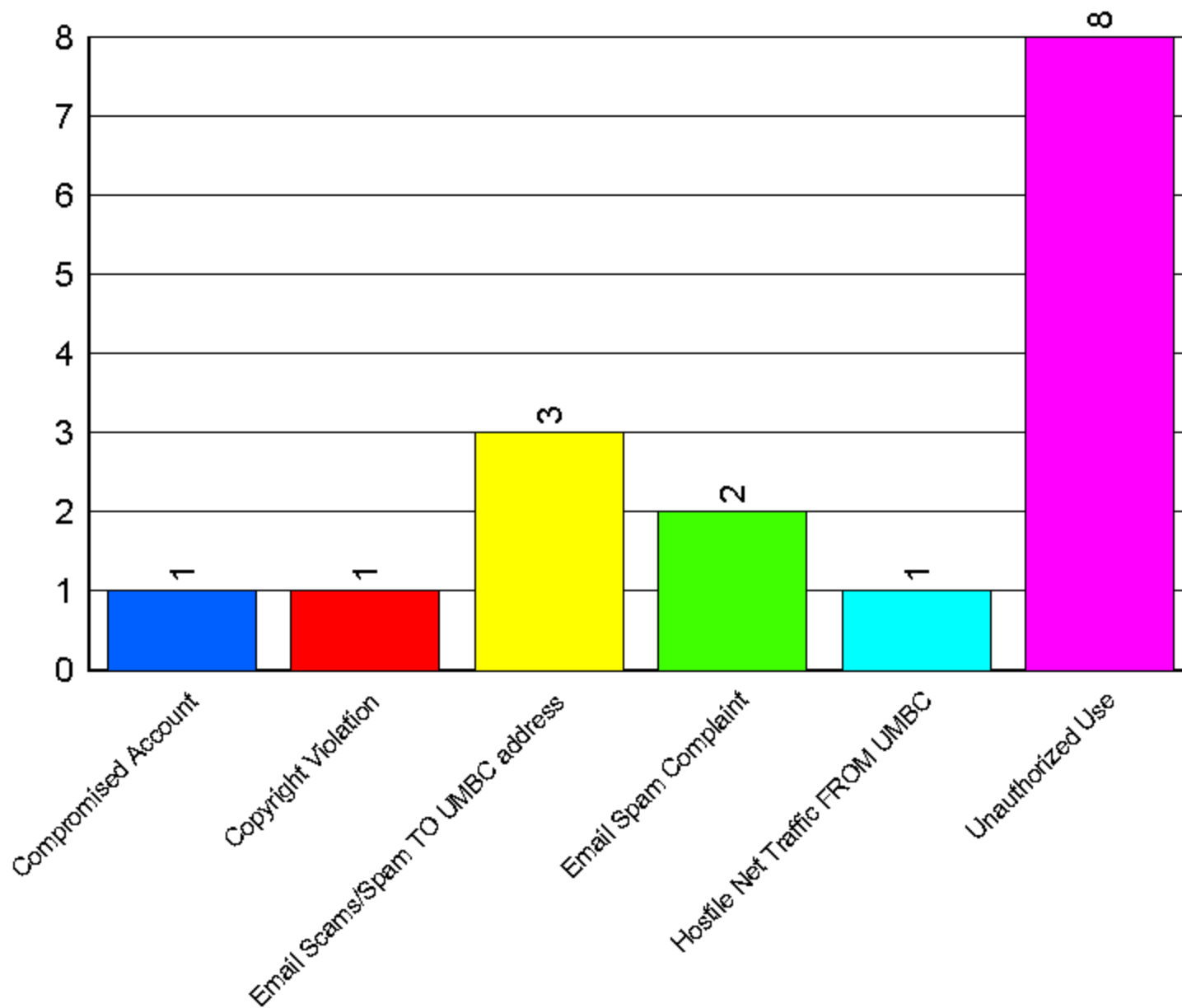


Summary: Security and Request Types



<u>Ticket Number</u>	<u>Status</u>	<u>Create Date</u>	<u>Modified Date</u>	<u>Last Modified By</u>
<b>Security</b>				
<b>Compromised Account</b>				
0000091270	Assigned	5/17/2004 11:28:27AM	5/17/2004 3:08:08PM	kherna1
				Total No. of Tix [Compromised Account ]: 1
<b>Copyright Violation</b>				
0000090757	Closed	5/11/2004 11:24:55AM	5/17/2004 6:00:19AM	AR_ESCALATOR
				Total No. of Tix [Copyright Violation ]: 1
<b>Email Scams/Spam TO UMBC address</b>				
0000089918	Closed	5/3/2004 11:55:16AM	5/18/2004 6:00:05AM	AR_ESCALATOR
0000090652	Closed	5/10/2004 12:00:40PM	5/12/2004 5:39:25PM	robin
0000091737	Assigned	5/24/2004 9:00:08AM	5/24/2004 9:16:25AM	anna
				Total No. of Tix [Email Scams/Spam TO UMBC address ]: 3
<b>Email Spam Complaint</b>				
0000091104	Assigned	5/14/2004 10:47:29AM	5/26/2004 5:39:24PM	szia1
0000091115	Assigned	5/14/2004 11:29:25AM	5/27/2004 2:00:46PM	szia1
				Total No. of Tix [Email Spam Complaint ]: 2
<b>Hostile Net Traffic FROM UMBC</b>				
0000091061	Assigned	5/13/2004 10:19:58PM	5/27/2004 12:41:57PM	szia1
				Total No. of Tix [Hostile Net Traffic FROM UMBC ]: 1
<b>Unauthorized Use</b>				
0000091236	Closed	5/17/2004 7:08:11AM	5/18/2004 1:38:35PM	robin
0000090952	Closed	5/13/2004 7:09:00AM	5/18/2004 1:39:15PM	robin
0000091215	Closed	5/16/2004 7:08:02AM	5/18/2004 1:38:44PM	robin
0000091221	Assigned	5/16/2004 5:10:34PM	5/27/2004 2:11:08PM	szia1
0000091235	Closed	5/17/2004 7:08:08AM	5/18/2004 1:38:39PM	robin
0000091349	Closed	5/18/2004 7:08:51AM	5/18/2004 1:38:26PM	robin
0000091350	Closed	5/18/2004 7:08:52AM	5/18/2004 1:38:18PM	robin
0000092112	Assigned	5/28/2004 9:02:22AM	5/28/2004 9:40:14AM	moneill1
				Total No. of Tix [Unauthorized Use ]: 8
				Total No. of Tix [Security ]: 16