

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Administration Phys Plant	
Phone	2
Total Ticket Count	
	2
Admissions	
Email	1
Phone	4
Walk-In	1
Staff Member	38
Total Ticket Count	
	44
Advising & Registration	
Email	2
Phone	5
Staff Member	1
Total Ticket Count	
	8
Africana Studies	
Email	1
Total Ticket Count	
	1
American Studies	
Email	1
Phone	3
Total Ticket Count	
	4
Ancient Studies	
Phone	1
Total Ticket Count	
	1
Annual Giving/Major Gifts	
Phone	5
Total Ticket Count	
	5
Applications	
Email	43
Phone	23
Staff Member	49
Total Ticket Count	
	115
Auxiliary Facilities	
Phone	1
Total Ticket Count	
	1
Biology - Academic	

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Email	7
Web	2
Phone	9
Walk-In	2
Total Ticket Count	20
Biology Administration	
Email	5
Web	1
Phone	5
Total Ticket Count	11
Business Services	
Email	1
Staff Member	1
Total Ticket Count	2
CSEE - Instruction	
Email	26
Phone	5
Walk-In	1
Total Ticket Count	32
CSEE - Research Support	
Email	1
Phone	6
Total Ticket Count	7
Career Development Center	
Phone	4
Total Ticket Count	4
Center for Art & Visual Cultur	
Email	1
Web	1
Phone	1
Total Ticket Count	3
Center for Women and Info Te	
Email	1
Phone	1
Total Ticket Count	2

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Central Receiving	
Phone	1

Total Ticket Count	1
Chemical & Biochemical Eng	
Email	5
Phone	4
Staff Member	1

Total Ticket Count	10
Chemistry BioChem - Academi	
Email	16
Phone	18
Staff Member	1

Total Ticket Count	35
Chemistry & BioChemistry Adm	
Email	3
Phone	4

Total Ticket Count	7
Chemistry & Biochemistry	
Email	1
Phone	1

Total Ticket Count	2
Chpdm	
Email	1
Phone	1

Total Ticket Count	2
College of Eng-Adminstr	
Email	2
Phone	1

Total Ticket Count	3
Comp Sci & Electrical Eng	
Email	1

Total Ticket Count	1
Comp Sci \ Elec Eng	
Phone	1

Total Ticket Count	1
Computer Sci Elec Engineering	
Email	2

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Construction Services		Total Ticket Count	2
Phone			1
Counseling		Total Ticket Count	1
Phone			2
Ctr Adv Std Photonic Research		Total Ticket Count	2
Email			1
Ctr Urban Environ'l Res & Edu		Total Ticket Count	1
Email			4
Phone			2
Ctr for Health Pgm Dev & Mgt		Total Ticket Count	6
Email			4
DPET Admin Affairs		Total Ticket Count	4
Email			1
DPET Admin Exp		Total Ticket Count	1
Email			12
Phone			1
Walk-In			3
DPET Marketing		Total Ticket Count	16
Email			2
Phone			1
Staff Member			1
Dean of Arts And Sciences		Total Ticket Count	4
Email			3
Phone			9
Delta		Total Ticket Count	12
Email			2
Phone			3

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Walk-In	1
Total Ticket Count	6
Econ Administrative Sciences	
Email	1
Total Ticket Count	1
Economics Dept	
Email	4
Phone	8
Total Ticket Count	12
Education	
Email	5
Walk-In	1
Total Ticket Count	6
Education - Academic	
Email	14
Phone	3
Total Ticket Count	17
English	
Email	9
Phone	10
Total Ticket Count	19
Environmental Safety & Health	
Phone	6
Total Ticket Count	6
FS Administration	
Email	2
Phone	3
Total Ticket Count	5
FS Operations	
Email	8
Phone	11
Total Ticket Count	19
FS PeopleSoft IT Support	
Email	10
Phone	3
Staff Member	34
Total Ticket Count	47

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Faculty Devel Center	
Email	1

Total Ticket Count	1
Financial Aid	
Email	6
Phone	9
Fax	2
Staff Member	1

Total Ticket Count	18
Financial Services	
Email	1

Total Ticket Count	1
Food Services	
Phone	1

Total Ticket Count	1
Gallery	
Email	1

Total Ticket Count	1
General Accounting	
Email	24
Phone	5
Staff Member	8

Total Ticket Count	37
Geography	
Phone	2

Total Ticket Count	2
Geography & Environmental S	
Email	1

Total Ticket Count	1
Gerontology	
Phone	2

Total Ticket Count	2
Goddard Earth Scis & Tech Cn	
Email	1
Staff Member	1

Total Ticket Count	2
Graduate School Admin	
Email	2

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Web	3
Phone	12
Walk-In	1
Total Ticket Count	18
Grants & Contracts	
Email	14
Phone	3
Total Ticket Count	17
History Academic	
Email	8
Web	1
Phone	12
Total Ticket Count	21
Honors College	
Email	6
Phone	1
Total Ticket Count	7
Human Relations	
Email	2
Total Ticket Count	2
Human Resources	
Email	27
Phone	8
Staff Member	15
Total Ticket Count	50
IA Marketing/Development	
Phone	1
Total Ticket Count	1
IS Department	
Email	26
Web	1
Phone	6
Total Ticket Count	33
IS Flex Master	
Email	6
Total Ticket Count	6

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

IT Administration	
Email	2
Phone	1
Staff Member	3

Total Ticket Count	6
Imaging Resource Center	
Email	2
Web	1
Phone	1

Total Ticket Count	4
Information Systems	
Email	1

Total Ticket Count	1
Information Technology, Office O	
Email	1
Web	3
Phone	1
Staff Member	1

Total Ticket Count	6
Institutional Research	
Email	31
Phone	7

Total Ticket Count	38
Instructional Systems Design	
Email	1
Walk-In	1

Total Ticket Count	2
Instructional Technol	
Email	1
Web	3
Phone	4
Staff Member	1

Total Ticket Count	9
Intensive English	
Email	2

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Phone	1
Walk-In	2
Total Ticket Count	5
Intercoll Sports Admin	
Web	1
Phone	9
Total Ticket Count	10
Interdisciplinary Studies	
Email	1
Phone	2
Total Ticket Count	3
International Educ. Services	
Phone	5
Total Ticket Count	5
Jcet: Joint Center For Earth Sy	
Email	2
Total Ticket Count	2
Jnt Ctr Earth Sys Technology	
Email	10
Phone	2
Total Ticket Count	12
Judaic Studies	
Email	1
Phone	1
Total Ticket Count	2
K-12 Initiatives	
Email	2
Phone	1
Staff Member	1
Total Ticket Count	4
Learning Resource Center	
Phone	2
Fax	1
Walk-In	1
Total Ticket Count	4
Legal Affairs	

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Phone	1
Total Ticket Count	1
Library	
Email	22
Phone	9
Staff Member	1
Total Ticket Count	32
MIPAR	
Email	2
Phone	1
Walk-In	1
Total Ticket Count	4
Math/Science Center	
Email	2
Phone	5
Staff Member	2
Total Ticket Count	9
Mathematics and Statistics	
Email	5
Phone	4
Walk-In	1
Total Ticket Count	10
Mechanical Engineering	
Email	13
Phone	1
Walk-In	1
Staff Member	1
Total Ticket Count	16
Meyerhoff	
Phone	1
Total Ticket Count	1
Mipar	
Email	1
Total Ticket Count	1
Modern Languages & Linguis	

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Email	2
Phone	8
Total Ticket Count	10
Music	
Email	2
Phone	2
Total Ticket Count	4
National Disaster Medical Syst	
Email	3
Phone	6
Total Ticket Count	9
New Media	
Email	10
Staff Member	5
Total Ticket Count	15
OIT Infrastructure & Support	
Email	66
Phone	174
Walk-In	3
Staff Member	84
Total Ticket Count	327
Ofc of Enrollment Management	
Email	9
Phone	5
Staff Member	4
Total Ticket Count	18
Ofc of Sponsored Programs	
Email	2
Total Ticket Count	2
Off-Campus Student Services	
Email	1
Total Ticket Count	1
Office of Budget	
Email	10
Phone	2

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Staff Member	2
Total Ticket Count	14
Office of Emerg Health Servs	
Email	3
Phone	2
Staff Member	1
Total Ticket Count	6
Office of Mktg & Creative Srv	
Email	6
Phone	2
Total Ticket Count	8
Office of Procurement	
Email	21
Phone	1
Staff Member	1
Total Ticket Count	23
Office of Provost	
Email	6
Phone	2
Staff Member	3
Total Ticket Count	11
Office of the President	
Email	4
Phone	7
Walk-In	1
Total Ticket Count	12
Parking Services	
Phone	1
Staff Member	1
Total Ticket Count	2
Philosophy Admin	
Phone	3
Total Ticket Count	3
Physical Education	
Email	17

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Web	1
Phone	8
Total Ticket Count	26
Physics	
Email	12
Phone	3
Total Ticket Count	15
Plant Accounting	
Email	1
Total Ticket Count	1
Plant Operations & Maintenanc	
Email	1
Total Ticket Count	1
Political Science	
Email	2
Total Ticket Count	2
Professional Education & Train	
Email	2
Total Ticket Count	2
Professional Program	
Email	5
Phone	1
Total Ticket Count	6
Psychology	
Email	2
Total Ticket Count	2
Psychology Admin	
Email	14
Phone	26
Total Ticket Count	40
Psychology Shady Grove	
Email	5
Total Ticket Count	5
Public Policy S- Academic	
Email	7
Phone	12
Total Ticket Count	19
Public Safety	

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Email	1
Total Ticket Count	1
Recreation	
Phone	1
Total Ticket Count	1
Residential Life - Gen Admin	
Email	8
Phone	9
Fax	1
Walk-In	1
Staff Member	2
Total Ticket Count	21
School of Social Work	
Email	4
Phone	1
Total Ticket Count	5
Shriver Center	
Email	9
Phone	4
Total Ticket Count	13
Sociology Dept	
Email	14
Phone	19
Walk-In	1
Total Ticket Count	34
Steamfitter	
Phone	1
Total Ticket Count	1
Student Accounts Receivable	
Email	6
Phone	2
Total Ticket Count	8
Student Judicial	
Email	4
Web	1

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Staff Member	2
Total Ticket Count	7
Student Life	
Email	11
Phone	7
Total Ticket Count	18
Student Support Services Acad	
Web	1
Staff Member	1
Total Ticket Count	2
Student Support Services Disab	
Email	6
Total Ticket Count	6
Summer Programs	
Email	2
Phone	1
Total Ticket Count	3
Technology Center	
Email	9
Phone	5
Total Ticket Count	14
Telecommunications	
Email	1
Phone	7
Total Ticket Count	8
Theater	
Email	1
Phone	2
Total Ticket Count	3
Transportation Services	
Email	3
Web	1
Staff Member	1
Total Ticket Count	5
UTE Balt Cty PSS	
Email	1
Total Ticket Count	1

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

UTE NSF		
Email		1

Total Ticket Count		1
University Commons		
Email		9
Phone		8

Total Ticket Count		17
University Health Services		
Email		3
Phone		7

Total Ticket Count		10
Upward Bound Program		
Walk-In		1

Total Ticket Count		1
Upward Bound-Math/Science C		
Email		1

Total Ticket Count		1
VP Institutional Advancement		
Email		4
Phone		8
Staff Member		1

Total Ticket Count		13
Vice Pres Admin		
Email		1
Phone		1

Total Ticket Count		2
Vice Pres Std Affairs		
Email		1

Total Ticket Count		1
Vice Provost Activities		
Email		1

Total Ticket Count		1
Visual Arts		
Email		1
Phone		6

Total Ticket Count		7
Women's Center		
Email		3

Ticket Origin Count per Department

from 06/01/2004 to 06/30/2004

Phone 2

Total Ticket Count 5

Women's Studies

Email 1

Phone 2

Total Ticket Count 3

Womens Studies

Phone 1

Total Ticket Count 1

Email 473

Web 18

Phone 88

Fax 5

Walk-In 20

Staff Member 18

Total Ticket Count 622

2,339

Count of Ticket Origin / Ticket Origin

