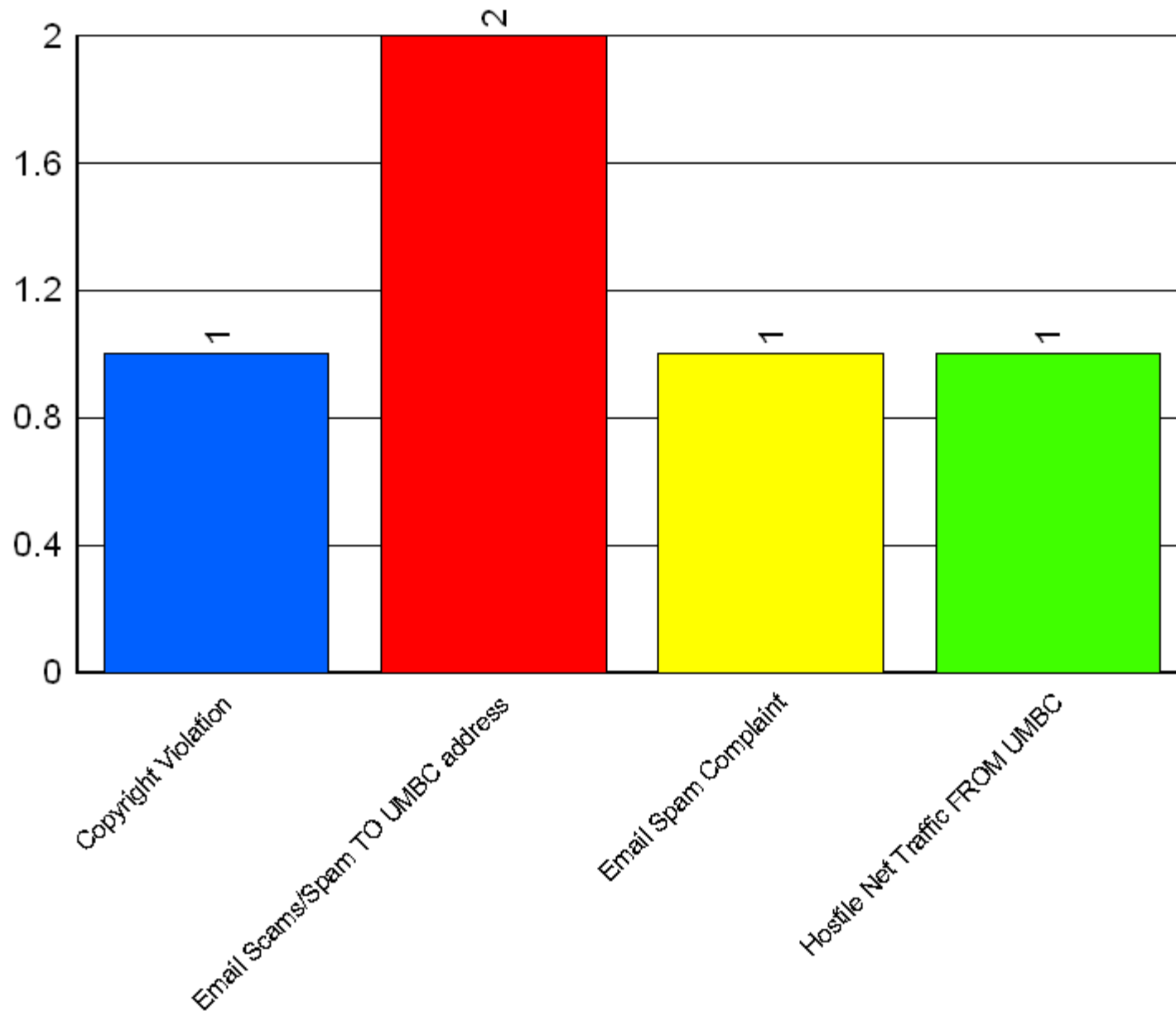


Summary: Security and Request Types



| <u>Ticket Number</u> | <u>Status</u> | <u>Create Date</u> | <u>Modified Date</u> | <u>Last Modified By</u> |
|---|---------------|----------------------|----------------------|---|
| Security | | | | |
| Copyright Violation | | | | |
| 0000121457 | Resolved | 7/26/2005 9:30:48AM | 8/1/2005 1:59:15PM | andy |
| | | | | Total No. of Tix [Copyright Violation]: 1 |
| Email Scams/Spam TO UMBC address | | | | |
| 0000120198 | Closed | 7/6/2005 2:21:56PM | 8/1/2005 1:38:00PM | andy |
| 0000120405 | Closed | 7/10/2005 12:31:41PM | 7/20/2005 6:00:06AM | AR_ESCALATOR |
| | | | | Total No. of Tix [Email Scams/Spam TO UMBC address]: 2 |
| Email Spam Complaint | | | | |
| 0000121781 | Pending | 7/30/2005 10:04:20AM | 8/1/2005 10:09:36AM | kincaid |
| | | | | Total No. of Tix [Email Spam Complaint]: 1 |
| Hostile Net Traffic FROM UMBC | | | | |
| 0000120842 | Closed | 7/15/2005 9:28:31AM | 7/25/2005 6:00:09AM | AR_ESCALATOR |
| | | | | Total No. of Tix [Hostile Net Traffic FROM UMBC]: 1 |
| | | | | Total No. of Tix [Security]: 5 |