

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Admissions		
Email		1
Phone		4
Fax		1
Total Ticket Count		6
Advising & Registration		
Email		6
Phone		5
Total Ticket Count		11
Africana Studies		
Phone		1
Total Ticket Count		1
American Studies		
Phone		2
Total Ticket Count		2
Ancient Studies		
Phone		2
Total Ticket Count		2
Annual Giving/Major Gifts		
Email		3
Web		1
Total Ticket Count		4
Applications		
Email		68
Phone		23
Staff Member		30
Total Ticket Count		121
Auxiliary Facilities		
Phone		1
Total Ticket Count		1
Biological Sciences		
Email		1
Total Ticket Count		1
Biology - Academic		
Email		20
Phone		15

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Staff Member	2
Total Ticket Count	37
Biology Administration	
Email	6
Phone	2
Staff Member	1
Total Ticket Count	9
Bookstore	
Email	4
Phone	1
Staff Member	1
Total Ticket Count	6
Business Services	
Email	1
Total Ticket Count	1
CSEE - Instruction	
Email	3
Total Ticket Count	3
Campus Card	
Phone	3
Total Ticket Count	3
Career Development Center	
Email	2
Web	1
Total Ticket Count	3
Center for Art & Visual Cultur	
Phone	1
Total Ticket Count	1
Center for Women and Info Te	
Email	5
Phone	6
Total Ticket Count	11
Central Receiving	
Phone	4
Total Ticket Count	4
Chemical & Biochemical Eng	
Email	4

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Phone	1
Staff Member	1
Total Ticket Count	6
Chemistry BioChem - Academi	
Email	10
Phone	13
Total Ticket Count	23
Chemistry & BioChemistry Adm	
Phone	5
Total Ticket Count	5
College of Eng-Adminstr	
Email	2
Phone	4
Total Ticket Count	6
Computer Sci Elec Engineering	
Email	20
Phone	9
Total Ticket Count	29
Construction Services	
Email	3
Phone	2
Total Ticket Count	5
Ctr Adv Std Photonic Research	
Email	1
Phone	1
Total Ticket Count	2
Ctr UrbanEnviron'l Res & Edu	
Phone	1
Total Ticket Count	1
Ctr for Health Pgm Dev & Mgt	
Email	3
Web	2
Phone	2
Total Ticket Count	7
DPET Admin Affairs	
Email	4

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Walk-In	1
Total Ticket Count	5
DPET Admin Exp	
Email	1
Total Ticket Count	1
DPET Marketing	
Email	30
Phone	6
Walk-In	11
Staff Member	5
Total Ticket Count	52
Dean of Arts And Sciences	
Email	3
Phone	10
Staff Member	1
Total Ticket Count	14
Delta	
Email	1
Phone	1
Staff Member	1
Total Ticket Count	3
Dept of Emerg Health Servs	
Email	3
Phone	4
Total Ticket Count	7
EHS - PACE	
Email	2
Phone	3
Total Ticket Count	5
ELC Special Programs	
Email	1
Total Ticket Count	1
Economics Dept	
Email	6
Phone	4
Total Ticket Count	10

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Education - Academic	
Email	6
Web	1
Phone	11

Total Ticket Count	18
English	
Email	10
Phone	5

Total Ticket Count	15
Environmental Safety & Health	
Email	1
Phone	1

Total Ticket Count	2
Erickson School of Aging Stds	
Email	1
Web	1
Phone	1

Total Ticket Count	3
FS Operations	
Email	5
Staff Member	10

Total Ticket Count	15
Faculty Devel Center	
Email	1

Total Ticket Count	1
Financial Aid	
Email	5
Phone	4

Total Ticket Count	9
Food Services	
Email	1
Phone	2

Total Ticket Count	3
General Accounting	
Email	27
Phone	4

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Staff Member	15
Total Ticket Count	46
Geography	
Email	3
Phone	6
Staff Member	1
Total Ticket Count	10
Gerontology	
Email	1
Phone	1
Total Ticket Count	2
Goddard Earth Scis & Tech Cn	
Email	1
Phone	1
Staff Member	2
Total Ticket Count	4
Graduate School Admin	
Email	2
Web	1
Phone	16
Total Ticket Count	19
Grants & Contracts	
Email	11
Total Ticket Count	11
History	
Email	1
Total Ticket Count	1
History Academic	
Email	9
Phone	9
Total Ticket Count	18
Honors College	
Email	3
Web	1
Phone	1

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Staff Member	1
Total Ticket Count	6
Human Relations	
Email	4
Total Ticket Count	4
Human Resources	
Email	8
Phone	20
Staff Member	16
Total Ticket Count	44
IS Department	
Email	12
Web	2
Total Ticket Count	14
IS Flex Master	
Email	4
Phone	2
Total Ticket Count	6
IT Administration	
Email	2
Phone	2
Total Ticket Count	4
Imaging Resource Center	
Phone	1
Staff Member	1
Total Ticket Count	2
Information Technology, Office O	
Email	1
Total Ticket Count	1
Institutional Research	
Email	4
Web	1
Phone	2
Total Ticket Count	7
Instructional Systems Design	
Email	12

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Web	1
Phone	1
Walk-In	1
Total Ticket Count	15
Instructional Technol	
Email	4
Phone	9
Total Ticket Count	13
Intensive English	
Email	11
Total Ticket Count	11
Intercoll Sports Admin	
Email	1
Phone	6
Total Ticket Count	7
Intercollegiate Athletics	
Phone	1
Total Ticket Count	1
Interdisciplinary Science Prog	
Email	1
Web	1
Total Ticket Count	2
Interdisciplinary Studies	
Email	3
Phone	1
Total Ticket Count	4
International Educ. Services	
Email	1
Phone	3
Total Ticket Count	4
Jnt Ctr Earth Sys Technology	
Email	5
Phone	2
Total Ticket Count	7
Judaic Studies	
Email	1
Total Ticket Count	1

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

K-12 Initiatives	
Email	1
Phone	1

Total Ticket Count	2
Language Literacy and Culture	
Email	2

Total Ticket Count	2
Legal Affairs	
Email	9
Phone	4
Staff Member	2

Total Ticket Count	15
Library	
Email	35
Web	1
Phone	6

Total Ticket Count	42
MIPAR	
Email	1
Phone	3
Staff Member	1

Total Ticket Count	5
Mail Services	
Email	1
Phone	1

Total Ticket Count	2
Math/Science Center	
Email	2
Phone	1

Total Ticket Count	3
Mathematics and Statistics	
Email	8
Phone	5
Walk-In	1

Total Ticket Count	14
Mechanical Engineering	

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Email	13
Phone	3
Walk-In	1
Total Ticket Count	17
Meyerhoff	
Email	1
Total Ticket Count	1
Modern Languages & Linguis	
Email	5
Phone	3
Walk-In	2
Staff Member	1
Total Ticket Count	11
Music	
Email	7
Phone	2
Total Ticket Count	9
National Disaster Medical Syst	
Web	2
Phone	3
Total Ticket Count	5
New Media	
Email	6
Phone	1
Total Ticket Count	7
OIT Infrastructure & Support	
Email	28
Phone	143
Staff Member	8
Total Ticket Count	179
Ofc of Enrollment Management	
Email	10
Phone	6
Total Ticket Count	16
Ofc of Sponsored Programs	

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Email	16
Phone	10
Total Ticket Count	26
Off-Campus Student Services	
Email	4
Phone	2
Total Ticket Count	6
Office of Mktg & Creative Srv	
Email	1
Phone	4
Total Ticket Count	5
Office of Procurement	
Email	3
Total Ticket Count	3
Office of Provost	
Email	3
Phone	4
Total Ticket Count	7
Office of the President	
Email	1
Total Ticket Count	1
Parking Services	
Email	1
Total Ticket Count	1
Philosophy Admin	
Email	1
Phone	2
Total Ticket Count	3
Physical Education	
Email	8
Web	1
Phone	5
Total Ticket Count	14
Physics	
Email	11
Phone	2
Total Ticket Count	13

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Plant Operations & Maintenanc	
Email	1
Phone	1

Total Ticket Count	2
Plumbing	
Phone	1

Total Ticket Count	1
Political Science	
Email	4
Phone	2

Total Ticket Count	6
Professional Education & Train	
Phone	2

Total Ticket Count	2
Professional Program	
Email	12
Phone	4
Walk-In	4

Total Ticket Count	20
Program Development DPET	
Email	5
Phone	1

Total Ticket Count	6
Psychology Admin	
Email	22
Web	1
Phone	17
Staff Member	1

Total Ticket Count	41
Psychology Shady Grove	
Phone	1

Total Ticket Count	1
Public Affairs Scholars	
Email	2

Total Ticket Count	2
Public Policy S- Academic	
Email	4

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Web	3
Phone	6
Walk-In	1
Total Ticket Count	14
Public Safety	
Email	1
Phone	1
Walk-In	1
Total Ticket Count	3
Recreation	
Email	1
Phone	2
Total Ticket Count	3
Residential Life	
Phone	29
Total Ticket Count	29
Residential Life - Gen Admin	
Email	28
Phone	7
Total Ticket Count	35
SA PeopleSoft IT Support	
Phone	1
Staff Member	10
Total Ticket Count	11
School of Social Work	
Email	5
Web	1
Phone	3
Total Ticket Count	9
Shady Grove Program	
Email	2
Total Ticket Count	2
Shriver Center	
Email	8
Phone	5
Total Ticket Count	13

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Social Work	
Phone	1

Total Ticket Count	1
Sociology Dept	
Email	5
Web	5
Phone	10

Total Ticket Count	20
Student Accounts Receivable	
Email	6
Phone	3
Staff Member	1

Total Ticket Count	10
Student Affairs - Bus Serv Cnt	
Email	2
Phone	4

Total Ticket Count	6
Student Judicial	
Email	4
Phone	3

Total Ticket Count	7
Student Life	
Email	9
Phone	3

Total Ticket Count	12
Student Support Services Acade	
Email	1

Total Ticket Count	1
Student Support Services Disab	
Email	2
Phone	1

Total Ticket Count	3
Summer Programs	
Email	3
Phone	6
Walk-In	1

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Technology Center		Total Ticket Count	10
Email			4
Phone			6
Telecommunications		Total Ticket Count	10
Web			1
Phone			10
Theater		Total Ticket Count	11
Email			1
Phone			3
Transportation Services		Total Ticket Count	4
Phone			1
UMBC Police		Total Ticket Count	1
Email			1
University Commons		Total Ticket Count	1
Email			7
Web			3
Phone			10
University Health Services		Total Ticket Count	20
Email			2
Phone			11
Upward Bound Program		Total Ticket Count	13
Email			2
Phone			1
VP Institutional Advancement		Total Ticket Count	3
Email			7
Phone			8
Vice Pres Admin		Total Ticket Count	15

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Phone	1
Total Ticket Count	1
Vice Pres Std Affairs	
Email	1
Phone	2
Total Ticket Count	3
Vice Provost Activities	
Email	7
Phone	1
Total Ticket Count	8
Visual Arts	
Email	6
Phone	6
Total Ticket Count	12
Walker Avenue Apt	
Phone	2
Total Ticket Count	2
Women's Studies	
Phone	1
Total Ticket Count	1
Email	319
Web	15
Phone	141
Fax	3
Walk-In	8
Staff Member	54
Total Ticket Count	540
	2,063

Ticket Origin Count per Department

from 06/01/2005 to 06/30/2005

Count of Ticket Origin / Ticket Origin

