

UMBC

AN HONORS UNIVERSITY IN MARYLAND

Parking Services

INTRODUCING T2 PARKING MANAGEMENT SYSTEM ONLINE SERVICES

On January 15, 2009, UMBC Police Department/Parking Services implemented a new parking management system. This brochure includes highlights for the new system and will help guide you through the new processes and manage your UMBC Parking Account.

WHAT'S NEW?? HOW DOES THE TRANSITION TO THE T2 PARKING MANAGEMENT SYSTEM AFFECT ME?

The T2 Parking Management System offers online services to manage your parking account and offers convenient online payment transactions for daily and annual Parking Permits, Gate Cards, and Payment of Citations, in addition to review citations, register a vehicle, or submit an administrative appeal review.

Your "myUMBC" Parking Account may be accessed by going to



my.umbc.edu

Topics

Parking & Transportation

"Manage Parking Account"

Or

"Pay Citation"

Citations will no longer be posted against student academic accounts.

The Motor Vehicle Administration will be notified to place a "Flag" against your vehicle record for citations that have not been satisfied after 60 days. This flag prevents your vehicle registration from being renewed or transferring of license plates

If you have a parking citation that was issued prior to August 15, 2008, or if you have received a billing notice from UMBC's Student Business Services, your payment will need to be processed by the Cashier's Office. Please contact Parking Services, ext. 52551 with your citation number and we will assist you in your citation payment location.

Vehicle Information/Registration

Vehicle registration information for UMBC parking can be entered through the online services.

The new system will require all permits to be attached to a vehicle. We will begin to phase in the vehicle registration for new faculty/staff permits. Existing faculty/staff will not initially be affected by this requirement.

To deactivate a vehicle, submit a written email request to parking@umbc.edu. Enter the subject "deactivate vehicle" and include vehicle, reason for deactivation, and your contact information in the text.

*UMBC Parking Services
Facilities Management Bldg, Room 100
410 455-2551
Fax: 410 455-1399
Email: parking@umbc.edu*

FACULTY/STAFF PARKING PERMITS

Parking Services will handle all parking permits, gate cards, and replacements. Permits will no longer be available from the Cashier. Employees enrolled in payroll deduction will continue to receive their permit renewal in August.

New eligible employees must continue to visit Parking Services to enroll in the payroll deduction program and obtain a permit. Verification of eligibility from Human Resources and a UMBC photo ID are required to enroll.

STUDENT PARKING PERMITS

Students will continue to register their vehicle(s) online. Permits processed online will be mailed to the address on file. Students have the option to pick up their permit at Parking Services. The UMBC photo ID is required when picking up a permit.

WHAT SHOULD I DO IF I RECEIVE A PARKING CITATION?

Parking Services will accept payment for parking citations; or, a kiosk will be available with a computer in parking services and on the 3rd Floor of the Administration Building for online ACH or credit card payments (American Express, Discover and Mastercard).

Appeals

If you wish to appeal your citation, information for submitting an appeal review is stated on the back of the citation. The two options for appeal review are UMBC Administrative Review or District Court.

All citations can be submitted for a UMBC administrative review through the online services

Students requesting an administrative review must use the online process. Student appeal reviews will be handled by the UMBC Student Parking Appeals Board.