

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Admissions		
Email		1
Phone		5
Staff Member		18
	Total Ticket Count	24
Advising & Registration		
Email		3
Phone		4
	Total Ticket Count	7
Africana Studies		
Phone		4
	Total Ticket Count	4
American Studies		
Email		1
Phone		1
	Total Ticket Count	2
Annual Giving/Major Gifts		
Email		2
Phone		1
	Total Ticket Count	3
Applications		
Email		49
Phone		20
Staff Member		20
	Total Ticket Count	89
Athletics & Physical Education		
Email		1
	Total Ticket Count	1
Biological Sciences		
Email		1
	Total Ticket Count	1
Biology - Academic		
Email		9
Web		3
Phone		16

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Walk-In	1
Total Ticket Count	29
Biology Administration	
Email	1
Phone	4
Total Ticket Count	5
Biology Research Support	
Email	1
Total Ticket Count	1
Bookstore	
Staff Member	1
Total Ticket Count	1
CSEE - Instruction	
Email	3
Web	4
Phone	2
Total Ticket Count	9
CSEE - Research Support	
Web	1
Total Ticket Count	1
CSEE - Research Support DNU	
Email	2
Phone	1
Total Ticket Count	3
Campus Card	
Phone	1
Total Ticket Count	1
Career Development Center	
Email	3
Phone	1
Total Ticket Count	4
Center for Art & Visual Cultur	
Email	1
Total Ticket Count	1
Center for Women and Info Te	
Email	1
Web	1

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Phone	3
Total Ticket Count	5
Central Receiving	
Phone	2
Total Ticket Count	2
Chemical & Biochemical Eng	
Email	2
Web	1
Phone	5
Total Ticket Count	8
Chemistry BioChem - Academi	
Email	17
Phone	10
Staff Member	1
Total Ticket Count	28
Chemistry & BioChemistry Adm	
Email	1
Phone	2
Total Ticket Count	3
College of Eng-Adminstr	
Email	3
Phone	1
Walk-In	1
Staff Member	1
Total Ticket Count	6
Comp Sci \ Elec Eng	
Email	1
Total Ticket Count	1
Computer Sci Elec Engineering	
Email	37
Web	5
Phone	6
Staff Member	2
Total Ticket Count	50
Construction Services	

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Web	1
Total Ticket Count	1
Ctr for Health Pgm Dev & Mgt	
Web	1
Phone	5
Total Ticket Count	6
DPET Admin Exp	
Email	3
Phone	1
Total Ticket Count	4
DPET Marketing	
Email	18
Phone	5
Walk-In	12
Total Ticket Count	35
Dance	
Phone	1
Total Ticket Count	1
Dean of Arts And Sciences	
Email	4
Phone	5
Staff Member	3
Total Ticket Count	12
Delta	
Email	1
Phone	2
Staff Member	1
Total Ticket Count	4
ELC Special Programs	
Email	2
Phone	2
Fax	1
Walk-In	1
Total Ticket Count	6
Econ Administrative Sciences	

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Email	1
Phone	2
Total Ticket Count	3
Economics Dept	
Email	3
Phone	5
Total Ticket Count	8
Education	
Email	1
Phone	1
Total Ticket Count	2
Education - Academic	
Email	9
Phone	8
Fax	1
Total Ticket Count	18
English	
Email	8
Phone	10
Total Ticket Count	18
Erickson Hall	
Email	1
Total Ticket Count	1
FS Administration	
Email	1
Phone	3
Staff Member	2
Total Ticket Count	6
FS Operations	
Email	3
Phone	1
Total Ticket Count	4
Financial Aid	
Email	6
Phone	6

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Staff Member	1
Total Ticket Count	13
Food Services	
Phone	1
Total Ticket Count	1
General Accounting	
Email	9
Staff Member	2
Total Ticket Count	11
Geography	
Email	1
Phone	5
Total Ticket Count	6
Gerontology	
Email	1
Phone	4
Total Ticket Count	5
Goddard Earth Scis & Tech Cn	
Email	2
Phone	1
Staff Member	1
Total Ticket Count	4
Graduate School Admin	
Email	3
Web	1
Phone	2
Staff Member	1
Total Ticket Count	7
Grants & Contracts	
Email	2
Web	1
Phone	3
Staff Member	1
Total Ticket Count	7
Harbor Hall	

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Phone	1
Total Ticket Count	1
History Academic	
Email	9
Web	1
Phone	3
Staff Member	2
Total Ticket Count	15
Honors College	
Email	4
Phone	1
Total Ticket Count	5
Human Resources	
Email	9
Phone	14
Staff Member	11
Total Ticket Count	34
IS Department	
Email	9
Phone	5
Total Ticket Count	14
IT Administration	
Email	4
Total Ticket Count	4
Information Technology, Office O	
Email	7
Total Ticket Count	7
Institutional Research	
Email	16
Phone	4
Staff Member	1
Total Ticket Count	21
Instructional Systems Design	
Email	1
Total Ticket Count	1
Instructional Technol	

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Email	3
Web	1
Phone	2
Staff Member	2

Total Ticket Count **8**

Intensive English

Email	4
Phone	1
Walk-In	1

Total Ticket Count **6**

Intercoll Sports Admin

Email	1
Phone	6
Staff Member	1

Total Ticket Count **8**

Interdisciplinary Science Prog

Email	1
-------	---

Total Ticket Count **1**

Interdisciplinary Studies

Email	2
Phone	3

Total Ticket Count **5**

International Educ. Services

Email	1
Phone	3

Total Ticket Count **4**

Jnt Ctr Earth Sys Technology

Email	7
Phone	1

Total Ticket Count **8**

Learning Resource Center

Email	4
Phone	1

Total Ticket Count **5**

Legal Affairs

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

	Email	2
	Phone	1
	Total Ticket Count	3
Library		
	Email	18
	Web	2
	Phone	6
	Walk-In	1
	Staff Member	1
	Total Ticket Count	28
MIPAR		
	Email	3
	Phone	2
	Staff Member	1
	Total Ticket Count	6
Mail Services		
	Phone	2
	Total Ticket Count	2
Math/Science Center		
	Email	2
	Phone	1
	Total Ticket Count	3
Mathematics and Statistics		
	Email	4
	Walk-In	1
	Total Ticket Count	5
Mechanical Engineering		
	Email	24
	Phone	4
	Total Ticket Count	28
Meyerhoff		
	Walk-In	1
	Total Ticket Count	1
Modern Languages & Linguis		
	Email	3
	Total Ticket Count	3

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Music		
Email		3
Phone		1
Total Ticket Count		4
New Media		
Email		3
Phone		1
Walk-In		1
Total Ticket Count		5
OIT Infrastructure & Support		
Email		46
Web		6
Phone		229
Walk-In		3
Staff Member		73
Total Ticket Count		357
Ofc of Enrollment Management		
Email		12
Phone		6
Staff Member		4
Total Ticket Count		22
Ofc of Sponsored Programs		
Email		5
Web		1
Phone		3
Total Ticket Count		9
Off-Campus Student Services		
Email		3
Web		1
Phone		1
Total Ticket Count		5
Office of Budget		
Email		3
Phone		1

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Office of Mktg & Creative Srv		Total Ticket Count	4
	Email		3
	Web		1
	Phone		1
Office of Procurement		Total Ticket Count	5
	Email		17
	Staff Member		1
Office of Provost		Total Ticket Count	18
	Email		4
	Phone		3
	Staff Member		1
Office of the President		Total Ticket Count	8
	Email		1
	Staff Member		1
Parking Services		Total Ticket Count	2
	Email		1
	Phone		3
Philosophy Admin		Total Ticket Count	4
	Phone		1
Physical Education		Total Ticket Count	1
	Email		5
	Phone		6
Physics		Total Ticket Count	11
	Email		9
	Phone		3
Plant Operations & Maintenanc		Total Ticket Count	12
	Email		1
		Total Ticket Count	1

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Political Science	
Phone	4

Total Ticket Count	4
Professional Program	
Email	4
Phone	7
Walk-In	4

Total Ticket Count	15
Psychology Admin	
Email	8
Web	2
Phone	18
Walk-In	2
Staff Member	3

Total Ticket Count	33
Public Affairs Scholars	
Email	1
Phone	1
Staff Member	2

Total Ticket Count	4
Public Policy S- Academic	
Email	7
Phone	5

Total Ticket Count	12
Public Safety	
Phone	1

Total Ticket Count	1
Residential Life	
Phone	8

Total Ticket Count	8
Residential Life - Gen Admin	
Email	7
Phone	8

Total Ticket Count	15
SA PeopleSoft IT Support	
Phone	7

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Staff Member	26
Total Ticket Count	33
School of Social Work	
Phone	4
Total Ticket Count	4
Shriver Center	
Email	7
Phone	1
Total Ticket Count	8
Sociology Dept	
Email	5
Web	1
Phone	4
Total Ticket Count	10
Student Accounts Receivable	
Email	5
Phone	4
Total Ticket Count	9
Student Affairs - Bus Serv Cnt	
Email	3
Total Ticket Count	3
Student Judicial	
Phone	4
Total Ticket Count	4
Student Life	
Email	11
Phone	6
Total Ticket Count	17
Student Support Services Acade	
Phone	1
Total Ticket Count	1
Student Support Services Disab	
Email	1
Web	1
Phone	1
Total Ticket Count	3
Summer Programs	

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Email	1
Phone	2
Walk-In	1
Total Ticket Count	4
Technology Center	
Phone	1
Total Ticket Count	1
Telecommunications	
Email	1
Phone	3
Total Ticket Count	4
Theater	
Email	1
Phone	1
Total Ticket Count	2
Transportation Services	
Staff Member	1
Total Ticket Count	1
University Commons	
Email	2
Phone	1
Total Ticket Count	3
University Health Services	
Email	4
Phone	3
Total Ticket Count	7
Upward Bound Program	
Email	1
Phone	1
Walk-In	1
Total Ticket Count	3
VP Institutional Advancement	
Email	5
Phone	9
Staff Member	1
Total Ticket Count	15

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Vice Pres Admin	
Email	2
Phone	2
Total Ticket Count	
	4
Vice Pres Std Affairs	
Phone	1
Total Ticket Count	
	1
Vice Provost Activities	
Email	2
Total Ticket Count	
	2
Visual Arts	
Email	4
Total Ticket Count	
	4
Winter Programs	
Email	1
Total Ticket Count	
	1
Women's Center	
Phone	1
Total Ticket Count	
	1
Email	264
Web	18
Phone	135
Fax	4
Walk-In	15
Staff Member	20
Total Ticket Count	
	456
1,859	

Ticket Origin Count per Department

from 11/01/2004 to 11/30/2004

Count of Ticket Origin / Ticket Origin

