

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

<b>Academic Services</b>	
Email	1
<b>Total Ticket Count</b>	
	<b>1</b>
<b>Administration Phys Plant</b>	
Email	1
<b>Total Ticket Count</b>	
	<b>1</b>
<b>Admissions</b>	
Email	4
Web	1
Phone	6
Staff Member	37
<b>Total Ticket Count</b>	
	<b>48</b>
<b>Advising &amp; Registration</b>	
Phone	16
Staff Member	3
<b>Total Ticket Count</b>	
	<b>19</b>
<b>Africana Studies</b>	
Email	2
Phone	2
<b>Total Ticket Count</b>	
	<b>4</b>
<b>American Studies</b>	
Email	1
Phone	5
<b>Total Ticket Count</b>	
	<b>6</b>
<b>Ancient Studies</b>	
Email	1
<b>Total Ticket Count</b>	
	<b>1</b>
<b>Annual Giving/Major Gifts</b>	
Email	2
Staff Member	1
<b>Total Ticket Count</b>	
	<b>3</b>
<b>Applications</b>	
Email	43
Phone	80
Walk-In	3

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

Staff Member	68
<b>Total Ticket Count</b>	<b>194</b>
<b>Biology - Academic</b>	
Email	8
Web	1
Phone	15
Walk-In	3
Staff Member	2
<b>Total Ticket Count</b>	<b>29</b>
<b>Biology Administration</b>	
Email	7
Phone	5
<b>Total Ticket Count</b>	<b>12</b>
<b>Bookstore</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>CSEE - Instruction</b>	
Email	38
Web	1
Phone	5
Walk-In	3
Staff Member	6
<b>Total Ticket Count</b>	<b>53</b>
<b>CSEE - Research Support</b>	
Email	6
Web	1
Phone	3
Staff Member	1
<b>Total Ticket Count</b>	<b>11</b>
<b>Career Development Center</b>	
Email	2
Phone	3
<b>Total Ticket Count</b>	<b>5</b>

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

<b>Center for Women and Info Te</b>	
Phone	3
-----	
<b>Total Ticket Count</b>	<b>3</b>
<b>Central Plant</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Central Receiving</b>	
Email	1
Phone	2
-----	
<b>Total Ticket Count</b>	<b>3</b>
<b>Chemical &amp; Biochemical Eng</b>	
Email	8
Phone	5
-----	
<b>Total Ticket Count</b>	<b>13</b>
<b>Chemistry BioChem - Academi</b>	
Email	12
Phone	5
-----	
<b>Total Ticket Count</b>	<b>17</b>
<b>Chemistry &amp; BioChemistry Adm</b>	
Email	2
Phone	5
-----	
<b>Total Ticket Count</b>	<b>7</b>
<b>Chemistry &amp; Biochemistry</b>	
Email	2
-----	
<b>Total Ticket Count</b>	<b>2</b>
<b>Chemistry and Biochemistry</b>	
Phone	2
Staff Member	1
-----	
<b>Total Ticket Count</b>	<b>3</b>
<b>Civil Engineering</b>	
Email	1
Walk-In	1
-----	
<b>Total Ticket Count</b>	<b>2</b>
<b>College of Eng-Adminstr</b>	
Email	1
Walk-In	1
-----	
<b>Total Ticket Count</b>	<b>2</b>
<b>Comp Sci &amp; Electrical Eng</b>	

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

Email	5
Phone	1
Staff Member	1
<b>Total Ticket Count</b>	<b>7</b>
<b>Comp Sci \ Elec Eng</b>	
Email	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Construction Services</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Ctr Adv Std Photonic Research</b>	
Email	5
Staff Member	1
<b>Total Ticket Count</b>	<b>6</b>
<b>Ctr UrbanEnviron'l Res &amp; Edu</b>	
Email	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Ctr for Health Pgm Dev &amp; Mgt</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>DPET Admin Affairs</b>	
Email	3
Phone	4
Walk-In	2
<b>Total Ticket Count</b>	<b>9</b>
<b>DPET Admin Exp</b>	
Email	7
Phone	5
Walk-In	2
<b>Total Ticket Count</b>	<b>14</b>
<b>DPET Marketing</b>	
Email	6
Walk-In	2
<b>Total Ticket Count</b>	<b>8</b>
<b>Dance</b>	
Email	3
<b>Total Ticket Count</b>	<b>3</b>

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

<b>Dean of Arts And Sciences</b>		
Email		5
Phone		2
<b>Total Ticket Count</b>		<b>7</b>
<b>Delta</b>		
Email		3
Phone		4
Staff Member		2
<b>Total Ticket Count</b>		<b>9</b>
<b>Economics Dept</b>		
Email		3
Phone		6
Staff Member		1
<b>Total Ticket Count</b>		<b>10</b>
<b>Education</b>		
Email		3
<b>Total Ticket Count</b>		<b>3</b>
<b>Education - Academic</b>		
Email		3
Web		2
Phone		5
<b>Total Ticket Count</b>		<b>10</b>
<b>English</b>		
Email		2
Web		1
Phone		10
Walk-In		1
<b>Total Ticket Count</b>		<b>14</b>
<b>Erickson Hall</b>		
Phone		1
<b>Total Ticket Count</b>		<b>1</b>
<b>FS Administration</b>		
Email		9
Phone		2
Staff Member		19

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

<b>FS Operations</b>		<b>Total Ticket Count</b>	<b>30</b>
	Email		19
	Phone		2
		<b>Total Ticket Count</b>	<b>21</b>
<b>Financial Aid</b>			
	Email		7
	Phone		4
		<b>Total Ticket Count</b>	<b>11</b>
<b>Financial Services</b>			
	Email		1
		<b>Total Ticket Count</b>	<b>1</b>
<b>Food Services</b>			
	Email		4
	Phone		3
		<b>Total Ticket Count</b>	<b>7</b>
<b>General Accounting</b>			
	Email		19
	Phone		2
	Staff Member		3
		<b>Total Ticket Count</b>	<b>24</b>
<b>Geography</b>			
	Email		5
	Phone		5
		<b>Total Ticket Count</b>	<b>10</b>
<b>Geography &amp; Environmental S</b>			
	Email		1
		<b>Total Ticket Count</b>	<b>1</b>
<b>Goddard Earth Scis &amp; Tech Cn</b>			
	Email		4
	Phone		4
	Fax		2
		<b>Total Ticket Count</b>	<b>10</b>
<b>Graduate School Admin</b>			
	Email		2
	Web		2

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

Phone	3
Staff Member	1
<b>Total Ticket Count</b>	<b>8</b>
<b>Grants &amp; Contracts</b>	
Email	13
Walk-In	1
Staff Member	1
<b>Total Ticket Count</b>	<b>15</b>
<b>HVAC</b>	
Walk-In	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Harbor Hall</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>History</b>	
Email	10
Web	1
Phone	6
Staff Member	2
<b>Total Ticket Count</b>	<b>19</b>
<b>Honors College</b>	
Email	1
Phone	2
Staff Member	1
<b>Total Ticket Count</b>	<b>4</b>
<b>Human Relations</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Human Resources</b>	
Email	19
Phone	13
Walk-In	1
Staff Member	22
<b>Total Ticket Count</b>	<b>55</b>
<b>Humanities Center</b>	

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

Phone	3
<b>Total Ticket Count</b>	<b>3</b>
<b>IA Marketing/Development</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>IS Department</b>	
Email	17
Web	1
Phone	6
Walk-In	1
Staff Member	2
<b>Total Ticket Count</b>	<b>27</b>
<b>IT Administration</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Imaging Resource Center</b>	
Web	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Information Technology, Office O</b>	
Web	4
<b>Total Ticket Count</b>	<b>4</b>
<b>Institutional Research</b>	
Email	24
Phone	6
<b>Total Ticket Count</b>	<b>30</b>
<b>Instructional Systems Design</b>	
Email	4
<b>Total Ticket Count</b>	<b>4</b>
<b>Instructional Technol</b>	
Email	2
Phone	3
Walk-In	1
Staff Member	3
<b>Total Ticket Count</b>	<b>9</b>
<b>Intensive English</b>	

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

Email	11
Walk-In	1
<b>Total Ticket Count</b>	<b>12</b>
<b>Intercoll Sports Admin</b>	
Email	8
Web	1
Phone	6
<b>Total Ticket Count</b>	<b>15</b>
<b>Interdisciplinary Science Prog</b>	
Staff Member	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Interdisciplinary Science Progra</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Interdisciplinary Studies</b>	
Email	2
Phone	2
<b>Total Ticket Count</b>	<b>4</b>
<b>International Educ. Services</b>	
Phone	3
<b>Total Ticket Count</b>	<b>3</b>
<b>Jcet: Joint Center For Earth Sy</b>	
Fax	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Jnt Ctr Earth Sys Technology</b>	
Email	11
<b>Total Ticket Count</b>	<b>11</b>
<b>Learning Resource Center</b>	
Email	2
Phone	1
<b>Total Ticket Count</b>	<b>3</b>
<b>Legal Affairs</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Library</b>	
Email	14
Phone	4

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

Walk-In	1
Staff Member	1
<b>Total Ticket Count</b>	<b>20</b>
<b>MIPAR</b>	
Email	3
Phone	3
<b>Total Ticket Count</b>	<b>6</b>
<b>Mail Services</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Math/Science Center</b>	
Web	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Mathematics and Statistics</b>	
Email	4
Phone	2
Walk-In	1
Staff Member	1
<b>Total Ticket Count</b>	<b>8</b>
<b>Mechanical Engineering</b>	
Email	14
Phone	1
Walk-In	3
Staff Member	2
<b>Total Ticket Count</b>	<b>20</b>
<b>Meyerhoff</b>	
Email	2
Phone	2
<b>Total Ticket Count</b>	<b>4</b>
<b>Modern Languages &amp; Linguis</b>	
Email	12
Phone	4
<b>Total Ticket Count</b>	<b>16</b>
<b>Motor Vehicle</b>	

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Music</b>	
Email	4
Web	1
Phone	7
<b>Total Ticket Count</b>	<b>12</b>
<b>National Disaster Medical Syst</b>	
Email	3
<b>Total Ticket Count</b>	<b>3</b>
<b>New Media</b>	
Email	4
Phone	1
<b>Total Ticket Count</b>	<b>5</b>
<b>OIT Infrastructure &amp; Support</b>	
Email	51
Web	1
Phone	87
Walk-In	1
Staff Member	141
<b>Total Ticket Count</b>	<b>281</b>
<b>Ofc of Enrollment Management</b>	
Email	8
Phone	4
Staff Member	23
<b>Total Ticket Count</b>	<b>35</b>
<b>Off-Campus Student Services</b>	
Email	8
Phone	6
<b>Total Ticket Count</b>	<b>14</b>
<b>Office of Budget</b>	
Email	9
Phone	3
<b>Total Ticket Count</b>	<b>12</b>
<b>Office of Emerg Health Servs</b>	

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

Email	1
Phone	2
<b>Total Ticket Count</b>	<b>3</b>
<b>Office of Mktg &amp; Creative Srv</b>	
Email	2
Web	1
Phone	8
<b>Total Ticket Count</b>	<b>11</b>
<b>Office of Procurement</b>	
Email	11
<b>Total Ticket Count</b>	<b>11</b>
<b>Office of Provost</b>	
Phone	2
Staff Member	2
<b>Total Ticket Count</b>	<b>4</b>
<b>Office of Urban Teaching Educ</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Office of the President</b>	
Email	2
Web	1
Phone	3
<b>Total Ticket Count</b>	<b>6</b>
<b>Parking Services</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Philosophy Admin</b>	
Email	3
Phone	4
<b>Total Ticket Count</b>	<b>7</b>
<b>Physical Education</b>	
Email	9
Phone	5
Staff Member	1
<b>Total Ticket Count</b>	<b>15</b>
<b>Physics</b>	

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

Email	15
Phone	2
Staff Member	2
<b>Total Ticket Count</b>	<b>19</b>
<b>Plant Operations &amp; Maintenance</b>	
Email	2
Staff Member	1
<b>Total Ticket Count</b>	<b>3</b>
<b>Political Science</b>	
Email	1
Phone	12
<b>Total Ticket Count</b>	<b>13</b>
<b>Professional Education &amp; Training</b>	
Email	1
Web	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Professional Program</b>	
Email	2
Walk-In	1
<b>Total Ticket Count</b>	<b>3</b>
<b>Psychology</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Psychology Admin</b>	
Email	21
Phone	14
Walk-In	2
<b>Total Ticket Count</b>	<b>37</b>
<b>Public Policy S- Academic</b>	
Email	5
Web	1
Phone	8
<b>Total Ticket Count</b>	<b>14</b>
<b>Public Safety</b>	
Email	4

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

Phone	3
<b>Total Ticket Count</b>	<b>7</b>
<b>Recreation</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Residential Life</b>	
Email	1
Phone	2
<b>Total Ticket Count</b>	<b>3</b>
<b>Residential Life - Gen Admin</b>	
Email	21
Phone	9
Walk-In	1
<b>Total Ticket Count</b>	<b>31</b>
<b>School of Social Work</b>	
Email	2
Phone	3
<b>Total Ticket Count</b>	<b>5</b>
<b>Shady Grove IS</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Shriver Center</b>	
Email	13
Phone	2
Walk-In	1
<b>Total Ticket Count</b>	<b>16</b>
<b>Sociology Dept</b>	
Email	7
Phone	12
<b>Total Ticket Count</b>	<b>19</b>
<b>Student Accounts Receivable</b>	
Email	7
<b>Total Ticket Count</b>	<b>7</b>
<b>Student Life</b>	
Email	6
Phone	5
<b>Total Ticket Count</b>	<b>11</b>

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

<b>Student Support Services Acad</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Student Support Services Disab</b>	
Email	5
Phone	2
Walk-In	1
<b>Total Ticket Count</b>	<b>8</b>
<b>Summer Programs</b>	
Email	5
<b>Total Ticket Count</b>	<b>5</b>
<b>Technology Center</b>	
Email	5
Web	2
Phone	1
Staff Member	1
<b>Total Ticket Count</b>	<b>9</b>
<b>Telecommunications</b>	
Email	1
Phone	5
<b>Total Ticket Count</b>	<b>6</b>
<b>Theater</b>	
Email	3
Phone	3
<b>Total Ticket Count</b>	<b>6</b>
<b>Transportation Services</b>	
Email	3
Web	1
Phone	1
<b>Total Ticket Count</b>	<b>5</b>
<b>University Commons</b>	
Email	7
Phone	8
Staff Member	2

**Ticket Origin Count per Department**

from 03/01/2004 to 03/31/2004

<b>University Health Services</b>		<b>Total Ticket Count</b>	<b>17</b>
Phone			4
Staff Member			2
<b>Upward Bound Program</b>		<b>Total Ticket Count</b>	<b>6</b>
Email			1
<b>VP Institutional Advancement</b>		<b>Total Ticket Count</b>	<b>1</b>
Email			3
Phone			4
Staff Member			1
<b>Vice Pres Admin</b>		<b>Total Ticket Count</b>	<b>8</b>
Email			1
<b>Vice Pres Std Affairs</b>		<b>Total Ticket Count</b>	<b>1</b>
Phone			1
<b>Vice Provost Activities</b>		<b>Total Ticket Count</b>	<b>1</b>
Email			3
Phone			5
Walk-In			2
<b>Visual Arts</b>		<b>Total Ticket Count</b>	<b>10</b>
Email			7
Web			1
Phone			6
Walk-In			1
Staff Member			1
<b>Women's Center</b>		<b>Total Ticket Count</b>	<b>16</b>
Email			1
<b>Women's Studies</b>		<b>Total Ticket Count</b>	<b>1</b>
Phone			2
<b>Total Ticket Count</b>		<b>Total Ticket Count</b>	<b>2</b>

# Ticket Origin Count per Department

from 03/01/2004 to 03/31/2004

Email	477
Web	15
Phone	70
Fax	4
Walk-In	20
Staff Member	4

---

<b>Total Ticket Count</b>	<b>590</b>
---------------------------	------------

---

2,289

## Count of Ticket Origin / Ticket Origin

