

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Admissions		
Email		3
Phone		4
Walk-In		1
Staff Member		33
Total Ticket Count		41
Advising & Registration		
Phone		8
Total Ticket Count		8
Africana		
Email		2
Total Ticket Count		2
Africana Studies		
Email		3
Phone		5
Staff Member		2
Total Ticket Count		10
American Studies		
Email		6
Web		1
Phone		1
Total Ticket Count		8
Ancient Studies		
Email		1
Phone		1
Total Ticket Count		2
Annual Giving/Major Gifts		
Phone		3
Total Ticket Count		3
Applications		
Email		32
Phone		23
Staff Member		26
Total Ticket Count		81
Athletics & Physical Education		

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Email	3
Walk-In	1
Total Ticket Count	4
Bioinformatics	
Phone	1
Total Ticket Count	1
Biology - Academic	
Email	20
Web	6
Phone	14
Staff Member	2
Total Ticket Count	42
Biology Administration	
Email	9
Phone	6
Total Ticket Count	15
Biology Research Support	
Email	1
Web	1
Total Ticket Count	2
Bookstore	
Email	4
Phone	3
Walk-In	1
Total Ticket Count	8
Business Services	
Email	3
Total Ticket Count	3
CSEE - Instruction	
Web	5
Phone	1
Total Ticket Count	6
CSEE - Research Support	
Phone	1
Total Ticket Count	1
CSEE - Research Support DNU	

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Email	3
Total Ticket Count	3
CSEE Admin - DNU	
Web	1
Total Ticket Count	1
Campus Card	
Phone	5
Total Ticket Count	5
Career Development Center	
Web	1
Phone	2
Total Ticket Count	3
Center for Art & Visual Cultur	
Staff Member	1
Total Ticket Count	1
Center for Women and Info Te	
Email	1
Phone	1
Total Ticket Count	2
Central Plant	
Phone	1
Total Ticket Count	1
Chemical & Biochemical Eng	
Email	3
Phone	5
Total Ticket Count	8
Chemistry BioChem - Academi	
Email	27
Web	2
Phone	37
Staff Member	2
Total Ticket Count	68
Chemistry & BioChemistry Adm	
Email	2
Phone	3
Staff Member	2
Total Ticket Count	7

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Civil Engineering	
Email	1
Phone	1
Walk-In	1
Total Ticket Count	3
College of Eng-Adminstr	
Email	3
Staff Member	1
Total Ticket Count	4
Computer Sci Elec Engineering	
Email	50
Web	7
Phone	13
Walk-In	2
Staff Member	1
Total Ticket Count	73
Construction Services	
Email	4
Phone	1
Total Ticket Count	5
Ctr Adv Std Photonic Research	
Email	1
Phone	2
Total Ticket Count	3
Ctr UrbanEnviron'l Res & Edu	
Email	1
Phone	4
Total Ticket Count	5
Ctr for Health Pgm Dev & Mgt	
Email	2
Total Ticket Count	2
DPET Marketing	
Email	17
Phone	2
Walk-In	2

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Staff Member	1
Total Ticket Count	22
Dance	
Phone	1
Total Ticket Count	1
Dean of Arts And Sciences	
Email	10
Web	1
Phone	6
Staff Member	1
Total Ticket Count	18
Delta	
Email	2
Staff Member	1
Total Ticket Count	3
Dept of Emerg Health Servs	
Email	3
Phone	1
Staff Member	2
Total Ticket Count	6
EHS - PACE	
Email	1
Total Ticket Count	1
ELC Special Programs	
Email	7
Total Ticket Count	7
Econ Administrative Sciences	
Phone	1
Total Ticket Count	1
Economics Dept	
Email	11
Phone	6
Walk-In	2
Staff Member	4
Total Ticket Count	23
Education	

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Email	3
Staff Member	1
Total Ticket Count	4
Education - Academic	
Email	7
Phone	5
Total Ticket Count	12
English	
Email	22
Phone	17
Staff Member	1
Total Ticket Count	40
Erickson Hall	
Email	1
Total Ticket Count	1
FS Administration	
Email	1
Phone	1
Total Ticket Count	2
FS Operations	
Email	3
Total Ticket Count	3
Faculty Devel Center	
Email	3
Phone	3
Total Ticket Count	6
Financial Aid	
Email	3
Web	1
Phone	13
Walk-In	1
Total Ticket Count	18
Food Services	
Email	1
Phone	5
Total Ticket Count	6

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Gallery		
Phone		1
Total Ticket Count		1
General Accounting		
Email		13
Phone		1
Staff Member		8
Total Ticket Count		22
Geography		
Email		3
Phone		8
Staff Member		2
Total Ticket Count		13
Gerontology		
Phone		3
Walk-In		1
Total Ticket Count		4
Goddard Earth Scis & Tech Cn		
Fax		1
Total Ticket Count		1
Graduate School		
Email		1
Web		1
Total Ticket Count		2
Graduate School Admin		
Email		8
Phone		9
Total Ticket Count		17
Grants & Contracts		
Email		2
Phone		2
Total Ticket Count		4
History		
Email		2
Phone		1
Total Ticket Count		3
History Academic		

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Email	9
Web	2
Phone	9
Fax	1
Staff Member	1
Total Ticket Count	22

Honors College

Email	1
Web	1
Phone	4
Staff Member	1
Total Ticket Count	7

Human Relations

Phone	1
Total Ticket Count	1

Human Resources

Email	4
Phone	7
Staff Member	29
Total Ticket Count	40

IA Support

Phone	2
Walk-In	3
Total Ticket Count	5

IS Department

Email	29
Phone	3
Staff Member	1
Total Ticket Count	33

IS Flex Master

Email	1
Phone	1
Total Ticket Count	2

IT Administration

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Email	3
Phone	1
Total Ticket Count	4
Information Technology, Office O	
Phone	2
Total Ticket Count	2
Institutional Research	
Email	20
Phone	8
Total Ticket Count	28
Instructional Systems Design	
Email	2
Phone	1
Walk-In	1
Total Ticket Count	4
Instructional Technol	
Email	4
Web	3
Phone	3
Staff Member	3
Total Ticket Count	13
Intensive English	
Email	3
Phone	7
Staff Member	1
Total Ticket Count	11
Intercoll Sports Admin	
Email	3
Phone	12
Staff Member	2
Total Ticket Count	17
Interdisciplinary Studies	
Email	1
Total Ticket Count	1
International Educ. Services	

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Phone	3
Staff Member	1
Total Ticket Count	4
Jcet: Joint Center For Earth Sy	
Phone	1
Total Ticket Count	1
Jnt Ctr Earth Sys Technology	
Email	1
Web	1
Phone	3
Fax	1
Walk-In	1
Total Ticket Count	7
Judaic Studies	
Phone	1
Total Ticket Count	1
K-12 Initiatives	
Email	2
Web	1
Total Ticket Count	3
Learning Resource Center	
Email	5
Web	1
Total Ticket Count	6
Legal Affairs	
Phone	5
Total Ticket Count	5
Library	
Email	31
Web	2
Phone	4
Total Ticket Count	37
MIPAR	
Email	2
Phone	2

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Fax	1
Walk-In	1
Total Ticket Count	6
Management Advisory Services	
Email	3
Phone	1
Total Ticket Count	4
Math/Science Center	
Web	1
Walk-In	1
Total Ticket Count	2
Mathematics and Statistics	
Email	14
Web	1
Phone	6
Walk-In	3
Staff Member	1
Total Ticket Count	25
Mechanical Engineering	
Email	22
Phone	6
Staff Member	1
Total Ticket Count	29
Meyerhoff	
Staff Member	1
Total Ticket Count	1
Mipar	
Walk-In	2
Total Ticket Count	2
Modern Languages & Linguis	
Email	5
Phone	5
Walk-In	1
Total Ticket Count	11
Music	

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Email	2
Phone	5
Staff Member	2
Total Ticket Count	9
National Disaster Medical Syst	
Phone	1
Total Ticket Count	1
New Media	
Email	3
Total Ticket Count	3
OIT Infrastructure & Support	
Email	34
Web	1
Phone	250
Walk-In	8
Staff Member	87
Total Ticket Count	380
Ofc of Enrollment Management	
Email	16
Phone	4
Staff Member	2
Total Ticket Count	22
Ofc of Information Technology	
Walk-In	1
Total Ticket Count	1
Ofc of Sponsored Programs	
Email	1
Phone	3
Walk-In	1
Staff Member	1
Total Ticket Count	6
Off-Campus Student Services	
Email	1
Total Ticket Count	1
Office of Budget	

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Email	7
Phone	2
Total Ticket Count	9
Office of Emerg Health Servs	
Email	1
Total Ticket Count	1
Office of Mktg & Creative Srv	
Phone	1
Total Ticket Count	1
Office of Procurement	
Email	26
Phone	2
Staff Member	1
Total Ticket Count	29
Office of Provost	
Email	1
Phone	3
Total Ticket Count	4
Office of the President	
Phone	2
Total Ticket Count	2
Parking Services	
Phone	3
Fax	1
Total Ticket Count	4
Philosophy Admin	
Email	2
Phone	9
Total Ticket Count	11
Physical Education	
Email	5
Web	1
Phone	10
Total Ticket Count	16
Physics	
Email	15

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Web	1
Phone	1
Total Ticket Count	17
Plant Accounting	
Email	2
Staff Member	1
Total Ticket Count	3
Plant Operations & Maintenananc	
Email	6
Staff Member	1
Total Ticket Count	7
Political Science	
Email	1
Phone	6
Total Ticket Count	7
Professional Program	
Email	3
Phone	1
Total Ticket Count	4
Psychology Admin	
Email	24
Web	1
Phone	35
Walk-In	1
Staff Member	2
Total Ticket Count	63
Public Affairs Scholars	
Email	1
Total Ticket Count	1
Public Policy S- Academic	
Email	9
Web	2
Phone	6
Total Ticket Count	17
Public Safety	

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Email	2
Web	1
Staff Member	2
Total Ticket Count	5
Recreation	
Phone	1
Total Ticket Count	1
Resident Student Association	
Phone	1
Fax	1
Total Ticket Count	2
Residential Life	
Phone	13
Total Ticket Count	13
Residential Life - Gen Admin	
Email	11
Web	2
Phone	14
Total Ticket Count	27
SA PeopleSoft IT Support	
Email	1
Phone	4
Staff Member	9
Total Ticket Count	14
School of Social Work	
Phone	12
Total Ticket Count	12
Shady Grove Program	
Email	2
Total Ticket Count	2
Shriver Center	
Email	8
Web	1
Phone	3
Walk-In	1
Total Ticket Count	13

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Sociology Dept	
Email	9
Web	3
Phone	19
Fax	1
Total Ticket Count	32
Student Accounts Receivable	
Email	5
Phone	3
Total Ticket Count	8
Student Affairs - Bus Serv Cnt	
Email	4
Phone	4
Staff Member	1
Total Ticket Count	9
Student Judicial	
Email	3
Phone	3
Walk-In	1
Total Ticket Count	7
Student Life	
Email	10
Web	1
Phone	8
Staff Member	1
Total Ticket Count	20
Student Support Services Acade	
Email	1
Total Ticket Count	1
Student Support Services Disab	
Email	7
Phone	9
Walk-In	2
Total Ticket Count	18
Summer Programs	

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Email	8
Total Ticket Count	8
Technology Center	
Phone	2
Total Ticket Count	2
Telecommunications	
Email	1
Total Ticket Count	1
Theater	
Email	2
Web	1
Phone	2
Total Ticket Count	5
Transportation Services	
Web	1
Phone	2
Total Ticket Count	3
UTE NSF	
Email	1
Total Ticket Count	1
University Commons	
Email	3
Web	4
Phone	10
Staff Member	4
Total Ticket Count	21
University Health Services	
Email	1
Phone	10
Total Ticket Count	11
University Police	
Phone	1
Total Ticket Count	1
Upward Bound Program	
Phone	1
Total Ticket Count	1
VP Institutional Advancement	

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Email	2
Phone	7
Walk-In	1
Staff Member	1
Total Ticket Count	11

Vice Pres Admin

Email	3
Phone	3
Total Ticket Count	6

Vice Pres Std Affairs

Email	1
Phone	4
Total Ticket Count	5

Vice Provost Activities

Email	10
Phone	3
Total Ticket Count	13

Visual Arts

Email	9
Web	2
Phone	5
Walk-In	1
Total Ticket Count	17

Walker Avenue Apt

Email	2
Phone	1
Total Ticket Count	3

Women's Center

Phone	1
Total Ticket Count	1

Women's Studies

Web	1
Phone	1
Staff Member	1
Total Ticket Count	3

Ticket Origin Count per Department

from 09/01/2004 to 09/30/2004

Email	397
Web	50
Phone	286
Fax	11
Walk-In	68
Staff Member	40

Total Ticket Count	852
	2,774

Count of Ticket Origin / Ticket Origin

