

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Admissions		
Email		2
Web		1
Phone		2
Staff Member		12
Total Ticket Count		17
Advising & Registration		
Email		2
Web		1
Phone		11
Fax		2
Walk-In		1
Total Ticket Count		17
Africana Studies		
Email		1
Total Ticket Count		1
American Studies		
Email		3
Total Ticket Count		3
Ancient Studies		
Web		1
Total Ticket Count		1
Annual Giving/Major Gifts		
Email		1
Total Ticket Count		1
Applications		
Email		62
Phone		38
Staff Member		11
Total Ticket Count		111
Athletics & Physical Education		
Email		1
Total Ticket Count		1
Biological Sciences		
Phone		1
Total Ticket Count		1

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Biology - Academic	
Email	15
Web	3
Phone	14
Walk-In	1
Staff Member	3
Total Ticket Count	36
Biology Administration	
Email	4
Phone	2
Total Ticket Count	6
Biology Research Support	
Web	1
Phone	2
Total Ticket Count	3
Biology Science Support	
Email	1
Total Ticket Count	1
CSEE - Instruction	
Email	6
Web	3
Phone	1
Total Ticket Count	10
CSEE - Research Support DNU	
Phone	1
Total Ticket Count	1
Career Development Center	
Email	1
Total Ticket Count	1
Center for Women and Info Te	
Email	9
Phone	9
Total Ticket Count	18
Central Receiving	
Phone	1
Total Ticket Count	1
Chemical & Biochemical Eng	

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Email	1
Web	1
Phone	2
Total Ticket Count	4
Chemistry BioChem - Academi	
Email	27
Web	2
Phone	10
Walk-In	1
Staff Member	1
Total Ticket Count	41
Chemistry & BioChemistry Adm	
Email	8
Phone	2
Total Ticket Count	10
Civil Engineering	
Phone	1
Total Ticket Count	1
College of Eng-Adminstr	
Email	2
Total Ticket Count	2
Comp Sci \ Elec Eng	
Email	1
Total Ticket Count	1
Computer Sci Elec Engineering	
Email	28
Web	4
Phone	3
Staff Member	1
Total Ticket Count	36
Construction Services	
Phone	2
Total Ticket Count	2
Counseling	
Phone	1
Total Ticket Count	1

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Ctr Adv Std Photonic Research	
Email	5
Phone	1

Total Ticket Count	6
Ctr Urban Environ'l Res & Edu	
Email	3
Phone	1

Total Ticket Count	4
Ctr for Health Pgm Dev & Mgt	
Email	2
Phone	1

Total Ticket Count	3
DPET Admin Exp	
Email	2
Phone	1
Walk-In	1

Total Ticket Count	4
DPET Marketing	
Email	18
Walk-In	4

Total Ticket Count	22
Dean of Arts And Sciences	
Email	7
Phone	2
Staff Member	2

Total Ticket Count	11
Delta	
Email	7
Web	1

Total Ticket Count	8
EHS - PACE	
Email	1

Total Ticket Count	1
ELC Special Programs	
Email	7
Phone	1

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Econ Administrative Sciences		Total Ticket Count	8
Phone			1
Economics Dept		Total Ticket Count	1
Email			4
Phone			12
Walk-In			1
Education - Academic		Total Ticket Count	17
Email			15
Phone			3
Walk-In			3
English		Total Ticket Count	21
Email			21
Phone			4
Erickson School of Aging Stds		Total Ticket Count	25
Email			2
Phone			2
FS Administration		Total Ticket Count	4
Phone			1
Staff Member			1
FS Operations		Total Ticket Count	2
Email			12
Phone			1
Faculty Devel Center		Total Ticket Count	13
Phone			1
Financial Aid		Total Ticket Count	1
Email			5
Phone			7
Total Ticket Count		Total Ticket Count	12

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Food Services	
Email	2
Phone	2

Total Ticket Count	4
General Accounting	
Email	14
Staff Member	1

Total Ticket Count	15
Geography	
Email	6
Phone	6

Total Ticket Count	12
Gerontology	
Email	1

Total Ticket Count	1
Goddard Earth Scis & Tech Cn	
Email	2
Staff Member	1

Total Ticket Count	3
Graduate School	
Email	1

Total Ticket Count	1
Graduate School Admin	
Email	4
Phone	7

Total Ticket Count	11
Grants & Contracts	
Email	9
Phone	3

Total Ticket Count	12
History Academic	
Email	9
Web	2
Phone	4

Total Ticket Count	15
Honors College	
Email	1

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Phone	3
Staff Member	1
Total Ticket Count	5
Human Relations	
Email	1
Phone	1
Total Ticket Count	2
Human Resources	
Email	11
Phone	11
Staff Member	29
Total Ticket Count	51
IA Marketing/Development	
Phone	3
Total Ticket Count	3
IS Department	
Email	38
Web	1
Phone	1
Walk-In	1
Total Ticket Count	41
IT Administration	
Email	3
Total Ticket Count	3
Imaging Resource Center	
Staff Member	1
Total Ticket Count	1
Information Systems	
Walk-In	1
Total Ticket Count	1
Institutional Research	
Email	3
Total Ticket Count	3
Instructional Systems Design	
Email	6
Total Ticket Count	6
Instructional Technol	

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Phone	5
Staff Member	1
Total Ticket Count	6
Intensive English	
Email	11
Phone	1
Walk-In	1
Total Ticket Count	13
Intercoll Sports Admin	
Email	2
Phone	5
Total Ticket Count	7
Interdisciplinary Science Prog	
Phone	1
Total Ticket Count	1
Interdisciplinary Studies	
Email	2
Phone	8
Total Ticket Count	10
Jnt Ctr Earth Sys Technology	
Email	7
Phone	2
Staff Member	1
Total Ticket Count	10
Learning Resource Center	
Phone	1
Total Ticket Count	1
Legal Affairs	
Email	9
Phone	2
Total Ticket Count	11
Library	
Email	18
Phone	4
Staff Member	1
Total Ticket Count	23

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

MIPAR		
Email		1
Phone		1
Total Ticket Count		2
Mail Services		
Phone		1
Total Ticket Count		1
Management Advisory Services		
Email		1
Total Ticket Count		1
Mathematics and Statistics		
Email		9
Phone		1
Walk-In		1
Total Ticket Count		11
Mechanical Engineering		
Email		30
Staff Member		3
Total Ticket Count		33
Meyerhoff		
Email		4
Phone		6
Walk-In		1
Total Ticket Count		11
Modern Languages & Linguis		
Email		17
Phone		3
Staff Member		1
Total Ticket Count		21
Music		
Email		4
Total Ticket Count		4
National Disaster Medical Syst		
Phone		1
Total Ticket Count		1
New Media		
Email		6

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Phone	2
Staff Member	4
Total Ticket Count	12
OIT Infrastructure & Support	
Email	19
Phone	150
Staff Member	39
Total Ticket Count	208
Ofc of Enrollment Management	
Email	16
Phone	1
Staff Member	1
Total Ticket Count	18
Ofc of Information Technology	
Phone	1
Total Ticket Count	1
Ofc of Sponsored Programs	
Email	3
Phone	3
Staff Member	1
Total Ticket Count	7
Off-Campus Student Services	
Phone	3
Total Ticket Count	3
Office of Budget	
Phone	1
Total Ticket Count	1
Office of Mktg & Creative Srv	
Phone	4
Total Ticket Count	4
Office of Procurement	
Email	13
Total Ticket Count	13
Office of Provost	
Email	2
Phone	2

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Staff Member	2
Total Ticket Count	6
Orientation	
Email	1
Total Ticket Count	1
Parking Services	
Phone	1
Total Ticket Count	1
Philosophy Admin	
Email	3
Phone	1
Total Ticket Count	4
Physical Education	
Email	2
Web	3
Phone	7
Total Ticket Count	12
Physics	
Email	14
Phone	2
Total Ticket Count	16
Plant Accounting	
Phone	1
Total Ticket Count	1
Plant Operations & Maintenan	
Email	1
Total Ticket Count	1
Political Science	
Email	4
Phone	2
Staff Member	1
Total Ticket Count	7
Professional Program	
Email	5
Phone	3
Walk-In	2
Total Ticket Count	10

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Program Development DPET	
Email	2
Walk-In	1

Total Ticket Count	3
Psychology	
Web	1

Total Ticket Count	1
Psychology Admin	
Email	25
Phone	13

Total Ticket Count	38
Psychology Shady Grove	
Email	1

Total Ticket Count	1
Public Affairs Scholars	
Email	2
Phone	2

Total Ticket Count	4
Public Policy S- Academic	
Email	3
Web	4
Phone	5
Walk-In	4

Total Ticket Count	16
Residential Life	
Email	1
Phone	6

Total Ticket Count	7
Residential Life - Gen Admin	
Email	16
Phone	5
Staff Member	1

Total Ticket Count	22
SA PeopleSoft IT Support	
Email	2
Phone	24

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Staff Member	12
Total Ticket Count	38
School of Social Work	
Email	3
Web	1
Phone	1
Staff Member	1
Total Ticket Count	6
Shady Grove Program	
Email	9
Total Ticket Count	9
Shriver Center	
Email	2
Phone	1
Total Ticket Count	3
Sociology Dept	
Email	10
Web	4
Phone	5
Fax	1
Staff Member	1
Total Ticket Count	21
Student Accounts Receivable	
Email	7
Phone	1
Staff Member	2
Total Ticket Count	10
Student Affairs - Bus Serv Cnt	
Email	9
Web	1
Total Ticket Count	10
Student Judicial	
Email	6
Phone	3
Total Ticket Count	9

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Student Life	
Email	4
Web	1
Phone	9
Walk-In	1
Total Ticket Count	15
Student Support Services Acade	
Phone	2
Total Ticket Count	2
Student Support Services Disab	
Email	4
Phone	3
Total Ticket Count	7
Summer Programs	
Email	5
Total Ticket Count	5
Technology Center	
Email	8
Web	1
Phone	4
Staff Member	2
Total Ticket Count	15
Telecommunications	
Email	3
Phone	4
Total Ticket Count	7
Theater	
Email	3
Web	1
Phone	5
Total Ticket Count	9
Transportation Services	
Email	2
Phone	2
Staff Member	3

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

	Total Ticket Count	7
University Commons		
Email		1
Phone		1
	Total Ticket Count	2
University Health Services		
Email		1
Web		1
Phone		4
	Total Ticket Count	6
VP Institutional Advancement		
Email		5
Phone		7
	Total Ticket Count	12
Vice Pres Admin		
Email		4
Phone		1
Staff Member		1
	Total Ticket Count	6
Vice Pres Std Affairs		
Email		2
Phone		1
Staff Member		1
	Total Ticket Count	4
Vice Provost Activities		
Email		7
Phone		1
Walk-In		1
	Total Ticket Count	9
Visual Arts		
Email		4
Phone		3
	Total Ticket Count	7
Email		170
Web		21

Ticket Origin Count per Department

from 01/01/2005 to 01/31/2005

Phone	104
Fax	18
Walk-In	19
Staff Member	39

Total Ticket Count	371
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1,856

Count of Ticket Origin / Ticket Origin

