

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

<b>Administration &amp; Finance, Vp F</b>	
Email	1
<b>Total Ticket Count</b>	
	<b>1</b>
<b>Admissions</b>	
Email	1
Phone	2
Walk-In	1
Staff Member	10
<b>Total Ticket Count</b>	
	<b>14</b>
<b>Advising &amp; Registration</b>	
Email	3
Phone	9
<b>Total Ticket Count</b>	
	<b>12</b>
<b>Africana Studies</b>	
Phone	3
<b>Total Ticket Count</b>	
	<b>3</b>
<b>American Studies</b>	
Email	2
<b>Total Ticket Count</b>	
	<b>2</b>
<b>Ancient Studies</b>	
Phone	1
<b>Total Ticket Count</b>	
	<b>1</b>
<b>Annual Giving/Major Gifts</b>	
Email	1
Phone	2
<b>Total Ticket Count</b>	
	<b>3</b>
<b>Applications</b>	
Email	64
Phone	26
Staff Member	37
<b>Total Ticket Count</b>	
	<b>127</b>
<b>Biology - Academic</b>	
Email	16
Web	1
Phone	9

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

Staff Member	1
<b>Total Ticket Count</b>	<b>27</b>
<b>Biology Administration</b>	
Email	2
Web	2
Phone	2
Staff Member	1
<b>Total Ticket Count</b>	<b>7</b>
<b>Bookstore</b>	
Email	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Business Services</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>CSEE - Instruction</b>	
Email	3
Phone	2
<b>Total Ticket Count</b>	<b>5</b>
<b>Campus Card</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Career Development Center</b>	
Walk-In	1
Staff Member	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Center for Art &amp; Visual Cultur</b>	
Email	2
Phone	1
Staff Member	1
<b>Total Ticket Count</b>	<b>4</b>
<b>Center for Women and Info Te</b>	
Email	3
Phone	6
<b>Total Ticket Count</b>	<b>9</b>
<b>Chemical &amp; Biochemical Eng</b>	
Email	2

## Ticket Origin Count per Department

from 05/01/2005 to 05/31/2005

Phone	2
<b>Total Ticket Count</b>	<b>4</b>
<b>Chemistry BioChem - Academi</b>	
Email	24
Web	1
Phone	11
<b>Total Ticket Count</b>	<b>36</b>
<b>Chemistry &amp; BioChemistry Adm</b>	
Email	2
Staff Member	1
<b>Total Ticket Count</b>	<b>3</b>
<b>College of Eng-Adminstr</b>	
Email	1
Phone	3
<b>Total Ticket Count</b>	<b>4</b>
<b>Commencement</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Comp Sci \ Elec Eng</b>	
Email	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Computer Sci Elec Engineering</b>	
Email	29
Web	1
Phone	4
Staff Member	1
<b>Total Ticket Count</b>	<b>35</b>
<b>Construction Services</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Cost Accounting</b>	
Staff Member	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Counseling</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

<b>Ctr Adv Std Photonic Research</b>	
Email	1
Phone	1
<b>Total Ticket Count</b>	
	<b>2</b>
<b>Ctr Urban Environ'l Res &amp; Edu</b>	
Phone	2
<b>Total Ticket Count</b>	
	<b>2</b>
<b>Ctr for Health Pgm Dev &amp; Mgt</b>	
Email	7
Phone	4
Walk-In	2
Staff Member	1
<b>Total Ticket Count</b>	
	<b>14</b>
<b>DPET Admin Exp</b>	
Walk-In	1
<b>Total Ticket Count</b>	
	<b>1</b>
<b>DPET Marketing</b>	
Email	9
Walk-In	8
<b>Total Ticket Count</b>	
	<b>17</b>
<b>Dean of Arts And Sciences</b>	
Email	4
Phone	8
<b>Total Ticket Count</b>	
	<b>12</b>
<b>Delta</b>	
Email	2
Phone	2
<b>Total Ticket Count</b>	
	<b>4</b>
<b>Dept of Emerg Health Servs</b>	
Email	3
Phone	1
Walk-In	1
<b>Total Ticket Count</b>	
	<b>5</b>
<b>EHS - PACE</b>	
Email	1
<b>Total Ticket Count</b>	
	<b>1</b>
<b>Economics Dept</b>	

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

Email	9
Web	1
Phone	7
<b>Total Ticket Count</b>	<b>17</b>
<b>Education - Academic</b>	
Email	12
Phone	6
Staff Member	1
<b>Total Ticket Count</b>	<b>19</b>
<b>Electrical</b>	
Phone	1
Walk-In	1
<b>Total Ticket Count</b>	<b>2</b>
<b>English</b>	
Email	6
Phone	3
<b>Total Ticket Count</b>	<b>9</b>
<b>Erickson Hall</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Erickson School of Aging Stds</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>FS Administration</b>	
Email	1
Phone	1
Staff Member	1
<b>Total Ticket Count</b>	<b>3</b>
<b>FS Operations</b>	
Email	4
<b>Total Ticket Count</b>	<b>4</b>
<b>Faculty Devel Center</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Financial Aid</b>	
Email	1

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

Web	1
Phone	3
Staff Member	1
<b>Total Ticket Count</b>	<b>6</b>
<b>Food Services</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>General Accounting</b>	
Email	16
Phone	2
Staff Member	16
<b>Total Ticket Count</b>	<b>34</b>
<b>Geography</b>	
Email	4
Phone	2
Staff Member	2
<b>Total Ticket Count</b>	<b>8</b>
<b>Gerontology</b>	
Staff Member	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Goddard Earth Scis &amp; Tech Cn</b>	
Walk-In	1
Staff Member	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Graduate School Admin</b>	
Phone	4
<b>Total Ticket Count</b>	<b>4</b>
<b>Grants &amp; Contracts</b>	
Email	9
<b>Total Ticket Count</b>	<b>9</b>
<b>History Academic</b>	
Email	7
Web	1
Phone	4
<b>Total Ticket Count</b>	<b>12</b>
<b>Honors College</b>	

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

Email	1
Phone	2
Staff Member	1
<b>Total Ticket Count</b>	<b>4</b>
<b>Human Relations</b>	
Email	2
Phone	2
<b>Total Ticket Count</b>	<b>4</b>
<b>Human Resources</b>	
Email	6
Phone	16
Staff Member	17
<b>Total Ticket Count</b>	<b>39</b>
<b>IA Marketing/Development</b>	
Email	3
<b>Total Ticket Count</b>	<b>3</b>
<b>IA Support</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>IS Department</b>	
Email	21
Phone	2
Staff Member	2
<b>Total Ticket Count</b>	<b>25</b>
<b>IS Flex Master</b>	
Email	2
<b>Total Ticket Count</b>	<b>2</b>
<b>IT Administration</b>	
Email	5
<b>Total Ticket Count</b>	<b>5</b>
<b>Imaging Resource Center</b>	
Staff Member	3
<b>Total Ticket Count</b>	<b>3</b>
<b>Information Technology, Office O</b>	
Email	3
<b>Total Ticket Count</b>	<b>3</b>
<b>Institutional Research</b>	

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

Email	5
Phone	2
<b>Total Ticket Count</b>	<b>7</b>
<b>Instructional Systems Design</b>	
Email	16
Walk-In	1
<b>Total Ticket Count</b>	<b>17</b>
<b>Instructional Technol</b>	
Email	4
Phone	3
<b>Total Ticket Count</b>	<b>7</b>
<b>Intensive English</b>	
Email	6
Web	1
Phone	5
Walk-In	4
<b>Total Ticket Count</b>	<b>16</b>
<b>Intercoll Sports Admin</b>	
Email	3
Phone	4
<b>Total Ticket Count</b>	<b>7</b>
<b>Interdisciplinary Science Prog</b>	
Email	2
Phone	2
<b>Total Ticket Count</b>	<b>4</b>
<b>Interdisciplinary Studies</b>	
Email	2
Phone	1
<b>Total Ticket Count</b>	<b>3</b>
<b>International Educ. Services</b>	
Email	2
Phone	3
<b>Total Ticket Count</b>	<b>5</b>
<b>Jnt Ctr Earth Sys Technology</b>	
Email	7
<b>Total Ticket Count</b>	<b>7</b>

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

<b>Learning Resource Center</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Legal Affairs</b>	
Email	14
Phone	2
-----	
<b>Total Ticket Count</b>	<b>16</b>
<b>Library</b>	
Email	19
Phone	4
Walk-In	1
-----	
<b>Total Ticket Count</b>	<b>24</b>
<b>MIPAR</b>	
Email	3
Web	1
Phone	2
-----	
<b>Total Ticket Count</b>	<b>6</b>
<b>Math/Science Center</b>	
Email	1
Phone	1
Staff Member	1
-----	
<b>Total Ticket Count</b>	<b>3</b>
<b>Mathematics &amp; Statistics</b>	
Email	2
-----	
<b>Total Ticket Count</b>	<b>2</b>
<b>Mathematics and Statistics</b>	
Email	11
Phone	3
Staff Member	2
-----	
<b>Total Ticket Count</b>	<b>16</b>
<b>Mechanical Engineering</b>	
Email	6
Phone	3
Staff Member	2
-----	
<b>Total Ticket Count</b>	<b>11</b>
<b>Modern Languages &amp; Linguis</b>	

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

	Email	2
	Phone	3
	<b>Total Ticket Count</b>	<b>5</b>
<b>Music</b>		
	Email	3
	Phone	5
	<b>Total Ticket Count</b>	<b>8</b>
<b>National Disaster Medical Syst</b>		
	Phone	2
	<b>Total Ticket Count</b>	<b>2</b>
<b>New Media</b>		
	Email	2
	Staff Member	2
	<b>Total Ticket Count</b>	<b>4</b>
<b>OIT Infrastructure &amp; Support</b>		
	Email	28
	Phone	281
	Staff Member	53
	<b>Total Ticket Count</b>	<b>362</b>
<b>Ofc of Enrollment Management</b>		
	Email	14
	Phone	3
	<b>Total Ticket Count</b>	<b>17</b>
<b>Ofc of Sponsored Programs</b>		
	Email	13
	Phone	3
	Staff Member	1
	<b>Total Ticket Count</b>	<b>17</b>
<b>Off-Campus Student Services</b>		
	Phone	3
	<b>Total Ticket Count</b>	<b>3</b>
<b>Office of Budget</b>		
	Email	2
	Web	1
	<b>Total Ticket Count</b>	<b>3</b>
<b>Office of Mktg &amp; Creative Srv</b>		

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Office of Procurement</b>	
Email	8
Phone	1
<b>Total Ticket Count</b>	<b>9</b>
<b>Office of Provost</b>	
Web	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Office of the President</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Orientation</b>	
Phone	2
<b>Total Ticket Count</b>	<b>2</b>
<b>Parking Services</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Philosophy Admin</b>	
Phone	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Physical Education</b>	
Email	7
Web	1
Phone	6
<b>Total Ticket Count</b>	<b>14</b>
<b>Physics</b>	
Email	1
Web	1
<b>Total Ticket Count</b>	<b>2</b>
<b>Plant Accounting</b>	
Email	1
<b>Total Ticket Count</b>	<b>1</b>
<b>Plant Operations &amp; Maintenanc</b>	
Email	2
Phone	1
<b>Total Ticket Count</b>	<b>3</b>

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

<b>Political Science</b>	
Email	2
Phone	1
-----	
<b>Total Ticket Count</b>	<b>3</b>
<b>Professional Education &amp; Train</b>	
Email	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Professional Education &amp; Train</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Professional Program</b>	
Email	10
Phone	2
Walk-In	2
-----	
<b>Total Ticket Count</b>	<b>14</b>
<b>Program Development DPET</b>	
Email	7
-----	
<b>Total Ticket Count</b>	<b>7</b>
<b>Psychology</b>	
Email	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Psychology Admin</b>	
Email	7
Phone	13
Walk-In	1
Staff Member	1
-----	
<b>Total Ticket Count</b>	<b>22</b>
<b>Public Affairs Scholars</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Public Policy S- Academic</b>	
Email	3
Phone	9
-----	
<b>Total Ticket Count</b>	<b>12</b>
<b>Public Safety</b>	
Email	1
Web	1

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

<b>Recreation</b>		<b>Total Ticket Count</b>	<b>2</b>
Email			2
<b>Resident Student Association</b>		<b>Total Ticket Count</b>	<b>2</b>
Email			2
Phone			3
<b>Residential Life</b>		<b>Total Ticket Count</b>	<b>5</b>
Email			1
Phone			11
<b>Residential Life - Gen Admin</b>		<b>Total Ticket Count</b>	<b>12</b>
Email			2
Phone			4
<b>SA PeopleSoft IT Support</b>		<b>Total Ticket Count</b>	<b>6</b>
Email			5
Phone			2
Staff Member			16
<b>School of Social Work</b>		<b>Total Ticket Count</b>	<b>23</b>
Email			2
Web			2
Phone			6
<b>Shady Grove Program</b>		<b>Total Ticket Count</b>	<b>10</b>
Email			1
<b>Shriver Center</b>		<b>Total Ticket Count</b>	<b>1</b>
Email			4
Phone			5
<b>Sociology Dept</b>		<b>Total Ticket Count</b>	<b>9</b>
Email			6
Phone			6
<b>Total Ticket Count</b>		<b>Total Ticket Count</b>	<b>12</b>

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

<b>Steamfitter</b>	
Phone	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Student Accounts Receivable</b>	
Email	8
Phone	5
-----	
<b>Total Ticket Count</b>	<b>13</b>
<b>Student Affairs - Bus Serv Cnt</b>	
Email	3
Phone	3
-----	
<b>Total Ticket Count</b>	<b>6</b>
<b>Student Judicial</b>	
Email	3
Phone	2
Staff Member	1
-----	
<b>Total Ticket Count</b>	<b>6</b>
<b>Student Life</b>	
Email	6
Web	1
Phone	3
-----	
<b>Total Ticket Count</b>	<b>10</b>
<b>Student Support Services</b>	
Email	1
-----	
<b>Total Ticket Count</b>	<b>1</b>
<b>Student Support Services Acade</b>	
Phone	2
-----	
<b>Total Ticket Count</b>	<b>2</b>
<b>Student Support Services Disab</b>	
Email	2
Web	1
Phone	1
-----	
<b>Total Ticket Count</b>	<b>4</b>
<b>Summer Programs</b>	
Email	4
Walk-In	1
-----	
<b>Total Ticket Count</b>	<b>5</b>
<b>Technology Center</b>	

**Ticket Origin Count per Department**

from 05/01/2005 to 05/31/2005

Email	1
Phone	2
Staff Member	1
<b>Total Ticket Count</b>	<b>4</b>
<b>Telecommunications</b>	
Email	4
Phone	2
Staff Member	1
<b>Total Ticket Count</b>	<b>7</b>
<b>Theater</b>	
Email	2
Phone	3
<b>Total Ticket Count</b>	<b>5</b>
<b>Transportation Services</b>	
Web	1
Phone	1
<b>Total Ticket Count</b>	<b>2</b>
<b>University Commons</b>	
Email	1
Phone	6
<b>Total Ticket Count</b>	<b>7</b>
<b>University Health Services</b>	
Email	2
Phone	3
<b>Total Ticket Count</b>	<b>5</b>
<b>VP Institutional Advancement</b>	
Email	1
Web	2
Phone	7
<b>Total Ticket Count</b>	<b>10</b>
<b>Vice Pres Admin</b>	
Email	3
Phone	1
Staff Member	1
<b>Total Ticket Count</b>	<b>5</b>

# Ticket Origin Count per Department

from 05/01/2005 to 05/31/2005

Vice Provost Activities	
Email	3
Phone	1
<hr/>	
<b>Total Ticket Count</b>	<b>4</b>
Visual Arts	
Email	10
Phone	1
<hr/>	
<b>Total Ticket Count</b>	<b>11</b>
Women's Center	
Phone	1
<hr/>	
<b>Total Ticket Count</b>	<b>1</b>
Email	236
Web	21
Phone	106
Fax	6
Walk-In	10
Staff Member	20
<hr/>	
<b>Total Ticket Count</b>	<b>399</b>
<hr/>	
	<b>1,855</b>

## Count of Ticket Origin / Ticket Origin

