

Total Ticket Count	21
Honors College	

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Email	7
Phone	1
Total Ticket Count	8
Human Relations	
Email	4
Phone	1
Staff Member	1
Total Ticket Count	6
Human Resources	
Email	7
Phone	15
Staff Member	8
Total Ticket Count	30
IS Department	
Email	18
Phone	4
Total Ticket Count	22
IS Flex Master	
Email	1
Total Ticket Count	1
IT Administration	
Email	2
Staff Member	1
Total Ticket Count	3
Imaging Resource Center	
Staff Member	1
Total Ticket Count	1
Institutional Research	
Email	28
Web	1
Phone	2
Total Ticket Count	31
Instructional Systems Design	
Email	4
Walk-In	2
Total Ticket Count	6

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Instructional Technol	
Email	6
Web	1
Phone	6
Walk-In	1
Total Ticket Count	14
Intensive English	
Email	8
Web	1
Phone	7
Walk-In	1
Staff Member	1
Total Ticket Count	18
Intercoll Sports Admin	
Email	1
Phone	8
Total Ticket Count	9
Interdisciplinary Science Prog	
Email	2
Total Ticket Count	2
Interdisciplinary Studies	
Email	2
Phone	1
Total Ticket Count	3
International Educ. Services	
Phone	1
Total Ticket Count	1
Jnt Ctr Earth Sys Technology	
Email	9
Web	2
Phone	3
Walk-In	2
Staff Member	2
Total Ticket Count	18
Judaic Studies	

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Email	1
Total Ticket Count	1
K-12 Initiatives	
Email	1
Total Ticket Count	1
Learning Resource Center	
Email	1
Total Ticket Count	1
Legal Affairs	
Email	19
Staff Member	1
Total Ticket Count	20
Library	
Email	28
Web	2
Phone	8
Staff Member	1
Total Ticket Count	39
Lock Shop	
Phone	2
Total Ticket Count	2
MIPAR	
Phone	2
Total Ticket Count	2
Math/Science Center	
Email	1
Web	1
Total Ticket Count	2
Mathematics and Statistics	
Email	5
Phone	2
Walk-In	1
Total Ticket Count	8
Mechanical Engineering	
Email	35
Web	1

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Phone	5
Walk-In	1
Staff Member	1
Total Ticket Count	43
Meyerhoff	
Phone	2
Total Ticket Count	2
Modern Languages & Linguis	
Email	8
Phone	4
Total Ticket Count	12
Motor Vehicle	
Phone	1
Total Ticket Count	1
Music	
Email	1
Phone	1
Total Ticket Count	2
National Disaster Medical Syst	
Phone	1
Walk-In	1
Total Ticket Count	2
New Media	
Email	4
Staff Member	1
Total Ticket Count	5
OIT Infrastructure & Support	
Email	28
Phone	205
Walk-In	1
Staff Member	62
Total Ticket Count	296
Ofc of Enrollment Management	
Email	16
Phone	1
Total Ticket Count	17

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Ofc of Sponsored Programs	
Email	31
Phone	8
Total Ticket Count	39
Off-Campus Student Services	
Email	1
Web	1
Phone	1
Total Ticket Count	3
Office of Budget	
Email	2
Staff Member	1
Total Ticket Count	3
Office of Emerg Health Servs	
Email	2
Total Ticket Count	2
Office of Mktg & Creative Srv	
Email	2
Web	1
Phone	3
Total Ticket Count	6
Office of Procurement	
Email	8
Phone	2
Total Ticket Count	10
Office of Provost	
Email	3
Web	1
Phone	2
Total Ticket Count	6
Office of the President	
Email	3
Web	2
Phone	5
Total Ticket Count	10
Orientation	

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Email	2
Total Ticket Count	2
Parking Services	
Email	1
Walk-In	1
Total Ticket Count	2
Philosophy Admin	
Email	3
Phone	2
Total Ticket Count	5
Physical Education	
Email	5
Phone	8
Staff Member	1
Total Ticket Count	14
Physics	
Email	11
Phone	7
Staff Member	1
Total Ticket Count	19
Plant Accounting	
Email	1
Total Ticket Count	1
Plant Operations & Maintenan	
Email	3
Total Ticket Count	3
Political Science	
Email	1
Phone	12
Total Ticket Count	13
Professional Program	
Email	16
Phone	1
Walk-In	3
Staff Member	1
Total Ticket Count	21

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Program Development DPET	
Email	1

Total Ticket Count	1
Psychology Admin	
Email	17
Web	1
Phone	16
Walk-In	3

Total Ticket Count	37
Psychology Shady Grove	
Email	1

Total Ticket Count	1
Public Affairs Scholars	
Email	1

Total Ticket Count	1
Public Policy S- Academic	
Email	10
Web	1
Phone	4
Fax	1

Total Ticket Count	16
Public Safety	
Email	1
Phone	1

Total Ticket Count	2
Residential Life	
Phone	15

Total Ticket Count	15
Residential Life - Gen Admin	
Email	9
Phone	6
Walk-In	2

Total Ticket Count	17
SA PeopleSoft IT Support	
Phone	11
Staff Member	16

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

School of Social Work		Total Ticket Count	27
Email			7
Shady Grove IS		Total Ticket Count	7
Email			1
Shady Grove Program		Total Ticket Count	1
Phone			1
Shriver Center		Total Ticket Count	1
Email			4
Phone			4
Fax			1
Social Work		Total Ticket Count	9
Phone			1
Sociology Dept		Total Ticket Count	1
Email			11
Phone			10
Walk-In			5
Staff Member			1
Student Accounts Receivable		Total Ticket Count	27
Email			5
Phone			4
Walk-In			1
Student Affairs - Bus Serv Cnt		Total Ticket Count	10
Email			2
Phone			2
Student Affairs Programming		Total Ticket Count	4
Phone			2
Student Judicial		Total Ticket Count	2

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Phone	1
Total Ticket Count	1
Student Life	
Email	11
Phone	1
Staff Member	2
Total Ticket Count	14
Student Support Services	
Phone	1
Total Ticket Count	1
Student Support Services Disab	
Email	3
Web	1
Phone	3
Walk-In	2
Total Ticket Count	9
Summer Programs	
Email	7
Phone	1
Walk-In	2
Total Ticket Count	10
Technology Center	
Email	4
Phone	5
Total Ticket Count	9
Telecommunications	
Email	1
Phone	3
Total Ticket Count	4
Theater	
Email	1
Phone	2
Total Ticket Count	3
Transportation Services	
Email	1

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Web	1
Phone	1
Total Ticket Count	3
University Commons	
Email	7
Web	1
Phone	6
Total Ticket Count	14
University Health Services	
Email	7
Phone	8
Total Ticket Count	15
VP Institutional Advancement	
Email	3
Phone	9
Total Ticket Count	12
Vice Pres Admin	
Email	3
Total Ticket Count	3
Vice Pres Std Affairs	
Email	3
Staff Member	1
Total Ticket Count	4
Vice Provost Activities	
Email	13
Phone	1
Total Ticket Count	14
Visual Arts	
Email	8
Web	1
Phone	4
Walk-In	1
Total Ticket Count	14
Women's Center	
Walk-In	1
Total Ticket Count	1

Ticket Origin Count per Department

from 02/01/2005 to 02/28/2005

Women's Studies

Web	1
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Total Ticket Count	1
Email	274
Web	21
Phone	141
Fax	11
Walk-In	38
Staff Member	38
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Total Ticket Count	523
	2,183

Count of Ticket Origin / Ticket Origin

