

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Admin. Managerial Sciences	
Email	1
Total Ticket Count	
	1
Administration & Finance, Vp F	
Email	1
Total Ticket Count	
	1
Administration Phys Plant	
Email	4
Phone	2
Staff Member	1
Total Ticket Count	
	7
Admissions	
Email	47
Phone	9
Walk-In	5
Staff Member	26
Total Ticket Count	
	87
Advising & Registration	
Email	5
Phone	5
Total Ticket Count	
	10
Africana	
Email	2
Total Ticket Count	
	2
Africana Studies	
Email	2
Phone	2
Total Ticket Count	
	4
American Studies	
Email	6
Phone	3
Total Ticket Count	
	9
Ancient Studies	
Email	7
Phone	8

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Walk-In	2
Total Ticket Count	17
Annual Giving/Major Gifts	
Phone	3
Total Ticket Count	3
Applications	
Email	46
Phone	68
Walk-In	4
Staff Member	21
Total Ticket Count	139
Arts & Sciences - Gallery	
Email	1
Phone	1
Total Ticket Count	2
Biological Science	
Email	1
Total Ticket Count	1
Biological Sciences	
Email	3
Phone	1
Total Ticket Count	4
Biology - Academic	
Email	22
Web	2
Phone	17
Walk-In	2
Staff Member	1
Total Ticket Count	44
Biology Administration	
Email	3
Phone	6
Total Ticket Count	9
Bookstore	
Email	5

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Phone	3
Total Ticket Count	8
CSEE - Instruction	
Email	62
Web	4
Phone	7
Walk-In	5
Staff Member	1
Total Ticket Count	79
CSEE - Research Support	
Email	8
Web	2
Phone	6
Walk-In	6
Total Ticket Count	22
CSEE Admin	
Email	1
Web	1
Walk-In	2
Total Ticket Count	4
Career Devel & Placement	
Email	2
Phone	5
Total Ticket Count	7
Center for Women In Info Tech	
Web	1
Phone	1
Total Ticket Count	2
Center for Women and Info Te	
Email	1
Phone	1
Total Ticket Count	2
Chemical & Biochemical Eng	
Email	10

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Phone	2
Walk-In	1
Total Ticket Count	13
Chemistry BioChem - Academi	
Email	15
Phone	19
Walk-In	1
Staff Member	1
Total Ticket Count	36
Chemistry & BioChemistry Adm	
Phone	5
Total Ticket Count	5
Chemistry & Biochemistry	
Email	7
Staff Member	1
Total Ticket Count	8
Chpdm	
Phone	1
Total Ticket Count	1
Civil Engineering	
Email	1
Total Ticket Count	1
College of Eng-Adminstr	
Email	3
Web	1
Phone	3
Total Ticket Count	7
College of Engineering	
Email	1
Total Ticket Count	1
Comp Sci & Electrical Eng	
Phone	1
Total Ticket Count	1
Comp Sci \ Elec Eng	
Email	6
Total Ticket Count	6
Contractual Services	

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Email	1
Total Ticket Count	1
Ctr Adv Std Photonic Research	
Email	1
Phone	2
Total Ticket Count	3
Ctr for Health Pgm Dev & Mgt	
Email	8
Phone	6
Total Ticket Count	14
DPET Admin Affairs	
Email	12
Phone	3
Fax	1
Walk-In	1
Total Ticket Count	17
DPET Business Services	
Email	1
Total Ticket Count	1
Dance	
Phone	1
Total Ticket Count	1
Dean of Arts And Sciences	
Email	5
Web	1
Phone	2
Staff Member	1
Total Ticket Count	9
Delta	
Email	3
Total Ticket Count	3
Econ Administrative Sciences	
Web	1
Phone	1
Total Ticket Count	2
Economics	

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Email	2
Phone	1
Total Ticket Count	3
Economics Dept	
Email	5
Phone	7
Staff Member	1
Total Ticket Count	13
Education	
Email	4
Walk-In	1
Total Ticket Count	5
Education - Academic	
Email	19
Phone	3
Walk-In	2
Staff Member	1
Total Ticket Count	25
Emergency Health	
Email	1
Total Ticket Count	1
Emergency Health Services	
Email	6
Phone	2
Fax	1
Walk-In	1
Total Ticket Count	10
English	
Email	24
Web	1
Phone	28
Walk-In	1
Total Ticket Count	54
FS Administration	

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Email	5
Phone	9
Staff Member	11
Total Ticket Count	25
FS Operations	
Email	5
Web	1
Phone	4
Staff Member	1
Total Ticket Count	11
Faculty Devel Center	
Email	1
Phone	7
Fax	1
Total Ticket Count	9
Financial Aid	
Email	71
Phone	5
Walk-In	2
Total Ticket Count	78
Financial Services	
Email	1
Total Ticket Count	1
Food Services	
Email	1
Phone	3
Total Ticket Count	4
General Accounting	
Email	11
Phone	3
Staff Member	2
Total Ticket Count	16
Geography	
Email	5

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Phone	9
Total Ticket Count	14
Geography & Environmental S	
Email	1
Total Ticket Count	1
Gerontology	
Email	1
Phone	1
Walk-In	2
Total Ticket Count	4
Goddard Earth Scis & Tech Cn	
Email	1
Web	1
Phone	2
Total Ticket Count	4
Graduate School	
Walk-In	1
Total Ticket Count	1
Graduate School Admin	
Email	3
Web	2
Phone	5
Fax	1
Walk-In	1
Total Ticket Count	12
Grants & Contracts	
Email	1
Total Ticket Count	1
HVAC	
Email	1
Total Ticket Count	1
Harbor Hall	
Email	1
Total Ticket Count	1
Health Administration & Policy	
Email	1
Total Ticket Count	1

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

History		
Email		10
Phone		10
Total Ticket Count		20
History Academic		
Email		2
Phone		1
Total Ticket Count		3
Honors		
Phone		2
Total Ticket Count		2
Human Relations		
Phone		1
Total Ticket Count		1
Human Resources		
Email		3
Phone		1
Staff Member		2
Total Ticket Count		6
Humanities Center		
Phone		1
Total Ticket Count		1
IA Communications		
Phone		3
Total Ticket Count		3
IFSM - Flex Master		
Email		1
Total Ticket Count		1
IFSM Department		
Email		16
Phone		4
Total Ticket Count		20
IS Department		
Email		4
Total Ticket Count		4
IT Administration		
Email		8
Phone		1

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Staff Member	1
Total Ticket Count	10
Imaging Resource Center	
Email	3
Phone	1
Total Ticket Count	4
Information Systems	
Email	3
Walk-In	1
Total Ticket Count	4
Information Technology	
Email	1
Total Ticket Count	1
Information Technology, Office O	
Email	12
Web	1
Phone	3
Total Ticket Count	16
Institutional Research	
Email	2
Phone	3
Total Ticket Count	5
Instructional Systems Design	
Email	4
Total Ticket Count	4
Instructional Technol	
Email	9
Web	3
Phone	3
Walk-In	1
Staff Member	11
Total Ticket Count	27
Intensive English	
Email	1
Total Ticket Count	1
Intercoll Sports Admin	

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Email	5
Web	1
Phone	4
Total Ticket Count	10
Intercollegiate Athletics	
Phone	1
Total Ticket Count	1
Interdisciplinary Science Prog	
Email	2
Staff Member	1
Total Ticket Count	3
Interdisciplinary Studies	
Email	2
Phone	2
Total Ticket Count	4
International Educ. Services	
Phone	1
Total Ticket Count	1
International Services	
Phone	2
Total Ticket Count	2
Jnt Ctr Earth Sys Technology	
Email	7
Phone	2
Walk-In	1
Total Ticket Count	10
Learning Resource Center	
Web	2
Phone	1
Total Ticket Count	3
Legal Affairs	
Phone	4
Total Ticket Count	4
Library	
Email	25
Web	2

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Phone	3
Walk-In	1
Total Ticket Count	31
MIPAR	
Email	8
Phone	1
Total Ticket Count	9
Marketing & Creative Services	
Email	1
Phone	2
Staff Member	1
Total Ticket Count	4
Mathematics & Statistics	
Email	2
Phone	2
Total Ticket Count	4
Mathematics and Statistics	
Email	8
Phone	7
Walk-In	3
Staff Member	1
Total Ticket Count	19
Mechanical Engineering	
Email	21
Phone	2
Total Ticket Count	23
Meyerhoff	
Email	5
Phone	3
Total Ticket Count	8
Mipar	
Email	1
Total Ticket Count	1
Modern Languages & Linguis	
Email	9

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Phone	12
Walk-In	1
Total Ticket Count	22
Music	
Email	5
Phone	7
Walk-In	2
Staff Member	1
Total Ticket Count	15
National Disaster Medical Syst	
Email	1
Phone	1
Total Ticket Count	2
New Media	
Email	4
Web	1
Phone	1
Staff Member	3
Total Ticket Count	9
OIT Infrastructure & Support	
Email	39
Phone	60
Walk-In	14
Staff Member	48
Total Ticket Count	161
Ofc of Enrollment Management	
Email	16
Phone	7
Staff Member	2
Total Ticket Count	25
Ofc of Sponsored Programs	
Email	1
Total Ticket Count	1
Off-Campus Student Services	

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Email	3
Phone	6
Walk-In	1
Total Ticket Count	10
Office of Budget	
Email	1
Phone	1
Total Ticket Count	2
Office of Emerg Health Servs	
Email	1
Phone	2
Total Ticket Count	3
Office of Mktg & Creative Srv	
Phone	2
Total Ticket Count	2
Office of Procurement	
Email	1
Phone	3
Staff Member	1
Total Ticket Count	5
Office of Provost	
Email	1
Web	1
Phone	1
Staff Member	1
Total Ticket Count	4
Parking Services	
Email	1
Total Ticket Count	1
Philosophy	
Email	8
Phone	5
Total Ticket Count	13
Physical Education	
Email	3

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Phone	8
Total Ticket Count	11
Physics	
Email	12
Phone	4
Walk-In	2
Staff Member	1
Total Ticket Count	19
Plant Accounting	
Email	2
Total Ticket Count	2
Policy Sciences - Academic	
Email	3
Phone	1
Staff Member	1
Total Ticket Count	5
Political Science	
Email	7
Phone	17
Walk-In	1
Total Ticket Count	25
Professional Education & Train	
Email	1
Total Ticket Count	1
Psychology	
Email	33
Web	2
Phone	22
Walk-In	3
Staff Member	2
Total Ticket Count	62
Public Policy S- Academic	
Email	1
Total Ticket Count	1
Public Safety	

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Web	1
Total Ticket Count	1
Recreation	
Phone	2
Total Ticket Count	2
Residential Life	
Email	13
Phone	22
Walk-In	3
Staff Member	2
Total Ticket Count	40
Residential Life - Gen Admin	
Phone	1
Walk-In	1
Total Ticket Count	2
Residential Life - Geneal Admi	
Email	2
Total Ticket Count	2
School of Social Work	
Email	4
Phone	5
Total Ticket Count	9
Shady Grove Program	
Web	1
Total Ticket Count	1
Shriver Center	
Email	7
Web	2
Phone	3
Staff Member	2
Total Ticket Count	14
Social Work	
Email	1
Phone	1
Total Ticket Count	2
Sociology Dept	

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Email	10
Phone	14
Walk-In	1
Total Ticket Count	25
Sociology/Anthropology	
Email	1
Phone	1
Total Ticket Count	2
Student Accounts Receivable	
Email	6
Total Ticket Count	6
Student Judicial	
Email	2
Total Ticket Count	2
Student Life	
Email	6
Phone	6
Staff Member	1
Total Ticket Count	13
Student Support Services	
Phone	1
Total Ticket Count	1
Student Support Services Admi	
Email	6
Phone	20
Walk-In	2
Staff Member	1
Total Ticket Count	29
Students Events Board	
Phone	1
Total Ticket Count	1
Summer Programs	
Email	2
Phone	1
Total Ticket Count	3
Technology Center	

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Phone	1
Total Ticket Count	1
Telecommunications	
Email	1
Phone	2
Walk-In	1
Staff Member	1
Total Ticket Count	5
Theater	
Web	1
Phone	2
Total Ticket Count	3
Transportation Services	
Email	2
Phone	1
Total Ticket Count	3
University Commons	
Email	3
Web	1
Phone	6
Total Ticket Count	10
University Health Services	
Email	3
Web	1
Phone	4
Total Ticket Count	8
University Police	
Email	2
Total Ticket Count	2
Upward Bound Program	
Phone	2
Total Ticket Count	2
Urban Teaching Education	
Email	2
Total Ticket Count	2
VP Institutional Advancement	

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Email	10
Phone	9
Walk-In	1
Staff Member	2
Total Ticket Count	22

Vice Pres Admin

Phone	3
Staff Member	1
Total Ticket Count	4

Vice Pres Std Affairs

Email	4
Phone	1
Total Ticket Count	5

Vice Provost Activities

Email	2
Total Ticket Count	2

Visual Arts

Email	16
Web	1
Phone	6
Fax	1
Walk-In	1
Total Ticket Count	25

Women's Center

Phone	2
Total Ticket Count	2

Women's Studies

Email	2
Phone	1
Total Ticket Count	3
Email	1,016
Web	22
Phone	176
Fax	14

Ticket Origin Count per Department

from 09/01/2003 to 09/30/2003

Walk-In	95
Staff Member	27

Total Ticket Count	1,350
	3,164

Count of Ticket Origin / Ticket Origin

