

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Admissions		
Email		2
Phone		3
Staff Member		6
Total Ticket Count		11
Advising & Registration		
Email		4
Web		1
Phone		9
Total Ticket Count		14
Africana		
Email		1
Web		1
Total Ticket Count		2
Africana Studies		
Email		1
Total Ticket Count		1
Ancient Studies		
Phone		2
Total Ticket Count		2
Annual Giving/Major Gifts		
Phone		1
Staff Member		1
Total Ticket Count		2
Applications		
Email		46
Phone		32
Staff Member		21
Total Ticket Count		99
Biology - Academic		
Email		9
Web		1
Phone		16
Walk-In		1
Total Ticket Count		27

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Biology Administration	
Email	6
Phone	3

Total Ticket Count	9
Bookstore	
Email	1
Phone	1

Total Ticket Count	2
Business Services	
Phone	1

Total Ticket Count	1
CSEE - Instruction	
Email	1
Phone	1

Total Ticket Count	2
CSEE - Research Support	
Email	1
Walk-In	1

Total Ticket Count	2
Campus Card	
Email	1
Phone	3

Total Ticket Count	4
Career Development Center	
Email	1
Phone	1

Total Ticket Count	2
Center for Women and Info Te	
Email	7
Phone	2
Fax	1

Total Ticket Count	10
Central Plant	
Phone	1

Total Ticket Count	1
Central Receiving	
Phone	1

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Chemical & Biochemical Eng		Total Ticket Count	1
	Email		8
	Phone		2
Chemistry BioChem - Academi		Total Ticket Count	10
	Email		13
	Phone		9
	Staff Member		1
Civil Engineering		Total Ticket Count	23
	Email		1
College of Eng-Adminstr		Total Ticket Count	1
	Email		3
	Staff Member		1
Comp Sci \ Elec Eng		Total Ticket Count	4
	Fax		1
Computer Sci Elec Engineering		Total Ticket Count	1
	Email		44
	Web		2
	Phone		10
	Walk-In		1
	Staff Member		1
Counseling		Total Ticket Count	58
	Phone		4
Ctr Adv Std Photonic Research		Total Ticket Count	4
	Email		1
	Phone		1
Ctr UrbanEnviron'l Res & Edu		Total Ticket Count	2
	Email		1

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Phone	1
Total Ticket Count	2
Ctr for Health Pgm Dev & Mgt	
Email	1
Phone	1
Walk-In	1
Total Ticket Count	3
DPET Admin Exp	
Email	3
Walk-In	2
Total Ticket Count	5
DPET Marketing	
Email	21
Phone	2
Walk-In	4
Staff Member	1
Total Ticket Count	28
Dance	
Phone	1
Total Ticket Count	1
Dean of Arts And Sciences	
Email	3
Phone	3
Staff Member	1
Total Ticket Count	7
Delta	
Email	2
Total Ticket Count	2
Dept of Emerg Health Servs	
Email	2
Web	1
Phone	2
Total Ticket Count	5
EHS - PACE	
Email	2
Total Ticket Count	2

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

ELC Special Programs	
Email	1

Total Ticket Count	1
Economics Dept	
Email	1
Phone	1

Total Ticket Count	2
Education	
Phone	2

Total Ticket Count	2
Education - Academic	
Email	6
Phone	8
Walk-In	1
Staff Member	1

Total Ticket Count	16
English	
Email	5
Phone	2

Total Ticket Count	7
Environmental Safety & Health	
Phone	1

Total Ticket Count	1
Erickson School of Aging Stds	
Email	1

Total Ticket Count	1
FS Administration	
Email	1
Phone	1

Total Ticket Count	2
FS Operations	
Email	6

Total Ticket Count	6
Faculty Devel Center	
Phone	2

Total Ticket Count	2
Financial Aid	
Email	2

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Phone	5
Total Ticket Count	7
Food Services	
Phone	2
Total Ticket Count	2
General Accounting	
Email	14
Phone	1
Staff Member	5
Total Ticket Count	20
Geography	
Email	6
Phone	6
Total Ticket Count	12
Gerontology	
Walk-In	1
Total Ticket Count	1
Goddard Earth Scis & Tech Cn	
Email	2
Phone	1
Total Ticket Count	3
Graduate School Admin	
Email	6
Phone	5
Total Ticket Count	11
Grants & Contracts	
Email	5
Phone	1
Total Ticket Count	6
History Academic	
Email	2
Phone	2
Total Ticket Count	4
Honors College	
Email	1
Phone	2
Total Ticket Count	3

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Human Relations	
Phone	1

Total Ticket Count	1
Human Resources	
Email	11
Web	1
Phone	27
Staff Member	18

Total Ticket Count	57
IA Marketing/Development	
Phone	1

Total Ticket Count	1
IS Department	
Email	10
Phone	2
Walk-In	1

Total Ticket Count	13
IT Administration	
Email	6
Phone	1
Staff Member	1

Total Ticket Count	8
Imaging Resource Center	
Email	1

Total Ticket Count	1
Information Systems	
Email	2

Total Ticket Count	2
Institutional Research	
Email	15
Phone	3

Total Ticket Count	18
Instructional Systems Design	
Email	2
Phone	1
Walk-In	1

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Instructional Technol		Total Ticket Count	4
Email			2
Phone			4
Intensive English		Total Ticket Count	6
Email			10
Phone			1
Walk-In			1
Intercoll Sports Admin		Total Ticket Count	12
Email			3
Web			1
Phone			5
Interdisciplinary Science Prog		Total Ticket Count	9
Email			1
Interdisciplinary Studies		Total Ticket Count	1
Phone			4
International Educ. Services		Total Ticket Count	4
Email			1
Phone			2
Jnt Ctr Earth Sys Technology		Total Ticket Count	3
Email			8
Phone			4
K-12 Initiatives		Total Ticket Count	12
Email			1
Legal Affairs		Total Ticket Count	1
Email			10
Phone			3
Library		Total Ticket Count	13

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Email	10
Phone	5
Walk-In	1
Total Ticket Count	16
MIPAR	
Phone	1
Total Ticket Count	1
Management Advisory Services	
Email	1
Phone	1
Total Ticket Count	2
Mathematics and Statistics	
Email	4
Phone	2
Staff Member	2
Total Ticket Count	8
Mechanical Engineering	
Email	17
Staff Member	5
Total Ticket Count	22
Meyerhoff	
Phone	4
Total Ticket Count	4
Modern Languages & Linguis	
Email	5
Phone	1
Total Ticket Count	6
Music	
Email	5
Web	1
Phone	1
Total Ticket Count	7
New Media	
Email	2
Phone	2

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Staff Member	4
Total Ticket Count	8
OIT Infrastructure & Support	
Email	15
Phone	242
Walk-In	2
Staff Member	85
Total Ticket Count	344
Ofc of Enrollment Management	
Email	14
Phone	10
Total Ticket Count	24
Ofc of Sponsored Programs	
Email	12
Web	1
Phone	2
Total Ticket Count	15
Office of Budget	
Email	1
Total Ticket Count	1
Office of Mktg & Creative Srv	
Email	2
Staff Member	1
Total Ticket Count	3
Office of Procurement	
Email	8
Phone	2
Total Ticket Count	10
Office of Provost	
Phone	2
Staff Member	1
Total Ticket Count	3
Office of the President	
Email	3
Phone	1
Total Ticket Count	4

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Parking Services	
Email	2
Phone	2
Staff Member	1

Total Ticket Count	5
Philosophy Admin	
Phone	1

Total Ticket Count	1
Physical Education	
Email	6
Phone	7

Total Ticket Count	13
Physics	
Email	9
Phone	5

Total Ticket Count	14
Plant Operations & Maintenan	
Email	1

Total Ticket Count	1
Political Science	
Email	1
Phone	1

Total Ticket Count	2
Professional Program	
Email	12
Walk-In	2

Total Ticket Count	14
Program Development DPET	
Email	5

Total Ticket Count	5
Psychology Admin	
Email	12
Phone	13

Total Ticket Count	25
Public Affairs Scholars	
Email	1

Total Ticket Count	1
Public Policy S- Academic	

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Email	3
Phone	5
Total Ticket Count	8
Public Safety	
Email	3
Phone	4
Staff Member	1
Total Ticket Count	8
Residential Life	
Phone	5
Total Ticket Count	5
Residential Life - Gen Admin	
Email	19
Phone	4
Walk-In	1
Staff Member	1
Total Ticket Count	25
SA PeopleSoft IT Support	
Email	5
Phone	8
Walk-In	1
Staff Member	15
Total Ticket Count	29
School of Social Work	
Email	1
Web	1
Phone	5
Walk-In	1
Staff Member	1
Total Ticket Count	9
Shady Grove IS	
Email	1
Total Ticket Count	1
Shady Grove Program	

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Email	4
Phone	2
Walk-In	1
Total Ticket Count	7
Shriver Center	
Email	3
Phone	3
Total Ticket Count	6
Sociology Dept	
Email	13
Web	1
Phone	7
Walk-In	2
Staff Member	1
Total Ticket Count	24
Student Accounts Receivable	
Email	7
Phone	4
Staff Member	1
Total Ticket Count	12
Student Affairs - Bus Serv Cnt	
Email	4
Phone	1
Total Ticket Count	5
Student Affairs Programming	
Email	1
Total Ticket Count	1
Student Judicial	
Phone	1
Total Ticket Count	1
Student Life	
Email	6
Web	1
Phone	1
Total Ticket Count	8

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Student Support Services Acade	
Phone	1

Total Ticket Count	1
Student Support Services Disab	
Phone	3
Walk-In	2
Staff Member	1

Total Ticket Count	6
Summer Programs	
Email	10
Walk-In	1

Total Ticket Count	11
Technology Center	
Email	6
Phone	5

Total Ticket Count	11
Telecommunications	
Email	2
Phone	1

Total Ticket Count	3
Theater	
Email	1

Total Ticket Count	1
University Commons	
Email	4
Web	2
Phone	3

Total Ticket Count	9
University Health Services	
Email	3
Phone	3

Total Ticket Count	6
VP Institutional Advancement	
Email	12
Phone	4

Total Ticket Count	16
Vice Pres Admin	

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Email	3
Phone	3
Total Ticket Count	6
Vice Provost Activities	
Email	5
Total Ticket Count	5
Visual Arts	
Email	6
Phone	1
Walk-In	2
Total Ticket Count	9
Winter Programs	
Email	1
Total Ticket Count	1
Women's Center	
Staff Member	1
Total Ticket Count	1
Email	220
Web	24
Phone	111
Fax	2
Walk-In	11
Staff Member	37
Total Ticket Count	405
	1,824

Ticket Origin Count per Department

from 03/01/2005 to 03/31/2005

Count of Ticket Origin / Ticket Origin

