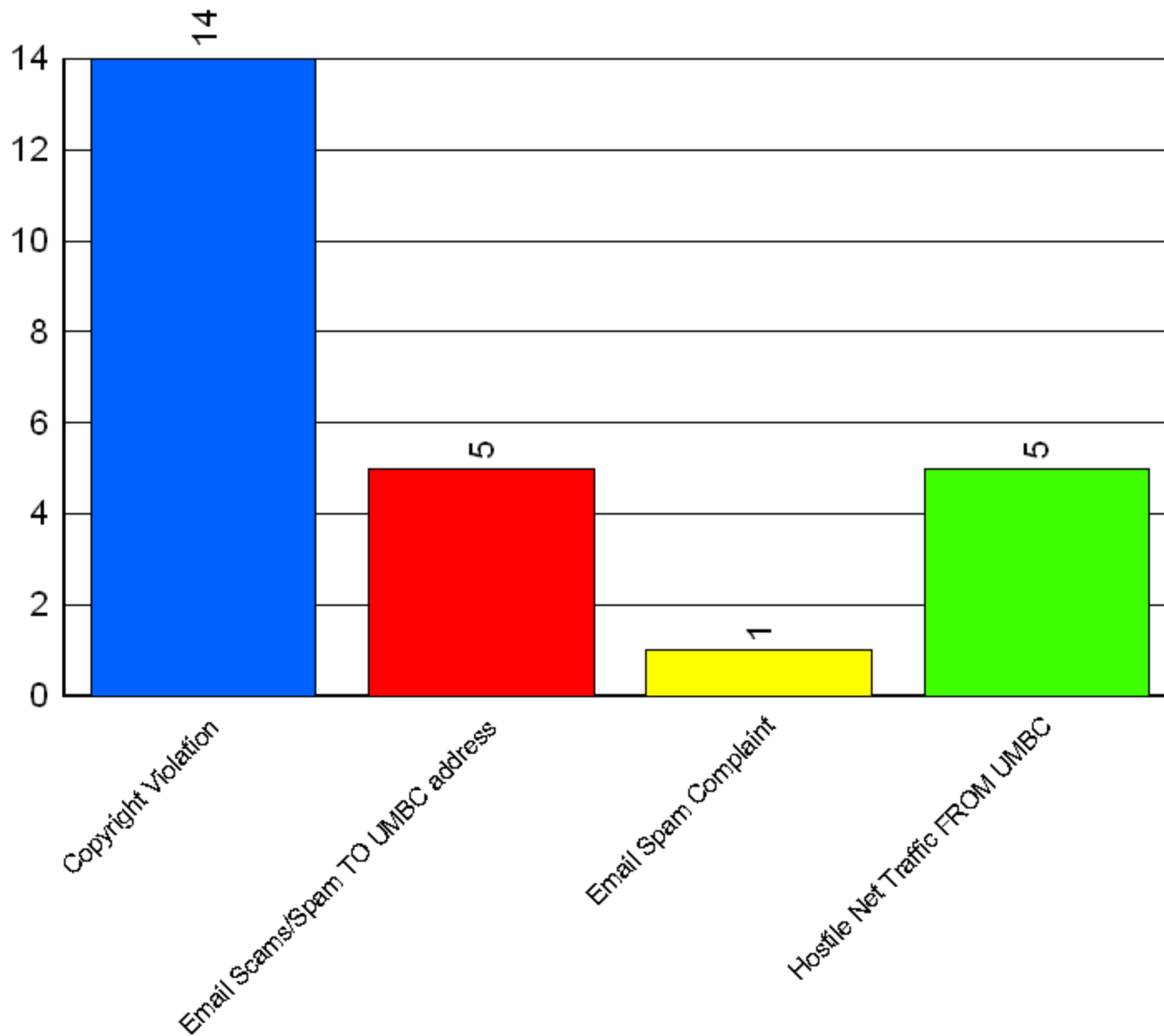


Summary: Security and Request Types



<u>Ticket Number</u>	<u>Status</u>	<u>Create Date</u>	<u>Modified Date</u>	<u>Last Modified By</u>
Security				
Copyright Violation				
0000116515	Assigned	5/10/2005 4:55:28PM	5/11/2005 8:26:08AM	kincaid
0000115994	Working	5/3/2005 9:12:43AM	5/20/2005 10:39:30AM	akhant1
0000116503	Assigned	5/10/2005 3:28:43PM	5/11/2005 8:24:24AM	kincaid
0000117069	Closed	5/19/2005 8:50:21AM	5/25/2005 6:00:07AM	AR_ESCALATOR
0000117070	Assigned	5/19/2005 8:51:46AM	5/23/2005 9:49:33AM	kincaid
0000117071	Closed	5/19/2005 8:52:43AM	5/25/2005 6:00:07AM	AR_ESCALATOR
0000117072	Closed	5/19/2005 8:57:50AM	5/25/2005 6:00:07AM	AR_ESCALATOR
0000117073	Working	5/19/2005 9:08:40AM	5/23/2005 9:47:59AM	kincaid
0000117074	Closed	5/19/2005 9:19:28AM	5/25/2005 6:00:07AM	AR_ESCALATOR
0000117120	Closed	5/19/2005 2:53:03PM	5/25/2005 6:00:08AM	AR_ESCALATOR
0000117131	Working	5/19/2005 4:17:56PM	5/23/2005 9:49:14AM	kincaid
0000117194	Working	5/20/2005 3:52:12PM	5/31/2005 10:17:50AM	akhant1
0000117251	Resolved	5/23/2005 9:35:33AM	5/31/2005 10:15:04AM	akhant1
0000117252	Resolved	5/23/2005 9:36:02AM	5/31/2005 10:12:00AM	akhant1
				Total No. of Tix [Copyright Violation]: 14
Email Scams/Spam TO UMBC address				
0000116242	Closed	5/5/2005 4:47:34PM	5/18/2005 6:00:06AM	AR_ESCALATOR
0000116326	Closed	5/7/2005 9:12:56PM	5/12/2005 11:58:56AM	akhant1
0000116343	Closed	5/8/2005 11:23:28PM	5/18/2005 6:00:06AM	AR_ESCALATOR
0000116761	Closed	5/14/2005 12:02:19PM	5/23/2005 6:00:11AM	AR_ESCALATOR
0000117200	Closed	5/20/2005 5:08:50PM	5/26/2005 12:54:41PM	akhant1
				Total No. of Tix [Email Scams/Spam TO UMBC address]: 5
Email Spam Complaint				
0000115995	Pending	5/3/2005 9:19:45AM	5/12/2005 11:23:18AM	akhant1
				Total No. of Tix [Email Spam Complaint]: 1
Hostile Net Traffic FROM UMBC				
0000116921	Assigned	5/17/2005 12:13:38PM	5/18/2005 8:11:58AM	kincaid
0000116109	Assigned	5/4/2005 10:02:45AM	5/5/2005 8:51:10AM	kincaid
0000116110	Assigned	5/4/2005 10:02:59AM	5/5/2005 8:51:28AM	kincaid
0000116846	Assigned	5/16/2005 1:29:58PM	5/17/2005 8:23:51AM	kincaid
0000117695	Assigned	5/29/2005 1:04:50PM	5/31/2005 8:31:15AM	kincaid
				Total No. of Tix [Hostile Net Traffic FROM UMBC]: 5
				Total No. of Tix [Security]: 25