

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

<b>Abolished--Nursing</b>	
Phone	1
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<b>Total Ticket Count</b>	<b>1</b>
<b>Admissions</b>	
Email	3
Phone	1
Staff Member	4
-----	
<b>Total Ticket Count</b>	<b>8</b>
<b>Advising &amp; Registration</b>	
Email	2
Phone	10
-----	
<b>Total Ticket Count</b>	<b>12</b>
<b>Africana Studies</b>	
Email	1
Phone	1
-----	
<b>Total Ticket Count</b>	<b>2</b>
<b>American Studies</b>	
Web	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Ancient Studies</b>	
Phone	1
Walk-In	1
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<b>Total Ticket Count</b>	<b>2</b>
<b>Annual Giving/Major Gifts</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Applications</b>	
Email	73
Phone	27
Walk-In	1
Staff Member	34
-----	
<b>Total Ticket Count</b>	<b>135</b>
<b>Athletics &amp; Physical Education</b>	
Email	2
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<b>Total Ticket Count</b>	<b>2</b>
<b>Biology - Academic</b>	

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

Email	16
Web	5
Phone	14
<b>Total Ticket Count</b>	<b>35</b>
<b>Biology Administration</b>	
Email	7
Phone	1
<b>Total Ticket Count</b>	<b>8</b>
<b>Biology Research Support</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Bookstore</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Business Services</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Campus Card</b>	
Email	1
Phone	3
<b>Total Ticket Count</b>	<b>4</b>
<b>Career Development Center</b>	
Email	1
Phone	3
<b>Total Ticket Count</b>	<b>4</b>
<b>Center for Emerg &amp; Disaster R</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Center for Women and Info Te</b>	
Phone	3
<b>Total Ticket Count</b>	<b>3</b>
<b>Central Receiving</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Chemical &amp; Biochemical Eng</b>	
Email	5
Phone	2
<b>Total Ticket Count</b>	<b>7</b>

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

<b>Chemical/Biochemical Engineer</b>	
Email	1
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<b>Total Ticket Count</b>	<b>1</b>
<b>Chemistry BioChem - Academi</b>	
Email	14
Phone	8
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<b>Total Ticket Count</b>	<b>22</b>
<b>Chemistry &amp; BioChemistry Adm</b>	
Email	2
Phone	1
-----	
<b>Total Ticket Count</b>	<b>3</b>
<b>Civil Engineering</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>College of Eng-Adminstr</b>	
Email	5
Phone	2
Staff Member	1
-----	
<b>Total Ticket Count</b>	<b>8</b>
<b>Commencement</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Computer Sci Elec Engineering</b>	
Email	20
Web	2
Phone	6
-----	
<b>Total Ticket Count</b>	<b>28</b>
<b>Ctr Adv Std Photonic Research</b>	
Email	4
Phone	3
-----	
<b>Total Ticket Count</b>	<b>7</b>
<b>Ctr UrbanEnviron'l Res &amp; Edu</b>	
Email	1
Web	1
Phone	1
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<b>Total Ticket Count</b>	<b>3</b>
<b>Ctr for Health Pgm Dev &amp; Mgt</b>	

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

Web	1
Phone	5
Walk-In	1
<b>Total Ticket Count</b>	<b>7</b>
<b>DPET Admin Exp</b>	
Walk-In	1
Staff Member	1
<b>Total Ticket Count</b>	<b>2</b>
<b>DPET Marketing</b>	
Email	19
Phone	2
Walk-In	3
Staff Member	1
<b>Total Ticket Count</b>	<b>25</b>
<b>Dean of Arts Humanities Soc Sc</b>	
Email	6
Phone	3
Staff Member	1
<b>Total Ticket Count</b>	<b>10</b>
<b>Dept of Emerg Health Servs</b>	
Email	3
Phone	4
<b>Total Ticket Count</b>	<b>7</b>
<b>Economics Dept</b>	
Email	3
Web	1
Phone	18
<b>Total Ticket Count</b>	<b>22</b>
<b>Education - Academic</b>	
Email	3
Phone	8
Staff Member	1
<b>Total Ticket Count</b>	<b>12</b>
<b>Emer Health Serv - PACE</b>	

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

	Email	1
	Phone	1
	<b>Total Ticket Count</b>	<b>2</b>
<b>English</b>		
	Email	7
	Web	1
	Phone	4
	Staff Member	3
	<b>Total Ticket Count</b>	<b>15</b>
<b>Erickson Hall</b>		
	Email	1
	<b>Total Ticket Count</b>	<b>1</b>
<b>Erickson School of Aging Stds</b>		
	Email	1
	Phone	4
	<b>Total Ticket Count</b>	<b>5</b>
<b>FS Administration</b>		
	Email	1
	Phone	1
	<b>Total Ticket Count</b>	<b>2</b>
<b>FS Operations</b>		
	Email	4
	Staff Member	13
	<b>Total Ticket Count</b>	<b>17</b>
<b>Faculty Devel Center</b>		
	Phone	1
	<b>Total Ticket Count</b>	<b>1</b>
<b>Financial Aid</b>		
	Email	2
	Phone	4
	Staff Member	1
	<b>Total Ticket Count</b>	<b>7</b>
<b>Food Services</b>		
	Phone	3
	<b>Total Ticket Count</b>	<b>3</b>
<b>General Accounting</b>		

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

Email	13
Phone	2
Staff Member	12

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**Total Ticket Count** 27**Geography**

Email	2
Web	1
Phone	9

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**Total Ticket Count** 12**Gerontology**

Phone	1
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**Total Ticket Count** 1**Goddard Earth Scis & Tech Cn**

Email	4
Phone	1

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**Total Ticket Count** 5**Graduate School Admin**

Email	1
Web	2
Phone	9

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**Total Ticket Count** 12**Grants & Contracts**

Email	2
Staff Member	1

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**Total Ticket Count** 3**Harbor Hall**

Phone	1
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**Total Ticket Count** 1**History**

Email	1
Phone	2

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**Total Ticket Count** 3**History Academic**

Email	9
Phone	12

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**Total Ticket Count** 21

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

<b>Honors College</b>		
Email		1
Phone		3
<b>Total Ticket Count</b>		<b>4</b>
<b>Human Relations</b>		
Email		2
<b>Total Ticket Count</b>		<b>2</b>
<b>Human Resources</b>		
Email		1
Phone		5
Staff Member		26
<b>Total Ticket Count</b>		<b>32</b>
<b>IA Marketing/Development</b>		
Email		1
<b>Total Ticket Count</b>		<b>1</b>
<b>IA Support</b>		
Phone		1
<b>Total Ticket Count</b>		<b>1</b>
<b>IS Department</b>		
Email		12
Phone		2
<b>Total Ticket Count</b>		<b>14</b>
<b>IT Administration</b>		
Phone		1
Staff Member		1
<b>Total Ticket Count</b>		<b>2</b>
<b>Imaging Resource Center</b>		
Email		2
<b>Total Ticket Count</b>		<b>2</b>
<b>Information Systems</b>		
Email		1
<b>Total Ticket Count</b>		<b>1</b>
<b>Information Technology, Office O</b>		
Phone		1
<b>Total Ticket Count</b>		<b>1</b>
<b>Institutional Research</b>		
Email		12
Phone		3

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

<b>Instructional Systems Design</b>		<b>Total Ticket Count</b>	<b>15</b>
Email			6
<b>Instructional Technol</b>		<b>Total Ticket Count</b>	<b>6</b>
Email			3
Phone			3
<b>Intensive English</b>		<b>Total Ticket Count</b>	<b>6</b>
Email			14
Phone			2
Walk-In			1
<b>Intercoll Sports Admin</b>		<b>Total Ticket Count</b>	<b>17</b>
Email			2
Phone			16
<b>Interdisciplinary Studies</b>		<b>Total Ticket Count</b>	<b>18</b>
Email			2
<b>International Educ. Services</b>		<b>Total Ticket Count</b>	<b>2</b>
Phone			2
<b>Jnt Ctr Earth Sys Technology</b>		<b>Total Ticket Count</b>	<b>2</b>
Email			5
<b>K-12 Initiatives</b>		<b>Total Ticket Count</b>	<b>5</b>
Email			1
<b>Learning Resource Center</b>		<b>Total Ticket Count</b>	<b>1</b>
Phone			1
<b>Legal Affairs</b>		<b>Total Ticket Count</b>	<b>1</b>
Email			2
<b>Library</b>		<b>Total Ticket Count</b>	<b>2</b>
Email			30
Web			4

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

Phone	5
<b>Total Ticket Count</b>	<b>39</b>
<b>Lock Shop</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>MIPAR</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Management Advisory Services</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Mathematics and Statistics</b>	
Email	2
Phone	2
Walk-In	1
<b>Total Ticket Count</b>	<b>5</b>
<b>Mechanical Engineering</b>	
Email	11
Phone	1
Staff Member	10
<b>Total Ticket Count</b>	<b>22</b>
<b>Mipar</b>	
Walk-In	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Modern Languages &amp; Linguis</b>	
Email	3
Phone	2
Walk-In	1
<b>Total Ticket Count</b>	<b>6</b>
<b>Music</b>	
Email	21
Phone	3
<b>Total Ticket Count</b>	<b>24</b>
<b>New Media</b>	
Email	1
Phone	5
<b>Total Ticket Count</b>	<b>6</b>

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

<b>OIT Infrastructure &amp; Support</b>	
Email	20
Phone	150
Fax	1
Staff Member	15
<b>Total Ticket Count</b>	<b>186</b>
<b>Ofc of Enrollment Management</b>	
Email	4
Phone	4
<b>Total Ticket Count</b>	<b>8</b>
<b>Ofc of Sponsored Programs</b>	
Email	17
Phone	7
<b>Total Ticket Count</b>	<b>24</b>
<b>Off-Campus Student Services</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Office of Mktg &amp; Creative Srv</b>	
Email	3
Phone	2
Staff Member	2
<b>Total Ticket Count</b>	<b>7</b>
<b>Office of Procurement</b>	
Email	10
<b>Total Ticket Count</b>	<b>10</b>
<b>Office of Provost</b>	
Email	6
Phone	4
Staff Member	3
<b>Total Ticket Count</b>	<b>13</b>
<b>Office of the President</b>	
Phone	2
Staff Member	1
<b>Total Ticket Count</b>	<b>3</b>
<b>Orientation</b>	
Email	1

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Parking Services</b>	
Email	3
Phone	4
<b>Total Ticket Count</b>	<b>7</b>
<b>Philosophy Admin</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Physical Education</b>	
Email	8
Phone	3
<b>Total Ticket Count</b>	<b>11</b>
<b>Physics</b>	
Email	9
Phone	6
<b>Total Ticket Count</b>	<b>15</b>
<b>Plant Operations &amp; Maintenananc</b>	
Email	2
Phone	1
<b>Total Ticket Count</b>	<b>3</b>
<b>Political Science</b>	
Email	2
Phone	6
Walk-In	1
<b>Total Ticket Count</b>	<b>9</b>
<b>Professional Program</b>	
Email	13
<b>Total Ticket Count</b>	<b>13</b>
<b>Program Development DPET</b>	
Email	5
Phone	1
<b>Total Ticket Count</b>	<b>6</b>
<b>Psychology Admin</b>	
Email	15
Web	1

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

Phone	8
Walk-In	1
Staff Member	1
<b>Total Ticket Count</b>	<b>26</b>
<b>Psychology Shady Grove</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Public Policy S- Academic</b>	
Email	2
Phone	6
<b>Total Ticket Count</b>	<b>8</b>
<b>Residential Life</b>	
Phone	28
<b>Total Ticket Count</b>	<b>28</b>
<b>Residential Life - Gen Admin</b>	
Email	18
Phone	18
<b>Total Ticket Count</b>	<b>36</b>
<b>School of Social Work</b>	
Email	1
Web	1
Phone	3
<b>Total Ticket Count</b>	<b>5</b>
<b>Shady Grove Program</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Shriver Center</b>	
Email	7
Phone	2
<b>Total Ticket Count</b>	<b>9</b>
<b>Sociology Dept</b>	
Email	6
Phone	9
<b>Total Ticket Count</b>	<b>15</b>
<b>Student Accounts Receivable</b>	
Email	5

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

Phone	5
<b>Total Ticket Count</b>	<b>10</b>
<b>Student Affairs - Bus Serv Cnt</b>	
Email	2
Phone	1
<b>Total Ticket Count</b>	<b>3</b>
<b>Student Judicial</b>	
Email	1
Phone	4
<b>Total Ticket Count</b>	<b>5</b>
<b>Student Life</b>	
Email	13
Web	1
Phone	7
<b>Total Ticket Count</b>	<b>21</b>
<b>Student Support Services Acade</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Student Support Services Disab</b>	
Phone	3
<b>Total Ticket Count</b>	<b>3</b>
<b>Summer Programs</b>	
Email	4
<b>Total Ticket Count</b>	<b>4</b>
<b>Technology Center</b>	
Email	1
Phone	2
<b>Total Ticket Count</b>	<b>3</b>
<b>Telecommunications</b>	
Email	1
Web	3
Phone	10
<b>Total Ticket Count</b>	<b>14</b>
<b>Theater</b>	
Phone	3
Staff Member	1
<b>Total Ticket Count</b>	<b>4</b>

**Ticket Origin Count per Department**

from 07/01/2005 to 07/31/2005

<b>Transportation Services</b>	
Email	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>UMBC Police</b>	
Email	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>UTE NSF</b>	
Email	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>University Commons</b>	
Email	9
Web	1
Phone	5
-----	
<b>Total Ticket Count</b>	<b>15</b>
<b>University Health Services</b>	
Email	2
Phone	7
-----	
<b>Total Ticket Count</b>	<b>9</b>
<b>VP Institutional Advancement</b>	
Email	2
Phone	7
-----	
<b>Total Ticket Count</b>	<b>9</b>
<b>Vice Pres Admin</b>	
Email	1
Phone	2
-----	
<b>Total Ticket Count</b>	<b>3</b>
<b>Vice Pres Std Affairs</b>	
Email	4
Phone	1
-----	
<b>Total Ticket Count</b>	<b>5</b>
<b>Vice Provost Activities</b>	
Email	3
Phone	2
-----	
<b>Total Ticket Count</b>	<b>5</b>
<b>Visual Arts</b>	
Email	4
Phone	3

# Ticket Origin Count per Department

from 07/01/2005 to 07/31/2005

<b>Winter Programs</b>		<b>Total Ticket Count</b>	<b>7</b>
	Email		1
<b>Women's Center</b>		<b>Total Ticket Count</b>	<b>1</b>
	Phone		3
		<b>Total Ticket Count</b>	<b>3</b>
	Email		191
	Web		14
	Phone		131
	Fax		10
	Walk-In		4
	Staff Member		51
		<b>Total Ticket Count</b>	<b>401</b>
			<b>1,748</b>

## Count of Ticket Origin / Ticket Origin

