

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Admissions		
Email		3
Phone		1
Walk-In		1
Staff Member		36
Total Ticket Count		41
Advising & Registration		
Email		2
Phone		10
Total Ticket Count		12
Africana Studies		
Email		1
Phone		2
Total Ticket Count		3
American Studies		
Web		1
Phone		2
Total Ticket Count		3
Ancient Studies		
Phone		3
Total Ticket Count		3
Annual Giving/Major Gifts		
Email		3
Phone		2
Total Ticket Count		5
Applications		
Email		39
Phone		31
Staff Member		19
Total Ticket Count		89
Athletics & Physical Education		
Email		1
Total Ticket Count		1
Auxiliary Facilities		
Phone		1
Total Ticket Count		1

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Biology - Academic	
Email	14
Web	1
Phone	9
Staff Member	1
Total Ticket Count	25
Biology Administration	
Email	4
Phone	2
Total Ticket Count	6
Biology Research Support	
Email	1
Web	1
Total Ticket Count	2
Bookstore	
Email	1
Web	1
Total Ticket Count	2
CSEE - Instruction	
Email	4
Total Ticket Count	4
CSEE - Research Support DNU	
Email	3
Phone	1
Total Ticket Count	4
Campus Card	
Email	1
Total Ticket Count	1
Career Development Center	
Email	1
Total Ticket Count	1
Center for Art & Visual Cultur	
Email	1
Total Ticket Count	1
Center for Women and Info Te	
Email	3
Phone	3

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Central Receiving		Total Ticket Count	6
Phone			1
Staff Member			1
		Total Ticket Count	2
Chemical & Biochemical Eng			
Email			7
Phone			2
		Total Ticket Count	9
Chemistry BioChem - Academi			
Email			26
Phone			18
Walk-In			1
Staff Member			1
		Total Ticket Count	46
Chemistry & BioChemistry Adm			
Email			1
		Total Ticket Count	1
Chemistry & Biochemistry			
Email			1
Web			1
		Total Ticket Count	2
Civil Engineering			
Phone			1
		Total Ticket Count	1
College of Eng-Adminstr			
Phone			2
Staff Member			1
		Total Ticket Count	3
Comp Sci \ Elec Eng			
Phone			1
		Total Ticket Count	1
Computer Sci Elec Engineering			
Email			30
Web			1
Phone			9

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Walk-In	1
Staff Member	3
Total Ticket Count	44
Construction Services	
Email	1
Phone	5
Total Ticket Count	6
Ctr Adv Std Photonic Research	
Email	4
Phone	1
Staff Member	1
Total Ticket Count	6
Ctr Urban Environ'l Res & Edu	
Phone	3
Staff Member	1
Total Ticket Count	4
Ctr for Health Pgm Dev & Mgt	
Phone	2
Total Ticket Count	2
DPET Undergrd Educ Initia	
Email	1
Staff Member	1
Total Ticket Count	2
DPET Admin Exp	
Email	4
Walk-In	3
Total Ticket Count	7
DPET Marketing	
Email	13
Web	1
Phone	1
Walk-In	4
Staff Member	1
Total Ticket Count	20
Dance	

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Phone	3
Total Ticket Count	3
Dean of Arts And Sciences	
Email	10
Phone	9
Staff Member	1
Total Ticket Count	20
Delta	
Email	1
Phone	1
Total Ticket Count	2
Dept of Emerg Health Servs	
Email	1
Phone	2
Total Ticket Count	3
ELC Special Programs	
Email	4
Total Ticket Count	4
Econ Administrative Sciences	
Phone	1
Total Ticket Count	1
Economics Dept	
Phone	9
Total Ticket Count	9
Education	
Email	1
Walk-In	1
Total Ticket Count	2
Education - Academic	
Email	8
Phone	3
Total Ticket Count	11
English	
Email	6
Phone	6
Total Ticket Count	12
Erickson Hall	

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Email	1
Phone	1
Total Ticket Count	2
FS Administration	
Email	1
Total Ticket Count	1
FS Operations	
Email	2
Phone	1
Total Ticket Count	3
Faculty Devel Center	
Email	1
Phone	3
Total Ticket Count	4
Financial Aid	
Email	1
Phone	7
Total Ticket Count	8
Food Services	
Phone	2
Total Ticket Count	2
General Accounting	
Email	16
Phone	1
Staff Member	5
Total Ticket Count	22
Geography	
Email	3
Phone	9
Total Ticket Count	12
Graduate School	
Email	1
Total Ticket Count	1
Graduate School Admin	
Email	3
Web	1

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Phone	4
Total Ticket Count	8
Grants & Contracts	
Email	11
Phone	2
Total Ticket Count	13
Harbor Hall	
Email	1
Total Ticket Count	1
History	
Email	1
Total Ticket Count	1
History Academic	
Email	6
Web	2
Phone	2
Total Ticket Count	10
Honors College	
Email	1
Phone	1
Total Ticket Count	2
Human Relations	
Phone	2
Total Ticket Count	2
Human Resources	
Email	6
Phone	10
Staff Member	21
Total Ticket Count	37
IA Marketing/Development	
Phone	1
Total Ticket Count	1
IA Support	
Walk-In	1
Total Ticket Count	1
IS Department	
Email	14

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Phone	2
Total Ticket Count	16
IT Administration	
Email	3
Phone	1
Staff Member	1
Total Ticket Count	5
Information Systems	
Phone	1
Total Ticket Count	1
Information Technology, Office O	
Email	1
Phone	1
Total Ticket Count	2
Institutional Research	
Email	43
Phone	4
Total Ticket Count	47
Instructional Systems Design	
Email	3
Walk-In	2
Total Ticket Count	5
Instructional Technol	
Email	5
Phone	1
Staff Member	3
Total Ticket Count	9
Intensive English	
Email	11
Phone	7
Walk-In	4
Total Ticket Count	22
Intercoll Sports Admin	
Email	2
Web	1

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Phone	5
Total Ticket Count	8
Interdisciplinary Science Prog	
Phone	1
Total Ticket Count	1
Interdisciplinary Studies	
Email	3
Total Ticket Count	3
International Educ. Services	
Phone	2
Total Ticket Count	2
Jnt Ctr Earth Sys Technology	
Email	9
Web	1
Phone	1
Total Ticket Count	11
Learning Resource Center	
Email	1
Phone	2
Total Ticket Count	3
Legal Affairs	
Phone	7
Total Ticket Count	7
Library	
Email	15
Web	1
Phone	4
Walk-In	1
Total Ticket Count	21
MIPAR	
Email	3
Phone	1
Total Ticket Count	4
Management Advisory Services	
Email	2
Total Ticket Count	2
Math/Science Center	

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Email	1
Total Ticket Count	1
Mathematics and Statistics	
Email	1
Phone	4
Total Ticket Count	5
Mechanical Engineering	
Email	13
Phone	1
Walk-In	2
Total Ticket Count	16
Meyerhoff	
Phone	1
Total Ticket Count	1
Modern Languages & Linguis	
Email	4
Phone	7
Total Ticket Count	11
Music	
Email	1
Phone	4
Walk-In	1
Staff Member	1
Total Ticket Count	7
New Media	
Email	6
Phone	2
Staff Member	1
Total Ticket Count	9
OIT Infrastructure & Support	
Email	32
Web	2
Phone	229
Walk-In	3

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Staff Member	81
Total Ticket Count	347
Ofc of Enrollment Management	
Email	19
Phone	6
Staff Member	2
Total Ticket Count	27
Ofc of Information Technology	
Walk-In	1
Total Ticket Count	1
Ofc of Sponsored Programs	
Email	5
Total Ticket Count	5
Off-Campus Student Services	
Email	3
Phone	1
Total Ticket Count	4
Office of Budget	
Email	4
Staff Member	1
Total Ticket Count	5
Office of Mktg & Creative Srv	
Phone	2
Total Ticket Count	2
Office of Procurement	
Email	20
Phone	2
Total Ticket Count	22
Office of Provost	
Email	1
Web	2
Phone	2
Staff Member	1
Total Ticket Count	6
Office of the President	
Email	3

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Web	2
Phone	2
Total Ticket Count	7
Orientation	
Walk-In	1
Total Ticket Count	1
Parking Services	
Phone	3
Staff Member	1
Total Ticket Count	4
Philosophy Admin	
Phone	5
Total Ticket Count	5
Physical Education	
Email	1
Phone	9
Total Ticket Count	10
Physics	
Email	16
Phone	1
Total Ticket Count	17
Plant Accounting	
Email	2
Total Ticket Count	2
Plant Operations & Maintenan	
Email	1
Total Ticket Count	1
Political Science	
Email	3
Phone	6
Total Ticket Count	9
Professional Program	
Email	7
Phone	3
Walk-In	2
Total Ticket Count	12
Psychology	

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Email	1
Total Ticket Count	1
Psychology Admin	
Email	17
Web	3
Phone	14
Walk-In	1
Total Ticket Count	35
Public Affairs Scholars	
Phone	3
Total Ticket Count	3
Public Policy S- Academic	
Email	5
Web	1
Phone	3
Total Ticket Count	9
Public Safety	
Phone	1
Total Ticket Count	1
Residential Life	
Email	1
Phone	7
Total Ticket Count	8
Residential Life - Gen Admin	
Email	19
Phone	17
Staff Member	4
Total Ticket Count	40
SA PeopleSoft IT Support	
Email	4
Phone	12
Staff Member	13
Total Ticket Count	29
School of Social Work	
Email	4

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Phone	3
Total Ticket Count	7
Shady Grove Program	
Web	1
Total Ticket Count	1
Shriver Center	
Email	4
Web	1
Phone	5
Staff Member	1
Total Ticket Count	11
Sociology Dept	
Email	7
Phone	6
Total Ticket Count	13
Student Accounts Receivable	
Email	7
Phone	7
Total Ticket Count	14
Student Affairs - Bus Serv Cnt	
Email	6
Phone	1
Total Ticket Count	7
Student Judicial	
Email	3
Phone	1
Total Ticket Count	4
Student Life	
Email	6
Phone	4
Total Ticket Count	10
Student Support Services Disab	
Email	2
Phone	2
Total Ticket Count	4
Summer Programs	

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Email	9
Phone	2
Total Ticket Count	11
Technology Center	
Email	5
Phone	5
Total Ticket Count	10
Telecommunications	
Email	2
Phone	5
Total Ticket Count	7
Theater	
Email	1
Total Ticket Count	1
Transportation Services	
Email	2
Phone	1
Total Ticket Count	3
UTE NSF	
Email	1
Total Ticket Count	1
University Commons	
Email	1
Phone	3
Total Ticket Count	4
University Health Services	
Email	4
Phone	5
Total Ticket Count	9
VP Institutional Advancement	
Email	4
Web	1
Phone	5
Staff Member	1
Total Ticket Count	11
Vice Pres Admin	

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Email	4
Total Ticket Count	4
Vice Pres Std Affairs	
Phone	2
Total Ticket Count	2
Vice Provost Activities	
Email	3
Walk-In	1
Total Ticket Count	4
Visual Arts	
Email	8
Phone	10
Total Ticket Count	18
Women's Center	
Phone	1
Total Ticket Count	1
Email	274
Web	20
Phone	156
Fax	6
Walk-In	19
Staff Member	21
Total Ticket Count	496
	2,049

Ticket Origin Count per Department

from 10/01/2004 to 10/31/2004

Count of Ticket Origin / Ticket Origin

