

## Donald F. Norris

(Revised November 2009)

### Office:

Department of Public Policy  
409 Public Policy Building  
University of Maryland, Baltimore County  
Baltimore, MD 21250

[www.umbc.edu/pubpol](http://www.umbc.edu/pubpol)  
[www.umbc.edu/mipar](http://www.umbc.edu/mipar)  
e-mail: [norris@umbc.edu](mailto:norris@umbc.edu)  
Tel. 410 455 3201 Fax. 410 455 1172

### 1. EMPLOYMENT

|               |   |
|---------------|---|
| 2007- Present | Chair and Professor, Department of Public Policy, University of Maryland Baltimore County (UMBC)  |
| 1989-Present  | Director, Maryland Institute for Policy Analysis and Research (MIPAR), and Professor of Public Policy, UMBC   |
| 2005-2008     | Director, National Center for the Study of Elections (a center within MIPAR at UMBC)  |
| 2004-2006     | Founding Editor-in-Chief, <i>International Journal of Electronic Government Research</i>  |
| 2005          | Distinguished Visiting Professor, Department of Public Administration, University of Central Florida (Spring semester)  |
| 1996-2002     | Visiting Professor, De Montfort University, Leicester, England  |
| 1999- 2001    | Contributing Editor, <i>Public Works Magazine</i>   |
| 1986-1989     | Director, Institute for Governmental Service, University of Maryland System   |
| 1981-1986     | Senior Research Associate and adjunct Associate Professor of Public Administration, Center for Applied Urban Research, University of Nebraska at Omaha, Omaha, Nebraska |

- 1978-81                    Director, Local Government Technology Innovation Project, Municipal Technical Advisory Service, University of Tennessee, Knoxville, Tennessee
- 1975-78                    Director, Water Quality Management Planning Project, West Michigan Regional Planning Commission, Grand Rapids, Michigan
- 1973-75                    Director, Community Development and Governmental Affairs, Grand Rapids Area Chamber of Commerce, Grand Rapids, Michigan
- 1970-73                    Assistant Professor of Political Science, Aquinas College, Grand Rapids, Michigan

## **2. EDUCATION**

- Ph.D.    Government, University of Virginia
- M.A.    Government, University of Virginia
- B.S.    History, University of Memphis

## **3. SCHOLARSHIP**

### **Books**

- Norris, Donald F. (Ed.). (2008). *E-government research: Policy and management*. Hershey, PA: Idea Group, Inc.
- Norris, Donald F. (Ed.). (2007). *Current issues and trends in e-government research*. Hershey, PA: Idea Group, Inc.
- Norris, Donald F., and Lyke Thompson (Eds.). (1995). *The politics of welfare reform*. Thousand Oaks, CA: Sage Publications.
- Norris, Donald F. (1989). *Microcomputers and local governments (3rd ed.)*. Washington, DC: International City Management Association.
- Norris, Donald F. (Ed.). (1979). *United States energy reality*. Grand Rapids, MI: Zondervan.
- Norris, Donald F. (1973). *Police community relations: A program that failed*. Lexington, MA: Heath-Lexington Books.

## Chapters

- Norris, Donald F., and Carl Stenberg. (2009). Governing the Baltimore region: Governance without government?" In Don Phares (Ed.), *Government versus government in North America: Where is it? Where is it going?* Armonk, NY: M.E. Sharpe.
- Norris, Donald F., Don Phares, and Tonya Zimmerman. (2009). Metropolitan government in the U.S. and why it is not happening. In Don Phares (Ed.), *Government versus government in North America: Where is it? Where is it going?* Armonk, NY: M.E. Sharpe.
- Norris, Donald F., and Benjamin A. Lloyd. (2007). The scholarly literature on e-government: Characterizing a nascent field. In Norris, Donald F. (Ed.), *E-government research: Policy and management*. Hershey, PA: Idea Group, Inc.
- Norris, Donald F., Don Phares, and Tonya Zimmerman. (2007). Why metropolitan government has not been adopted in the United States and why it will not be any time soon. In Jan Erling Klausen and Pawel Swianiewicz (Eds.), *Cities in city regions: Governing the diversity*. Warsaw, Poland: Warsaw University Press.
- Norris, Donald F. (2007 ). Information technology among U.S. local governments. In G. David Garson and Mehdi Khosrow-Pour (Eds.), *Encyclopedia of public information technology*. Hershey, PA: Idea Group Publishing.
- Lloyd, Benjamin, Donald F. Norris and Thomas J. Vicino. (2007). The mayor in American local government. In John Garrard (Ed.), *Heads of local state in past and present*. Aldershot, Hampshire, United Kingdom.
- Norris, Donald F. (2006). Local e-government in the U.S.: The state of the practice. In Ari-Veikko Anttiroiko and Matti Malkia (Eds.), *Encyclopedia of electronic government*. Hershey, PA: Idea Group Publishing.
- Norris, Donald F., and Charles J. Krautler. (2004). Metropolitan organization in Baltimore: Does structure make a difference? In Donald Phares (Ed.), *Metropolitan governance without metropolitan government?* Brookfield, VT: Ashgate Publishing Co.
- Norris, Donald F. (2003). Leading edge information technologies and their adoption: Lessons from American cities. In G. David Garson (Ed.), *Public information technology: Policy and management issues*. Hershey, PA: Idea Group Publishers. (This is a revised and updated version of a chapter of a similar title that appeared in 1999.)
- Norris, Donald F. (2003). If we build it, they will come: Tourism-based economic development in Baltimore. In Dennis R. Judd, *The Infrastructure of play*. Armonk, NY: M.E. Sharpe.
- Norris, Donald F., and Lori A. Demeter. (1999). Computing in American city governments. In

- The 1999 municipal yearbook*. Washington, DC: International City/County Management Association.
- Norris, Donald F. (1999). Leading edge information technologies and American cities. In G. David Garson (Ed.), *Computer applications and public administration*. Hershey, PA: Idea Group Publishers.
- Norris, Donald F. (1999). Microcomputers and software. In *The Public Works Manual 1999*. Ridgewood, NJ: Public Works Publications, April 1999. (This chapter was initiated in 1986 and revised and updated each year in the annual *Public Works Manual* until 1999.)
- Norris, Donald F. (1998). Local government reform in the U.S. – And why it differs so greatly from Britain. In Steve Leach (Ed.), *Local government reorganisation: The review and its aftermath*. London: Frank Cass. This is a reprint of an article first published in *Local Government Studies* (1998).
- Thompson, Lyke, and Donald F. Norris. (1995). The politics of welfare reform. In Norris and Thompson (Eds.), *The politics of welfare reform*. Thousand Oaks, CA: Sage Publications.
- Norris, Donald F., and Lyke Thompson. (1995). Lessons from the politics of welfare reform. In Norris and Thompson (Eds.), *The politics of welfare reform*. Thousand Oaks, CA: Sage Publications.
- Norris, Donald F., and James X. Bembry. (1995). Maryland: Primordial policy soup, bureaucratic politics, and welfare policy-making. In Norris and Thompson (Eds.), *The Politics of Welfare Reform*. Thousand Oaks, CA: Sage Publications.
- Kraemer, Kenneth L., and Donald F. Norris. (1994). Computers in local governments. In *The 1994 municipal yearbook*. Washington, DC: International City/County Management Association.
- Norris, Donald F., and Lyke Thompson. (1991). High tech effects: A model for research on microcomputers in public organizations. In G. David Garson and Stuart S. Nagel (Eds.), *Advances in the social sciences and computers*. Greenwich, CT: JAI Press. Reprinted in Stuart S. Nagel (Ed.), *Public Administration and Decision-Aiding Software* Westport, CT: Greenwood Press.
- Norris, Donald F. (1987). Computers in government and law. In Donald H. Sanders, *Computer concepts and applications*. New York, NY: McGraw-Hill.
- Norris, Donald F. (1986). Acquiring computer systems: Thoughts for public administration professionals and students. In James D. Carroll (Ed.), *Education for the public service*. Syracuse, NY: The Maxwell School, Syracuse University.
- Norris, Donald F., and Vincent J. Webb. (1984). Microcomputers: A survey of local government

use. In *1984 Municipal Yearbook*. Washington DC: International City Management Association.

### Articles in Refereed Journals

Carpenter, Robert, Evan Perlman and Donald F. Norris (forthcoming 2010). Cashing In: Who Pays for the Maryland Lottery. *Journal of Gambling Business and Economics*.

Coursey, David, and Donald F. Norris. (2008). Models of e-government: Are they correct? An empirical assessment." *Public Administration Review*. 68(3): 523-536.

Norris, Donald F., and Benjamin A. Lloyd. (2006). The scholarly literature on e-government: Characterizing a nascent field. *International Journal of Electronic Government Research*, 2(4).

Bembry, James X., and Donald F. Norris. (2005). An exploratory study of neighborhood choices among MTO participants in Baltimore, Maryland: The influence of housing search assistance. *Journal of Sociology and Social Welfare*, 32(4), 93-108.

Norris, Donald F. (2005). Electronic democracy at the American grassroots. *International Journal of Electronic Government Research*, 1(3).

Norris, Donald F., and M. Jae Moon. (2005). Advancing e-government at the grass roots: Tortoise or hare? *Public Administration Review*, 65(1), 64-75.

Moon, M. Jae, and Donald F. Norris. (2005). A link between managerial innovativeness and adoption of e-government among local governments. *International Systems Journal*, 15(1), 43-60.

Norris, Donald F. (2003). Building the virtual state...or not? A critical appraisal. *Social Science Computer Review*, 21(4), 417-424.

Holden, Stephen H., Norris, Donald F., and Fletcher, Patricia D. (2003). Electronic government at the local level: Progress to date and future issues. *Public Productivity and Management Review*, 26(3), 1-20.

Leach, Steve, and Donald F. Norris. (2002). Elected mayors in British local authorities: A contribution to the debate. *Public Policy and Administration*, 17: 1 (Spring).

Norris, Donald F. (2001). Prospects for regional governance under the new regionalism: Economic imperatives versus political impediments. *Journal of Urban Affairs*, 23(5). Special issue entitled, "Regionalism Reconsidered."

Friskin, Frances, and Donald F. Norris. (2001). Introduction to regionalism reconsidered.

- Journal of Urban Affairs*, 23(5). Special issue entitled, "Regionalism reconsidered."
- Norris, Donald F. (2001). Whither metropolitan governance. *Urban Affairs Review*, 36 (4).
- Norris, Donald F. (1997). Local government reform in the U.S. and why it is fundamentally different than in the U.K. *Local Government Studies*, 23:3. This article was reprinted in: Steve Leach (Ed.), *Local government reorganisation: The review and its aftermath*. London: Frank Cass, 1998.
- Norris, Donald F. (1997). The politics of welfare reform in the U.S. *Talking Politics*, 9:2 (Winter 1996-1997).
- Norris, Donald F., and Kenneth L. Kraemer. (1996). Mainframe and PC computing in American cities: Myths and realities. *Public Administration Review*, 56(6), 568-576.
- Norris, Donald F. (1994). Killing a COG: The death and reincarnation of the Baltimore regional council of governments. *Journal of Urban Affairs*, 16(2).
- Johnson, Arthur T., and Donald F. Norris. (1993). Introduction - urban dualities: Ascendancy and decline. Annual Urban Affairs Association Conference Issue, *Journal of Urban Affairs*, 15(3).
- Norris, Donald F., Marvin B. Mandell and William E. Hathaway. (1993). Volunteers in emergency medical service: A case study from rural America. *Public Productivity and Management Review*, 16:3 (Spring).
- Norris, Donald F. (1992). Gender, job category and microcomputer effects. *State and Local Government Review*, 24:2 (Spring).
- Thompson, Lyke, Marjorie Sarbaugh-McCall and Donald F. Norris. (1989). Social impacts of computing: Control in organizations. *Social Science Computer Review*, 7:4 (Winter).
- Norris, Donald F. (1989). High tech in city hall: Uses and effects of microcomputers in United States local governments. *Social Science Computer Review*, 7:2 (Summer).
- Norris, Donald F., and Lyke Thompson. (1988). Computers in public administration practice and education. *Social Science Computer Review*, 6:4 (Winter).
- Norris, Donald F. (1988). Microcomputers in financial management: Case studies of eight American cities. *Public Budgeting and Finance*, 8:1 (Spring).
- Norris, Donald F. (1987). Computing in small local governments: A view from the American plains. *Journal of Rural Studies*, 3:1 (Spring).
- Norris, Donald F. (1985). Small local governments and information management. *Government*

*Publications Review, Vol. 12 (Fall).*

Norris, Donald F. (1984). Computers and small local governments: Users and uses. *Public Administration Review, 44:1 (January/February).*

Norris, Donald F. (1981). Academic assistance to local governments in a period of fiscal retrenchment: The case for computer technology. *State and Local Government Review, 13:3 (September).*

### **Papers in Refereed Conference Proceedings**

Sherman, Alan T., Aryya Gangopadhyay, Stephen H. Holden, George Karabatis, A. Gunes Koru, Chris M. Law, Donald F. Norris, John Pinkson, Andrew Sears, and Dongsong Zhang. (2006, August). *An Examination of Vote Verification Technologies: Findings and Experiences from the Maryland Study*. Usenix/Accurate Electronic Voting Technology Workshop in Vancouver. 14 pages. Available from: <http://www.usenix.org/publications/library/proceedings/>

Norris, Donald F. (2005, January). *E-government at the American grassroots: Future trajectory*. Proceedings of the Thirty-Eighth Hawaii International Conference on System Sciences. Waikola, Hawaii.

Norris, Donald F. (2004, August). *E-government impacts at the American grassroots: An initial assessment*. Proceedings of the E-Gov04 Conference. Zaragoza, Spain.

Norris, Donald F. (2003, November). *E-government and e-democracy at the American grassroots*. Proceedings of the 2003 International Conference on Public Participation and Information Technologies. Massachusetts Institute of Technology, Cambridge, MA.

Holden, Stephen H., Norris, Donald F., and Fletcher, Patricia D. (2003, January). *Electronic government at the grass roots: Contemporary evidence and future trends*. Proceedings of the Thirty-Sixth Hawaii International Conference on System Sciences. Waikola, Hawaii.

### **Monographs and Reports**

Judith Shinogle, Robert Carpenter, Scott Farrow, and Donald F. Norris. 2008. *An analysis of the impact of introducing video lottery terminals in Maryland*. Baltimore: Maryland Institute for Policy Analysis and Research, University of Maryland, Baltimore County.

Hanson, Royce, and Donald F. Norris. 2006. *Corporate Citizenship and Urban Governance in Baltimore: Implications of Restructuring and Globalization of the Economy*. A case study prepared for the Brookings Institution Metropolitan Policy Program and available at: [http://www.brookings.edu/reports/2006/~media/Files/rc/reports/2006/09useconomics/20060901\\_baltimore.pdf](http://www.brookings.edu/reports/2006/~media/Files/rc/reports/2006/09useconomics/20060901_baltimore.pdf)

- Norris, Donald F. (2006). *Maryland voters' opinions about voting and voting technologies*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research. Available at: [www.umbc.edu/mipar](http://www.umbc.edu/mipar), click view current research.
- Norris, Donald F., Andrew Sears, Charles Nicholas (Principal Investigators) and a team of 10 faculty members, seven graduate research assistants and one undergraduate research assistant. (2006). *A study of vote verification technologies, Part I: Technical study and Part II: Appendices*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research. Available at: [www.umbc.edu/mipar](http://www.umbc.edu/mipar), click on view current research.
- Stephen Coleman and Donald F. Norris. (January 2005). *A New Agenda for E-democracy*. Forum discussion paper no. 4. Oxford, England: Oxford University, Oxford Internet Institute. (Also at [www.umbc.edu/mipar](http://www.umbc.edu/mipar) and [www.oii.ox.ac.uk](http://www.oii.ox.ac.uk)).
- Norris, Donald F., and Royce Hanson. (2003). *State park and natural resource areas in Maryland: A survey of public opinion*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F., Royce Hanson and Steve Coleman. (2003). *Participation in local park and recreation activities in Maryland: A survey of households in Maryland and seven sub-state regions*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and research.
- Cotten, Shelia, Joseph Kirchner, Donald F. Norris and Laura Hudgins. (2003). *Maryland residential consumer survey: Views about electricity service and deregulation*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Kirchner, Joseph, Laura Hudgins and Donald F. Norris. (2003). *Violence against women: A survey of UMBC students*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F., and Hal Wolman (Eds.). (2001). *Baltimore and its region in national perspective*. Unpublished manuscript. Baltimore, MD: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Wolman, Hal, and Donald F. Norris. (2001). Introduction to Baltimore and its region. In Donald F. Norris and Harold Wolman (Eds.), *Baltimore and its region in national perspective*. Unpublished manuscript. Baltimore, MD: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F., and Carl Stenberg. (2001). Governing metropolitan Baltimore. In Donald F. Norris and Harold Wolman (Eds.), *Baltimore and its region in national*

- perspective*. Unpublished manuscript. Baltimore, MD: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F., Stephen H. Holden and Patricia D. Fletcher. (2001). E-government: Web Sites and web access. *Special Data Issue*. (Washington, DC: International City/County Management Association.
- Holden, Stephen H., Patricia D. Fletcher and Donald F. Norris. (2001). E-government: Online services and procurement. *Special Data Issue*. (Washington, DC: International City/County Management Association.
- Fletcher, Patricia D., Stephen H. Holden and Donald F. Norris. (2001). E-government: Planning, funding, and outsourcing. *Special Data Issue*. (Washington, DC: International City/County Management Association.
- Norris, Donald F., and Patricia D. Fletcher and Stephen H. Holden. (2000). *Is your local government plugged in? Highlights of the 2000 electronic government survey*. Washington: International City/County Management Association. This publication was also reprinted by the ICMA in the June 2001 issue its journal, *Public Management*, and also by the California League of Cities in the June 2001 Issue of its journal, *Western City*.
- Norris, Donald F., and Diana Campillo. (2000). *After school activities of high and middle school students in Lansdowne, MD: Survey and focus group results and analysis*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F., and Patricia D. Fletcher. (1999). *Leading edge information technologies in American cities*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F., and William E. Hathaway. (1998). *Advanced life support in Carroll County, Maryland*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research, .
- Wright, Bernadette, Ed Herzog and Donald F. Norris. (1998). *UMBC lost students survey*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F., and Kenneth L. Kraemer. (1994). Leading edge computer uses in American cities. *Special Data Issue*. Washington, DC: International City Management Association.
- Norris, Donald F., George Shepard and Brian Ivins. (1994). *1993 Maryland municipal computer use survey*. Baltimore: University of Maryland Baltimore County, Maryland Institute for Policy Analysis and Research.

- Norris, Donald F., William E. Hathaway, Marvin B. Mandell and Samuel C. Haffer. (1992). *The delivery of emergency medical services in Garrett County, Maryland*. University of Maryland Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F. (1991). Introduction to local government. In *Handbook for Maryland municipal Officials*. College Park: Institute for Governmental Service, University of Maryland.
- Norris, Donald F. (1991). Municipal powers and limitations. In *Handbook for Maryland municipal officials*. College Park: Institute for Governmental Service, University of Maryland.
- Norris, Donald F. (1991). *Microcomputers in financial management: A procurement guide for small local governments*. College Park: University of Maryland, Institute for Governmental Service.
- Hathaway, William E., Marvin B. Mandell and Donald F. Norris. (1991). *The provision of emergency medical services in Wicomico County, Maryland*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F. (1990). *Microcomputers and office automation in the Maryland Department of Transportation*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F. (1990). *Microcomputers in the Maryland Department of Transportation: A survey of users*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F. (1990). *Data communication and hardware connectivity in the Maryland Department of Transportation*. Baltimore: University of Maryland, Baltimore County, Maryland Institute for Policy Analysis and Research.
- Norris, Donald F., and Stephen G. Shandy. (1989). *A study of the fire and emergency management service in Howard County, Maryland*. College Park: University of Maryland, Institute for Governmental Service.
- Norris, Donald F., and Vincent J. Webb. (1989). *Microcomputers in city hall: Case studies of their uses and effects*. Omaha: University of Nebraska at Omaha, Center for Applied Urban Research.
- Norris, Donald F., Brian M. Gardner, Vincent L. Marando and Rebecca A. Troutman. (1988). *Governmental service delivery in Allegany County, Maryland*. College Park: The University of Maryland, Institute for Governmental Service.
- Norris, Donald F. (1988). *How competitive is America?: Private sector leaders assess U.S.*

- performance*. Washington, DC: Council on Competitiveness.
- Bonaparte, Norton N., Brian M. Gardner, Donald F. Norris and Joan A. Rohlfs. (1987). *A study of the Maryland Department of Assessment and Taxation, Baltimore City Office*. College Park: The University of Maryland, Institute for Governmental Service.
- Norris, Donald F., Richard W. Friedman and Steven G. Shandy. (1987). *Law enforcement needs in Calvert County, Maryland to the year 2000*. College Park: The University of Maryland, Institute for Governmental Service.
- Bonaparte, Norton N., Brian M. Gardner, Donald F. Norris and Joan A. Rohlfs. (1986). *A study of emergency ambulance service in Cecil County, Maryland*. College Park: The University of Maryland, Institute for Governmental Service.
- Norris, Donald F. (1984). *Microcomputers and local government: A handbook*. Omaha: University of Nebraska at Omaha, Center for Applied Urban Research.
- Norris, Donald F. (1984). *Word processing requirements for the city of Omaha*. Omaha: University of Nebraska at Omaha, Center for Applied Urban Research.
- Norris, Donald F., and David R. DiMartino. (1984). *Marketing potential for automated data processing in southeastern Nebraska*. Omaha: University of Nebraska at Omaha, Center for Applied Urban Research.
- Norris, Donald F. (1984). Microcomputer use in local government. *Federal Software Information Exchange*. Falls Church, VA: GSA Office of Software Development and Information technology.
- Norris, Donald F., and David R. DiMartino. (1983 and 1984). *Computers and small local governments: A survey of computing in the plains and mountain states*. Omaha: University of Nebraska at Omaha, Center for Applied Urban Research. Revised and reprinted as, *Computers and small local governments: Users and uses*, in the *Review of Applied Urban Research*. University of Nebraska at Omaha, Center for Applied Urban Research.
- Housel, Larry D., James A. Hirashi, John M. Harrington, and Donald F. Norris. (1983). *City of Sarasota waste management study, phase I: Solid waste collection and rerouting*. Tampa, FL: Housel and Associates.
- Housel, Larry D., James A. Hirashi, John M. Harrington, and Donald F. Norris. (1983). *City of Sarasota waste management study, phase II: Semi-automated collection demonstration test*. Tampa, FL: Housel and Associates.
- Norris, Donald F., David R. DiMartino and Rebecca S. Fahrlander. (1983). *Geoprocessing for Grand Island and Hall County: Analysis and recommendations*. Omaha: University of

- Nebraska at Omaha, Center for Applied Urban Research.
- Norris, Donald F., B.J. Reed, and Vincent J. Webb. (1983). *City of Omaha Personnel Department: Analysis and recommendations*. Omaha: University of Nebraska at Omaha, Center for Applied Urban Research.
- Norris, Donald F. (1982). *Solid waste facts: Mechanical or automated residential solid waste collection*. Chicago, IL: American Public Works Association, Institute for Solid Waste. *Applied Urban Research*. Omaha: University of Nebraska at Omaha, Center for Applied Urban Research.
- Norris, Donald F. (1982). *Data processing and information management in the city of Omaha: Analysis and recommendations*. Omaha: University of Nebraska at Omaha, Center for Applied Urban Research.
- Dotterweich, William W., Donald F. Norris, and Robert L. Sinclair. (1982). *Local government risk management handbook*. Knoxville, TN: University of Tennessee, Municipal Technical Advisory Service.
- Norris, Donald F., and Frank E. Kirk. (1981). *Automated and semi-automated refuse collection technologies*. (Technical Bulletin.) University of Tennessee, Municipal Technical Advisory Service. Reprinted as, Automated systems speed collection. *Nation's Cities Weekly*. Washington, DC: National League of Cities.
- Norris, Donald F., and Vanessa F. Hester. (1981). *Technical report: Street maintenance and repair, pothole repair, pavement cracking and repair, asphalt recycling, annotated bibliography*. Knoxville: University of Tennessee, Municipal Technical Advisory Service. Revised and reprinted by the International City Management Association in November 1981 as Volume 13, Number 11 of ICMA's Management Information Service Report series.
- Norris, Donald F., William W. Dotterweich, and Robert L. Sinclair. (1980). *Local government risk management: A workshop*. Knoxville, TN: University of Tennessee, Municipal Technical Advisory Service.
- Norris, Donald F. (1980). *Technology brief: Minicomputers and local government*. Knoxville: University of Tennessee, Municipal Technical Advisory Service.
- Dotterweich, William W., Donald F. Norris, and Robert L. Sinclair. (1979). *Risk management analysis and recommendations for Athens, Tennessee*. Knoxville: University of Tennessee, Municipal Technical Advisory Service.
- Claycombe, Wayne W., Donald F. Norris, C.L. Overman, and S. Kyle Reed. (1979). *Productivity analysis: Maryville and Alcoa, Tennessee*. Knoxville: University of Tennessee, Municipal Technical Advisory Service.

- Dotterwiech, William W., Donald F. Norris, and Robert L. Sinclair. (1979). *Risk management analysis and recommendations for Paris, Tennessee* (Knoxville: University of Tennessee, Municipal Technical Advisory Service).
- Norris, Donald F. (1979). *Municipal cost cutters*. Knoxville: University of Tennessee, Municipal Technical Advisory Service.
- Norris, Donald F., Donald G. Williams, and Ann McEntee. (1975). *A survey of criminal victimization in Eastown*. Grand Rapids: Grand Rapids Area Chamber of Commerce.
- Norris, Donald F. and Donald G. Williams. (1973). *Evaluation of Wyoming, Michigan, police-school liaison program*. Grand Rapids: Grand Rapids Area Chamber of Commerce.
- Norris, Donald F. and Donald G. Williams. (1971). *Evaluation of Wyoming, Michigan, police-school liaison program: Phase I*. Wyoming: Police Department.

### **Book Reviews**

- Norris, Donald F. (2000). Review of the book *William Donald Schaefer: A political biography*. *Journal of Urban Affairs*, 22(4): 496-498.
- Norris, Donald F. (1993). Review of the book *Regulating privacy: Data protection and public policy in Europe and the United States*. *American Political Science Review*, 87(4).
- Norris, Donald F. (1990). Review of *Managing Organizational Innovation*. *Social Science Computer Review*, 8(3).
- Norris, Donald F. (1984). Review of *Government Computer News*. *Government Publications Review*, (11).

### **Conference Papers**

- Norris, Donald F. (March 2009). *Voting technology, voters' opinions and public policy in Maryland*. A paper presented at the annual meeting of the American Society for Public Administration. Miami, FL. March 20-24.
- Norris, Donald F. (March 2009). *Bambi in your backyard: Managing White Tailed Deer in Suburbia*. A paper presented at the annual meeting of the Urban Affairs Association, Chicago, IL. March 4-7, 2009.
- Coursey, David, Kaifeng Yang, Anthony Kasserkert, and Donald F. Norris. (October 2007). *E-gov adoption in U. S. local governments: Bridging public management and*

- institutional explanations in a pooled time series model.* A paper presented at the 2007 Public Management Research Conference, Tucson AZ.
- Norris, Donald F. (June 2007). *Electronic Government and Electronic Democracy among U. S. Local governments.* 7<sup>th</sup> Annual European Conference on E-Government. The Hague, Netherlands. 21-22 June.
- Norris, Donald F. (April 2007). *Electronic democracy at the American Grassroots: Results of a nationwide survey.* Paper presented at the annual meeting of the Urban Affairs Association, Seattle, WA.
- Norris, Donald F. (June 2006). *Vote verification technologies and voters opinions of voting technologies.* Paper presented at the Conference on The Usability and Security of Electronic Voting Systems, University of Maryland, College Park, Center for American Politics and Citizenship. (Also presented at the Summer Institute on Democracy and Elections, American University, June 9, 2006).
- Norris, Donald F., Don Phares, and Tonya Zimmerman. (2006, May). *Why metropolitan government has not been adopted in the United States and why it won't be any time soon.* Paper presented at the 2006 Conference of the European Urban Research Association, Warsaw, Poland.
- Norris Donald F. (2006, June). *Governing metropolitan Baltimore: Redux.* Paper presented at the Conference on Metropolitan Government in North America, Public Policy Research Center, University of Missouri, St. Louis.
- Norris, Donald F. (2006, January). *E-Democracy in North America and Europe.* Paper presented at the 2006 Annual Conference of the Southern Political Science Association, Atlanta, GA.
- Norris, Donald F. (2005, October). *Grassroots electronic government: Recent evolution and current status.* Paper presented at the International Conference on e-Government, Ottawa, Ontario, Canada.
- Norris, Donald F. (2005, September). *A statistical portrait of the impact of hurricane Katrina on New Orleans and environs.* Invited speaker at the Symposium on Public Policy and Environmental Disasters: Regional and National Implications of Hurricane Katrina and the Devastation of New Orleans, at the University of Maryland, Baltimore County.
- Norris, Donald F. (2005, July). *E-democracy at home and abroad.* Invited speaker at the International Symposium on Local E-democracy, Minneapolis, MN.
- Norris, Donald F. (2005, May). *The evolution of local e-government in the U.S.: From brochureware to transactional capability.* Invited keynote address at the 11<sup>th</sup> GCC e-Government Forum, Dubai, United Arab Emirates.

- Norris, Donald F. (2005, April). *E-government impacts at the American Grassroots: Initial assessment*. Paper presented at the annual conference of the Urban Affairs Association, Salt Lake City, UT.
- Norris, Donald F. (2005, April). *Local e-government in the U.S.: State of the practice*. Paper presented at the annual conference of the American Society for Public Administration, Milwaukee, WI.
- Norris, Donald F. (2005, January). *E-Government at the American grassroots: Future trajectory*. Paper presented at the thirty-eighth Hawaii International Conference on System Sciences, Waikola, Hawaii.
- Norris, Donald F., and Benjamin Lloyd. (2004, December). *The scholarly literature on e-government: Characterizing a nascent field*. Paper presented at the Special Interest Group, e-Gov, pre-ICIS (International Conference on Information Systems) Workshop, Washington, DC.
- Norris, Donald F. (2004, September). *E-government impacts at the grassroots: An initial assessment*. Paper presented at the EGOV04 Conference, Zaragoza, Spain.
- Norris, Donald F. (2004, May). *E-government impacts at the grassroots*. Paper presented at the 4<sup>th</sup> annual Digital Government Conference, Seattle, WA.
- Norris, Donald F. (2004, March). *Electronic government: Barriers and strategies at the American grassroots*. Paper presented at the 2004 annual meeting of the Urban Affairs Association, Washington, DC
- Norris, Donald F. (2003, November). *E-government and e-democracy at the American grassroots*. Paper presented at the International Conference on Public Participation and Information Technologies, Massachusetts Institute of Technology, Cambridge, MA.
- Norris, Donald F. (2003, June). *Electronic government at the American grassroots*. Paper presented at the Oxford Internet Institute, Oxford University, Oxford, England.
- Norris, Donald F., and M. Jae Moon. (2003, March). *Electronic government at the grass roots: Comparing trends*. Paper presented at the 2003 annual meeting of the Urban Affairs Association, Cleveland, OH.
- Norris, Donald F. (2002, March). *Electronic government in American cities and counties*. Paper presented at the 2002 Conference of the Urban Affairs Association, Boston, MA.
- Norris, Donald F. (2001, September). *Electing mayors in Baltimore: Racial voting or deracialized elections*. Paper presented at the 2001 annual conference of the American Political Science Association, San Francisco, CA.

- Norris, Donald F. and Carl Stenberg, III. (2001, April). *Governing the Baltimore region: Does lack of fragmentation produce regional governance?* Paper presented at the annual conference of the Urban Affairs Association, Detroit, MI.
- Norris, Donald F. (2000, May). *Regionalism in the U.S., and why it won't happen.* Paper presented at the annual conference of the Urban Affairs Association, Los Angeles, CA.
- Norris, Donald F. (1999, April). *Information technology and information management in city governments: The state of the practice.* Paper presented at the annual conference of the Urban Affairs Association, Louisville, KY.
- Norris, Donald F. (1999, April). *Factors affecting the adoption of leading edge information technologies in American cities.* Paper presented at the annual conference of the American Society for Public Administration, Orlando, FL.
- Norris, Donald F., and Patricia D. Fletcher. (1998, September). *Innovative information technologies and local governments: Adoption, uses and impacts.* Paper presented at the annual conference of the American Political Science Association, Boston, MA.
- Norris, Donald F., and James X. Bembry. (1998, September). *The HUD Moving to Opportunity Program: Residential location and policy implications.* Paper presented at the annual conference of the American Political Science Association, Boston, MA.
- Fletcher, Patricia D, and Donald F. Norris. (1998, May). *Innovation and information technology for local government: Findings from the field.* Paper presented at the annual conference of the American Society for Public Administration, Seattle, WA.
- Bembry, James X., and Donald F. Norris. (1998, April). *How the inner city poor make housing choices – when given the opportunity to do so.* Paper presented at the annual conference of the Urban Affairs Association, Fort Worth, TX.
- Norris, Donald F. (1998, April). *The infrastructure of the post-industrial city: Tourism, recreation, sports – the case of Baltimore, MD.* Paper presented at the annual conference of the Political Studies Association, Stoke-on-Trent, England.
- Norris, Donald F., and James X. Bembry. (1997, November). *Moving to opportunity in Baltimore: Neighborhood choices and neighborhood satisfaction.* Paper presented at the 1997 MTO Conference, Washington, DC.
- Norris, Donald F. (1997, April). *The governance of British conurbation.* Paper presented at the 1997 Annual Conference of the Urban Affairs Association, Toronto, Ontario, Canada.
- Norris, Donald F., and Mary B. Pullis. (1996). *Racial voting in a mayoral election: Baltimore.* Paper presented at the 1996 Annual Conference of the Urban Affairs Association, New

York, NY.

Norris, Donald F. (1996). *Leading edge information technologies: What are they? Why do cities adopt them? What does the future hold?* Paper presented at the 1996 Annual Conference of the Urban Affairs Association, New York, NY.

Norris, Donald F. (1995). *Factors affecting the success of metropolitan organizations: Structure, local politics, and personality.* Paper presented at the 1995 Annual Conference of the Urban Affairs Association, Portland, OR.

Norris, Donald F., and Kenneth L. Kraemer. (1994). *Computing in City Governments: The current state of the art.* Paper presented at the 1994 Annual Conference of the American Society for Public Administration, Kansas City, MO.

Norris, Donald F. (1994). *Strategies for managing urban change: Organizing for metropolitan cooperation in the Baltimore, Maryland metropolitan area.* Paper presented at the International Conference on Comparative Urban Research, University of Bristol, Bristol, England.

Norris, Donald F., and Charles Krautler. (1994). *Metropolitan organization in Baltimore: Structure makes a difference.* Paper presented at the First Conference of the North American Institute of Comparative Urban Research, St. Louis, MO.

Norris, Donald F. (1993). *Killing a COG: The death and reincarnation of the Baltimore Regional Council of Governments.* Paper presented at the 1993 Annual Conference of the Urban Affairs Association, Indianapolis, IN.

Norris, Donald F. (1993, July). *The politics of welfare reform: The case of Maryland's primary prevention initiative.* Paper presented at the 1993 Annual Conference of the American Society for Public Administration, San Francisco, CA.

Norris, Donald F. (1991). *The decline of the industrial city: Baltimore and its suburbs 1950-1990.* Paper presented at the 1991 Annual Conference of the Urban Affairs Association, Vancouver, BC.

Norris, Donald F. (1991). *Organizational support and the impacts of office automation technology in the public workplace.* Paper presented at the 1991 Annual Conference of the American Society for Public Administration, Washington DC.

Norris, Donald F. (1990). *The effects of microcomputers in public agencies.* Paper presented at the 1990 Annual Conference of the American Society for Public Administration, Los Angeles, CA.

Norris, Donald F. (1985). *The effects of microcomputers in governmental organizations: A conceptual framework and some heuristic hypotheses.* Paper presented at the Annual

Meeting of the Technology Transfer Society, San Francisco, CA, and published in the proceedings.

Norris, Donald F. (1984). *Computing in small local government in Nebraska*. Paper presented at the Annual Conference of the American Society for Public Administration, Denver, CO.

Norris, Donald F. (1982). *Cart-based automated and semi-automated residential refuse collection*. Paper presented at the National Conference on Waste Management in Canada, Lake Louise, Alberta, Canada, and published in the proceedings.

Norris, Donald F., and Charlie D. Hill, Jr. (1981, October). *Town-Gown revisited: Old issues - new opportunities*. Paper presented at the 1981 Annual Region VII Conference, American Society for Public Administration, Wichita, KS.

Norris, Donald F. (1980). *Application and implementation of low-cost computer technology in small local governments: A model approach*. Paper presented at the Annual Meeting of the Technology Transfer Society, Las Vegas, NV, and published in the proceedings.

Norris, Donald F. (1980). *The acquisition of low-cost computers by local government: Lessons applicable to law enforcement*. Paper presented at the Annual Law Enforcement Data Processing Management Symposium, Nashville, TN, and published in the proceedings.

Norris, Donald F. (1977). *Implications of water quality management plans on local community planning and development*. Paper presented at the 1977 Annual Conference of the Michigan Society of Planning Officials.

Williams, Donald G., and Donald F. Norris. (1974). *The impact of a police school liaison program on student attitudes about and perceptions of the police*. Paper presented at the 1974 Annual Meeting of the Michigan Academy of Science, Arts, and Letters.

## **Films**

Norris, Donald F. (Producer/Director/Writer). (1984). *The personal touch: Microcomputers and local government* [16mm film]. (Available from the University of Nebraska at Omaha, Center for Applied Urban Research). Omaha, Nebraska.

Norris, Donald F. (Producer/Director). (1980). *There is a better way* [16mm film]. (Available from the University of Tennessee, Municipal Technical Advisory Service). Knoxville, Tennessee.

### **Activities at Professional Conferences (other than paper presentations)**

Chaired a panel entitled “Strategies for managing academic departments in times of resource scarcity or cutbacks” at the 2009 Annual Conference of the National Association of Schools of Public Affairs and Administration, Chrystal City, Virginia, October 14-17, 2009, and gave a presentation on the same subject.

Chaired a panel entitled “E-governance, politics and the public” at the annual meeting of the American Society for Public Administration. Miami, FL. March 22, 2009.

Participated in a colloquy on metropolitan governance at the annual meeting of the Urban Affairs Association, April 2008, Baltimore, MD.

Participated in a colloquy entitled *Metropolitan Governance with or without metropolitan government?* At the annual meeting of the Urban Affairs Association, April 2007, Seattle, WA.

Participated in a colloquy entitled *The Baltimore model of urban regeneration. Taking stock after 50 years.* At the annual meeting of the Urban Affairs Association, April 2007, Seattle, WA.

Attended 2d Istanbul Conference on Democracy and Global Security 14-16 June, 2007, Istanbul, Turkey. This conference was sponsored by the Turkish National Police and I was an invited attendee. I also served on the “Executive Board” of the Conference.

Presentation entitled “E-democracy among U.S. Local Governments” at the International Symposium on E-participation and Local E-Democracy. Budapest, Hungary, July 26-28 and Baltimore, Maryland, August 3, 2006. Also presented at the United Nations Conference on E-Participation and E-Democracy, Budapest, Hungary, July 28, 2006.

Chaired a panel entitled “Governing City Regions in a European Perspective” at the 2006 Conference of the European Urban Research Association, Warsaw, Poland, May 11-14, 2006.

Presentation entitled “Governance and Governments: The Case of Metro Baltimore” on the Colloquy on Governance Governing versus Government in Metro Regions at the 2006 Annual Conference of the Urban Affairs Association. Montreal, Quebec, Canada, April 19-21.

Chaired a panel entitled “New Patterns of Socioeconomic Development in Metropolitan America” at the annual conference of the Urban Affairs Association, April 13-16, 2005, Salt Lake City, UT.

Co-moderator and co-sponsor of a symposium on electronic democracy held at Oxford University (England), May 6 and 7, 2004. Funded, in part, by a grant from the National

Science Foundation.

Chaired a panel on regionalism at the annual conference of the Urban Affairs Association, Washington, D. C., March 31-April 3, 2004.

Chaired a panel on "Urban Development and Technology: Issues of Access" at the 2003 annual meeting of the Urban Affairs Association, Cleveland, OH, March 29-28, 2003.

Presenter, Colloquy on "New Regionalism in The U.S. and Canada," at the annual conference of the Urban Affairs Association, Detroit, MI, April 25-28, 2001.

Co-chaired a Colloquy entitled "Regionalism Reconsidered," at the annual conference of the Urban Affairs Association, Los Angeles, CA, May 6-8, 2000.

Chaired a panel on "Public Housing and Social Isolation," at the annual conference of the Urban Affairs Association, Louisville, KY, April 15-17, 1999.

Chaired a panel on "Information Technology in the Public Sector," at the annual conference of the American Society for Public Administration, Seattle, WA, May 10-13, 1998.

Chaired a panel on "Challenges of Employment for the Inner City Poor," at the annual conference of the Urban Affairs Association, Fort Worth, TX, April 22-25, 1998.

Chaired a panel on "Growth Management and Urban Sprawl," at the 1997 annual meeting of the Urban Affairs Association, Toronto, Ontario, Canada, April 16-19, 1997.

Chaired a panel on "High Tech in City Hall: The Adoption of Leading Edge Information Technologies in Local Governments," at the 1996 Annual Conference of the Urban Affairs Association, New York, New York.

Discussant on two panels on local government reform at the 1996 Annual Conference of the [U.K.] Political Studies Association, Glasgow, Scotland.

Panel chair, International Conference on Comparative Urban Research, University of Bristol, Bristol England, July 1994.

Chaired a panel on "Neighborhood Reinvestment: Patterns and Prospects," Annual Conference of the Urban Affairs Association, New Orleans, LA, March 1994.

Panelist, panel on welfare reform in Maryland, Annual Region IV Conference, American Society for Public Administration, Annapolis, MD, September 1992.

Moderator, Mini-Plenary, "A Dissent from the Concept of Urban Dualities," Annual Conference of the Urban Affairs Association, Cleveland, OH, April 1992.

Moderator, Mini-Plenary, "Resolved: The Federal Government Should Abandon All Programs in the Urban Domestic Policy Arena," Annual Conference of the Urban Affairs Association, Cleveland, OH, April 1992.

Chaired a panel on "Metropolitan Dualities: Growth and Decline in American Cities," Annual Conference of the Urban Affairs Association, Cleveland, OH, April 1992.

Convener, panel on the decline of large, industrial cities, Annual Conference of the Urban Affairs Association, Vancouver, BC, April 1991.

Convener, panel on the impacts of office automation in the public workplace, Annual Conference of the American Society for Public Administration, Washington DC, March 1991.

Discussant, panel on human factors in public information management systems, Annual Conference of the American Society for Public Administration, Miami, FL, April 1989.

Convener, panel on urban ports, Annual Conference of the Urban Affairs Association, Baltimore, MD, March 1989.

Presenter, panel on computers and public management education, Annual Conference of the American Society for Public Administration, Portland, OR, March 1988.

Presenter, panel on computers in public administration, Annual Conference of the Southeastern Conference of Public Administration, New Orleans, LA, October 1987.

Discussant, panel on urban research centers, Roundtable on University Research and Service Centers, Akron, Ohio, April 1987.

Discussant, panel on decision support and expert systems, Annual Conference of the American Society of Public Administration, Boston, MA, March 1987.

Discussant, panel on the training needs of state and local government officials, Annual Conference of the Southeastern Conference of Public Administration, Pensacola, FL, October 1986.

Chaired a panel on the impacts of microcomputers in public organizations, Annual Conference of the American Society for Public Administration, Anaheim, CA, April 1986.

Organizer and chair, two panels on the uses and effects of microcomputers in public organizations, Annual Region II Conference, American Society for Public Administration, Kansas City, MO, November 1985.

Chaired a panel on computers and productivity, Annual Meeting of the Technology Transfer Society, San Francisco, CA, June 1985.

Chaired a panel on microcomputers and government, Annual Conference of the American Society for Public Administration, Indianapolis, IN, March 1985.

Chaired a panel on computers and government, Annual Conference of the American Society for Public Administration, Denver, CO, April 1984.

Participant, workshop on information management, Annual Conference of the National League of Cities, New Orleans, LA, November 1983.

Panelist, panel on computers in local government, Annual Conference of the National League of Cities, New Orleans, LA, November 1983.

Chaired a panel on automation and local government, Annual Region VII Conference, American Society for Public Administration, Oklahoma City, OK, October 1983.

Presenter, with Lawrence D. Hughes, workshop on office automation, Annual Conference of the American Society for Public Administration, New York City, April 1983.

Presenter, workshop on computer technology and small local government, USDA, National Extension Workshop on Local Government, Overland Park, KS, May 1981.

Presenter, panel on automated refuse collection technologies, National League of Cities' Solid Waste Management Seminar, Savannah, GA, June 1981.

Presenter, panel on federal applied science and technology policy and local government, Annual Southern Political Science Association Conference, Atlanta, GA.

Organizer and chair, panel on sharing innovations, Fourth Annual Conference of the NSF sponsored local government science and technology innovation groups, Washington, DC, October 1979.

Presenter, panel on local government technology innovation, Annual Conference of the National League of Cities, Las Vegas, NV, November 1979.

### **External Funding**

As PI or CO-PI, in the past 10 years I have received more than \$1 million in external research funding. Over my career at UMBC, I have received more than \$2 million in external research funding. I have also headed the Maryland Institute for Policy Analysis and Research (MIPAR) at UMBC since 1989, and MIPAR's total external funding during this period exceeds \$60 million. MIPAR's most recent annual (FY 2009) external funding is more than \$4 million.

1989-Present – Numerous grants and contracts from Maryland state agencies and local

governments.

The Maryland state government departments of:

- Health and Mental Hygiene
- Transportation
- Juvenile Justice
- Human Resources
- Natural Resources
- Planning
- Maryland State Board of Elections
- Maryland Office of the People's Counsel

Maryland Local Governments:

- Baltimore County
- Garrett County
- Howard County
- Wicomico County
- The City of Bowie
- The Carroll County (Maryland) Volunteer Ambulance Association.

Additional major funding:

2007 – Maryland State Board of Elections, \$126,000 (Co-PI)

2006 – Maryland State Board of Elections, \$202,000 (Co-PI)

2006 – Government of the United Kingdom, \$35,000 (PI)

2005 – Maryland State Board of Elections, \$143,000 (Co-PI)

2004 – National Science Foundation, \$27,000 (PI).

2002-2003 – National Science Foundation, \$156,000 (PI).

2002 – Maryland Department of Planning, \$151,000 (Co-PI)

2001-2002 – National Center for the Revitalization of Center Cities (funded by U.S. HUD), \$22,000 (Co-PI).

2001-2002 – Maryland Chapter, National Multiple Sclerosis Association, \$18,000 (Co-PI).

1999-2001– Abell Foundation (Baltimore), \$36,000 (Co-PI).

1995-1996 – U.S. Department of Housing and Urban Development, \$50,000 (PI).

1994-1995 – Bell South, \$10,000 (PI).

1994-1995 – Telecommunication, Inc., \$15,000 (PI).

1992-1993 – Maryland Department of Human Resources, \$778,476 (PI)

1992-1993 – Maryland Department of Human Resources, \$77,500 (Co-PI)

1989-1990 – Maryland Department of Transportation, \$66,000 (PI).

1988 – W. K. Kellogg Foundation, \$313,000 (PI).

1986 – W. K. Kellogg Foundation, \$40,571 (PI).

1984 – W. K. Kellogg Foundation, \$42,542 (PI).

1982 – W. K. Kellogg Foundation, \$72,212 (PI).

1978-1981 – National Science Foundation, \$300,000 (Project Director).

1975-1978 – U.S. Environmental Protection Agency, \$1 million (Project Director).

**1971-1972** – U.S. Law Enforcement Assistance Administration (funding for tuition grants for police officers to attend summer courses at Aquinas College – PI).

### **Fellowships**

Dupont Graduate Fellowship, Department of Government and Foreign Affairs University of Virginia, 1969-70.

Graduate Teaching Assistant, Department of Government and Foreign Affairs, University of Virginia, 1969-70.

Graduate Research Assistant, Institute of Government, University of Virginia, 1967-1969.

### **Editorships**

Donald F. Norris. (2004-2006). Founding Editor-in-Chief, *International Journal of Electronic*

*Government Research*. Hershey, PA: Idea Group Publishers.

Norris, Donald F., and Frances Frisken. (Eds.). (2001). Regionalism reconsidered: A critical reappraisal [Special issue]. *Journal of Urban Affairs*, 23:5.

Johnson, Arthur T., and Donald F. Norris. (Eds.). (1993). Urban Affairs Association Annual Conference Issue [1992]. *Journal of Urban Affairs*, 15:3.

Norris, Donald F. (Ed.). (1992). Symposium on computer impacts in state and local government. *State and Local Government Review*, 24:2.

Norris, Donald F. (Book Review Editor). (1985-1991). *Social Science Computer Review*.

Norris, Donald F. (Editor and Project Director). (1986-1989). Local government microcomputer software review project, with the International City Management Association [funded by the W.K. Kellogg Foundation].

Norris, Donald F. (1986-89). *Maryland government report*. The University of Maryland, Institute for Governmental Service.

#### **4. TEACHING**

University of Maryland Baltimore County (graduate)

- Public Policy master's degree capstone course
- Managing Public Organizations
- Urban Politics
- Managing Information Technology in Public Organizations
- Electronic Government
- Politics and Bureaucracy
- Community and Politics
- Governmental Budgeting and Financial Administration

Workshops, seminars, and presentations on information technology in government and electronic government, 1980-present.

Workshops and seminars on grant development, 1990-present

Annual Annapolis Seminar for American Political Science Association Congressional Fellows Program (1990- present), coordinator, presenter and host.

Mississippi Executive Development Institute, Mississippi State University, seminars for state government executives on introducing and managing computer technology in

governmental agencies (1989 and 1990).

Maryland Government Executive Institute, University of Maryland, seminars on introducing new technologies into public organizations (1986-1988).

Minnesota Government Training Service, seminars on various aspects of computer technology at the Annual Computer Symposium for Local Governments (1986-1989).

Workshops on risk management and productivity improvement for local government officials, 1980-1981, University of Tennessee.

University of Nebraska at Omaha (graduate)

- Introduction to Public Administration (1982-83)
- The News Media and the Presidential Election (1984)

Aquinas College, 1970-1973 (undergraduate)

- Urban Politics
- Introduction to American Government
- State and Local Government
- Urban History
- Political Philosophy
- Constitutional Law
- Police-Community Relations

Grand Valley State College (adjunct), 1974 and 1975

- Urban Politics

## **5. SERVICE**

### **University Service (UMBC)**

Chair, UMBC Department of Public Policy, 2007-present

Director, Maryland Institute for Policy Analysis and Research, 1989-present.

Chair, Department of Emergency Health Services DP&TC (for promotion of Associate Professor Richard Bissell to full professor), fall 2008.

Member, Department of Public Policy DP&TC (for promotion of Prof. Dave E. Marcotte to full professor (fall 2008)).

Member, UMBC Provost Search Committee, 2007-2008.

Chair, Search Committee, MIPAR, Research Scientist position, 2007 and 2008.

Member, UMBC Faculty Senate, Fall 2006.

Member, Department of Public Policy Admissions Committee, 1990-present.

Member, Department of Public Policy Financial Aid Committee, 1993-present.

Coordinator, Urban Policy Track, Department of Public Policy, 1990-1998, and 2001-present.

Coordinator, Public Management Track, Department of Public Policy, 1989-present.

Chair, Search Committee, MIPAR Survey Research Center Director, 2004-2005.

Member, Department of Social Work, Promotion and Tenure Committee, 2004-2005.

Member, UMBC Department of Geography and Environmental Systems, Assistant Professor Search Committee, 2004-2005.

Member, UMBC Faculty Senate Ad Hoc PeopleSoft Implementation Review Committee, 2001-2003 and 2004-2005.

Chair, Department of Emergency Health Services, Promotion and Tenure Committee 2003.

Chair, Faculty Senate Operations and University Organization Committee, 1999- 2001

Member, Search Committee, Goddard Earth Science and Technology Center Associate Director, 2002.

Member, Graduate School Imagine System Procurement Review Committee, 2002.

Member, Graduate School Ad Hoc IT (PeopleSoft) Committee, 2001- 2003.

Chair, Search Committee, MIPAR, Research Scientist position, 2001.

Member, Search Committee for Associate Dean of the Graduate School, 2000-2001.

Member, Information Systems Department Chair Search Committee, 2000.

Member, UMBC Graduate Program Directors, 1998-2006.

Member, UMBC, University Faculty Review Committee, 1998-1999. Chair, 1999.

Member, Department of Public Policy Strategic Planning Committee, 1997-1998.

Member, Search Committee, Department of Public Policy Director, 1997.

Co-Chair, Departmental Self-study for Department of Public Policy and MIPAR Periodic Reviews.

Member, Department of Public Policy Faculty Search Committee, 1994-1995.

Member, Designated Research Initiative Funding (DRIF) Review Panel, Winter 1994.

Chair, Promotion and Tenure Committee, Information Systems Department, UMBC, 1993-1994.

Co-Coordinator, Department of Public Policy Evaluation Track, 1989-1993.

Member, Department of Public Policy Faculty Search Committee, 1990-1991.

Member, Faculty Search Committee, Political Science Department, 1989-1990.

Member, Search Committee, Information Systems Department Chair, 1989-1990.

Member, Advisory Committee, Center for Health Policy Research, University of Maryland Graduate School, Baltimore, 1990-1992.

Member, Graduate Council Research Committee, University of Maryland Graduate School, Baltimore, 1989-1992.

### **Professional and Community Service**

I am frequently called upon by reporters from local media in the Baltimore and Washington regions (especially the Baltimore Sun, the Associated Press, the Baltimore Examiner, the Washington Post, the Washington Times, and the Washington Examiner) to provide analysis and commentary on issues of state and local government and politics in Maryland. I have appeared as a political analyst for state and national elections on Baltimore TV stations WBAL (Channel 11) WJZ (Channel 13), WBBF (Channel 45), WMPT (Channel 22, Maryland Public Television), and on Washington DC TV stations WJLA (Channel 8) and WUSA (Channel 9). I have appeared on the Marc Steiner and MIDDAY shows and newscasts on WYPR radio (Baltimore), WAMU (American University, Washington DC), and other radio stations in the region.

Member, Local Host Committee, 2008 Urban Affairs Association Annual Conference, Baltimore, MD, March 2008.

Member, Elections and Election Technologies Work Group for the Transition Team for

Governor-Elect Martin O'Malley, December 2006 – January 2007.

Member of the planning committee for Istanbul Conference on Democracy and Global Security, June 14-16, 2007, Istanbul, Turkey.

Member, editorial board for the *Journal of Information Technology & Politics*. 2006-present.

Co-sponsor and member of the planning committee for the International e-Participation and Local Democracy Symposium, Budapest, Hungary, July 26-28 and Baltimore, Maryland, August 3, 2006.

Testimony on vote verification technologies and voters' opinions about voting technologies to the Maryland State Senate Education, Health and Environmental Affairs Means Committee. February 9, 2006.

Presentation to the National Association of Secretaries of State on vote verification technologies and voters' opinions about voting technologies. February 6, 2006.

Testimony on vote verification technologies and voters' opinions about voting technologies to the Maryland State House of Delegates Ways and Means Committee. February 1, 2006.

Member, program committee and chair of the section on Technology and Politics, 2006 Annual Conference of the Southern Political Science Association, Atlanta, GA, January 5-7, 2006.

Member, program committee, International Conference on E-government. Ottawa, Ontario, Canada, October 27-28, 2005.

Member, Elderly and Retiree Migration Task Force, Maryland General Assembly, 2004 – 2005.

Member, Program Committee, International E-Government Conference (EGOV 2005), Copenhagen, Denmark, August 22-26, 2005.

Member, Program Committee, International Conference on E-Government 2005, to be held in Ottawa, Ontario, Canada, October 6-7, 2005.

Member, Task Force on Institutional Membership, Urban Affairs Association, 2004.

Member, review panel, Information Technology Research grant proposals, National Science Foundation, January 2003.

Member, review panel, Information Technology Research small grant proposals, National Science Foundation, May 2002.

Member, Baltimore City Public Schools Information Technology Advisory Committee, August

2000-2002.

Member, Greater Baltimore Committee/Presidents' Roundtable Management Review of Baltimore City Government-- served on the citywide Information Technology Committee and the committee examining the operation of the Mayor's office. 2000.

Member, ASPA 2000 Technology Team, an advisory committee to improve the use of information technology at the year 2000 conference of the American Society for Public Administration.

Member, Advisory Committee on Blandair Regional Park, Howard County Parks and Recreation Department, Howard County, Maryland, 1998 -- 2001.

Member, Technical Advisory Committee for the Baltimore Jewish Community Study, for The Associated: Jewish Community Federation of Baltimore, 1999 -- 2001.

Member, Special License Plate Advisory Task Force, Maryland Motor Vehicle Administration, 1997-1998.

Member, Advisory Board, Towson High School Magnet Program in Law and Public Policy, Towson, MD, 1995-1998.

Member, Task Force on the Annual Conference, American Society for Public Administration, 1994-1995.

Keynote Speaker, "Dynamics of Community Change: National and Local Trends," to the annual Community Conservation Conference, Strengthening Communities in Changing Times, sponsored by the Baltimore County Office of Planning, Towson, MD, March 1994.

Member, Resources and Development Task Force, American Society for Public Administration, 1993-1994.

Co-chair with Arthur T. Johnson, Program Committee, 1992 Annual Urban Affairs Association Conference, Cleveland, OH, April 1992.

Member, Editorial Board, Social Science Computer Review, 1985-1993, and book review editor 1987-1993.

Member, Editorial Board, *State and Local Government Review*, 1988-1993.

Member, Editorial Board, *Computers, Environment, and Urban Systems*, 1988-1993.

Member, Small Cities Advisory Committee, Maryland Department of Housing and Community Development, 1988-1993.

Member, Editorial Board, *Journal of Urban Affairs*, 1988-1991.

Member, Governing Board, Urban Affairs Association, 1988-1991.

Chair, Annual Conference Site Selection Committee, Urban Affairs Association, 1989-1991.

Chair, Local Arrangements Committee and Conference Coordinator, 1989 Annual Conference of the Urban Affairs Association, Baltimore, MD, March 1989.

Member and co-chair (1987-1988) of the Information Management Committee, American Society for Public Administration, 1985-1988.

Organizer and host the Annual Meeting of the Southern Consortium of University Public Service Organizations, Annapolis, MD, May 1987.

Chair, Committee on Computer Usage, University of Nebraska at Omaha, 1984-1986.

Member, Section on Science and Technology in Government, American Society for Public Administration. Chair 1984-1985. Newsletter editor 1984-1987.

Member, Curriculum Committee, College of Public Affairs and Community Service, University of Nebraska at Omaha, 1985-1986.

Member, Advisory Committee to Control Data Corporation in the Development of LOGIN, the Local Government Information Network, a worldwide, computer-based, urban technology information exchange (1980).

Member, Board of Directors and Chairperson of the Operations Committee, Greater Grand Rapids Housing Corporation, Grand Rapids, MI (1974-1977).

Member, Task Force on Citizen Participation, appointed by the City Commission, Grand Rapids, MI (1976-1977).

Member, Board of Directors and, for six months, chair of the West Michigan Chapter of the American Civil Liberties Union (1971-74).

Numerous consultancies with local governments and state agencies, particularly in the area of information management systems.

Consultant to Proctor and Redfern Group-Housel and Associates (Toronto and Tampa), examining alternative refuse collection technologies and rerouting the refuse collection system for the City of Sarasota, FL (1982-1983).

Consultant to Henningson, Durham and Richardson, Inc. (Omaha, NE), preparation and writing

of the final report to the State of Michigan Resource Recovery Commission for the State Energy and Materials Recovery Plan (1978).

Consultant to the West Michigan Regional Planning Commission (Grand Rapids, NE), development of five year water quality management strategy for the U.S. Environmental Protection Agency (1978).

Consultant to the Public Affairs Department of WZZM Television, Channel 13, an ABC affiliate station (Grand Rapids, MI), consultant in the production of a six-part documentary "At Issue: Metro Consolidation" (1975-76).

## **6. Ph.D. STUDENTS MENTORED**

### **Current Dissertation Committees as Chair:**

Mustapha Cosar Unal -- committee formed; dissertation in progress; defense scheduled for December 1, 2009

Melissa Aisson Germanese – dissertation proposal in preparation

Mansur (Femi) Mustapha – dissertation proposal in preparation

Matthew Kachura – dissertation proposal in preparation

### **Current Dissertation Committees as Member:**

Luis Pinet-Peralta – committee formed; dissertation in progress; defense expected 2010

Diana Caldwell – committee formed; dissertation in progress; defense expected 2010

Wanda King – dissertation proposal in preparation

Mari Wepprecht – dissertation proposal in preparation

### **Dissertation Committees Chaired:**

Thomas J. Vicino -- “Suburban Crossroads: An Analysis of Socioeconomic Change in Baltimore’s First-Tier Suburbs, 1970 to 2000” (2006)

Michael M. Berlin -- “Implementing Community Policing: Case Studies of New Haven, Connecticut and Richmond, Virginia” (2006)

Monica Elaine Randall -- “The Impact of Financial Aid on Persistence and Completion among Undergraduate Students Attending the University System of Maryland” (2004)

George R. Wagner -- “Gentrification in Baltimore” (2001)

Dale Edward Thompson -- “Political and Popular Control of Baltimore, Maryland’s Quasi-Public Economy Development Corporations from 1965 to 2000” (2001)

Lori A. Demeter -- “Public Access Information Technologies in American City Governments: Adoption, Uses, and Effects” (2001)

Mohamed Mughal -- “Strategic Planning in Federal Organization: A Case Study of the Army’s Research, Development, and Acquisition Enterprise” (1998)

Michael Hubble -- “The Cost and Effectiveness of Emergency Medical Services Regionalization: A Case Study of the Charlotte (NC) Metropolitan Area” (1997)

**Dissertation Committees as Member:**

Bernadette F. Hanlon -- "The Decline of Older, Inner Suburbs: A New Reality in the U.S." (2007)

Sherece Y. West -- "Perceptions of Neighborhood Environment and the Civic Engagement of Low-Income Caregivers in Five Urban Neighborhoods" (2007)

David R. Shetterly -- "The Influence of Contract Design on Contractor Performance: A Multivariate Analysis" (1998)

Martin F. Smith -- "Decision Making By Private Industry Councils: The Selection of Occupations for Training Under the Job Training Partnership Act in Maryland" (1995)

Shiv Goyal -- "Model of Indirect Cost Rates at Major Research Universities and Colleges" (1993)

Samuel C. (Chris) Haffer -- "Comparing the Impact of Hospital Revenue Reforms on Profitability in Regulated Versus Unregulated States: A Case Study of Maryland, New Jersey, and Pennsylvania" (1992)