

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | | |
|------------------------------------|--|-----------|
| Admissions | | |
| Email | | 1 |
| Phone | | 5 |
| Walk-In | | 1 |
| Staff Member | | 32 |
| Total Ticket Count | | 39 |
| Advising & Registration | | |
| Email | | 1 |
| Web | | 1 |
| Phone | | 3 |
| Staff Member | | 4 |
| Total Ticket Count | | 9 |
| Africana | | |
| Email | | 1 |
| Total Ticket Count | | 1 |
| Africana Studies | | |
| Email | | 2 |
| Phone | | 5 |
| Total Ticket Count | | 7 |
| Ancient Studies | | |
| Email | | 2 |
| Phone | | 3 |
| Total Ticket Count | | 5 |
| Applications | | |
| Email | | 26 |
| Phone | | 18 |
| Staff Member | | 30 |
| Total Ticket Count | | 74 |
| Biology - Academic | | |
| Email | | 10 |
| Web | | 1 |
| Phone | | 12 |
| Walk-In | | 1 |
| Staff Member | | 1 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | | | |
|---|--|---------------------------|-----------|
| Biology Administration | | Total Ticket Count | 25 |
| Email | | | 3 |
| Phone | | | 2 |
| | | Total Ticket Count | 5 |
| Bookstore | | | |
| Email | | | 1 |
| Phone | | | 1 |
| Staff Member | | | 1 |
| | | Total Ticket Count | 3 |
| Business Services | | | |
| Email | | | 2 |
| | | Total Ticket Count | 2 |
| CSEE - Instruction | | | |
| Email | | | 6 |
| | | Total Ticket Count | 6 |
| CSEE - Research Support | | | |
| Email | | | 1 |
| | | Total Ticket Count | 1 |
| CSEE - Research Support DNU | | | |
| Email | | | 6 |
| | | Total Ticket Count | 6 |
| Campus Card | | | |
| Phone | | | 2 |
| Staff Member | | | 1 |
| | | Total Ticket Count | 3 |
| Career Development Center | | | |
| Email | | | 3 |
| Phone | | | 2 |
| | | Total Ticket Count | 5 |
| Center for Art & Visual Cultur | | | |
| Walk-In | | | 1 |
| | | Total Ticket Count | 1 |
| Center for Women and Info Te | | | |
| Phone | | | 4 |
| | | Total Ticket Count | 4 |
| Central Plant | | | |
| Phone | | | 4 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | | | |
|---|--|---------------------------|-----------|
| Central Receiving | | Total Ticket Count | 4 |
| Email | | | 1 |
| Phone | | | 1 |
| Chemical & Biochemical Eng | | Total Ticket Count | 2 |
| Email | | | 4 |
| Phone | | | 6 |
| Chemistry BioChem - Academi | | Total Ticket Count | 10 |
| Email | | | 10 |
| Web | | | 1 |
| Phone | | | 15 |
| Walk-In | | | 1 |
| Chemistry & BioChemistry Adm | | Total Ticket Count | 27 |
| Email | | | 2 |
| Phone | | | 1 |
| Civil Engineering | | Total Ticket Count | 3 |
| Phone | | | 1 |
| College of Eng-Adminstr | | Total Ticket Count | 1 |
| Phone | | | 2 |
| Staff Member | | | 1 |
| Comp Sci \ Elec Eng | | Total Ticket Count | 3 |
| Email | | | 1 |
| Computer Sci Elec Engineering | | Total Ticket Count | 1 |
| Email | | | 37 |
| Phone | | | 11 |
| Staff Member | | | 1 |
| Construction Services | | Total Ticket Count | 49 |
| Phone | | | 1 |
| Total Ticket Count | | Total Ticket Count | 1 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|--|-----------|
| Ctr Adv Std Photonic Research | |
| Email | 2 |
| ----- | |
| Total Ticket Count | 2 |
| Ctr Urban Environ'l Res & Edu | |
| Email | 2 |
| Phone | 1 |
| ----- | |
| Total Ticket Count | 3 |
| Ctr for Health Pgm Dev & Mgt | |
| Email | 1 |
| ----- | |
| Total Ticket Count | 1 |
| DPET Admin Affairs | |
| Email | 1 |
| ----- | |
| Total Ticket Count | 1 |
| DPET Admin Exp | |
| Email | 11 |
| Phone | 4 |
| Walk-In | 3 |
| ----- | |
| Total Ticket Count | 18 |
| DPET Marketing | |
| Email | 1 |
| Phone | 2 |
| Walk-In | 1 |
| ----- | |
| Total Ticket Count | 4 |
| Dean of Arts And Sciences | |
| Email | 5 |
| Phone | 2 |
| Staff Member | 1 |
| ----- | |
| Total Ticket Count | 8 |
| Delta | |
| Web | 1 |
| Phone | 3 |
| ----- | |
| Total Ticket Count | 4 |
| EHS - PACE | |
| Phone | 1 |
| ----- | |
| Total Ticket Count | 1 |
| Econ Administrative Sciences | |
| Email | 1 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | | | |
|--|--------------|---------------------------|-----------|
| Economics Dept | | Total Ticket Count | 1 |
| | Email | | 3 |
| | Phone | | 13 |
| | | Total Ticket Count | 16 |
| Education | | | |
| | Email | | 1 |
| | Phone | | 1 |
| | | Total Ticket Count | 2 |
| Education - Academic | | | |
| | Email | | 10 |
| | Phone | | 7 |
| | | Total Ticket Count | 17 |
| English | | | |
| | Email | | 23 |
| | Phone | | 10 |
| | Staff Member | | 1 |
| | | Total Ticket Count | 34 |
| Environmental Safety & Health | | | |
| | Phone | | 2 |
| | | Total Ticket Count | 2 |
| Erickson Hall | | | |
| | Email | | 1 |
| | | Total Ticket Count | 1 |
| FS Administration | | | |
| | Phone | | 1 |
| | | Total Ticket Count | 1 |
| FS Operations | | | |
| | Email | | 6 |
| | Phone | | 22 |
| | | Total Ticket Count | 28 |
| FS PeopleSoft IT Support | | | |
| | Phone | | 1 |
| | Staff Member | | 32 |
| | | Total Ticket Count | 33 |
| Faculty Devel Center | | | |
| | Email | | 2 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|---|-----------|
| Phone | 3 |
| Total Ticket Count | 5 |
| Financial Aid | |
| Email | 8 |
| Phone | 3 |
| Total Ticket Count | 11 |
| Financial Services | |
| Email | 1 |
| Total Ticket Count | 1 |
| Food Services | |
| Email | 1 |
| Total Ticket Count | 1 |
| General Accounting | |
| Email | 19 |
| Phone | 1 |
| Staff Member | 7 |
| Total Ticket Count | 27 |
| Geography | |
| Email | 2 |
| Phone | 4 |
| Total Ticket Count | 6 |
| Gerontology | |
| Phone | 1 |
| Walk-In | 1 |
| Total Ticket Count | 2 |
| Goddard Earth Scis & Tech Cn | |
| Email | 1 |
| Fax | 1 |
| Total Ticket Count | 2 |
| Graduate School Admin | |
| Email | 4 |
| Web | 2 |
| Phone | 6 |
| Staff Member | 2 |
| Total Ticket Count | 14 |
| Grants & Contracts | |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|---------------------------------|-----------|
| Email | 2 |
| Total Ticket Count | 2 |
| History Academic | |
| Email | 14 |
| Phone | 3 |
| Total Ticket Count | 17 |
| Honors College | |
| Email | 1 |
| Phone | 4 |
| Total Ticket Count | 5 |
| Human Relations | |
| Email | 1 |
| Web | 1 |
| Phone | 2 |
| Total Ticket Count | 4 |
| Human Resources | |
| Email | 26 |
| Phone | 8 |
| Staff Member | 34 |
| Total Ticket Count | 68 |
| Humanities Center | |
| Phone | 1 |
| Total Ticket Count | 1 |
| IA Marketing/Development | |
| Phone | 1 |
| Total Ticket Count | 1 |
| IS Department | |
| Email | 11 |
| Web | 1 |
| Phone | 3 |
| Staff Member | 1 |
| Total Ticket Count | 16 |
| IS Flex Master | |
| Email | 1 |
| Total Ticket Count | 1 |
| IT Administration | |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|---|-----------|
| Email | 2 |
| Phone | 1 |
| Staff Member | 1 |
| Total Ticket Count | 4 |
| Imaging Resource Center | |
| Web | 1 |
| Total Ticket Count | 1 |
| Information Systems | |
| Email | 2 |
| Total Ticket Count | 2 |
| Information Systems Managemen | |
| Email | 1 |
| Total Ticket Count | 1 |
| Information Technology | |
| Email | 1 |
| Phone | 1 |
| Total Ticket Count | 2 |
| Information Technology, Office O | |
| Email | 1 |
| Web | 3 |
| Staff Member | 1 |
| Total Ticket Count | 5 |
| Institutional Research | |
| Email | 11 |
| Web | 1 |
| Phone | 6 |
| Total Ticket Count | 18 |
| Instructional Systems Design | |
| Email | 4 |
| Phone | 2 |
| Walk-In | 2 |
| Total Ticket Count | 8 |
| Instructional Technol | |
| Email | 4 |
| Web | 2 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|--|-----------|
| Phone | 1 |
| Staff Member | 1 |
| Total Ticket Count | 8 |
| Intensive English | |
| Email | 2 |
| Phone | 4 |
| Total Ticket Count | 6 |
| Intercoll Sports Admin | |
| Email | 2 |
| Phone | 5 |
| Staff Member | 1 |
| Total Ticket Count | 8 |
| Interdisciplinary Science Prog | |
| Email | 2 |
| Phone | 2 |
| Total Ticket Count | 4 |
| Interdisciplinary Studies | |
| Email | 1 |
| Phone | 3 |
| Total Ticket Count | 4 |
| International Educ. Services | |
| Phone | 5 |
| Total Ticket Count | 5 |
| Jcet: Joint Center For Earth Sy | |
| Phone | 1 |
| Total Ticket Count | 1 |
| Jnt Ctr Earth Sys Technology | |
| Email | 10 |
| Phone | 1 |
| Total Ticket Count | 11 |
| Judaic Studies | |
| Email | 1 |
| Total Ticket Count | 1 |
| K-12 Initiatives | |
| Email | 3 |
| Walk-In | 1 |
| Total Ticket Count | 4 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|-------------------------------------|-----------|
| Learning Resource Center | |
| Email | 1 |
| Staff Member | 1 |
| Total Ticket Count | |
| | 2 |
| Legal Affairs | |
| Email | 2 |
| Phone | 1 |
| Total Ticket Count | |
| | 3 |
| Library | |
| Email | 29 |
| Web | 4 |
| Phone | 8 |
| Staff Member | 1 |
| Total Ticket Count | |
| | 42 |
| MIPAR | |
| Email | 3 |
| Phone | 2 |
| Staff Member | 1 |
| Total Ticket Count | |
| | 6 |
| Management Advisory Services | |
| Phone | 1 |
| Total Ticket Count | |
| | 1 |
| Math/Science Center | |
| Email | 1 |
| Web | 1 |
| Phone | 4 |
| Total Ticket Count | |
| | 6 |
| Mathematics and Statistics | |
| Email | 12 |
| Total Ticket Count | |
| | 12 |
| Mechanical Engineering | |
| Email | 16 |
| Phone | 2 |
| Walk-In | 4 |
| Staff Member | 1 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | | | |
|---|--------------|---------------------------|------------|
| Meyerhoff | | Total Ticket Count | 23 |
| | Email | | 1 |
| | Phone | | 3 |
| | | Total Ticket Count | 4 |
| Mipar | | | |
| | Phone | | 1 |
| | | Total Ticket Count | 1 |
| Modern Languages & Linguis | | | |
| | Email | | 8 |
| | Phone | | 2 |
| | Staff Member | | 1 |
| | | Total Ticket Count | 11 |
| Motor Vehicle | | | |
| | Phone | | 1 |
| | | Total Ticket Count | 1 |
| Music | | | |
| | Email | | 4 |
| | Phone | | 6 |
| | | Total Ticket Count | 10 |
| National Disaster Medical Syst | | | |
| | Email | | 1 |
| | Phone | | 1 |
| | Staff Member | | 1 |
| | | Total Ticket Count | 3 |
| New Media | | | |
| | Email | | 10 |
| | Phone | | 5 |
| | Staff Member | | 2 |
| | | Total Ticket Count | 17 |
| OIT Infrastructure & Support | | | |
| | Email | | 203 |
| | Phone | | 102 |
| | Fax | | 1 |
| | Staff Member | | 127 |
| | | Total Ticket Count | 433 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|--|-----------|
| Ofc of Enrollment Management | |
| Email | 9 |
| Web | 1 |
| Phone | 3 |
| Walk-In | 1 |
| Staff Member | 2 |
| ----- | |
| Total Ticket Count | 16 |
| Ofc of Sponsored Programs | |
| Phone | 1 |
| ----- | |
| Total Ticket Count | 1 |
| Off-Campus Student Services | |
| Email | 1 |
| Web | 1 |
| Phone | 1 |
| ----- | |
| Total Ticket Count | 3 |
| Office of Budget | |
| Email | 17 |
| Phone | 2 |
| Staff Member | 4 |
| ----- | |
| Total Ticket Count | 23 |
| Office of Emerg Health Servs | |
| Email | 5 |
| Web | 3 |
| Phone | 1 |
| ----- | |
| Total Ticket Count | 9 |
| Office of Mktg & Creative Srv | |
| Email | 1 |
| Web | 1 |
| Phone | 1 |
| Staff Member | 2 |
| ----- | |
| Total Ticket Count | 5 |
| Office of Procurement | |
| Email | 16 |
| Phone | 1 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | | | |
|--|--------------|---------------------------|-----------|
| Office of Provost | | Total Ticket Count | 17 |
| | Email | | 3 |
| | Phone | | 5 |
| | | Total Ticket Count | 8 |
| Office of Urban Teaching Educ | | | |
| | Email | | 1 |
| | | Total Ticket Count | 1 |
| Office of the President | | | |
| | Phone | | 7 |
| | Staff Member | | 1 |
| | | Total Ticket Count | 8 |
| Orientation | | | |
| | Phone | | 1 |
| | | Total Ticket Count | 1 |
| Paint | | | |
| | Fax | | 2 |
| | | Total Ticket Count | 2 |
| Parking Services | | | |
| | Email | | 1 |
| | Phone | | 2 |
| | | Total Ticket Count | 3 |
| Philosophy Admin | | | |
| | Phone | | 1 |
| | | Total Ticket Count | 1 |
| Physical Education | | | |
| | Email | | 9 |
| | Web | | 1 |
| | Phone | | 5 |
| | | Total Ticket Count | 15 |
| Physics | | | |
| | Email | | 21 |
| | Phone | | 2 |
| | | Total Ticket Count | 23 |
| Plant Operations & Maintenanc | | | |
| | Email | | 8 |
| | Phone | | 2 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|----------------------------------|-----------|
| Staff Member | 2 |
| Total Ticket Count | 12 |
| Policy Sciences | |
| Phone | 1 |
| Total Ticket Count | 1 |
| Political Science | |
| Email | 7 |
| Phone | 2 |
| Walk-In | 1 |
| Total Ticket Count | 10 |
| Professional Program | |
| Email | 9 |
| Phone | 2 |
| Walk-In | 4 |
| Total Ticket Count | 15 |
| Psychology | |
| Phone | 1 |
| Total Ticket Count | 1 |
| Psychology Admin | |
| Email | 29 |
| Web | 2 |
| Phone | 11 |
| Total Ticket Count | 42 |
| Psychology Shady Grove | |
| Phone | 1 |
| Total Ticket Count | 1 |
| Public Affairs Scholars | |
| Email | 3 |
| Phone | 3 |
| Total Ticket Count | 6 |
| Public Policy S- Academic | |
| Email | 2 |
| Phone | 1 |
| Total Ticket Count | 3 |
| Public Safety | |
| Email | 2 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|-------------------------------------|-----------|
| Staff Member | 1 |
| Total Ticket Count | 3 |
| Recreation | |
| Phone | 1 |
| Total Ticket Count | 1 |
| Resident Student Association | |
| Phone | 1 |
| Total Ticket Count | 1 |
| Residential Life | |
| Email | 1 |
| Total Ticket Count | 1 |
| Residential Life - Gen Admin | |
| Email | 15 |
| Web | 2 |
| Phone | 11 |
| Total Ticket Count | 28 |
| School of Social Work | |
| Email | 2 |
| Web | 1 |
| Phone | 2 |
| Total Ticket Count | 5 |
| Shakespeare Assoc. | |
| Phone | 1 |
| Total Ticket Count | 1 |
| Shriver Center | |
| Email | 7 |
| Web | 3 |
| Phone | 4 |
| Total Ticket Count | 14 |
| Sociology Dept | |
| Email | 10 |
| Phone | 12 |
| Fax | 1 |
| Walk-In | 2 |
| Total Ticket Count | 25 |
| Student Accounts Receivable | |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|---------------------------------------|-----------|
| Email | 3 |
| Phone | 3 |
| Total Ticket Count | 6 |
| Student Affairs - Bus Serv Cnt | |
| Email | 5 |
| Phone | 2 |
| Staff Member | 2 |
| Total Ticket Count | 9 |
| Student Judicial | |
| Phone | 1 |
| Total Ticket Count | 1 |
| Student Life | |
| Email | 9 |
| Phone | 3 |
| Total Ticket Count | 12 |
| Student Support Services Acade | |
| Phone | 1 |
| Total Ticket Count | 1 |
| Student Support Services Disab | |
| Walk-In | 1 |
| Total Ticket Count | 1 |
| Summer Programs | |
| Email | 6 |
| Phone | 5 |
| Walk-In | 1 |
| Total Ticket Count | 12 |
| Technology Center | |
| Email | 2 |
| Phone | 2 |
| Total Ticket Count | 4 |
| Telecommunications | |
| Email | 3 |
| Phone | 1 |
| Total Ticket Count | 4 |
| Theater | |
| Email | 1 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|-------------------------------------|-----------|
| Phone | 1 |
| Total Ticket Count | 2 |
| Transportation Services | |
| Phone | 2 |
| Total Ticket Count | 2 |
| UTE AACPS | |
| Phone | 1 |
| Total Ticket Count | 1 |
| UTE NSF | |
| Email | 2 |
| Total Ticket Count | 2 |
| University Commons | |
| Email | 4 |
| Phone | 3 |
| Staff Member | 2 |
| Total Ticket Count | 9 |
| University Health Services | |
| Email | 4 |
| Phone | 15 |
| Staff Member | 1 |
| Total Ticket Count | 20 |
| Upward Bound Program | |
| Phone | 1 |
| Total Ticket Count | 1 |
| VP Institutional Advancement | |
| Email | 2 |
| Phone | 15 |
| Staff Member | 1 |
| Total Ticket Count | 18 |
| Vice Pres Admin | |
| Email | 10 |
| Phone | 3 |
| Total Ticket Count | 13 |
| Vice Pres Std Affairs | |
| Email | 2 |
| Web | 1 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

| | |
|--------------------------------|--------------|
| Phone | 6 |
| Staff Member | 1 |
| Total Ticket Count | 10 |
| Vice Provost Activities | |
| Email | 2 |
| Total Ticket Count | 2 |
| Visual Arts | |
| Email | 10 |
| Phone | 7 |
| Total Ticket Count | 17 |
| Women's Center | |
| Phone | 2 |
| Total Ticket Count | 2 |
| Women's Studies | |
| Staff Member | 1 |
| Total Ticket Count | 1 |
| Email | 375 |
| Web | 16 |
| Phone | 60 |
| Fax | 20 |
| Walk-In | 37 |
| Staff Member | 29 |
| Total Ticket Count | 537 |
| | 2,319 |

Ticket Origin Count per Department

from 07/01/2004 to 07/31/2004

Count of Ticket Origin / Ticket Origin

