

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

<b>Administration Phys Plant</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Admissions</b>	
Email	2
Phone	5
Staff Member	23
-----	
<b>Total Ticket Count</b>	<b>30</b>
<b>Advising &amp; Registration</b>	
Email	5
Phone	6
-----	
<b>Total Ticket Count</b>	<b>11</b>
<b>Africana Studies</b>	
Phone	3
-----	
<b>Total Ticket Count</b>	<b>3</b>
<b>American Studies</b>	
Email	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Annual Giving/Major Gifts</b>	
Email	1
Phone	3
-----	
<b>Total Ticket Count</b>	<b>4</b>
<b>Applications</b>	
Email	32
Web	1
Phone	24
Staff Member	57
-----	
<b>Total Ticket Count</b>	<b>114</b>
<b>Athletics &amp; Physical Education</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Bioinformatics</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Biological Sciences</b>	
Email	1
-----	
<b>Total Ticket Count</b>	<b>1</b>

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

<b>Biology - Academic</b>	
Email	17
Web	1
Phone	32
Walk-In	1
<b>Total Ticket Count</b>	<b>51</b>
<b>Biology Administration</b>	
Email	8
Web	1
Phone	2
Staff Member	2
<b>Total Ticket Count</b>	<b>13</b>
<b>Bookstore</b>	
Email	3
Phone	4
Staff Member	1
<b>Total Ticket Count</b>	<b>8</b>
<b>Business Services</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>CSEE - Instruction</b>	
Email	32
Phone	8
Staff Member	1
<b>Total Ticket Count</b>	<b>41</b>
<b>CSEE - Research Support</b>	
Email	4
Phone	8
<b>Total Ticket Count</b>	<b>12</b>
<b>Career Development Center</b>	
Email	5
Walk-In	1
<b>Total Ticket Count</b>	<b>6</b>
<b>Center for Art &amp; Visual Cultur</b>	
Email	1

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

<b>Central Plant</b>		<b>Total Ticket Count</b>	<b>1</b>
Phone			1
<b>Chemical &amp; Biochemical Eng</b>		<b>Total Ticket Count</b>	<b>1</b>
Email			4
Phone			3
Walk-In			1
<b>Chemistry BioChem - Academi</b>		<b>Total Ticket Count</b>	<b>8</b>
Email			20
Web			2
Phone			8
Walk-In			1
Staff Member			3
<b>Chemistry &amp; BioChemistry Adm</b>		<b>Total Ticket Count</b>	<b>34</b>
Email			1
Phone			4
<b>Chemistry &amp; Biochemistry</b>		<b>Total Ticket Count</b>	<b>5</b>
Web			2
<b>College of Eng-Adminstr</b>		<b>Total Ticket Count</b>	<b>2</b>
Phone			2
<b>Comp Sci \ Elec Eng</b>		<b>Total Ticket Count</b>	<b>2</b>
Email			1
<b>Counseling</b>		<b>Total Ticket Count</b>	<b>1</b>
Email			1
Phone			2
<b>Ctr UrbanEnviron'l Res &amp; Edu</b>		<b>Total Ticket Count</b>	<b>3</b>
Email			5
Phone			1

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

Staff Member	1
<b>Total Ticket Count</b>	<b>7</b>
<b>Ctr for Health Pgm Dev &amp; Mgt</b>	
Phone	3
Walk-In	1
Staff Member	1
<b>Total Ticket Count</b>	<b>5</b>
<b>DPET Admin Affairs</b>	
Email	2
Phone	1
<b>Total Ticket Count</b>	<b>3</b>
<b>DPET Admin Exp</b>	
Email	14
Walk-In	7
<b>Total Ticket Count</b>	<b>21</b>
<b>DPET Marketing</b>	
Email	1
Walk-In	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Dance</b>	
Email	2
Phone	2
<b>Total Ticket Count</b>	<b>4</b>
<b>Dean of Arts And Sciences</b>	
Email	7
Phone	6
<b>Total Ticket Count</b>	<b>13</b>
<b>Delta</b>	
Email	5
Phone	1
Staff Member	1
<b>Total Ticket Count</b>	<b>7</b>
<b>EHS - PACE</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

<b>Economics Dept</b>		
Email		8
Phone		9
Fax		1
<b>Total Ticket Count</b>		<b>18</b>
<b>Education</b>		
Email		1
<b>Total Ticket Count</b>		<b>1</b>
<b>Education - Academic</b>		
Email		13
Phone		6
<b>Total Ticket Count</b>		<b>19</b>
<b>English</b>		
Email		18
Phone		9
<b>Total Ticket Count</b>		<b>27</b>
<b>Environmental Safety &amp; Health</b>		
Phone		2
<b>Total Ticket Count</b>		<b>2</b>
<b>FS Administration</b>		
Email		4
Phone		1
<b>Total Ticket Count</b>		<b>5</b>
<b>FS Operations</b>		
Email		7
Phone		7
<b>Total Ticket Count</b>		<b>14</b>
<b>FS PeopleSoft IT Support</b>		
Email		11
Phone		1
Staff Member		15
<b>Total Ticket Count</b>		<b>27</b>
<b>Financial Aid</b>		
Email		7
Phone		6
Staff Member		1

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

<b>Food Services</b>		<b>Total Ticket Count</b>	<b>14</b>
	Email		2
	Phone		1
		<b>Total Ticket Count</b>	<b>3</b>
<b>Gallery</b>			
	Email		1
	Web		1
		<b>Total Ticket Count</b>	<b>2</b>
<b>General Accounting</b>			
	Email		15
	Phone		4
	Staff Member		6
		<b>Total Ticket Count</b>	<b>25</b>
<b>Geography</b>			
	Email		1
	Web		1
	Phone		5
		<b>Total Ticket Count</b>	<b>7</b>
<b>Gerontology</b>			
	Phone		1
		<b>Total Ticket Count</b>	<b>1</b>
<b>Goddard Earth Scis &amp; Tech Cn</b>			
	Email		2
	Web		1
	Fax		1
		<b>Total Ticket Count</b>	<b>4</b>
<b>Graduate School Admin</b>			
	Email		6
	Web		1
	Phone		5
	Walk-In		1
		<b>Total Ticket Count</b>	<b>13</b>
<b>Grants &amp; Contracts</b>			
	Email		12

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

Phone	1
<b>Total Ticket Count</b>	<b>13</b>
<b>HVAC</b>	
Web	1
<b>Total Ticket Count</b>	<b>1</b>
<b>History Academic</b>	
Email	7
Web	2
Phone	6
<b>Total Ticket Count</b>	<b>15</b>
<b>Honors College</b>	
Email	2
Phone	3
<b>Total Ticket Count</b>	<b>5</b>
<b>Human Relations</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Human Resources</b>	
Email	23
Web	1
Phone	10
Staff Member	12
<b>Total Ticket Count</b>	<b>46</b>
<b>Humanities Center</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>IA Support</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>IS Department</b>	
Email	24
Phone	3
Walk-In	3
<b>Total Ticket Count</b>	<b>30</b>
<b>IS Flex Master</b>	
Email	2

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

Phone	1
<b>Total Ticket Count</b>	<b>3</b>
<b>IT Administration</b>	
Email	10
Staff Member	1
<b>Total Ticket Count</b>	<b>11</b>
<b>Imaging Resource Center</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Information Systems</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Information Technology, Office O</b>	
Web	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Institutional Research</b>	
Email	5
Phone	6
Staff Member	2
<b>Total Ticket Count</b>	<b>13</b>
<b>Instructional Systems Design</b>	
Email	5
Phone	1
Walk-In	1
<b>Total Ticket Count</b>	<b>7</b>
<b>Instructional Technol</b>	
Email	2
Web	1
Phone	3
Fax	1
Walk-In	1
<b>Total Ticket Count</b>	<b>8</b>
<b>Intensive English</b>	
Email	7

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

Walk-In	2
<b>Total Ticket Count</b>	<b>9</b>
<b>Intercoll Sports Admin</b>	
Email	2
Phone	6
<b>Total Ticket Count</b>	<b>8</b>
<b>Interdisciplinary Studies</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>International Educ. Services</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Jnt Ctr Earth Sys Technology</b>	
Email	7
Phone	2
<b>Total Ticket Count</b>	<b>9</b>
<b>K-12 Initiatives</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Learning Resource Center</b>	
Phone	3
<b>Total Ticket Count</b>	<b>3</b>
<b>Legal Affairs</b>	
Phone	4
<b>Total Ticket Count</b>	<b>4</b>
<b>Library</b>	
Email	20
Web	2
Phone	8
<b>Total Ticket Count</b>	<b>30</b>
<b>Lock Shop</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>MIPAR</b>	
Email	3
Phone	4
<b>Total Ticket Count</b>	<b>7</b>

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

<b>Management Advisory Services</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Math/Science Center</b>	
Email	1
Staff Member	3
-----	
<b>Total Ticket Count</b>	<b>4</b>
<b>Mathematics and Statistics</b>	
Email	8
-----	
<b>Total Ticket Count</b>	<b>8</b>
<b>Mechanical Engineering</b>	
Email	14
Phone	3
Walk-In	1
-----	
<b>Total Ticket Count</b>	<b>18</b>
<b>Meyerhoff</b>	
Email	1
Phone	3
-----	
<b>Total Ticket Count</b>	<b>4</b>
<b>Modern Languages &amp; Linguis</b>	
Email	7
Phone	7
Walk-In	3
Staff Member	1
-----	
<b>Total Ticket Count</b>	<b>18</b>
<b>Music</b>	
Email	7
Phone	3
Walk-In	1
-----	
<b>Total Ticket Count</b>	<b>11</b>
<b>National Disaster Medical Syst</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>New Media</b>	
Email	5
Staff Member	1

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

<b>OIT Infrastructure &amp; Support</b>	
Total Ticket Count	<b>6</b>
Email	44
Phone	157
Fax	1
Walk-In	5
Staff Member	160
<b>Ofc of Enrollment Management</b>	
Total Ticket Count	<b>367</b>
Email	3
Phone	4
Staff Member	4
<b>Off-Campus Student Services</b>	
Total Ticket Count	<b>11</b>
Email	2
Phone	1
<b>Office of Budget</b>	
Total Ticket Count	<b>3</b>
Email	11
Web	1
Phone	1
Staff Member	2
<b>Office of Emerg Health Servs</b>	
Total Ticket Count	<b>15</b>
Email	1
Phone	2
<b>Office of Mktg &amp; Creative Srv</b>	
Total Ticket Count	<b>3</b>
Email	2
Phone	6
<b>Office of Procurement</b>	
Total Ticket Count	<b>8</b>
Email	17
Phone	3

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

Staff Member	1
<b>Total Ticket Count</b>	<b>21</b>
<b>Office of Provost</b>	
Email	6
Phone	1
<b>Total Ticket Count</b>	<b>7</b>
<b>Office of Urban Teaching Educ</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Office of the President</b>	
Email	2
Phone	1
<b>Total Ticket Count</b>	<b>3</b>
<b>Parking Services</b>	
Phone	8
<b>Total Ticket Count</b>	<b>8</b>
<b>Physical Education</b>	
Email	8
Phone	3
<b>Total Ticket Count</b>	<b>11</b>
<b>Physics</b>	
Email	13
Phone	3
<b>Total Ticket Count</b>	<b>16</b>
<b>Plant Accounting</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Plant Operations &amp; Maintenanc</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Political Science</b>	
Email	4
Phone	3
Staff Member	1
<b>Total Ticket Count</b>	<b>8</b>
<b>Professional Program</b>	
Email	3

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

Phone	1
<b>Total Ticket Count</b>	<b>4</b>
<b>Psychology</b>	
Email	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Psychology Admin</b>	
Email	17
Phone	13
<b>Total Ticket Count</b>	<b>30</b>
<b>Public Policy S- Academic</b>	
Email	13
Phone	15
<b>Total Ticket Count</b>	<b>28</b>
<b>Public Safety</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Recreation</b>	
Email	2
Phone	4
Walk-In	2
<b>Total Ticket Count</b>	<b>8</b>
<b>Resident Student Association</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Residential Life</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Residential Life - Gen Admin</b>	
Email	9
Phone	25
<b>Total Ticket Count</b>	<b>34</b>
<b>School of Social Work</b>	
Email	4
Phone	1
<b>Total Ticket Count</b>	<b>5</b>
<b>Shriver Center</b>	
Email	8

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

Phone	4
<b>Total Ticket Count</b>	<b>12</b>
<b>Sociology Dept</b>	
Email	4
Phone	12
<b>Total Ticket Count</b>	<b>16</b>
<b>Student Accounts Receivable</b>	
Email	5
Phone	4
Staff Member	1
<b>Total Ticket Count</b>	<b>10</b>
<b>Student Judicial</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Student Life</b>	
Email	9
Phone	2
Walk-In	1
Staff Member	3
<b>Total Ticket Count</b>	<b>15</b>
<b>Student Support Services Acad</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Student Support Services Disab</b>	
Email	7
Phone	5
Staff Member	1
<b>Total Ticket Count</b>	<b>13</b>
<b>Summer Programs</b>	
Email	11
Phone	2
<b>Total Ticket Count</b>	<b>13</b>
<b>Technology Center</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

<b>Telecommunications</b>		
Phone		4
		-----
<b>Total Ticket Count</b>		<b>4</b>
<b>Theater</b>		
Email		3
Phone		2
		-----
<b>Total Ticket Count</b>		<b>5</b>
<b>Transportation Services</b>		
Phone		1
		-----
<b>Total Ticket Count</b>		<b>1</b>
<b>UTE Balt Cty PSS</b>		
Email		1
		-----
<b>Total Ticket Count</b>		<b>1</b>
<b>University Commons</b>		
Email		3
Phone		4
Staff Member		1
		-----
<b>Total Ticket Count</b>		<b>8</b>
<b>University Health Services</b>		
Email		4
Phone		3
Staff Member		1
		-----
<b>Total Ticket Count</b>		<b>8</b>
<b>VP Institutional Advancement</b>		
Email		3
Phone		14
Staff Member		2
		-----
<b>Total Ticket Count</b>		<b>19</b>
<b>Vice Pres Admin</b>		
Email		1
Staff Member		1
		-----
<b>Total Ticket Count</b>		<b>2</b>
<b>Vice Pres Std Affairs</b>		
Email		2
Phone		4
Staff Member		1

**Ticket Origin Count per Department**

from 05/01/2004 to 05/31/2004

	<b>Total Ticket Count</b>	<b>7</b>
<b>Vice Provost Activities</b>		
Email		2
Phone		2
Walk-In		1
	<b>Total Ticket Count</b>	<b>5</b>
<b>Visual Arts</b>		
Email		3
Phone		2
Walk-In		1
Staff Member		1
	<b>Total Ticket Count</b>	<b>7</b>
<b>Women's Center</b>		
Web		1
	<b>Total Ticket Count</b>	<b>1</b>
Email		540
Web		9
Phone		192
Fax		5
Walk-In		15
Staff Member		8
	<b>Total Ticket Count</b>	<b>769</b>
		<b>2,428</b>

# Ticket Origin Count per Department

from 05/01/2004 to 05/31/2004

## Count of Ticket Origin / Ticket Origin

