

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Academic Services	
Email	1
Total Ticket Count	
	1
Administration Phys Plant	
Email	4
Phone	1
Total Ticket Count	
	5
Admissions	
Email	3
Phone	14
Walk-In	6
Staff Member	64
Total Ticket Count	
	87
Advising & Registration	
Email	1
Phone	11
Total Ticket Count	
	12
Africana Studies	
Email	1
Phone	1
Total Ticket Count	
	2
American Studies	
Phone	11
Total Ticket Count	
	11
Ancient Studies	
Email	1
Total Ticket Count	
	1
Annual Giving/Major Gifts	
Email	3
Web	2
Phone	3
Staff Member	1
Total Ticket Count	
	9
Applications	
Email	93

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Phone	113
Walk-In	1
Staff Member	34
Total Ticket Count	241
Arts & Sciences - Gallery	
Phone	2
Staff Member	1
Total Ticket Count	3
Athletics & Physical Education	
Email	1
Phone	1
Total Ticket Count	2
Biology - Academic	
Email	21
Phone	4
Walk-In	2
Total Ticket Count	27
Biology Administration	
Email	2
Web	3
Phone	4
Staff Member	1
Total Ticket Count	10
Biology Research Support	
Email	1
Web	1
Total Ticket Count	2
Bookstore	
Email	2
Walk-In	1
Total Ticket Count	3
Business Services	
Email	1
Total Ticket Count	1
CSEE - Instruction	

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Email	42
Web	3
Phone	9
Walk-In	4
Total Ticket Count	58
CSEE - Research Support	
Email	6
Phone	1
Walk-In	1
Total Ticket Count	8
Campus Card	
Phone	1
Total Ticket Count	1
Career Development & Placeme	
Email	1
Total Ticket Count	1
Career Development Center	
Phone	7
Total Ticket Count	7
Center for Women and Info Te	
Email	2
Total Ticket Count	2
Central Receiving	
Email	3
Phone	1
Walk-In	1
Total Ticket Count	5
Chemical & Biochemical Eng	
Email	5
Web	1
Phone	2
Total Ticket Count	8
Chemistry BioChem - Academi	
Email	20
Phone	20

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Fax	1
Walk-In	1
Total Ticket Count	42
Chemistry & BioChemistry Adm	
Email	1
Phone	1
Total Ticket Count	2
Civil Engineering	
Email	1
Phone	1
Total Ticket Count	2
College of Eng-Adminstr	
Email	1
Web	1
Phone	1
Total Ticket Count	3
Comp Sci & Electrical Eng	
Email	2
Total Ticket Count	2
Comp Sci \ Elec Eng	
Email	4
Phone	2
Walk-In	1
Total Ticket Count	7
Contractual Services	
Phone	2
Total Ticket Count	2
Cost Accounting	
Phone	1
Staff Member	2
Total Ticket Count	3
Ctr Adv Std Photonic Research	
Email	3
Web	1
Total Ticket Count	4
Ctr UrbanEnviron'l Res & Edu	

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Email	2
Phone	4
Walk-In	1
Total Ticket Count	7
Ctr for Health Pgm Dev & Mgt	
Email	3
Phone	2
Total Ticket Count	5
DPET Admin Affairs	
Email	20
Phone	1
Staff Member	1
Total Ticket Count	22
DPET Marketing	
Email	1
Total Ticket Count	1
Dance	
Phone	1
Total Ticket Count	1
Dean of Arts And Sciences	
Email	11
Phone	7
Total Ticket Count	18
Delta	
Email	7
Phone	4
Total Ticket Count	11
Econ Administrative Sciences	
Email	1
Phone	1
Total Ticket Count	2
Economics Dept	
Email	1
Web	1
Phone	4
Total Ticket Count	6

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Education		
Email		3
Total Ticket Count		3
Education - Academic		
Email		9
Phone		6
Total Ticket Count		15
English		
Email		6
Web		2
Phone		17
Walk-In		1
Staff Member		1
Total Ticket Count		27
Environmental Safety & Health		
Phone		1
Total Ticket Count		1
FS Administration		
Email		16
Phone		4
Staff Member		18
Total Ticket Count		38
FS Operations		
Email		5
Phone		6
Staff Member		3
Total Ticket Count		14
Faculty Devel Center		
Email		2
Phone		2
Total Ticket Count		4
Financial Aid		
Email		5
Phone		4
Walk-In		1

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Financial Services		Total Ticket Count	10
	Email		1
	Phone		1
		Total Ticket Count	2
Food Services			
	Email		3
	Phone		1
		Total Ticket Count	4
General Accounting			
	Email		8
	Phone		4
	Staff Member		1
		Total Ticket Count	13
Geography			
	Email		3
	Phone		4
	Walk-In		1
	Staff Member		2
		Total Ticket Count	10
Geography & Environmental S			
	Fax		1
		Total Ticket Count	1
Gerontology			
	Email		1
		Total Ticket Count	1
Goddard Earth Scis & Tech Cn			
	Email		3
	Phone		2
	Fax		1
		Total Ticket Count	6
Graduate School			
	Email		1
		Total Ticket Count	1
Graduate School Admin			
	Email		4

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Web	1
Phone	8
Total Ticket Count	13
Grants & Contracts	
Email	1
Total Ticket Count	1
History	
Email	6
Phone	9
Staff Member	2
Total Ticket Count	17
Honors College	
Email	1
Phone	2
Total Ticket Count	3
Human Resources	
Email	4
Phone	4
Walk-In	2
Staff Member	4
Total Ticket Count	14
Humanities Center	
Phone	1
Total Ticket Count	1
IA Support	
Walk-In	1
Total Ticket Count	1
IS Department	
Email	13
Phone	1
Walk-In	1
Total Ticket Count	15
IT Administration	
Email	4
Phone	1

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Staff Member	2
Total Ticket Count	7
Imaging Resource Center	
Email	1
Total Ticket Count	1
Information Systems	
Email	3
Total Ticket Count	3
Information Technology, Office O	
Email	3
Phone	5
Total Ticket Count	8
Institutional Research	
Email	2
Web	1
Phone	10
Total Ticket Count	13
Instructional Systems Design	
Email	1
Total Ticket Count	1
Instructional Technol	
Email	3
Web	4
Phone	2
Walk-In	2
Staff Member	6
Total Ticket Count	17
Intensive English	
Email	2
Phone	1
Walk-In	1
Total Ticket Count	4
Intercoll Sports Admin	
Email	1
Phone	3
Total Ticket Count	4

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Interdisciplinary Science Prog	
Email	1

Total Ticket Count	1
Interdisciplinary Studies	
Email	2
Phone	1

Total Ticket Count	3
International Educ. Services	
Phone	2

Total Ticket Count	2
Jnt Ctr Earth Sys Technology	
Email	13
Phone	4
Staff Member	1

Total Ticket Count	18
Judaic Studies	
Email	1

Total Ticket Count	1
Learning Resource Center	
Web	1
Phone	3
Walk-In	2
Staff Member	1

Total Ticket Count	7
Legal Affairs	
Phone	4

Total Ticket Count	4
Library	
Email	12
Phone	2
Walk-In	2
Staff Member	1

Total Ticket Count	17
MIPAR	
Email	4
Phone	2

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Math/Science Center		Total Ticket Count	6
Phone			2
Walk-In			1
Mathematics and Statistics		Total Ticket Count	3
Email			5
Phone			1
Mechanical Engineering		Total Ticket Count	6
Email			24
Phone			5
Walk-In			1
Meyerhoff		Total Ticket Count	30
Phone			2
Staff Member			1
Modern Languages & Linguis		Total Ticket Count	3
Email			7
Phone			7
Motor Vehicle		Total Ticket Count	14
Phone			1
Music		Total Ticket Count	1
Email			9
Phone			8
Walk-In			1
Staff Member			2
New Media		Total Ticket Count	20
Email			5
Phone			2
Staff Member			2
		Total Ticket Count	9

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

OIT Infrastructure & Support	
Email	31
Web	2
Phone	80
Walk-In	9
Staff Member	103
Total Ticket Count	225
Ofc of Enrollment Management	
Email	11
Phone	17
Staff Member	1
Total Ticket Count	29
Ofc of Sponsored Programs	
Web	2
Total Ticket Count	2
Off-Campus Student Services	
Phone	3
Total Ticket Count	3
Office of Budget	
Email	13
Staff Member	1
Total Ticket Count	14
Office of Emerg Health Servs	
Email	2
Phone	8
Total Ticket Count	10
Office of Mktg & Creative Srv	
Email	2
Web	1
Phone	1
Staff Member	3
Total Ticket Count	7
Office of Procurement	
Email	3
Total Ticket Count	3
Office of Provost	

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Email	1
Web	2
Phone	3
Staff Member	1
Total Ticket Count	7
Office of Urban Teaching Educ	
Email	1
Phone	1
Total Ticket Count	2
Orientation	
Email	1
Phone	1
Total Ticket Count	2
Parking Services	
Phone	2
Total Ticket Count	2
Philosophy	
Phone	2
Total Ticket Count	2
Physical Education	
Email	2
Phone	8
Walk-In	1
Total Ticket Count	11
Physical Plant	
Phone	1
Total Ticket Count	1
Physics	
Email	18
Phone	2
Walk-In	3
Total Ticket Count	23
Plant Accounting	
Phone	1
Total Ticket Count	1
Political Science	

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Email	1
Web	2
Phone	6
Total Ticket Count	9
Professional Education & Train	
Email	1
Phone	1
Total Ticket Count	2
Psychology	
Email	21
Web	1
Phone	14
Walk-In	2
Total Ticket Count	38
Public Policy S- Academic	
Email	6
Web	1
Phone	1
Walk-In	1
Total Ticket Count	9
Public Safety	
Email	1
Total Ticket Count	1
Residential Life	
Email	6
Phone	17
Walk-In	1
Total Ticket Count	24
School of Social Work	
Email	1
Web	1
Phone	5
Total Ticket Count	7
Shady Grove IS	

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Email	1
Total Ticket Count	1
Shriver Center	
Email	8
Phone	7
Walk-In	1
Total Ticket Count	16
Sociology	
Email	1
Total Ticket Count	1
Sociology Dept	
Email	5
Phone	7
Walk-In	4
Total Ticket Count	16
Student Accounts Receivable	
Email	1
Phone	5
Total Ticket Count	6
Student Judicial	
Email	3
Phone	3
Total Ticket Count	6
Student Life	
Email	4
Phone	3
Total Ticket Count	7
Student Support Services Admi	
Email	1
Phone	10
Walk-In	2
Total Ticket Count	13
Students Events Board	
Email	1
Total Ticket Count	1
Summer Programs	

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Phone	2
Walk-In	1
Total Ticket Count	3
Technology Center	
Email	1
Phone	6
Staff Member	1
Total Ticket Count	8
Telecommunications	
Email	1
Phone	2
Staff Member	1
Total Ticket Count	4
Theater	
Email	2
Web	1
Total Ticket Count	3
Transportation Services	
Email	2
Total Ticket Count	2
University Commons	
Email	4
Web	2
Phone	12
Staff Member	2
Total Ticket Count	20
University Health Services	
Email	1
Phone	2
Total Ticket Count	3
VP Institutional Advancement	
Email	3
Web	1
Phone	10

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

Fax	1
Walk-In	1
Staff Member	2
Total Ticket Count	18
Vice Pres Admin	
Email	2
Web	1
Phone	4
Total Ticket Count	7
Vice Provost Activities	
Email	9
Phone	3
Staff Member	1
Total Ticket Count	13
Visual Arts	
Email	9
Phone	3
Walk-In	3
Staff Member	2
Total Ticket Count	17
Women's Studies	
Email	1
Web	1
Phone	1
Walk-In	1
Total Ticket Count	4
Email	514
Web	15
Phone	100
Fax	6
Walk-In	68
Staff Member	15
Total Ticket Count	718

Ticket Origin Count per Department

from 10/01/2003 to 10/31/2003

2,386

Count of Ticket Origin / Ticket Origin

