

CURRICULUM VITAE

NANCY A. MILLER

Education

Ph.D. 1989. University of Chicago, Graduate School of Public Policy

M.A. 1985. University of Chicago, Committee on Public Policy Studies

B.A. 1978. Earlham College, Psychology

Experience in Higher Education

2002-present University of Maryland, Baltimore County

Department of Public Policy

Associate Professor. Instruct courses in health policy, health politics, health care organizational behavior and policy analysis in the Department of Public Policy. Serve as health track advisor to health policy graduate students.

1998-2002 Assistant Professor.

Courses

Mental Health Policy (Fall 2004)

Politics of Health (Spring 2006, Fall 2004, Fall 2000, Fall 1999, Fall 1998)

Organizational Behavior in Health Care Institutions (Fall 1999, Fall 1998)

Theory and Practice of Policy Analysis (Fall 2006, Fall 2005, Fall 2004, Fall 2003, Fall 2000, Spring 2000, Spring 1999)

Master's Capstone (Fall 2002, Fall 2001)

Master's Capstone Analytic Papers (Fall 2006, Summer 2006, Spring 2006, Spring 2005, Summer 2005, Spring 2004, Spring 2003, Spring 2002)

Issues in Health Care Finance and Service Delivery (Spring 2005, Spring 2004, Spring 2003, Spring 2002, Spring 2001, Spring 2000, Spring 1999)

Conducting a Literature Review (Spring 2005)

Independent Studies (Fall 2006, 2 students; Spring 2006, 3 students; Fall

2005, 3 students; Summer 2004, 2 students; Spring 2004, 2 students; Fall 2003, 2 students; Summer 2003, 2 students; Spring 2003, 3 students; Fall 2002, 1 student; Summer 2002, 1 student; Spring 2002, 7 students; Fall 2001, 5 students; Summer 2001, 2 students; Spring 2001, 7 students; Fall 2000, 3 students; Summer 2000, 5 students; Spring 2000, 4 students; Fall 1999, 4 students; Summer 1999, 4 students)

2001-present University of Maryland, Baltimore County, University of Maryland, Baltimore
Doctoral Program in Gerontology
Affiliate Associate Professor. Direct the Aging Policy Track.

Courses

Policy Analysis of Aging Issues (Fall 2005, Spring 2004, Fall 2002)

2005-present University of Maryland, Baltimore County
Erickson School of Aging Studies
Affiliate Associate Professor

1992-1998 University of Maryland, Baltimore County
Policy Sciences Graduate Program
Adjunct Instructor. Instructed courses in health policy, health care organizational behavior and policy analysis in the Policy Sciences Graduate Program.

Courses

Issues in Health Care Financing (Summer 1998, Fall 1996, Summer 1994, Summer 1993)

Organizational Behavior and Management in Health Care Institutions (Summer 1997, Fall 1994, Fall 1993, Fall 1992)

The Theory and Practice of Policy Analysis (Spring 1996, Fall 1995)

1991-1993 University of Maryland
University College Graduate Program
Adjunct Instructor. Taught masters level courses in the Health Administration track of the Masters of General Administration Graduate Degree Program.

Courses

The Health Care System (Fall 1991)

Health Care Institutional Organization and Management (Spring 1993,
Spring 1992)

Experience in other than Higher Education

- 1997-1998 Health Care Financing Administration
Office of Strategic Planning
Senior Technical. Directed research and evaluation activity related to post acute and long term care payment reform. Oversaw design and evaluation of long term care demonstration projects. Conducted research related to post acute and long term care use and trends; changes in the post acute care industry; Medicaid long term care expenditures and trends; and consumer/patient centered long term care. Staffed Department of Health and Human Services (DHHS) workgroup on Home and Community Based Care.
- 1993-1997 Health Care Financing Administration
Office of Research and Demonstrations
Director, Division of Aging and Disability. Directed 16 staff involved in research, demonstration and evaluation activity related to service delivery and financing of acute, post acute and long term care services for long term care populations. Oversaw all design, implementation, monitoring and evaluation of demonstration projects. Major demonstration initiatives included the Home Health Prospective Payment Demonstration, Multistate Nursing Home Case Mix and Quality Demonstration, Program of All-inclusive Care for the Elderly (PACE) Demonstration, Medicare Alzheimer's Disease Demonstration, 13 State initiated demonstrations for individuals eligible for Medicare and Medicaid; and the Social Health Maintenance Organization Demonstration. Conducted grants programs, including general research and demonstration grants in long term care, focused demonstration grant programs, and focused research grant programs.
Oversaw HCFA's Historically Black Colleges and Universities Grants Program. Prepared briefing materials and led briefings with the HCFA Administrator, DHHS and Office of Management and Budget (OMB) staff. Staffed HCFA and DHHS workgroups, including the Dual Eligibles Initiative, Medicare Home Health Initiative and the Long Term Care Work Group. Organized conferences to present HCFA-sponsored research. Research activity focused on access to community based care and Medicare home health reform.
- 1992-1993 Health Care Financing Administration
Office of Research and Demonstrations

Chief, Long Term Care Coverage Branch. Directed seven staff involved in research, demonstration and evaluation activity related to service delivery and financing of acute, post acute and long term care services for long term care populations, primarily in noninstitutional, community-based settings. Staffed HCFA workgroups, including the Medicare Home Health Initiative. Research activity focused on trends in the characteristics, service system and financing for individuals and disability.

1989-1992 Health Care Financing Administration
Office of Research and Demonstrations
Social Science Research Analyst. Oversaw demonstration and evaluation projects, including soliciting and reviewing demonstration and evaluation proposals, monitoring project progress, and evaluating project deliverables and final reports in the Division of Long Term Care Experimentation. Major projects included the Program of All-inclusive Care for the Elderly (PACE) demonstration and evaluation and the Social Health Maintenance Organization (Social HMO) evaluation. Intramural research work included an analysis of trends in use and costs of Medicaid noninstitutional long-term-care services.

1983-1989 Cook County Government
Office of the Chief Administrative Officer
Health Promotion Program Coordinator. Developed, administered and evaluated employee health promotion programs for 23,000 employees. Implemented Federal, State and local level legislation and policies. Developed, administered and evaluated four County-wide screening programs for colorectal cancer; developed and implemented a County-wide employee health promotion program; developed and implemented minimum primary prevention protocols to be followed by health insurers and providers contracting with Cook County Government; evaluated health insurers and providers regarding their substance abuse treatment services for employees and developed contract standards for health care providers contracting with Cook County Government; developed and implemented policies to ensure compliance with Federal Section 504 regulations regarding nondiscrimination towards persons with handicaps. These employment and service delivery policies were implemented County-wide, including the Criminal Justice System and the County Public Hospital System.

1979-1983 Wisconsin Coalition for Alternatives in Education
Director. Obtained funding for and administered multi-site programs in community schools, coordinated semi-annual inservice training programs, represented WCAE on numerous community boards and coalitions. For 1979 through 1980, worked as a VISTA volunteer for the coalition. Co-authored with the Milwaukee Public Schools the Wisconsin State Youth

Initiative Dropout Prevention Program; implemented this \$600,000 program in four public schools and 24 community schools; secured local foundation funding to provide the Services for Children with Special Needs program in six community schools for three years; administered the program for this period; wrote proposals to secure three VISTA volunteers to work in the community schools; directed ten day long in-service staff trainings for teaching staff in 24 community schools; co-founded A CHOICE Community Fund, a community based combined fund raising coalition.

1978-1979 Mental Health Planning Council
Technical Assistant. Developed and maintained an ongoing data information system for the over 100 Community Care Facilities in Milwaukee County. Assisted in developing a County Board commissioned long-range Milwaukee County Plan for Community Care Facilities. The Milwaukee County Board implemented this plan.

Honors, Scholarships

UMBC Graduate Student Association UR Great Award, 2005
Maryland Institute for Policy Analysis and Research Faculty Fellowship,
2005-2006
University System of Maryland Regents Faculty Award for Excellence in Mentoring,
2004
Center for Health Program Development and Management
Faculty Research Fellow, 1998-2000
HCFA Administrator's Citation
HCFA Special Achievement Award
Tuition Fellowship, University of Chicago
Research Assistantship, University of Chicago
Honors, Masters Program, University of Chicago
General Motors Policy Analysis Prize, University of Chicago
Phi Beta Kappa
National Science Foundation Scholar
Departmental Honors, Earlham College
All College Honors, Earlham College
Paul E. Whitely Award in Psychology, Earlham College
Indiana State Scholarship
Indiana State Freedom of Choice Scholarship

Research Support

January 2006-January 2007 "Evaluation of the House Calls Program for Washington Hospital Center." Investigator, \$99,138.

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| January 2004-June 2006 | “Meeting the Nation’s Need for Personal Assistance Services: Center for Personal Assistance Services.” PI, UMBC subcontract to the University of California, San Francisco, National Institute of Disability and Rehabilitation Research, \$108,187 (subcontract). |
| May 2003-December 2004 | “Evaluation of the Medicare Health Outcomes Survey.” Co-PI, Centers for Medicare & Medicaid Services, \$500,000 (UMBC subcontract - \$349,000) |
| November 2002-September 2003 | “State Strategies to Mobilize Resources for Expansion of Community Based Long Term Care.” PI, Robert Wood Johnson Foundation Commissioned Paper, \$15,000 |
| September 2001-August 2005 | “Increasing States’ Allocations of Medicaid Dollars to Community Based Care B Where Can Policy Intervene?” PI, National Institute of Disability and Rehabilitation Research, U.S. Department of Education, \$337,533. |
| April 2001-October 2002 | “The Private Costs of Long Term Care.” PI, The Henry J. Kaiser Family Foundation, \$50,000. |
| June 2000-May 2003 | “Consumers Participation in Nursing Home Decision Making B Preferences and Perceptions.” PI, National Institute of Disability and Rehabilitation Research, U.S. Department of Education, \$445,638. |
| Summer 2000 | “Long Term Care Decision Making, Caregiving and Outcomes for People with Disabilities - The Role of Individual Values and Preferences.” Summer Faculty Fellowship, University of Maryland, Baltimore County, \$4,000. |
| Summer 1999 | “Long Term Care Decision Making for Younger People with Disabilities.” Summer Faculty Fellowship, University of Maryland, Baltimore County, \$4,000. |

Student Research Support

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| August 2006-December 2006 | Keeping the Back Door Closed. Barriers to Community Reintegration for Working Age and Older Adults with Disabilities, Andrea Rubin, UMBC Graduate School Dissertation Fellowship, \$7,000 |
| January 2006- May 2006 | Impact of Race on Interpersonal Processes of Care in Breast Cancer Patients, Claudia Rosu, UMBC Graduate School Dissertation Fellowship, \$7,000 |
| August 2005-July 2006 | Access to Care for HIV-Infected Minorities, Sylvia Trent-Adams, Southern Regional Education Board Doctoral Dissertation Fellowship, \$16,000 |
| June 2005-August 2005 | Access to Care for HIV-Infected Minorities, Sylvia Trent-Adams, UMBC Graduate School Dissertation Fellowship, \$3,000 |
| August 2004-July 2005 | Access to Eye Care: What We Really Cannot See— Identification of Variables that Influence Receipt of Eye Care, Robert Alexander, Southern Regional Education Board Doctoral Dissertation Fellowship, \$16,000 |
| June 2004-August 2004 | Economic and Political Obstacles to EMS Quality Improvement, Stephen Dean, UMBC Graduate School Dissertation Fellowship, \$7,000 |
| January 2004-June 2004 | Culture and Stage of Presentation of Breast Cancer, Eulandolyn Haile, UMBC Department of Public Policy and Graduate School Dissertation Fellowship, \$7,000 |
| August 2003-July 2004 | Emerging Disability: Working Age Nursing Home Residents with Mental Illness, Stephanie L. Jones, Southern Regional Education Board Doctoral Dissertation Fellowship, \$16,000 |
| August 2003-December 2003 | Culture and Stage of Presentation of Breast Cancer, Eulandolyn Haile, UMBC Graduate Program Dissertation Fellowship, \$7,000 |
| August 2003-December 2003 | Hospital Ethical Climate and Nurses' Turnover Behavior: A Study of Registered Nurses in |

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| | Missouri. Sara Hart, UMBC Graduate Program Dissertation Fellowship, \$7,000 |
| August 2002-December 2002 | Primary Prevention for HIV Positive African American Women: An Ethnographic Approach to Understanding Prevention, Veronica Amos, UMBC Graduate Program Dissertation Fellowship, \$7,000 |
| January 2002- June 2002 | Pro-Market Corporatism, Good Public Policy or Just Good Business: An Analysis of the Impact of Market Competition on Hospital Efficiency and Community Benefit, Nathaniel Jones III, UMBC Graduate Program Dissertation Fellowship, \$7,000 |
| September 2001- August 2003 | The Impact of Managed Care on Minority Physicians and Their Patients, with Keith Elder, National Institutes of Health Predoctoral Fellowship for Minority Students, \$46,850 |
| July 2001-June 2002 | Comparative Study on Family Caregiving for Community Elderly Individuals with Diabetes or Stroke, Arnette Wright, Southern Regional Education Board Doctoral Research Fellowship, \$12,670 |
| February 2001-January 2002 | The Impact of Implementing HealthChoice on the Utilization of Emergency Departments for Ambulatory Care Sensitive Conditions in the State of Maryland, with Jo M. Walrath, Health Care Financing Administration, \$32,800 |
| January 2001- June 2001 | Pro-Market Corporatism, Good Public Policy or Just Good Business: An Analysis of the Impact of Market Competition on Hospital Efficiency and Community Benefit, Nathaniel Jones III, UMBC Policy Sciences Graduate Program Dissertation Fellowship, \$7,000 |
| January 2001-June 2001 | Insurance Effects on Health Care Satisfaction and Access at the End of Life Among Medicare Beneficiaries, Pauline Sieverding; UMBC Policy Sciences Graduate Program Dissertation Fellowship, \$7,000 |

Additional Funding

June 2006-June 2007

Intergovernmental Personnel Act (IPA) with
UMBC, Centers for Medicare & Medicaid Services,
PI, \$68,633

Masters Students

Analytic Papers

Mari Wepprecht, Improving Oral Health for Maryland Low Income Children: A Policy Analysis, August 2006

Yu Kang, Quality of Care among Minority Nursing Home Residents, May 2006

Sherry Murray, The Uninsured in Maryland, December 2005

Meredith Ruxton, The Uninsured in Maryland: A Policy Analysis, August 2005

Kevin M. Cox, Dietary Supplements: A Policy Analysis, May 2005

Greg Simmons, Consideration of Alternatives to Identify Cost Savings and Efficiency in Administration of Public Higher Education in Maryland, December 2004

Audrey Regan, A Policy Analysis of Asthma in Maryland, May 2004

Effie Shockley, Alternative Solutions for the National Health Care Crisis of Obesity, May 2004

Juanita Wilson, Strategies to Address the Uninsured in Maryland, December 2003

David Blazasack. Long Term Care Financing Reform in the United States, May 2003

Sarah Basehart-Buter, Increasing Accessible and Affordable Housing for People with Disabilities, May 2003

Jacqueline L. Eng. An Integrated Approval and Reimbursement National Policy Framework to Ensure Equitable Access to Biologic and Biotechnology Therapies, May 2003

Susan Harrison, Health Insurance Benefits for Partners in the State of Maryland, May 2003

Bianca Oden, Achieving Independence: An Evaluation of Welfare Reform Options, May 2003

Ying Wang, Options to Improve Working Age Legal Immigrants' Access to Health Insurance, May 2003

Joanne Spotts, The Problem of Nonimmigrant Visa Overstayers, December 2002

Eric Besch, Treaties, Treasures and Tobacco, May 2002

Bernadette Hanlon, Obesity and Overweight in the State of Maryland: A Policy Analysis, May 2002

Victoria Vargas, Cyber Schools: A Case Study of Pennsylvania, May 2002

Mark Zezza, Determinants of Medicare+Choice County Level Enrollment, May 2002 (MA, Economic Policy Analysis)

Faina Kashtelyan, Relationship between State Long Term Care Need and Medicaid Expenditures, May 2001 (MA in Economic Policy Analysis)

Donna Safley, A Policy Analysis of Planning and Evaluation Policies for Implementing Technological Instruction in the Baltimore City Public School System, May 2001

Sherawanda Watkins-Esuke, The Information Technology Worker Shortage: Evaluating the Supply and Demand of Information Technology Workers, May 2001

Lehka Whittle, State Health Care Expenditures and Funding: 1980-98, December 2000

Lori Robinson, Increasing Access to Outpatient Prescription Drugs for Medicare Beneficiaries, August 2000

Sarah Ramsland, Expanding Health Insurance Coverage for Uninsured, Poor and Near Poor, Working American Adults, May 2000

Diane Corning, The Influence of Interest Groups on Medical Malpractice Reform, May 2000

Esther Avellar, Does the Use of Nurse Extenders Decrease Patient Satisfaction, May 2000

David Banks, Testing and Labeling of New Drugs for Use in Special Populations, December 1999

Andrew Dunlop, Community Policing: Its Origin and Definition, May 1999

Steven Hoffman, Entering the Medical Mainstream: The Acceptance of Chiropractic into the United States Health Care System, December 1998

Hazel Gull, The Childhood Immunization Initiative, December 1998

Robin Gruber, Federal Biomedical Research Agenda Setting, May 1998

Ph.D. Students

Chair, Dissertation Committee

Jane Kapustin, Gestational Diabetes: Healthcare Provider Adherence to Clinical Practice Guidelines, July 2006

Effie Ruth Shockley, Assessing the Impact of State Mental Health Parity Legislation on the Utilization of Services, May 2006

Robert L. Alexander, Identification of Variables that Influence the Receipt of Eye Care, September 2005

Mark Zezza, Nurse Practitioners as Primary Care Providers, April 2005

Karen Adams, Determinants of Success Factors for a Quality Improvement Collaborative Targeting Patient Activation, April 2005

Stephen Dean, A Study of the Political and Economic Obstacles to Improvement of Emergency Medical Service Systems, December 2004

Deborah E. Trautman, Intimate Partner Violence and Emergency Department Screening, September 2004

David Banks, Pharmacists' Attitudes Regarding Relationships with Pharmaceutical Manufacturers, May 2004

Stephanie Jones, A Half-Realized Vision: Working Age Nursing Home Residents with Mental Illness, May 2004

Eulandolyn Haile, Culture and State at Presentation of Breast Cancer, April 2004

Sara Hart, Hospital Ethical Climates and Nurses' Turnover Behavior: A Study of Missouri Registered Nurses, April 2004

Bethany Griffin Deeds, Prevalence and Predictors of Violent and Delinquent Behavior Among Drug Selling and Substance Using Youth in a National Sample, April 2003

Susanne Dragun, Effects of Consumer Directed Empowerment Interventions on Health and Quality of Life for Stroke Survivors and their Caregivers, April, 2003. **Recipient, Laurence G. Branch Doctoral Research Award in Aging, Honorable Mention, American Public Health Association, 2003**

Kristi Pettibone, Are State Cancer Screening Reimbursement Mandates Effective? April, 2003

Marcie Weinstein, Collaborative Decision Making between Consumers, their Family Members and Health Care Providers: Fact or Fiction?, November 2002

MaryBeth Merryman, Innovation and State Mental Health Reform: An Analysis of Early Adopters, November 2002

Yael Harris Goldwater, Do the Blues Put You in the Red? The Relationship Depression, Health and Nursing Home Admission, November 2002. **Co-Winner, Laurence G.. Branch Doctoral Research Award in Aging, American Public Health Association, 2003.**

Veronica Amos, What's Love Got to Do with It? HIV Positive African American Women Speak Out About Their Prevention Needs, November 2002

Keith Elder, Managed Cares' Impact on Minority Physicians and Their Patients, October 2002

Nathaniel Jones, Pro-Market Corporatism, Good Public Policy or Just Good Business: An Analysis of the Impact of Market Competition on Hospital Financial Performance and Community Benefit, August 2002

Pauline Sieverding, Insurance Effects on Health Care Satisfaction and Access at the End of Life Among Medicare Beneficiaries, April 2002

Arnette Wright, Comparative Study on Family Caregiving for Community Elderly Individuals with Diabetes or Stroke, April 2002

Judy Huang, An Evaluation of the Impact of Intensive Case Management Services on Cost and Utilization for a Medicaid Population with Rare and Expensive Conditions in the State of Maryland; January 2002

Namratha Swamy, Long Term Care Insurance: Factors Affecting the Decision to Purchase; December 2001

Jo M. Walrath, The Impact of Implementing HealthChoice on the Utilization of Emergency Departments for Ambulatory Care Sensitive Conditions in the State of Maryland, November 2001

Fran Plyler, A Comparison of Japanese Caregivers and Significant Others: Adapting Andersen's Behavioral Model of Health Services Utilization, July 2001

Member, Dissertation Committee

Todd Eberly, Managing the Gap: Evaluating the Impact of Managed Care on Disparities in Health Care Access in Maryland Medicaid, April 2006

Lyn Murphy, Determinants of Behavior Among Women Choosing to Engage in Street-level Prostitution, April 2006

Ryan Mutter, What Are the Effects of the Competitive Structure Hospital Markets on the Quality of Care Given To Patients? February 2006

Brenda M. Holtzer, Factors Affecting Care Coordination in CSHCN, December 2005

Ying Wang, A Second Parenthood: Effects of Caring for Grandchildren on Parents' Economic Well-being, November 2005

Ann Breihan, Embracing the Market Mechanism in State Bureaucracies: The Diffusion among States of Consumer Choice in Intellectual/Developmental Disabilities Services, June 2005

Junling Wang, Racial/Ethnic Disparity in Access to New Prescription Drugs During Early Years of Drug Products' Life Cycles, March 2005

Vince Stine, Regulating Laboratory Testing: The Policy Cycle of CLIA 88, December 2004

David Ayer, Evaluation of Cecil County's Team Approach to Foster Care, November 2004

Charlie Morgan, Formulary Selection and Use: A Comparison of Physician, Nurse, Pharmacist, and Administrator Perceptions, March 2004

Brenda Bateman, The Role of Economic Zones in Improving Industrial Waste Management Practices: Application to the Philippines, August 2003

Robert Feldman, The Use of Psycho-Educational Remediation to Reduce Recidivism of Non-Violent Juvenile Offenders in Baltimore City, Maryland: An Implementation Analysis, May 2003

Kathy Wilson, The Emergence and Fall of the Ultrasound Quality Standards Act (H.R. 4217): Exploring the Interaction of Policy and Politics, April 2003.

Karen Siegel, At the Frontline of Managing the Seriously Mentally Ill in Crisis: A Case Study of the Baltimore City Police Department, November 2002

Yasmin Dada, The Micro-Economic Impacts of Structural Adjustment Programs on Earning Inequality and Health: A South African Case Study, July 2002

Kim Mitchel, Federal-State Collaborative Intergovernmental Information Technology; April, 2002

Fred Thomas, Evaluating Hospital-based Skilled Nursing Facilities for Implications of Bundling Post Acute Care into Inpatient Payments; April, 2002

Sejin Song, The Reform of the Military Health Systems of the U.S. and Korea; December 2001

Connie Ulrich, Factors Influencing Primary Care Practitioners: Perspectives of Professional Autonomy and Ethical Behavior Affiliated with Managed Care Systems (University of Maryland, Baltimore, School of Nursing); received American Nurses Association dissertation grant support, 2000; April 2001

Chair, proposal defended

Kelly Heilman, Reassessing the Supply of Physicians: How Many Doctors Does Maryland Really Have?

Jessica Hentschel, Croatian Health Policy from 199-2005: European Union Conditionality as Impetus for Improved Population Health in Croatia

Enifome Ogbu, Atypical Antipsychotic Drug Prescribing Patterns in an Elderly Medicaid Nursing Home Population

Audrey Regan, Interpersonal Trust as an Associated Factor with Racial Health Disparities among Adults with Diabetes

Claudia Rosu, Patient Race and Interpersonal Processes of Care in Cancer Patients

Andrea Rubin, Keeping the Back Door Closed. Barriers to Community Reintegration for Working Age and Older Adults with Disabilities

Lisa DeShong Sadzewicz, Diffusion of Innovation: State Factors that Influence the Spread of School Based Mental Health Policies and Programs

Annette Snyder, Factors Related to Non-Elderly Nursing Home Residents' Preferences and Opportunities for De-institutionalization in Maryland

Sylvia Trent-Adams, Access to Care for HIV-Infected Minorities

Chair, proposal in preparation

Connie Adams
Susan Appling
Deborah Crandall
Mary Kay DeMarco
Tip Ghosh
Claudia Gray
Sheila Green
Jim Kaufman
James Kimani
Richard Kimball
Bakeyah Nelson
Jason Petrowski
Joanna Shoffner
Chevell Thomas
Beth Tordella
Ray Wedgeworth

Member, proposal defended

Barbara DiPietro, Living in the ED: The Impact of Homelessness on the Frequent Use of Emergency Departments in Baltimore City

Mary Fanning, Nonprofit Hospitals and Property Tax Exemptions: Impacts on Litigants

Tom Greaney, Implementation of the State Technical Assistance Projects: A Multi-Care Study of the Experimental Implementation Process

Publications

Book Chapters

Miller, S.N., Miller, N.A., Mauser, E., and O'Malley, K. *PACE: Innovative Care for the Frail Older Adult*. In Hartman-Stein, P.E., ed.: *Innovative Behavioral Healthcare for Older Adults -- A Guidebook for Changing Times*. San Francisco. Jossey-Bass Inc., 1997.

Miller, N.A., and Clauser, S.B. *Transforming the Long Term Care System: Policy and Managerial Challenges*. In Jolt, H. and Leibovici, M.M., eds.: *State of the Art Review - Long Term Care: Concept and Reality*. Philadelphia. Hanley & Belfus, Inc., 1997.

Articles in Refereed Journals

Miller, N.A. and Weinstein, M. Participation and Knowledge Related to a Nursing Home Admission Decision among a Working Age Population, *Social Science & Medicine*, in press.

Elder, K., Xiransagar, S., Miller, N.A., Bowen, S.A., Golver, S. and Piper, C. Why African Americans Did Not Evacuate Before Hurricane Katrina: A Qualitative Study of Evacuees from New Orleans, *American Journal of Public Health*, forthcoming.

Wang, J., Zuckerman, I.H., Miller, N.A., Shaya, F.T. Noel, J.M., and Mullins, C.D. Utilizing New Prescription Drugs: Disparities among Non-Hispanic Whites, Non-Hispanic Blacks, and Hispanic Whites, *Health Services Research*, forthcoming.

Harrington, C., Chapman, S., Miller, E., Miller, N., and Newcomer, R. Trends in the Supply of Long Term Care Facilities and Beds in the U.S. *Journal of Applied Gerontology*, forthcoming.

Kitchener, M., Ng, T., Miller, N.A. and Harrington, C. Institutional and Community-Based Long-Term Care: A Comparative Estimate of Public Costs, *Journal of Health and Social Policy*, 22(2), forthcoming.

Kitchener, M., Ng, T., Carrillo, H., Miller, N., and Harrington, C. Developing Personal Care Programs: National Trends and Inter-State Variation, 1992-2002, *Inquiry*, forthcoming.

Wang, J., Noel, J.M., Zuckerman, I.H., Miller, N.A., Shaya, F.T. and Mullins, C.D. Race and Ethnic Disparities in Access to Essential New Prescription Drugs, *Medical Care Research and Review*, forthcoming.

Miller, N.A., Kitchener, M., Elder, K.T., Kang, Y., Rubin, A. and Harrington, C. Strengthening Community Based Care through Medicaid Waivers, *Journal of Aging & Social Policy*, 18(1):1-16, 2006.

Elder, K.T. and Miller, N.A. Minority Physicians and Selective Contracting in Competitive Market Environment, *Journal of Health & Social Policy*. 21(4):21-49, 2006.

Miller, N.A., Kitchener, M., Elder, K.T., Kang, Y., Rubin, A. and Harrington, C. Variation by Disability in State Predictors of Medicaid 1915c Waiver Use and Expenditures. *The Gerontologist*, 45(6):764-772, 2005.

Miller, N.A., State Strategies to Support Community Based Long Term Care, *Journal of Health and Social Policy*, 20(4):1-30, 2005.

Kitchener, M., Ng., T., Miller, N.A. and Harrington, C. Medicaid Home and Community Services: National Trends, *Health Affairs*, 24(1)206-212, 2005.

Harrington, C., Anzaldo, S., Burdin, A., Kitchener, M. and Miller, N.A. Trends in State Certificate of Need and Moratoria Programs for Long Term Care Providers, *Journal of Health & Social Policy*, 19(2):31-49, 2005.

Elder, K.T. and Miller, N.A. Managed Care's Impact on Minority Physicians and Their Patients, *Managed Care Interface*, 17(9):25-31, 2004.

Jones, N., Jones, S. and Miller, N.A. The Medicare Health Outcomes Survey Program: Overview, Context and Near-term Prospects, *Health and Quality of Life Outcomes*, 2(33). Available online at www.hcql.com. 2004.

Ulrich, C.M., Soeken, K.L. and Miller, N.A. Ethical Conflict Associated with Managed Care: Views of Nurse Practitioners, *Nursing Research*, 52(3):168-175, 2003.

Ulrich, C. M., Soeken, K.L. and Miller, N.A. Predictors of Nurse Practitioners' Autonomy: Effects of Organizational, Ethical and Market Characteristics, *Journal of American Academy of Nurse Practitioners*, 15(7):319-325, 2003.

Miller, N.A., Ramsland, S., Goldstein, E., and Harrington, C. State Policy Choices and Medicaid Long Term Care Expenditures. *Research on Aging*, 24(4):413-444, 2002.

Miller, N.A., Harrington, C. and Goldstein, E. States' Use of Medicaid Community Based Long Term Care 1990-1997. *Journal of Aging and Health*. 14(1):138-159, 2002.

Harrington, C., Carrillo, H., Wellin, V., Norwood, F., and Miller, N. Access of Target Groups to 19158) Medicaid Home and Community Based Services in 1992 and 1997. *Home Health Care Services Quarterly* 20(2), 2001.

Miller, N.A., Ramsland, S., Goldstein, E., and Harrington, C. Use of Medicaid Home and Community Based Care Waivers to Reconfigure State Long Term Care Systems. *Medical Care Research and Review* 58(1):100-119, 2001.

Harrington, C., Carillo, H., Wellin, V., Miller, N.A., and LeBlanc, A. Predicting State Medicaid Home and Community Based Waiver Participants and Expenditures 1992-1997. *The Gerontologist* 40(6):673-686, 2000.

Miller, N.A., Ramsland, S., and Harrington, C. Trends and Issues in the Medicaid 19158) Waiver Program. *Health Care Financing Review* 21(4):1-22, 1999.

Miller, N.A. Patient Centered Long Term Care. *Health Care Financing Review*, 19(2), Winter 1997.

Kane, R.L., Kane, R.A., Finch, M., Harrington, C., Newcomer, R., Miller, N., and Hulbert, M. S/HMOs, The Second Generation: Building on the Experience of the First

Social Health Maintenance Organization Demonstrations. *J. of the American Geriatric Society*, 45: 101-107, 1997.

Vladeck, B.C. and Miller, N.A. The Medicare Home Health Initiative. *Health Care Financing Review* 16(1): 7-16, Fall 1994.

Mauser, E., and Miller, N.A. A Profile of Home Health Users in 1992. *Health Care Financing Review* 16(1): 17-33, Fall 1994.

Vladeck, B.C., Miller, N.A. and Clauser, S.B. The Changing Face of Long Term Care. *Health Care Financing Review* 14(4): 5-23, Summer 1993.

Miller, N.A. Evaluating Substance Abuse Treatment Providers Used by an Employee Assistance Program. *International Journal of the Addictions* 27(5): 533-559, 1992.

Miller, N.A. Medicaid 2176 Waivers: The First 10 Years. *Health Affairs*, 162-171, 1992.

Kane, R.A., Illston, L.H. and Miller, N.A. Qualitative Analysis of the Program of All-inclusive Care for the Elderly (PACE). *The Gerontologist*, 32(6): 771-780, 1992.

Marsh, J.C. and Miller, N.A. Female clients in substance abuse treatment. *International Journal of the Addictions*, 20(6&7): 995-1019, 1985.

Articles in Unrefereed Journals

Krumm, R. and Miller, N. Household savings and homeownership. *Illinois Business Review*, 44(3): 7-10, 1987.

Articles Under Review

Revised and Resubmitted

Miller, N.A., Elder, K.T., Kitchener, M., Kang, Y., and Harrington, C. State Diffusion of Medicaid 1915(c) Waivers for Persons with HIV/AIDS. *AIDS & Public Policy Journal*

Trautman, D.E., McCarthy, M.L., Miller, N.A., Campbell, J., and Kelen, G.D. Intimate Partner Violence and Emergency Department Screening: Computerized Screening versus Usual Care, *Annals of Emergency Medicine*

Revision Requested

Miller, N.A., Elder, K.T., Kitchener, M., Kang, Y., and Harrington, C. Medicaid 1915(c) Waiver Use and Expenditures for Persons with HIV/AIDS. *Medical Care Research and Review*

Wang, J., Miller, N.A., Hufstader, M.A. and Bian, Y. The Health Status of Asian

Americans and Pacific Islanders and their Access to Health Services, *Journal of Health & Social Policy*

Under Review

Miller, N.A. and Weinstein, N. Preferred Long Term Care Setting Among Working Age Individuals in Nursing Homes: Implications for the *Olmstead* Decision, *Medical Care Research and Review*

Miller, N.A., Brody, A., Kang, Y., and Harrington, C. Participation in a Nursing Home Admission Decision Among a Vulnerable Working Age Population, *Inquiry*

Draft Manuscripts

Miller, N.A., The Private Costs of Long Term Care for Older Individuals

Miller, N.A. and Weinstein, M. Predictors of Length of Stay and Discharge Location in a Working Age Nursing Home Population

Rosu, C. and Miller, N.A. Towards a Model of Medical Decision Making

Kang, Y. and Miller, N.A. A Comparison of Working Age (18 to 64) and Older (65+) Nursing Home Residents Who are Discharged Relative to Residents Who are Long Stay

Alexander, R. L., Miller, N.A., Cotch, M.F. and Janiszewski, R. Factors that Influence the Receipt of Eye Care

Reports

Jones, N., Jones, S., Mandell, M., Marcotte, D., and Miller, N.A., Plunkett, M., and Roxanne, R. Medicare Health Outcomes Survey Evaluation. Final Report. Baltimore, MD: Centers for Medicare & Medicaid Services. December 2004.

Jones, N., Jones, S. and Miller, N.A. The Medicare Health Outcomes Survey Context, Overview, and Administration. Medicare Health Outcomes Survey Program Evaluation: Working Paper 1. Baltimore, MD: Maryland Institute of Policy Analysis and Research. June 2004.

Jones, N., Jones, S., Mandell, M., Marcotte, D. and Miller, N.A. Assessment of Reliability, Validity, Attrition and Statistical Power of the Medicare Health Outcomes Survey. Medicare Health Outcomes Survey Program Evaluation: Working Paper 2A. Baltimore, MD: Maryland Institute of Policy Analysis and Research. September 2004.

Jones, N. and Miller, N.A. The Medicare Health Outcomes Survey: Data and Dissemination Strategies, Use and Utility. Medicare Health Outcomes Survey Program Evaluation: Working Paper 3. Baltimore, MD: Maryland Institute of Policy Analysis and

Research. September 2004.

The Private Costs of Long Term Care for Older Individuals. The Henry J. Kaiser Family Foundation, January 2003.

A Profile of Dually Eligible Beneficiaries. Health Care Financing Administration, 1997.

Social HMO Interim Report to Congress, Department of Health and Human Services, 1996.

The Role of Medicare and Medicaid in Long Term Care: Opportunities, Challenges and New Directions. The Health Care Financing Administration's Long Term Care Initiative Report, September 1995.

School Violence, Baltimore City Grand Jury Report, Summer 1995.

Community Nursing Organization Report to Congress, Department of Health and Human Services, 1992.

“Mental Health, alcoholism and chemical dependency treatment financing” Ohio Senate Joint Resolution 8. Report to the Task Force on Insurance Coverage for Mental Health, Alcoholism and Chemical Dependency Treatment. November 1988.

“Household savings, homeownership and tenure duration.” University of Illinois Office of Real Estate Research Paper Series, 1986.

Professional Activities

Service to Professional Organizations

American Public Health Association

Chair Elect, Gerontological Health Section, 2005-2007

Awards Chair, Gerontological Health, 2000-2002

Archstone Award Chair, Gerontological Health, 2002

Program Chair, Gerontological Health, 1998-1999

Abstract Reviewer, Gerontological Health Section, 1991-1997; 2000-

New Investigator Award Reviewer, 1996-present

Archstone Award Reviewer, 1998-2003

Laurence Branch Research Award Reviewer, 1999-2003

Retirement Research Foundation Research Award Reviewer, 1999-2002

Office of Rural Health Policy Rural Research Award Reviewer, 2000-2003

Member, 1990-present

Other Professional Services

Robert Wood Johnson Foundation

Grant Reviewer

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|---|---------------------------|
| Ohio Board of Regents | Grant Reviewer |
| Boston University | Reviewer |
| Centers for Medicare & Medicaid Services | Grant Reviewer |
| California State University Long Beach | External Program Reviewer |
| National Institute of Disability and Rehabilitation Research | Grant Reviewer |

Service to Professional Publications

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| <i>Health Care Financing Review</i> | Special Issue Editor, Winter 1997 (Patient Centered Care) Special Issue Editor, Fall 1994 (Medicare Home Health) Special Issue Editor, Summer 1993 (Long Term Care) Reviewer |
| <i>Canadian Journal of Aging</i> | Reviewer |
| <i>The Gerontologist</i> | Reviewer |
| <i>Health Affairs</i> | Reviewer |
| <i>Inquiry</i> | Reviewer |
| <i>Journal of Aging and Health</i> | Reviewer |
| <i>The Journal of Gerontology: Social Sciences</i> | Reviewer |
| <i>Journal of Health Care for the Poor and Underserved</i> | Reviewer |
| <i>Mental Retardation</i> | Reviewer |
| <i>Public Health Reports</i> | Reviewer |
| <i>Social Science & Medicine</i> | Reviewer |
| <i>CQ Press</i> | Reviewer |
| <i>Delmar Publishing</i> | Reviewer |

Scientific and Professional Meeting Presentations

Miller, N.A., Harrington, C., Brody, A. and Kang, Y. Participation in a Nursing Home Admission Decision Among Working Age Individuals. Paper presented at the American Public Health Association 133rd Annual Meeting, December 2005.

Miller, N.A., Kitchener, M., Elder, K.T., Kang, Y., Rubin, A., and Harrington, C. State Predictors of 1915(c) Waiver Use and Expenditures – Differences by Disability. Paper presented at the Gerontological Society of America 57th Annual Scientific Meeting, November, 2004.

Miller, N.A., Kitchener, M., Elder, K.T., Kang, Y., Rubin, A., and Harrington, C. Variation by Disability in State Predictors of 1915c Waiver Use and Expenditures. Paper

presented at the American Public Health Association 132nd Annual Meeting, November, 2004.

Rosu, C.A. and Miller, N.A. Nursing Home Admission Decision: Working Age Adults' Perspective. Paper presented at the American Public Health Association 132nd Annual Meeting, November, 2004.

Miller, N.A., Harrington, C., Rubin, A., and Kitchener, M. State Predictors of Medicaid 1915c Use and Expenditures. Paper Presented at the Gerontological Society of America Annual Meeting, November, 2003.

Miller, N.A. Factors Associated with Patient Identification of the Health Care Provider. Paper Presented at the American Public Health Association 131st Annual Meeting, November, 2003.

Miller, N.A., Harrington, C., Rubin, A., and Kitchener, M. State Predictors of Medicaid 1915c Use and Expenditures. Paper Presented at the American Public Health Association 131st Annual Meeting, November, 2003.

Dragun, S. and Miller, N.A. Effects of Consumer Directed Empowerment Interventions on Health and Quality of Life for Stroke Survivors and their Caregivers.. Paper Presented at the American Public Health Association 131st Annual Meeting, November, 2003.

Miller, N.A. The Causes of Unmet Need. Discussant. Unmet Need for Personal Assistance Services: Prevalence, Consequences, Costs, and Policy Options. Washington, D.C., October 2003.

Miller, N.A., Rubin, A. and Weinstein, M. Long Term Care Values. What's Important to Consumers, their Family and Medical Provider. Paper presented at the American Public Health Association 130th Annual Meeting, November 2002.

Jones, S., Miller, N.A. and Weinstein, M. Convergence of Patient and Proxy Decision Making: Family and Provider Views of Patient Involvement in Nursing Home Admission Decisions. Paper presented at the American Public Health Association 130th Annual Meeting, November 2002.

Miller, N.A. and Weinstein, M. Working Age Consumers' Participation in the Nursing Home Admission Decision. Paper presented at the American Public Health Association 130th Annual Meeting, November 2002.

Weinstein, M. and Miller, N.A. Collaboration between Consumers and Health Care Providers in Nursing Home Admission Decisions. Paper presented at the American Public Health Association 130th Annual Meeting, November 2002.

Miller, N.A. and Weinstein, M. Consumers Participation in the Nursing Home Admission Decision. Paper presented at the American Public Health Association 129th Annual Meeting, October, 2001.

Miller, N.A. and Weinstein, M. The Relationship between Insurance and Participation in the Nursing Home Admission Decision. Multiple Dimensions of Retirement and Long Term Care Planning Symposium, Center for Health Program Development and Management, UMBC, November 2001.

Harrington, C., Carrillo, H., Wellin, V., Miller, N.A. and LeBlanc, A. Predicting State Medicaid Come and Community Based Waiver Participants and Expenditures 1992-1997. Paper presented at the American Public Health Association 127th Annual Meeting, November 1999.

Miller, N.A., Ramsland, S., Goldstein, E. and Harrington, C. States' Use of Community Based Long Term Care 1990-1997. Paper presented at the Public Policy Analysis and Management Annual Research Meeting, November 1999.

Miller, N.A. Ramsland, S., Goldstein, E. and Harrington C. States' Use of Community Based Long Term Care 1990-1997. Paper presented at the 6th National Disability Statistics and Policy Forum, October 1999.

Miller, N.A. Dually Eligible Beneficiaries: Profile and Issues. Paper presented at the American Public Health Association 125th Annual Meeting, November 1997.

Miller, N.A. Elderly Women and Medicare Managed Care. American Public Health Association 125th Annual Meeting, November 1997.

Miller, N.A. A Profile of Dually Eligible Beneficiaries. Arc of New Jersey Eighth Annual Conference on Medical Care for People with Developmental Disabilities: Preparing for Managed Care, May 1997.

Miller, N.A. New Directions in the Health Care Financing Administration's Payment Policies. Keynote address. American Association of Accountants, April 1997.

Miller, N.A. Plenary Keynote, Administration on Developmental Disabilities Commissioner's Forum, September 1996.

Miller, N.A. and Mauser, E. Transition Pricing for Medicare Home Health Care: A Discussion of the Issues. Paper presented at the American Public Health Association 127th Annual Meeting, November 1996.

Miller, N.A. and Mauser, E. Medicare Home Health Care Payment Reform: A Discussion of the Issues. Paper presented at the American Public Health Association

127th Annual Meeting, November 1996.

Miller, N.A., Mauser, E. and Harrington., C. Explaining Variation in Medicaid Long Term Care Expenditures 1987-1993. Paper presented at the American Public Health Association 123rd Annual Meeting, November 1995.

Mauser, E. and Miller, N.A. The Growth of Hospital Based Home Health Agencies: Vertical Integration as Strategic Behavior. Association for Health Services Research Annual Meeting, June 1995.

Mauser, E. and Miller, N.A. A Profile of Medicare Home Health Users in 1992. Paper presented at the American Public Health Association 122nd Annual Meeting, November 1994.

Miller, N.A. The Medicare Home Health Initiative. Contributions of the Health Care Financing Administration's Research and Demonstrations. Paper presented at the American Public Health Association 122nd Annual Meeting, November 1994.

Miller, N.A. An Evaluation of Substance Abuse Treatment Providers Used by an Employee Assistance Program. Paper Presented at the NIAAA Health Services Research on Alcohol Abuse and Alcoholism Conference, September 1993.

Miller, N.A. Changing Incentives in Changing Times. Medicare Home Health 1987-1990. Keynote Address presented at the Community Health Accreditation Program (CHAP) National Home Care Financial Management Institute, Chicago, September 1993.

Miller, N.A. Demographic Characteristics and Utilization Patterns of Enrollees in the PACE Demonstration. Paper presented at the American Public Health Association 120th Annual Meeting, November 1992.

Miller, N.A. Medicaid 2176 Waivers: The First 10 Years. Paper presented at the Gerontological Society of America Annual Meeting, November 1992.

Miller, N.A. Program of All-inclusive Care for the Elderly (PACE) Outcome Evaluation. Paper presented at the American Public Health Association 119th Annual Meeting, November 1991.

Miller, N.A. Substance Abuse Treatment Access and Outcomes in Health Maintenance Organization and Fee-for-Service Provider Systems. Paper presented at the American Evaluation Association Annual Meeting, October 1990.

Miller, N.A. Medicaid 2176 Home and Community Based Waivers for the Aged and Disabled. Paper presented at the American Evaluation Association Annual Meeting, October 1990.

Miller, N.A. Employee Assistance Program Managed Substance Abuse Treatment. Paper presented at the American Public Health Association 118th Annual Meeting, October 1990.

Miller, N.A. Medicaid 2176 Home and Community Based Care Waivers: Program Trends, Research Directions. Paper presented at the American Public Health Association 118th Annual Meeting, October 1990.

Miller, N.A. Asset Depletion in the Over 65 Population: Implications for Long Term Care Financing. Paper presented at the American Public Health Association 118th Annual Meeting, October 1990.

Miller, N.A. Evaluating Substance Abuse Treatment Providers: The Role of the Employee Assistance Program. Paper presented at the Association for Health Services Research Seventh Annual Meeting, June 1990.

Miller, N.A. Differential Access to Substance Abuse Treatment in the Health Maintenance Organization and Fee-for-Service Systems. Paper presented at the University of Chicago Graduate School of Business Workshop in Health Administration Studies, April 1988.

Krumm, R. and Miller, N.A. Intertemporal, Interregional Wage and Earnings Differentials. Paper prepared for the Southern Economic Association Annual Conference, November 1986.

Marsh, J.C., and Miller, N.A. Using Evaluation to Regulate Social Services. Paper prepared for the Evaluation Research Society/Evaluation Network Annual meeting, October 1985.

Briefings and Testimony

Miller, N.A., Medicaid Home and Community Based Long Term Care -- Trends in the U.S. and Maryland, Briefing, MD Senate Finance Committee, January 2004

Additional Presentations

Miller, N.A. Public Financing of Health Care, ECS 105, Dartmouth Medical School, May 2006

University and Community Service

Department of Public Policy

Faculty Search Committee, Chair, 2003- 2004

Faculty Search Committee (1998-99; 2001-02; 2002-03)
Admissions Committee (1999-present)
Comprehensive Examinations team leader/grader (Fall 2001, Spring 2000, Fall 1999)
Health Field Qualifying Examinations coordinator and grader (Fall 2006; Spring 2006;
Fall 2005; Spring 2005, Fall 2004, Spring 2004, Fall, 2003; Spring 2003, Fall
2002, Spring 2002, Fall 2001, Spring 2001, Fall 2000, Spring 2000, Fall 1999,
Fall 1998)
Department Promotion and Tenure Committee (2002-03)

UMBC Activities

Erickson School of Aging Studies Search Committee, Member, 2006-2007
Erickson School of Aging Studies Search Committee, Chair, 2005-2006
Erickson School of Aging Studies, Member, Internal Advisory Board, 2005-present
Graduate Student Research Day, Judge (2006, 2005, 2003, 2000, 1999, 1998)
Center for Health Program Development and Management Director Search, Member,
2003-2004
Department of Sociology and Anthropology Faculty Search Committee, Member 2005-
2006; 2003-2004
Research Council, Member, 2003-2006
Honors and Awards Committee, Member, 2005-present
Faculty Affairs Committee, Member, 2006-present

UM Activities

Steering Committee, Intercampus Doctoral Program in Gerontology, Member (2000-
present)
Admissions Committee, Member (Spring 2000-Spring 2002)
Policy and Law for the Elderly Concentration, Chair (Spring 2001-present)
Comprehensive Examinations Committee, Chair (Summer 2002), Member
Summer 2003-present
Women and Aging Research Day, Judge (2006, 2005, 2004, 2003)